

THIRD QUARTER REPORT SUMMARY JULY - SEPTEMBER, 2025



New Business Licenses

176 189 (Q3, (Q3, 2025) 2024)

143 (Q3,

Building Permits 2024)

134 975 (Q3, (Q3, 2024) 2025)

Bylaw Complaints

1074 (Q3, 2025)

121

Households participated in the City-Wide garage



1,329



Calls for service for the fire department



1km

Expansion of new trails on Little Mountain

2,630 kg



Garbage was collected during the Adopt a River event

Rain Barrel Rebates were granted to qualified applicants

10,000

Residents attended Canada Day celebrations at Exhibition Field



22 media inquiries



24 new e-newsletter subscribers



14 print ads placed in the local paper



7 press releases issued



THIRD QUARTER REPORT, 2025



LINEAR UTILITIES UPGRADES

Each year the City undertakes linear utilities upgrades to watermains and sanitary sewer mains. The watermain upgrades will increase fire flow, protect water quality and provide capacity to meet future demand. The sanitary sewer upgrades will replace aging infrastructure and increase capacity to support future development.

The Hack-Brown Road watermain extension project by the Operations Underground Utilities staff has commenced, and is scheduled to be completed by November 2025.

The SPS #1 Forcemain Upgrade design-build project scope is to replace and upgrade the existing forcemain that connects the sanitary sewer pump station (SPS #1) on Hodgins Avenue to the wastewater treatment plant (WWTP). The design-build project has been awarded to Sandpiper Contracting with Wedler Engineering and completion is scheduled for March 2026.

Procurement stage is underway for Sardis-Vedder Trunk Phase Two and Luckakuck Way Phase One Sanitary Sewer Upgrades.

NONLINEAR UTILITIES UPGRADE PREDESIGNS

A pre-design was completed by Urban Systems Ltd. for the replacement of a water pressure reducing valve at Sunrise Drive, a new concrete reservoir at Chilliwack Mountain, relocation of SPS #18 and the replacement of an existing reservoir on Marble Hill.

The Request for Expressions of Interest (RFEI) process has been completed, and the Request For Proposals (RFP) will be sent to the three proponents. The closing date for proposal submissions is November 26, 2025.

SANITARY SEWER MODEL UPDATE

Urban Systems Ltd. has been selected to provide sanitary sewer model updates and calibration to support development review and conduct sanitary capacity analysis.

WWTP BIOLOGICAL TREATMENT SYSTEM EXPANSION

The Waste Water Treatment Plant (WWTP) relies on biological treatment to meet federal and provincial effluent quality. The City's WWTP biological treatment process requires the use of a trickling filter, which is at the end of its service life. The biological treatment expansion project will provide additional capacity to the WWTP and once commissioned, the trickling filter will be decommissioned.

The design-build team, Tritech Group Ltd. / Stantec Consulting Ltd, has completed the concrete base slab, and interior and exterior walls of the bio-train structure. Substantial completion is scheduled for September 2026.



ENGINEERING UTILITIES

HSWWPTF MIX TANK REPLACEMENT

The High-Strength Waste Water Pre-Treatment Facility (HSWWPTF) mix tank replacement has been awarded to Tritech Group. Replacement of the mix tank is scheduled to be completed in October 2025.



DIGESTER #4

To meet growing capacity demands and ensure reliable long-term performance, the City is advancing the Digester #4 design-build project. The digester will operate with the existing Digester #3, increasing the plant's overall digestion capacity and enhancing biogas production potential. The project also includes installation of a fats, oils, and grease (FOG) receiving and storage system to support codigestion of organic and domestic sludge.

Once complete, Digester #4 will provide improved process reliability, operational flexibility and provisions for future biogas upgrading. The project is currently in the Request for Expressions of Interest (RFEI) stage, with the next stage to Request for Proposals (RFP) advancing in October 2025.

NIXON ROAD GROUNDWATER LICENSE

A provincial groundwater license application is under review for two production wells in the area of Nixon Road and Falls Boulevard. Public engagement was carried out on the City website, the City e-newsletter on September 19, and a newspaper ad in the Chilliwack Progress on September 26.

WASTE DISCHARGE PERMIT UPDATE

Three waste discharge permits were issued in the third quarter, one to a plastics manufacturing company, one to an animal health product manufacturer, and one to a food manufacturing company. One waste discharge permit was renewed for a water bottling company. Six site inspections were completed at industrial and food service facilities. Three informational meetings were held with local businesses to aid in the application process.

Three fines were issued to a company that had failed to comply with source control requirements. The company is now on a waste discharge permit.





WATER CONSERVATION

The City's annual Stage 1 water restrictions were maintained through the third quarter, without Stage 2 being triggered. City staff attended four community events to educate the public on water conservation, as well as continuous radio ads, local signage, and bus advertisements.

Regular water conservation auditing was undertaken by City staff. Thirty-three educational letters were sent out in response to reported or documented water restriction violations in the third quarter.

The 'Good as Gold' contest began May 1, to encourage water conservation and ran until October 15. Seven entries were received in the third quarter. The 2025 winner is shown in the image below.



In the third quarter the City issued seven rain barrel rebates, nine toilet rebates, and provided five water conservation kits.

Water consumption increased by 18% between quarter two and quarter three, an improvement from last year when it increased 20% over the same period.

FAIRFIELD PARK IRRIGATION WELL

A provincial groundwater license application is under review to construct an irrigation well for Fairfield Park with support from Stantec Consulting. First Nations consultation has been submitted.

The new well will decrease water consumption from the City's municipal water supply system for irrigation purposes.



Tyson Road Project

New multi-use pathways have been added on both sides of Tyson Road, from Stevenson to Watson Road, and are protected by curbs to provide a safe route for active road users. Paving and line markings are finished, new street lighting has been installed and street trees have been planted. The intersection of Tyson Road and South Sumas Road has been upgraded with signalization and widening to allow safe turning for trucks and buses. A new center turn lane has been added the entire length of the project to improve safety and traffic flow.



CHILLIWACK RIVER ROAD SIDEWALK

Work began on the Chilliwack River Road sidewalk in August. The sidewalk will be on the west side of the road and will help connect residents to Promontory Road. The project is led by Tzeachten First Nation in partnership with the City of Chilliwack. It is scheduled to be completed in the fourth quarter.

YALE ROAD IMPROVEMENTS

The improvements on Yale Road from Sasquatch Alley to Nowell Road were completed in September. Works included paving, new road markings and signage, concrete barrier curb, gutter, sidewalk, streetlighting and a red-brick stamped concrete utility strip with street trees.



KEITH WILSON ROAD AND GARRISON BOULEVARD SIGNAL

A Leading Pedestrian Interval has been added in the traffic signal sequence for the Keith Wilson Road Boulevard signal. This allows northbound and southbound pedestrians to proceed to cross at the crosswalks before the red light turns green. This increases safety by reducing pedestrian-vehicle crashes.

CRACK SEALING PROGRAM

The crack sealing program is completed every year to help extend the life of asphalt by filling existing cracks. This year the contractor, Seal Tec Industries, completed work at multiple locations including Airport Road, Teskey Way and Old Orchard Road.



McIntosh and Hocking Multi-Use Pathway & Road Upgrades

Works began in the third quarter on the new multi-use pathway on McIntosh Drive and Hocking Avenue. Completed works include full-depth asphalt removal and repaving, removal of existing curb, gutter, sidewalk with new curb, gutter and storm drainage works.

The project will be completed in the fourth quarter. Once complete, the multi-use pathway will connect the Valley Rail Trail to Edward Street and cross the CN Rail line at the Edward Street tunnel.

KNIGHT ROAD AT SOUTHERN RAIL IMPROVEMENTS

The Southern Rail crossing at Knight Road had new flashing lights, bells and gates installed to increase safety at the crossings for all road users. A new rectangular rapid flashing beacon crosswalk will be installed in October for users of the Valley Rail Trail.



ROAD REHABILITATION

The operation of the intersection at Prairie Central Road, Chilliwack River Road and Young Road was changed. The three-way stop was removed and only traffic entering the intersection from Prairie Central Road is required to stop. This allows free-flowing traffic between Young Road and Chilliwack Road.



A new retaining wall was constructed on Elk View Road (shown in image) just south of the intersection with Ryder Lake Road to improve road stability and allow for new pavement.

Other roads paved this quarter were:

- Yale Road Airport Road to Parr Road
- Garden Drive Charles Street to First Avenue
- South Sumas Road Chadsey Road to end

BACK TO SCHOOL

This year's back to school campaign included education and enforcement at 18 schools over 10 days. In attendance were Speed Watch, RCMP and the Bylaw Department. Letters went out to businesses in August to encourage them to advertise that school was back in session. School zone safety reminders were also provided through social media, the City's website, enewsletters, the local newspaper and radio ads.

ENGINEERING TRANSPORTATION & DRAINAGE

PARKER ROAD BRIDGE REPAIR

The City repaired and upgraded the timber bridge crossing from Upper Prairie Road to Parker Road, to ensure safe access for residents and emergency vehicles. The bridge's structural members were replaced, piles reinforced, and damaged retaining walls repaired. Upgrades were completed to increase load rating to meet highway standards to allow for heavy firetrucks and farm vehicles to cross, whereas the previous load limit was 9,060 kg GVW, which limited emergency access. The decking was also replaced, and new safety barriers and signage installed.



GREAT BLUE HERON RESERVE BRIDGE

The timber bridge at the north end of Centre Trail at the Great Blue Heron Reserve had failed and required emergency repairs before being reopened. The bridge repairs consisted of pile reinforcement and structural member replacement, which were completed in September. The bridge provides access to pedestrians for recreation in the Blue Heron Reserve, and for energy and telecommunications providers for the power lines crossing the Vedder River to Yarrow.

PAYNE ROAD CULVERT REPLACEMENT

The Payne Road culvert crossing Elkview Creek was identified as a high priority project due to the failing condition of the culvert and safety risk to road users.

The old culvert was 8m long, with a 1,200mm diameter, and the new culvert is 17m long, with a 2,100mm diameter. This section of Payne Road was widened to provide safer turning conditions and to accommodate larger vehicles.



GIBSON ROAD CULVERT REPLACEMENT

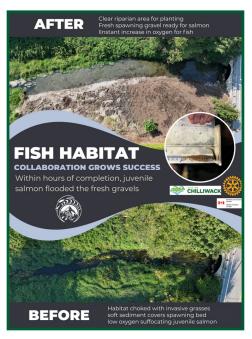
A new culvert was installed at the Gibson Road Highway 1 overpass. The previous 1.5m steel culvert was originally installed in the early 1980s and had partially failed causing upstream flooding. The new culvert installation was completed in August.





HABITAT RESTORATION AND ENHANCEMENT

The City collaborated with Cheam First Nation and Fisheries and Oceans (DFO) Canada to construct a gravel riffle in the Hope Slough that will support salmon spawning and increase dissolved oxygen.



Fraser Valley Invasive Species Society (FVISS) managed over 100 identified Japanese Knotweed sites in Chilliwack in the summer/fall of 2025. They assessed the sites and carried out treatments on a priority basis to help eliminate the invasive plants.



GARAGE SALE

The fall City-Wide Garage sale took place on September 20. There were 121 residents who participated in this event. The event promotes waste reduction through reuse and continues to be a community favourite! Garage sale hosts with leftover items were encouraged to donate them to local charities or thrift stores to keep them out of the landfill.

ADOPT A RIVER PROGRAM

The City of Chilliwack partners with the Chilliwack/Vedder River Clean Up Society (CVRCS) and the Fraser Valley Regional District for the biannual Adopt a River Program. The fall's river clean-up was on September 28. Volunteers from the community helped picked up litter and illegally dumped items. Volunteers collected 2,630kg of garbage and 635kg of metal.





CURBSIDE CART SELECTION

The curbside collection cart selection period occurred from September 1 to 30. Residents received an informational letter and cart selection form with details of the new automated curbside collection program, which will begin on May 1, 2026. Six drop-in information sessions were held at various locations to assist residents in choosing the right size cart for their household and promote the new curbside flexible plastics collection. At the end of the cart selection period, 50% of program participants submitted their selections to the City. Residents who didn't select cart sizes will be issued default carts based on the number and type of dwelling units on their property.



ACHIEVING AIRTIGHTNESS WITH CONFIDENCE WORKSHOP SERIES

Two professional development workshops focused on achieving airtightness in residential and commercial construction were offered for builders, contractors and other industry professionals, in collaboration with the City of Abbotsford and City of Mission. A hands on practical session was provided at BCIT campus, followed by an in-person classroom session in Abbotsford.





RECREATION & CULTURE COMMUNITY EVENTS

CELEBRATION AND ACTIVITY GRANT

- 14 events supported.
- 1,615 residents involved.
- \$3,895 in funding provided.



COMMUNITY EVENTS

27 community events including: Chilliwack Pride Festival, Chilliwack Rib Fest, Chilliwack Fair, Chilliwack Mural Festival, Chilliwack Flight Fest and more!

CANADA DAY

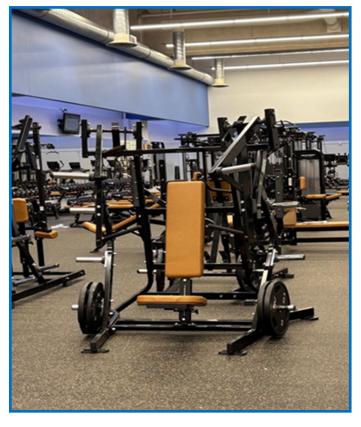
A family friendly event held at Exhibition Field had over 10,000 people to visit the Kids Zone, food vendors, live entertainment, and a drone show.

Free skates, toonie swims, pancake breakfast and cultural exhibits also took place.



CHEAM AND LANDING LEISURE CENTRE UPDATES

- 1,669 swimming lessons were hosted at the Cheam and Landing Leisure Centres, and Rotary Pool.
- Cheam Leisure Centre had 13,812 participants attend various programs.
- Landing Leisure Centre had 14,640 participants attend various programs.
- 3,552 participants utilized the Leisure Access Pass, which offers eligible residents the opportunity to participate in recreation activities at very low or no cost.
- "Mini Queens" was a new program offered with the Free Store of Chilliwack, which provided fitness classes and swimming lessons to girls aged 9-15 by removing the financial obstacles in attending.



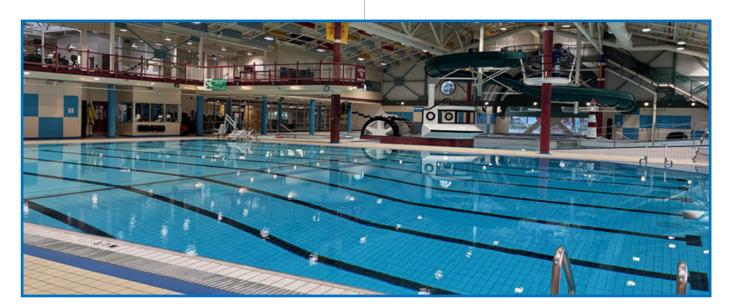
CHEAM LEISURE CENTRE

- A major \$296,000 upgrade was completed in August. To accommodate this work, the area was temporarily closed from August 8 - 29, 2025. The project modernized the fitness space, improved safety, functionality and the overall user experience.
- Replacement of older equipment with quality commercial-grade units.
- 47 new or replacement pieces were installed including benches, plate-loaded and selectorized strength machines with various attachments.
- Replaced flooring in strength area to enhance aesthetics, safety, and shock absorption.
- Repainting of adjacent walls and doors.
- Addition of many small-use and functional fitness items.

CHILLIWACK LANDING LEISURE CENTRE

Preventative maintenance was conducted from July 28 - August 29, with a range of renewal and repair projects:

- Replacement of cedar in the sauna.
- Substantial interior painting in the aquatic area.
- Tiling, flooring, and corrosion repairs.
- Replacement of pool valves, piping, and basin fittings.
- Pump and HVAC repairs and service.
- Maintenance of pool features and systems.
- Interior window washing.
- Window replacements and tinting upgrades.
- Sprinkler system upgrades.
- Deep cleaning and high dusting throughout the natatorium.
- Full replacement of the swimming pool and weight room roof.



CHILLIWACK CULTURAL CENTRE

- Chris Hadfield was the guest speaker for the 15th anniversary of the Cultural Centre. The night was a huge celebration for arts in Chilliwack.
- The Centre hosted three exhibits in the Art Gallery: Narrow Works, Chilliwack Visual Arts Association (CVAA) Hot Art Summer Sale, and, A Touch of the Earth.

ROTARY HALL STUDIO

- The City replaced the seating system in the Rotary Hall Studio at the Chilliwack Cultural Centre. This project was funded through the Capital Management Plan, with funding support from both the City and community donations.
- 112 new theatre-style seating were installed on the existing telescopic platform.
- The work was completed by the original installer to ensure proper fit and integration.
- \$50,000 in community donations were contributed through fundraising, led by the Chilliwack Arts & Cultural Centre Society.



GREAT BLUE HERON NATURE RESERVE

Various events this quarter included:

- Guided beaver, heron colony and wetlands diversity walks.
- Multiple half and full day camps.
- Hosted outreach tables at: Chilliwack's Canada Day, Fraser Valley Nature Conservancy and World Rivers Day.
- Story time program with the Fraser Valley Region Library.
- 10 week fall homeschool program.
- The Interpretive Centre spawning channel underwent a full refresh including adding new gravel and woody debris, removing invasive plant species, planning for future planting of native species, and a culvert replacement. This project partnered with Fisheries and Oceans Canada (DFO), Pacific Salmon Foundation and Oceans Habitat Restoration Team.



RECREATION & CULTURE FACILITIES & PROGRAMS

FRASER VALLEY REGIONAL LIBRARIES Chilliwack Library Programs

- New this year—teen summer reading club. Forty teenagers came to the kick-off pizza party to learn about the reading club and the various programs offered.
- Partnered with the Chilliwack Museum and Archives for 'Collection Memories', an event for members of the 2SLGBTQIA+ community to share their experiences of living in Chilliwack.
- Hosted an interactive booth at the Chilliwack Pride Festival.
- "Summertime in Salish", a summer reading, family-friendly kickoff party, with outdoor games, a bouncy castle, face painting and a magic show. This event highlighted the importance of Salish Park as a safe, family friendly space.
- Two Truth and Reconciliation events were held. A board game night and an evening of storytelling, cultural teaching and drumming from local Indigenous knowledge keeper John Williams.

Yarrow Library programs:

 Summer Reading Club was filled with prize draws, scavenger hunts and a visit from the Greyhaven Exotic Bird Sanctuary.



Sardis Library Programs:

- The Summer Reading Club medal ceremony celebrated children who met their summer reading goals, with Councilor Jeff Shields and local members of the RCMP and Chilliwack Firefighters attending.
- Hosted a coffee and craft seniors social, in collaboration with other community groups, which provided an opportunity for connection, creativity, support and a sense of community.
- Collaborated with Streams Foundation by providing social and cultural events for seniors featuring guest speakers, crafts and socializing. These events average 100 guests per session.

CHILLIWACK MUSEUM & ARCHIVES

- This quarter marked the opening of the 6th Annual Community Art Show, celebrating the creativity and diversity of local artists through a vibrant range of works.
- Year to date, the Chilliwack Museum and Archives has welcomed over 4,100 visitors.
- Two Memory Workshops were delivered in collaboration with the Chilliwack Pride Society and Chilliwack Immigrant Services, fostering meaningful reflection on belonging and identity. In addition, two artist-led workshops with exhibiting artist Kirangot Kaur, engaged participants in exploring themes of migration and collective storytelling. Together, these initiatives involved over 200 participants.
- Research engagement remains strong, with nearly 400 research requests received year to date and over 350 hours of in-person research visits recorded. The team continues to make positive headway in the Chilliwack Progress negatives rehousing project, ensuring the long-term preservation and accessibility of this significant visual record.

COMMUNITY SCHOOL PROGRAMS Promontory Heights Community School Association

- Sun N'Fun was at capacity for the entire seven weeks during summer. Activities such as science experiments, sports, arts & crafts, nature walks and weekly fieldtrips.
- Special guests included: Science World, West Coast Exotics, the S.P.C.A. and artists Jon Leflock and Carla Swope.



Rosedale Traditional Community School Society

- Summer camps were full with 111 children registered to attend such items as Pirate Adventure, Jungle Jacs and Science World.
- Weeklong activity programs were offered featuring gymnastics, cooking and science programs. Sixty-five children participated.



Yarrow Community School Society

- Two-week preschool camps provided fun and adventure during the summer.
- Summer fun programs had 30 kids per day doing crafts, games and outdoor hikes.
- Craft tots started up again, which included story time and snacks for tots and their grown-ups.
- Sew Fun continued in September with each child using their own sewing machine to learn and improve their skills.
- A Story Walk was created along the river trail with a family friendly story to read.



<u>Greendale Elementary Community School</u> <u>Society</u>

- Summer camp was held, focusing on science, sports, creating, building and baking, and finished off with a carnival party.
- Afterschool programs have begun and include: free play, creative skill building, crafting, art and dance programs.

HERITAGE PARK

 Heritage Park hosted 11 large scale events, including the 153rd Chilliwack Fair and a new event "Zulu Challenge".



CHILLIWACK AND DISTRICT SENIORS' RESOURCE SOCIETY

- A new belly dancing class is now being offered and has been well attended.
- A new art and yoga class has been added to the fall schedule.
- Continued to work with the Healthy Aging Task Team to identify missing services for seniors.
- Participated in the "Stuff the Bus" food drive with Chartwell Seniors' Homes.
- Two Calgary and two Kelowna bus trips had seniors out exploring different cities.

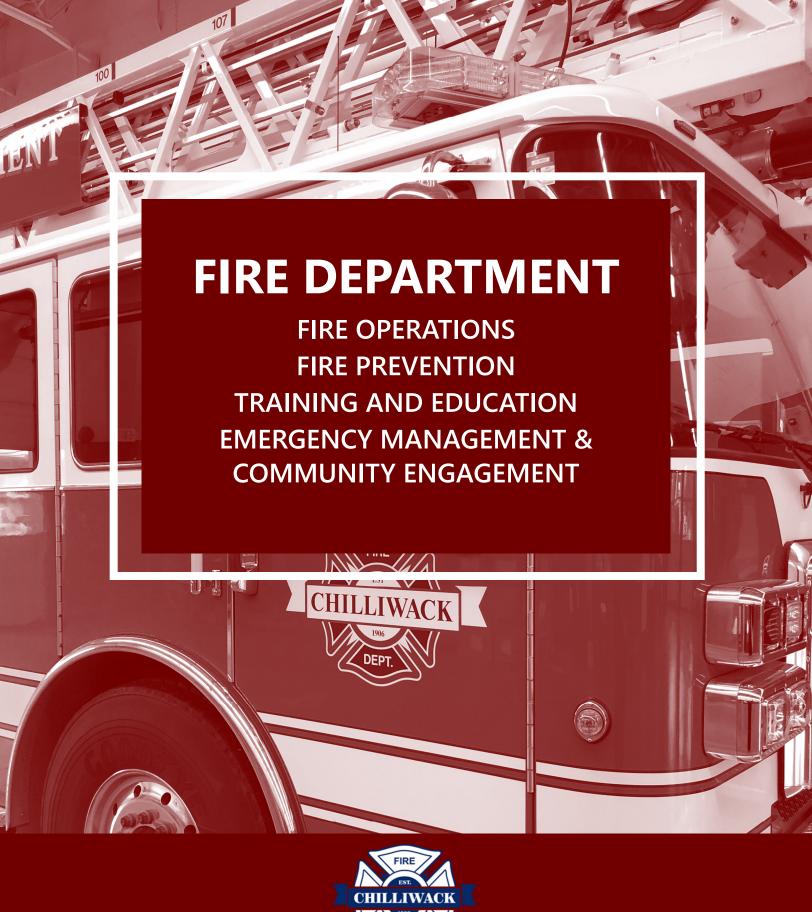


SARDIS SPORTS COMPLEX

- July public skate programs increased by 100 participants.
- August public skate programs increased by 50 participants.
- New painting was completed in all dressing rooms and some of the lobby area.
- New countertops and water bottle fillers were added to the dressing rooms.







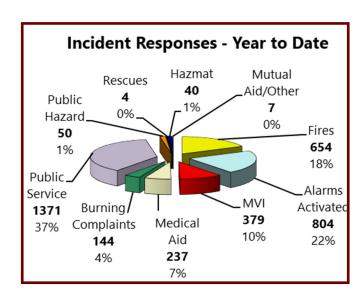


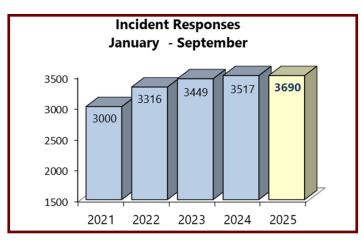
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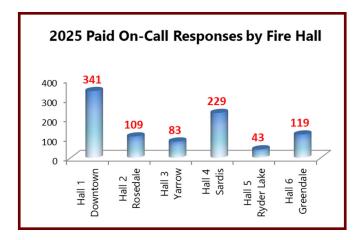


INCIDENT RESPONSES

The Chilliwack Fire Department responded to 1,329 calls for service in the third quarter (3,690 year to date). This is an increase of 173 calls compared to this time in 2024. Incidents for this quarter included 228 fires, 135 motor vehicle incidents, and 78 emergency medical aid calls. Thus far in 2025, the three leading calls for service were public service, alarms activated, and fire incident responses. These three incident response types accounted for 2,829 incidents or 77% of the total calls responded to date. To date, 3,288 (89%) of total incidents occurred in the Fire Hall 1 (Downtown) and Fire Hall 4 (Sardis) response zones.









2025 Total Incident Responses to Date by Fire Hall Response Area 58% 2,500 2,130 2,000 31% 1,500 1,158 1,000 4% 4% 1% 3% 500 148 132 93 29 Hall 5 tyder Lake Hall 2 Rosedale Hall 6 Greendale

Structure Fire, Wellington Avenue
July 2025



INCIDENT RESPONSES

FIRES
Structures
Vehicle
Outdoor / Other
ALARMS ACTIVATED
Single family residential
Multi-family residential
Non-residential
MVI (NO FIRE)
Auto Extrication
Provide Medical Care
Routine Cleanup / No injuries
Cancelled/Fire not required
EMERGENCY MEDICAL AID
BURNING COMPLAINTS
Illegal
Legal
PUBLIC SERVICE
Investigate safety complaints and hazards
Assist other agencies (BCAS, RCIMP etc.)
Home smoke and carbon monoxide alarms
Post Fire Recheck/ Post Fire Investigation
Trapped in elevator
Assist with lift or entry (non-medical/private)
Assist with water issue
Other
PUBLIC HAZARD
RESCUES
HAZARDOUS MATERIALS
MUTUAL AID (Out of Area Assist)
Totals

Monthly Summary								
July	Aug.	Sept.						
83	78	67						
8	11	9						
3	3	3						
72	64	55						
108	92	95						
43	36	34						
32	28	33						
33	28	28						
48	43	44						
1	0	2						
32	20	29						
14	22	11						
1	1	2						
34	20	24						
19	18	17						
18	15	17						
1	3	0						
171	178	152						
41	37	42						
109	101	85						
7	11	6						
0	3	2						
1	2	1						
4	8	9						
3	1	1						
6	15	6						
9	6	6						
0	0	0						
4	5	7						
1	0	0						

3rd Quarter	2nd Quarter	1st Quarter
228	239	187
28	38	27
9	18	15
191	183	145
295	275	234
113	133	106
93	66	64
89	76	64
135	129	115
3	5	2
81	69	60
47	48	48
4	7	5
78	67	92
54	57	33
50	53	28
4	4	5
501	404	466
120	97	111
295	247	286
24	28	22
5	4	3
4	9	11
21	11	18
5	3	4
27	5	11
21	15	14
0	4	0
16	12	12
1	3	3
1,329	1,205	1,156
3 rd Qtr.	2 ^{sd} Qtr.	1" Qtr.
4.000	4 4 2 7	4.455

Year to Date	
	1
654 92	1
42	I
519	I
804	ı
352	1
223	
229	
379	
10	1
210	
143	
16	J
237	
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131	1
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50	
12	
43	
50	
4	
40	
0	
3,690	
YTD	
3,517	

revious Years:	
2024	
2023	
2022	
2021	

Qtr.
1,158
997
1,130
827

3,449 3,316

FIRE DEPARTMENT FIRE PREVENTION

FIRE SAFETY & PRE-CONSTRUCTION INSPECTIONS

The Prevention Division, with strong backing from our dedicated fire suppression team, has shown outstanding commitment and effort this past quarter. We've successfully completed 1,273 fire life safety and pre-construction inspections to date. Our team proactively partners with the Building Department from the initial phases of new building construction through to tenant improvements, offering vital subject-matter expertise.

Furthermore, our inspectors conduct diverse business and complaint-driven inspections, including those for special events and health and safety bylaw compliance. Our suppression staff consistently play a key role by assisting with regular annual inspections.

In collaboration with the Greater Vancouver Fire Chiefs Association Food Truck Program, Chilliwack remains at the forefront of ensuring food truck safety throughout the Lower Mainland. Our fire inspectors finalized a total of 77 food truck program inspections this year to date.

Prevention staff continue to manage daily operational demands while preparing for the implementation of our new FirstDue software platform. This transition represents a major step forward that will positively impact not only the Fire Prevention Division but also the entire department by improving data accuracy, streamlining workflows, and enhancing service delivery. We remain dedicated to continuous learning, professional development, and staying informed on

industry trends to maintain excellence in fire prevention efforts.



Fire Incident, Aitken Road August 2025

FIRE & LIFE SAFETY EDUCATION

The Fire Prevention Division continued to educate and engage with the community through numerous public events this quarter, supported by both our Paid-On-Call and career firefighters. Our team participated in more than 20 activities over the summer and into the school year, including fire hall tours, the Sardis Reading Kick-Off Party, Rotary presentations, Safety Fairs with Tzeachten and Skwah First Nations, and the BC Cochlear Group's "When You Can't Hear in the Night" fire safety event. In total, over 1,667 residents received education in fire and life safety and emergency

FIRE INVESTIGATIONS/LOSSES

During this quarter, fire losses amounted to an estimated \$4,396,407 with a total of 27 reportable structure fires occurring, 19 (70%) of which took place in residential occupancies. Nine civilian fire-related injuries were reported within this period.

Considering at-risk properties and contents valued around \$166,946,862 our comprehensive approach (engineering, enforcement, education, and emergency response) prevented approximately \$163,059,569 in potential losses. This demonstrates the significant impact of our multi-faceted fire protection strategies.

Year-to-date 2025, the department responded to 92 reportable structure fires, 84 (91%) occurred in Halls 1 and 4 response zones. Our investigations identify fire loss trends, precisely targeting education to prevent future losses.



Vehicle Fire, Old Orchard Road August 2025



TRAINING AND EDUCATION

In addition to maintaining our core structural firefighting skills this quarter, firefighters also participated in specialized training. The goal of the specialized training is to target areas and situations that are either high hazard, low frequency events, or that are becoming more frequent.

Technical Training

- Pre-Hospital Care: Continued emphasis on medical readiness through scheduled certifications in CPR, AED operations, spinal management, and First Responder Level 3 (FRIII).
- Apparatus Operations: Eight Paid-On-Call (POC) firefighters are progressing through emergency vehicle driving and pumping training, meeting the standards outlined in National Fire Protection Association (NFPA) 1002.
- Paid-On-Call Recruit Training Program: The 2025/2026 intake began in August with written assessments, interviews, and physical testing. Twenty-six new POC recruits were selected to participate in this year's firefighter recruit camp.
- Fire Service Instructor 1: Sixteen firefighters successfully completed this program, enhancing instructional skills and promoting consistency in training delivery across the Department.
- Fire Ground Survival: Twelve firefighters completed an intensive 24-hour firefighter survival course, focused on self-rescue, air management, and emergency procedures.



Auto-Extrication Training 2025

Technical Training (Continued)

 Air Show: Firefighters conducted multiple joint training exercises with Chilliwack Airport representatives and partner agencies in preparation for Chilliwack Flight fest operations.

Garage Building Opening

 This quarter saw the completion of the Chilliwack Fire Department Training Garage and the ceremonial pushing in of the training fire engine to its new home.

Educational Training

- Fire Officer Level I and II: Company Officers and career firefighters continue progressing through the National Fire Protection Association (NFPA) accredited Fire Officer Level 1 and 2 programs, building leadership, communication, and operational management skills.
- Acting Officer Development: Current and upcoming Acting Officers participated in officer development testing to help prepare them for the leadership responsibilities of a Company Officer role.



Career Recruit Training 2025

FIRE DEPARTMENT EMERGENCY MANAGEMENT AND COMMUNITY ENGAGEMENT

EMERGENCY PROGRAM UPDATE

In the third quarter, Chilliwack Emergency Program staff began seasonal preparations and planning for the fall flood season. The staff also took part in regional readiness discussions with the Ministry of Emergency Management and Climate Readiness. Initial weather predictions indicate a potential for slightly colder and wetter than normal conditions in the area, which could point to an increase in the probability of extreme winter weather events.

Planning began for a tabletop exercise involving an imminent flood to test the Emergency Operations Centre team in evacuation planning, evacuation implementation, advanced planning and mass care support to displaced people. Planning also began for a suite of facilitated discussions with Local First Nations communities on all four phases of emergency management to strengthen relationships, build collective capacity and meet the requirements of the B.C. Emergency and Disaster Management Act.

The Chilliwack Emergency Support Services (ESS) Team met monthly during the third quarter and continued onboarding training for its newest recruits. Additionally, an "Event Kit" was developed complete with emergency management preparedness resources for the public. The ESS team had no callouts for service in this quarter.



Hall Tour July 2025

COMMUNITY ENGAGEMENT

The department continues its involvement in community events and fundraisers. During the third quarter, Chilliwack firefighters, the Chilliwack Firefighters Charitable Society (CFFCS), and Local 2826 Charitable Society participated in a number of community events, including the Canada Day pancake breakfast and the RCMP Open house.

The department also was proud to sponsor a grade 12 student to attend Camp Ignite 2025. Camp Ignite is a three-night, three-day firefighting camp that educates and inspires young women with practical, hands-on experience.





Canada Day Pancake Breakfast July 2025



FVRL Summer Reading Camp August 2025





AUTOMATED BRINE MAKER

The City purchased and installed a fully automated brine maker unit at the Operations Centre. This new brine-making system is used during winter operations to pre-treat road surfaces ahead of a winter storm. By applying brine in advance, a thin layer of salt is laid down to prevent ice and snow from bonding to the road surface, making roads easier to clear and safer for the public.

Brine is a precise mixture of water and road salt, produced at a 23.7% salt concentration to ensure optimal effectiveness. One tonne of road salt can produce approximately 3,561 litres of brine, which can treat between 1 to 2 million square feet of road surface, depending on weather and application conditions. In comparison, one tonne of dry salt applied through a traditional spreader covers only about 128,000 square feet. The use of brine significantly increases surface coverage by approximately 700% to 1,460%, making winter operations not only more efficient but also more sustainable by reducing overall salt usage and minimizing environmental impact.

The automated brine maker provides several key benefits, including improved accuracy in mixing and concentration control, faster production rates, reduced manual labour, and enhanced consistency in output. Automation also helps reduce the potential for human error and ensures the brine is produced on demand with minimal waste. This supports a more responsive, reliable, and environmentally conscious approach to winter road maintenance.





NEW TRAILS ON LITTLE MOUNTAIN

The City of Chilliwack's Public Works and Parks department has expanded the trail network by approximately one (1.0) kilometer on Little Mountain. The expanded network incudes a new stair/trail connection from the existing loop to Swallow Place; a new trail/stair connection to Quarry Road; and a new trail from the existing picnic area to Swallow Place. An additional bypass trail from the lower reservoir to the main loop has also been added.





GREAT BLUE HERON NATURE RESERVE - CULVERT REPLACEMENT

The Department of Fisheries and Oceans (DFO), together with the Great Blue Heron Nature Reserve (GBHNR) and the City of Chilliwack, collaborated on replacing a failed culvert on the Salwein Loop at the GBHNR.







WALKER CREEK PARK

Walker Creek Park is a new playground located on Promontory, just off of Russell Road. The park features a playground designed for children ages 5–12, along with expansive natural greenspace for passive recreation. It also connects directly to the existing trail system on Promontory, encouraging visitors to explore and enjoy the various park amenities linked by our trails.



GARDEN PARK

Garden Park recently received two new spinner cups, adding more dynamic and engaging play options to the playground. These new features promote a greater diversity of play and allow more children to use the playground at the same time. To support the new components, the play surfacing area was expanded, and a new tree was planted to enhance the park's visual appeal and natural beauty.





JINKERSON PARK ACCESSIBILITY UPGRADES

Parks crews completed accessibility upgrades at Jinkerson Park, enhancing play opportunities for children of all abilities. The project included the installation of new rubber surfacing and the addition of accessible play features such as a surface-mount spinner, a Quiet Grove sensory panel, and musical chimes.

These improvements create a more inclusive and engaging play environment, aligning with the City's commitment to providing reduced barrier recreation spaces that welcome all residents.



THORNTON CREEK TRAIL DRAINAGE IMPROVEMENTS

Through the City's ditching program, repairs were completed along Thornton Creek to restore and re-center the channel, helping to stabilize the adjacent trail corridor. The project also included raising sections of the trail to improve drainage and prevent future flooding.

These upgrades protect the trail from erosion and ensure safe, year-round access for residents. The route is especially important as it serves as a key walking connection for students travelling to and from Promontory Elementary School.





WATER DISTRIBUTION SYSTEM (WDS) #55

To continue maximizing water production from the wells on Marble Hill, Electrical-Mechanical staff installed a fully automated control valve at WDS #55 to manage water delivery to the valley floor. This will help by supplementing the wells in the Sardis-Vedder aquifer.





LEGISLATIVE SERVICESVANDALISM TO CITY FACILITIES



VANDALISM REPORT SUMMARY TABLE

CITY OF CHILLIWACK

2025 Third Quarter - Vandalism Report Summary July, August and September, 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Sep		Oct	Nov	Dec	ear to Date
Public Works and Parks	\$ 7,606	\$ 981	\$ 5,908	\$ 3,543	\$ 2,232	\$ 8,447	\$ 12,871	\$ 4,472	\$	6,175				\$ 52,235																																
Recreation Facilities	-	\$ 3,400	\$ 2,989	\$ 100	\$ 1,000	\$ 2,800	-	-		-				\$ 10,289																																
Civic Facilities	\$ 250	\$ 380	\$ 2,084	\$ 300	-	\$ 1,500	-	\$ 250	\$	670				\$ 5,434																																
Engineering - Wire Theft	\$ 1,111	\$ 389	-	-	\$ 1,080	-	\$ 526	\$ 5,198		-				\$ 8,304																																
Fire	-	-	-	-	-	-	-	-		-				-																																
2025 TOTALS	\$ 8,967	\$ 5,150	\$ 10,981	\$ 3,943	\$ 4,312	\$ 12,747	\$ 13,397	\$ 9,920	\$	6,845				\$ 76,262																																
2024 TOTALS	\$ 4,657	\$ 5,003	\$ 4,251	\$ 4,746	\$ 12,785	\$ 11,041	\$ 9,982	\$ 9,898	\$	18,738	\$ 11,448	\$ 7,012	\$ 4,995	\$ 104,556																																



LEGISLATIVE SERVICES VANDALISM TO CITY FACILITIES

Public Works and Parks

Month	Item	Cost				
July	Graffiti	\$8,720.00				
	Vandalism	\$4,151.00				
August	Graffiti	\$717.00				
	Vandalism	\$3,755.00				
September	Graffiti	\$576.00				
	Vandalism	\$5,599.00				
	Total:	\$23,518.00				

CIVIC FACILITIES

Month	Item	Cost				
July	Graffiti	\$0.00				
	Vandalism	\$0.00				
August	Graffiti	\$250.00				
	Vandalism	\$0.00				
September	Graffiti	\$0.00				
	Vandalism	\$670.00				
	Total:	\$920.00				

RECREATION FACILITIES

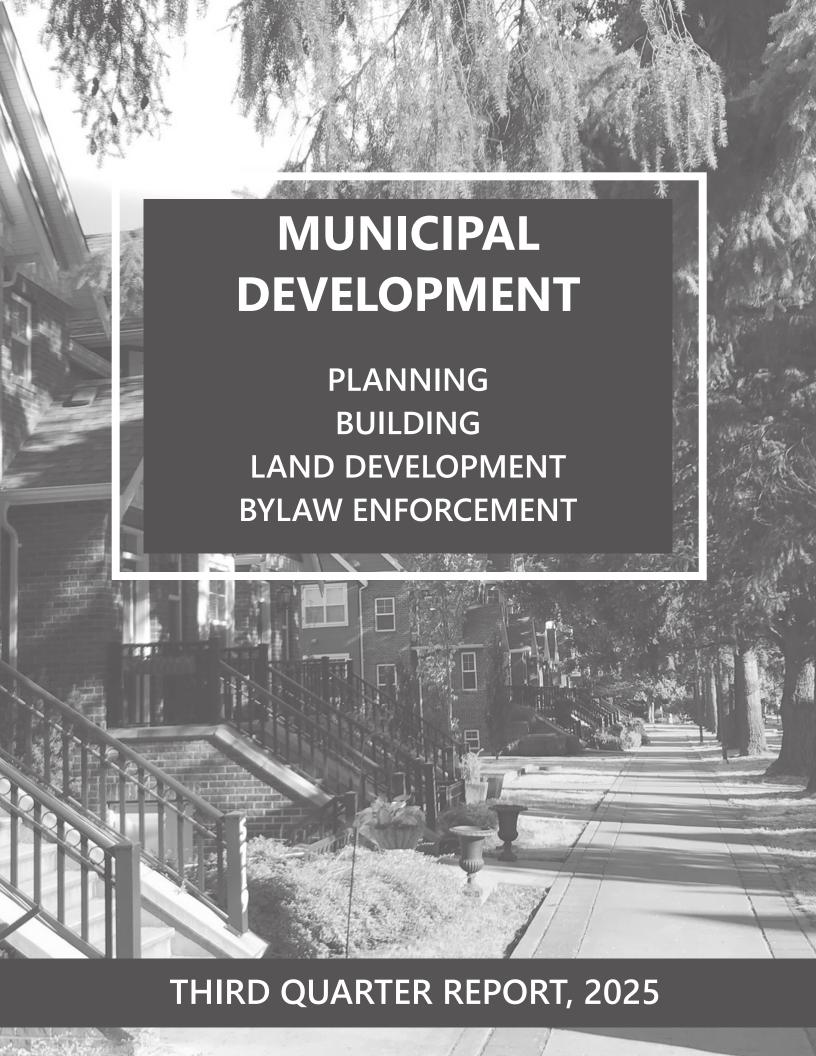
Month	Item	Cost				
July	Graffiti	\$0.00				
	Vandalism	\$0.00				
August	Graffiti	\$0.00				
	Vandalism	\$0.00				
September	Graffiti	\$0.00				
	Vandalism	\$0.00				
	Total:	\$0.00				

STREETLIGHTING—WIRE THEFT

Month	ltem	Cost				
July	Vandalism / Wire Theft	\$526.00				
August	Vandalism / Wire Theft	\$5,198.00				
September	Vandalism / Wire Theft	\$0.00				
	Total:	\$5,724.00				

FIRE DEPARTMENT

There were no significant acts of vandalism to the Fire Department this quarter.





ECONOMY AND HOUSING MARKET STARTS

September saw a dip in national home sales, ending the previous five months of growth, according to Central 1 Credit Union (Central 1). While sales recovered from tariff uncertainty, the market remains slow as a quieter economy, high unemployment rates, low population growth, and unaffordability tempers home sales demand (Central 1). Between provinces, market differences are still noticeable. British Columbia saw one of the sharpest declines in home sales, while sales levels remained high across the prairies, and this decline was led by the Fraser Valley which is tracking a 25-year low in sales (Central 1).

Home sales fell by 11.2% in Chilliwack compared to September 2024 sales, as Chilliwack and District Real Estate Board (CADREB) reported that Chilliwack's average home price increased by 2.2% for the same month. Compared to the September 2024 benchmark prices, the current benchmark price for a single-detached dwelling (two-storey) increased 0.4% (\$1,023,500), townhomes increased 1.1% (\$619,000), and apartments decreased 3.7% (\$417,600) (CADREB). Meanwhile, the Fraser Valley Real Estate Board (FVREB) reported that for communities to the west (Abbotsford, Mission, Langley, Surrey, North Delta, and White Rock), the current benchmark price for a single-detached dwelling decreased 5.4% (\$1,420,000), townhomes decreased 4.7% (\$795,000), and apartments decreased 6.3% (\$510,400), compared to September 2024.

The value of building permits issued in Canada fell by 1.2% in August, as the gains of 36.7% in BC were offset by decreases in Ontario and Alberta (Central 1). Multi-family housing permits in the province increased by 35.8%, while single-

dwelling permits increased by 0.7%, culminating in a 28.6% increase of residential permit value compared to 2024 (Central 1). Chilliwack's residential building permit statistics follow provincial trends. To date, Chilliwack's total new residential building permit units are 456 units (94 single detached, 58 townhouses, 282 apartment units) compared to 469 residential units for the same period in 2024. Townhouse construction to date is almost four times higher compared to the previous year, surpassing the 2021 peak, and while apartment construction has ramped up compared to the previous quarter, it remains lower than last year's rate (and comparable to 2023 figures). Q3 figures for new singledetached housing to date remains similar to the previous year.

Sources: Central 1 Credit Union, Chilliwack & District Real Estate Board, Fraser Valley Real Estate Board, City of Chilliwack Building Permit Records



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

2050 OFFICIAL COMMUNITY PLAN REVIEW



Feedback from Phase 2 public engagement for the Official Community Plan (OCP) review and update (called Chilliwack 2050) was presented to Council early in the third quarter. With the support of Modus Planning, Design & Engagement Inc., Phase 3 work this quarter included creating a draft plan, which consisted of a Land Use Framework that included an updated Land Use Map, and a Policy Framework. The draft plan was presented to Council, staff, and committees for final comments, and a final round of community engagement was conducted, which included two open houses and an online survey on Engage Chilliwack. Following the analysis of the collected feedback, the updated OCP will be finalized and Your City | Our Future presented to Council in the

fourth quarter.

DESIGN GUIDELINES REVIEW AND UPDATE

With the support of Urban Systems Ltd. (in partnership with BÜRO47architecture Inc.), the updated form and character design guidelines were completed, with the guidelines and the associated bylaw amendments adopted by Council this quarter. The updated guidelines will also be incorporated into the updated OCP by the end of 2025.

HERITAGE CONSERVATION AREA CREATION PROJECT

The Mountain View Heritage Conservation Area (HCA) was adopted by Council this quarter and the 2040 Official Community Plan was amended to include the conservation area and its associated design guidelines. The final HCA will be incorporated into the updated OCP by the end of 2025.

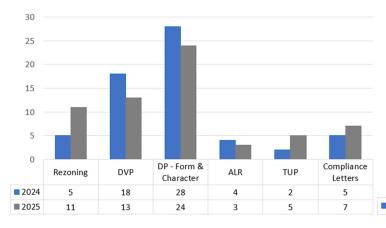


MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

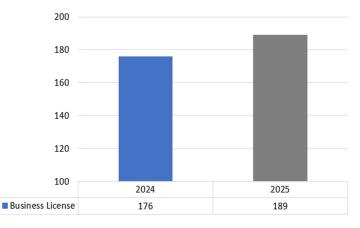
PLANNING APPLICATION SUMMARY – 2024														
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	ост	NOV	DEC	Q2 Totals	2024 YTD Totals
Rezoning	1	4	7	5	1	3	3	2	0				5	26
DVP	8	2	12	9	6	7	7	7	4				18	62
DP - Form & Character	5	5	10	5	6	8	13	6	9				28	67
ALR	1	0	0	0	1	3	2	2	0				4	9
TUP	3	4	0	3	4	1	0	0	2				2	17
Compliance Letters	2	0	2	2	6	2	1	3	1				5	19
New Business Licences	58	63	67	84	67	84	76	50	50				176	599

PLANNING APPLICATION SUMMARY – 2025														
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	ост	NOV	DEC	Q2 Totals	2025 YTD Totals
Rezoning	3	4	5	5	0	0	4	3	4				11	28
DVP	6	2	13	10	7	3	2	5	6				13	54
DP - Form & Character	10	5	11	6	7	5	9	9	6				24	68
ALR	2	0	2	1	1	1	1	1	1				3	10
TUP	1	2	4	4	4	4	2	0	3				5	24
Compliance Letters	3	2	2	1	4	2	5	1	1				7	21
New Business Licences	81	76	90	94	56	87	83	47	59				189	673

3rd Quarter - 2024/2025 Comparison



3rd Quarter - 2024/2025 New Business Licenses





MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

APPLICATIONS RECIEVED BY NEIGHBOURHOOD - 3RD QUARTER

	Rezoning	Development Variance Permits	Development Permits Form & Character	ALR	TUP	*Business Licenses
Fairfield	1		1	1		1
Little Mountain						1
Chilliwack Proper	7	6	18		2	73
Chilliwack Mountain						5
Cattermole						
Village West					1	7
Sardis		1	1			18
Vedder	1	1	2		1	27
Greendale		1				6
Greendale Area	1			1		2
Yarrow	1	1				2
Promontory		2				17
Ryder Lake		1	1			4
Majuba Hill						
Eastern Hillsides					1	8
Rosedale						3
Valley North				1		7
Valley South			1			2
Non Resident Businesses						33
TOTAL APPLICATIONS	11	13	24	3	5	216

*Note: Business Licenses include new, change of address, ownership changes, and non-residents









2025 BUILDING PERMITS - 3RD QUARTER

2023 L	OIL	יווט.	U	LIVI	VII I	<u> </u>	שאי	QU	~!\ i	LIX			
	3rd Quarter 2025			2	2025 Year-To-Date			3rd Quarter 2024			2024 Year-To-Date		
RESIDENTIAL	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	
New single family (fee simple)	16	28	10,466,106	51	74	31,555,106	15	21	9,671,060	42	63	23,967,214	
New single family (strata)	1	2	550,000	7	14	3,200,000	11	22	5,100,000	22	40	10,075,000	
First Nations Lease	0	0	0	0	0	0	0	0	0	0	0	(
New 2 family duplex (fee simple)	0	0	0	0	0	0	1	2	690,000	1	2	690,000	
New 2 family duplex (strata)	0	0	0	0	0	0	0	0	0	0	0		
New townhouses	4	37	7,700,000	8	58	11,409,330	0	0	0	4	16	3,768,820	
New apartments	2	110	25,100,000	5	282	74,411,044	0	0	0	6	321	68,200,000	
Mobile / manufactured homes	2	2	520,369	6	6	960,369	2	2	610,000	4	4	1,068,000	
Secondary suites, TADs, etc.	3	3	210,000	10	10	1,500,000	3	3	109,200	13	13	1,234,200	
Miscellaneous residential	32	2	2,649,140	110	12	15,231,044	44	5	3,398,995	127	10	12,762,617	
TOTAL RESIDENTIAL	60	184	47,195,614	197	456	138,266,892	76	55	-,,		469	121,765,851	
COMMERCIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New commercial buildings	0	0	0	0	0	0	0	0	0	1	139	75,000	
Misc. commercial (additions, improvements, etc.)	18	68	4,841,690	54	465	12,817,990	15	215	3,293,000	55	215	17,121,100	
Commercial Signs	15	0	176,489	40	0	612,225	13		153,575		0	456,863	
TOTAL COMMERCIAL	33	68	5,018,179		465	13,430,215	28	215			354	17,652,963	
INDUSTRIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New industrial buildings	0	0	0	1	1,093	3,800,000	2	14,264	79,184,000	4	16,812	82,934,000	
Misc. industrial (additions, improvements, etc.)	4	2,016	3,314,054	6	2,016	3,634,054	2	1,399	2,025,040	5	4,551	6,510,040	
TOTAL INDUSTRIAL	4	2,016	3,314,054	7	3,109	7,434,054	4	15,663	81,209,040	9	21,363	89,444,040	
INSTITUTIONAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New institutional buildings	1	3,937	42,105,179	1	3,937	42,105,179	0	1,654	0	0	0	C	
Misc. institutional (additions, improvements, etc.)	1	0	550,000	3	0	2,065,000	1	1,654	16,800,000	4	1,654	22,849,653	
TOTAL INSTITUTIONAL	2	3,937	42,655,179	4	3,937	44,170,179	1	3,307	16,800,000	4	1,654	22,849,653	
AGRICULTURAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New agricultural buildings	8	16,578	4,705,000	32	52,363	17,707,400	6	4,892	2,053,000	22	31,083	11,530,000	
Misc. agricultural (additions, etc.)	4	1,197	1,265,000	8	2,859	2,085,000	5	6,471	2,150,000	9	8,226	3,000,000	
TOTAL AGRICULTURAL	12	17,775	5,970,000	40	55,222	19,792,400	11	11,363	4,203,000	31	39,309	14,530,000	
OTHER	3rd Quarter 2025	2025 YTD	3rd Quarter 2024	2024 YTD						BUILDING	INSPECTIONS	5	
Demolition	16	48	14	53						3rd Q	uarter 2025	1,690	
Service Permits	7	23	9	23						2025 Y	ear-To-Date	5,357	
										3rd Q	uarter 2024	1,986	
							2024 Y	ear-To-Date	6,208				
	3r	d Quarter 20	25	2	2025 Year-To-Date			rd Quarter 20	024	2024 Year-To-Date			
	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	
MONTH-FND TOTALS	134	184	104 153 026	413	456	223 093 741	143	55	125 237 870	438	469	266 242 507	





3rd Quarter 5-Year Comparison

180
160
140
120
100
80
60
40

Single Family

Single Family
Year-To-Date 5-Year Comparison

500

400

200

200

200

201

2022

2023

2024

2025

BYTD Totals

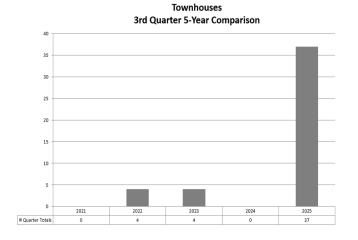
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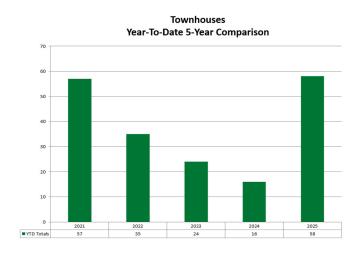
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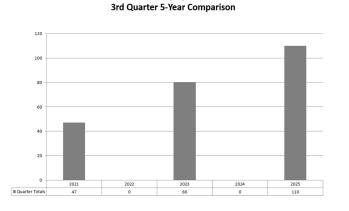
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166

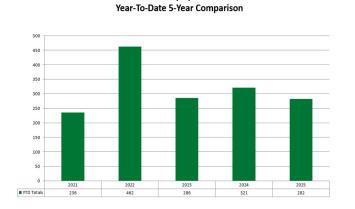
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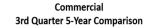


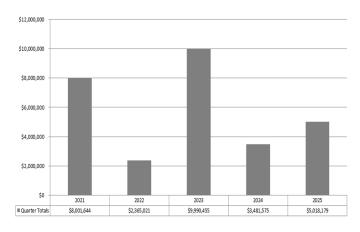
Multi-Family Apartments



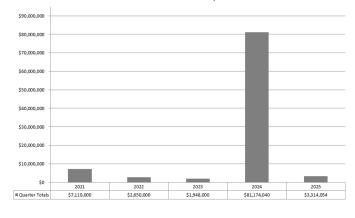
Multi-Family Apartments



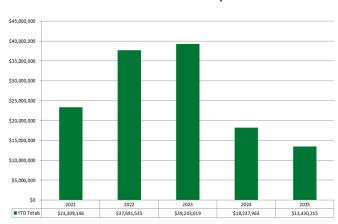




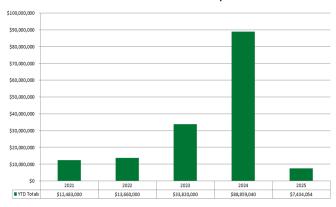
Industrial
3rd Quarter 5-Year Comparison



Commercial Year-To-Date 5-Year Comparison



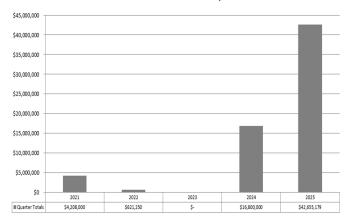
Industrial
Year-To-Date 5-Year Comparison



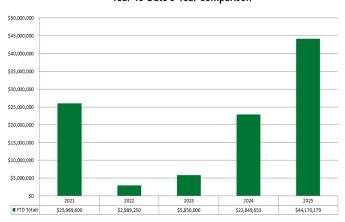




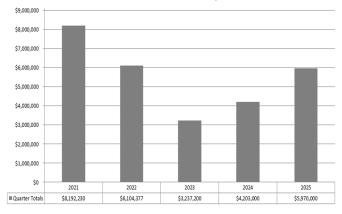
Institutional 3rd Quarter 5-Year Comparison



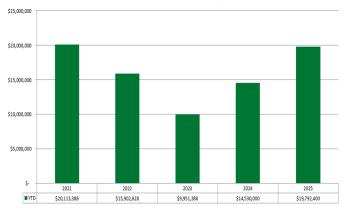
Institutional
Year-To-Date 5-Year Comparison



Agricultural
3rd Quarter 5-Year Comparison

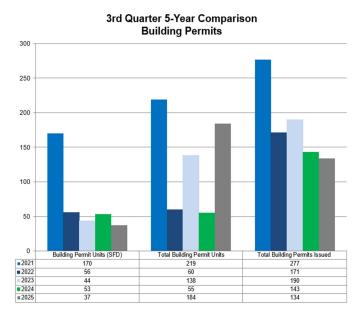


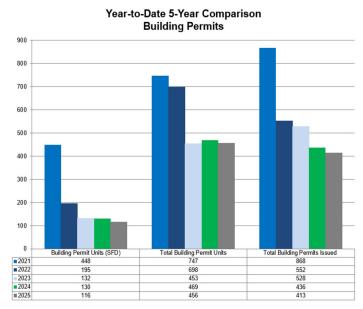
Agricultural Year-To-Date 5-Year Comparison







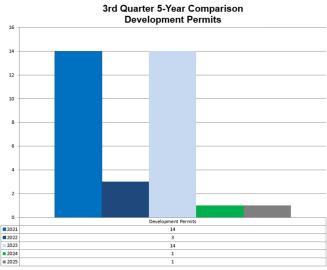


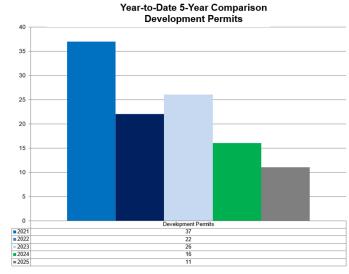


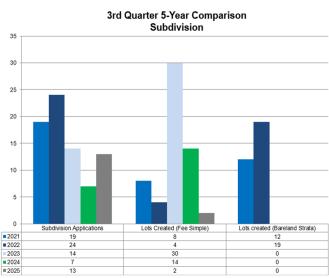


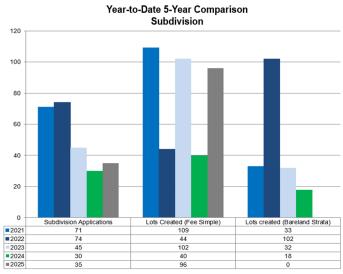


LAND DEVELOPMENT INFORMATION





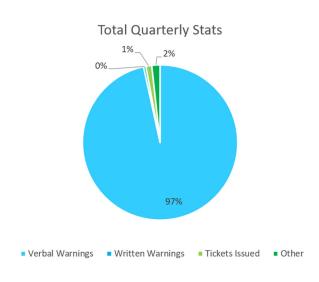




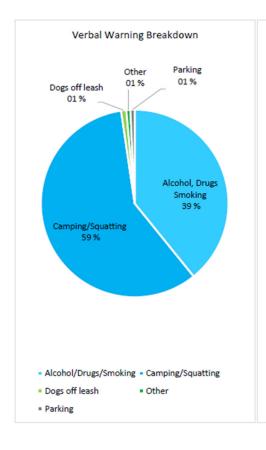


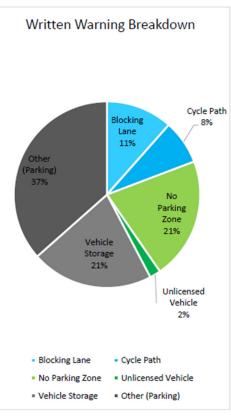


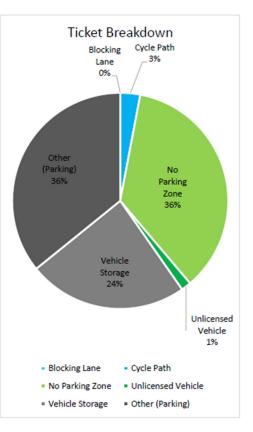
BYLAW BIKE PATROL INFORMATION





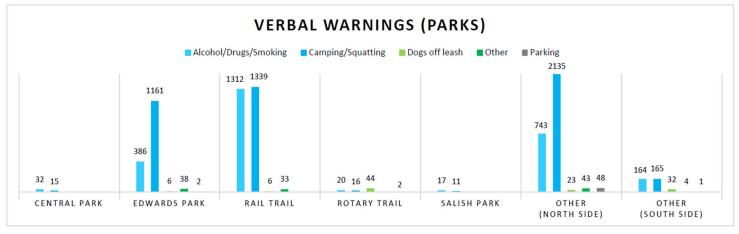


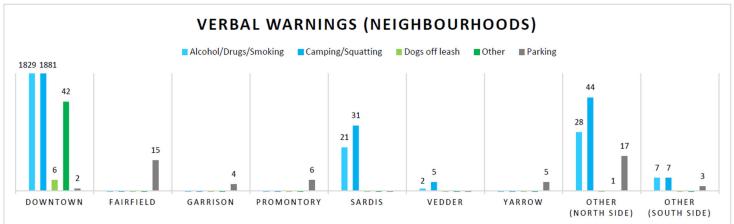






BYLAW BIKE PATROL INFORMATION

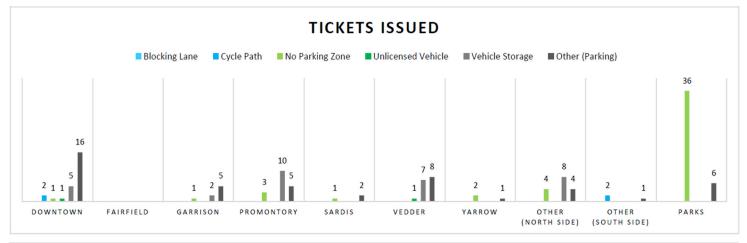








BYLAW BIKE PATROL INFORMATION



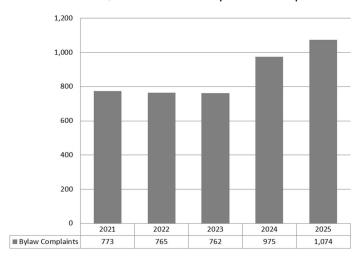




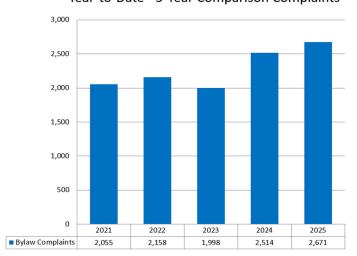


BYLAW ENFORCEMENT INFORMATION

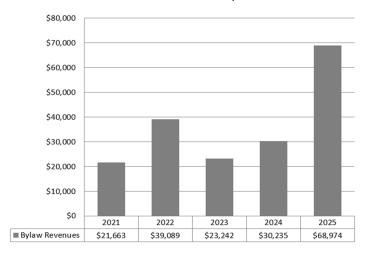
Bylaw Enforcement
3rd Quarter 5-Year Comparison Complaints



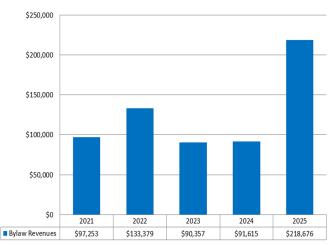
Bylaw Enforcement
Year-to-Date - 5-Year Comparison Complaints



Bylaw Enforcement
3rd Quarter 5-Year Comparison Revenues

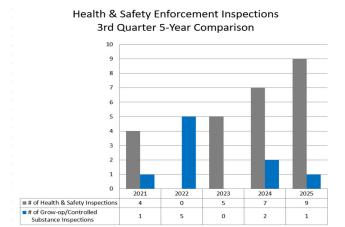


Bylaw Enforcement Year-to-Date - 5-Year Comparison Revenues

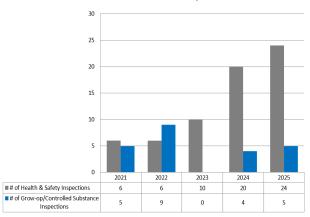




BYLAW ENFORCEMENT INFORMATION



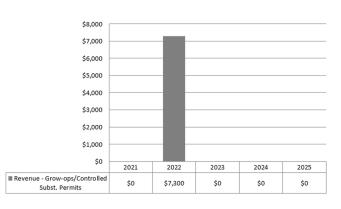
Health & Safety Enforcement Inspections Year-to-Date - 5-Year Comparison



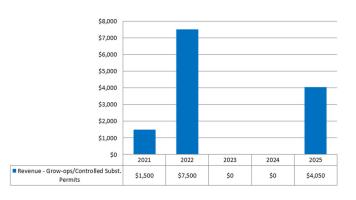




Health & Safety
3rd Quarter 5-Year Comparison Revenues



Health & Safety Revenues
Year-to-Date - 5-Year Comparison Revenues





THIRD QUARTER REPORT, 2025



COMMUNITY SAFETY PLAN

Wellness Centre

The Wellness Centre received approximately 280-295 visits daily. They offered showers, laundry services, and maintained full utilization of all 30 shelter beds each night. The Centre continued to provide space for various resources including income assistance and harm reduction programs. Additionally, the medical room was actively used to address medical care needs of both drop-in and shelter participants.

Chilliwack Interagency Response Team (CIRT) - Situation Table

In the third quarter, service providers presented 11 individuals with significantly elevated risks to the table for discussion. Training provided to the team strengthened the existing referral process and overall model. These improvements have directly contributed to the increase in the number of referrals, benefiting the community by enhancing support for at-risk individuals.

Shop Talk

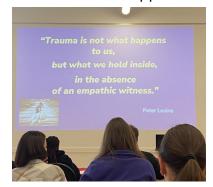
The Shop Talk table met regularly to discuss vulnerable individuals with high risks in the community and opportunities for connections to service. A total of 29 referrals were made.

Training Opportunities:

Training for social sector staff through the Crisis and Trauma Resources Institute (CTRI).

Sessions included:

- Adverse Childhood Experiences—Healing Childhood Trauma; and
- Mental Health Awareness and Support



(Photo—CTRI Training)

CRIME PREVENTION

Block Watch successfully reactivated a neighbourhood where a Captain had moved, and increased its membership by one (1) this quarter, bringing the total number of registered block areas in Chilliwack to 55.

Business Watch continues to grow rapidly to a total of 43 registered businesses. Four (4) Crime Prevention Through Environmental Design (CPTED) evaluations were completed for the Business Watch program.



Speed Watch completed a total of 34 deployments and issued 515 warning letters to motorists.

City Watch completed 10 patrols with a new varying patrol pilot model. The focus was on Crime Free Multi-Housing (CFMH), Block Watch, and Business Watch properties in the early morning and late evening. This has been received well by registered members noting a difference on their properties and appreciation for the presence.

Crime Prevention Services staff completed a combined 6 CPTED reports for Business Watch and CFMH, and participated in 3 community events.

Crime Free Multi-Housing (CFMH) saw an increase of 2 buildings this quarter, and a decrease in 2 buildings this quarter, bringing the total number of registered buildings to 36. Two (2) Crime Prevention Through Environmental Design (CPTED) evaluations were completed for the CFMH program, with two (2) area specific CPTED audits to solve problems experienced on members' properties.



SOCIAL DEVELOPMENT

Housing First Task Team (HFTT)

The team met monthly this quarter to review housing vacancies and discuss emerging issues related to homelessness and social challenges. Key concerns included increased shelter demand among youth and seniors, limited supportive housing options, and barriers for clients with complex needs. Positive developments included an increase in upcoming housing supports (Mamele'awt Qweesome and To'o Housing Society and Ann Davis Transition Society), the opening of a 55+ shelter (The Grove), and greater landlord engagement.

This team implemented a housing placement tracker to record and monitor client housing placements across partner agencies. This tool enhances coordination, reduces duplication of efforts, and provides real-time insight into housing outcomes to better inform system planning and resource allocation.

Market Housing	15
Supportive Housing	7
Affordable Housing	2
Supportive Rent Supplement	
Program	3
Detox	4
Recovery	10
Long Term Care	1
Assisted Living	1
Group Home	1
Return to Home Community	10
Family/Friend	3

Social Development Events/Meetings

International Overdose Awareness Day (IOAD)



(Photo-IOAD)

- Fraser Valley Recovery Day
- Foundry Meeting Collaboration with community partners to shape the vision and co-design of the local Foundry for youth in Chilliwack
- Narcotics Anonymous Symposium
- Tour Abbotsford Foundry location



(Photo—Abbotsford Foundry)

- The Grove (Seniors Shelter) Opening
- Official Community Plan Working Group
- Point in Time Count presentation to Reaching Home Community Entities
- Community of Practice Quarterly Meeting

 discussion with other BC communities regarding local challenges, effective practices, and opportunities for collaboration and innovation.



REACHING HOME

2025-2026 Reaching Home Sub-Projects:

Reaching Home–funded programs successfully concluded the second quarter of the 2025–2026 fiscal year, covering the reporting period from July 1 to September 30, 2025. During the third quarter, City staff undertook formal monitoring of all active sub-projects funded through the Reaching Home program.

This annual mid-year review process is an important component of the City's accountability framework as the Community Entity (CE) for the federal Reaching Home program. It ensures that funded agencies are meeting the terms and conditions outlined in their contribution agreements, maintaining alignment with program objectives, and progressing toward full utilization of allocated funds by fiscal year-end.

Monitoring activities included financial and activity reviews, confirmation of target outcomes, and follow-up discussions with funded organizations to identify any emerging challenges or capacity needs. Overall, subprojects were found to be on track and continuing to deliver essential housing, prevention, and client support services within the community.



(Photo—The Grove Seniors Shelter)

Coordinated Access (CA) and Homeless Individuals and Families Information System (HIFIS):

Chilliwack continues to demonstrate its commitment to CA through initiatives such as biweekly Shop Talk and weekly Chilliwack Interagency Response Team (CIRT) meetings, which strengthen cross-agency collaboration and coordination. Significant progress has also been made toward provincial CA and HIFIS implementation. Together with BC Housing, Housing, Infrastructure and Communities Canada, and Canadian Alliance to End Homelessness, we have been reviewing key policies and processes and contributing to several working groups: Access, Triage, and Assessment; BC HIFIS; Local Governance; Systems Mapping; and Vacancy Matching.

Each working group includes six Community Entity representatives and six representatives from BC Housing. Chilliwack has been selected to participate in the Access, Triage, and Assessment Working Group, which is scheduled to begin in November. Additionally, all Community Entities are represented in the BC HIFIS Working Group.

We are currently in the process of organizing a Homelessness Response Leadership Table (HRLT). This team brings together senior decision makers from government, housing, health, and community agencies to guide the local homelessness response system. It provides highlevel oversight, sets shared priorities, and removes systemic barriers that impact service coordination and outcomes. The table also monitors performance, ensures Indigenous and lived-experience perspectives are included, and supports data-informed decision-making. It provides the governance framework for the Coordinated Access system, overseeing its policies, data use, and collaboration to ensure people experiencing homelessness can access housing and supports through a consistent, equitable, and coordinated process.



CHILLIWACK HEALTHIER COMMUNITY

Regular Chilliwack Healthier Community (CHC) Partner and Task Team Meetings

CHC Partners met on July 22 and September 23. Chaired by the Mayor, these bi-monthly meetings continued in a hybrid format, supporting both inperson and online participation.

Partner meetings provided space for task team and working group representatives to share updates on successes, challenges, and opportunities. Emerging issues were also raised to support timely discussion and collaboration.

A few task teams, working groups, and committees paused regular meetings in July and August, resuming in September. During this time, the CHC Coordinator remained connected with members and supported ongoing coordination through email and virtual check-ins.

New Addition to the CHC Partnership

CHC was pleased to welcome Joshua House Recovery Ministries to the partnership this quarter. With over twenty years of experience, the organization offers a structured six-month recovery program for low-income men seeking support in overcoming addiction. Their work is a valuable addition to the partnership and aligns with the CHC 2023–2025 Strategic Plan.

Healthy Aging Task Team

The 2025 fall and winter edition of Support for Seniors in Chilliwack was finalized and made available to the public. This seasonal resource supports older adults by providing up-to-date information on local programs, services, and supports. It is accessible through the CHC website, including a printable PDF version for ease of use and distribution.

Chilliwack Food Council Strategic Planning

The Chilliwack Food Council (CFC) held its second strategic planning session, building on the work initiated during its first meeting. The session focused on current priorities and identified opportunities to strengthen food security efforts in alignment with the CFC Strategic Plan and the Chilliwack Poverty Reduction Plan. Discussions

further narrowed project priorities, with particular attention given to Food Literacy & Education and Emergency Food Planning.



Opening Doors Task Team

The Opening Doors Task Team welcomed new members this quarter from Sqwá First Nation and Fraser Health.

Ahead of the National Day for Truth and Reconciliation, members used their meetings to explore ways to support the day, both directly and indirectly. Through the CHC/CYC Weekly Mailout, they shared resources and events to encourage community participation in learning and local activities that honour the day's meaning.

Poverty Reduction Working Group

The Poverty Reduction Working Group continued to meet monthly this quarter as part of its transition into a monitoring and advisory role. Members finalized a Terms of Reference and welcomed new participants, including key stakeholders and CHC partner representatives. The group's work remains aligned with the Chilliwack Poverty Reduction Plan, with ongoing attention to tracking progress and exploring new initiatives.



CHILLIWACK HEALTHIER COMMUNITY

Information and Networking Events (INE):

Planning is underway for the next Chilliwack Healthier Community Information and Networking Event, with the theme of community safety and well-being confirmed. Scheduled for October 28, the event will feature presentations and discussion on the Chilliwack Community Safety Plan, the Community Response Team, and the Coordinated Community Outreach initiative.





Chilliwack Secondary / NLC 46363 Yale Rd Scan or click the QR code to learn

more or to registe

(Photo—Chilliwack Family Resource Fair)

Community Engagement Highlights

Throughout the third quarter, the CHC Coordinator participated in a range of meetings and events that supported collaboration and strengthened community engagement:

- Chilliwack Child and Youth Committee (CYC) monthly meetings
- Fraser Valley Recovery Day event
- Community Roots Garden Tour
- 2025 Canadian Assembly of Narcotics Anonymous National Roundtable
- The Grove (Senior's Shelter) Opening
- Foundry Chilliwack Leaders Conversation meeting
- Foundry Abbotsford location tour
- Chilliwack Family Resource Fair planning meetings
- Wilma's Transition House National Day for Truth and Reconciliation (NDTR) event
- Coqualeetza's Bridging Hearts: A Step Towards Unity and Healing NDTR event



(Photo—Fraser Valley Recovery





(Photo-Abbotsford Foundry Tour