



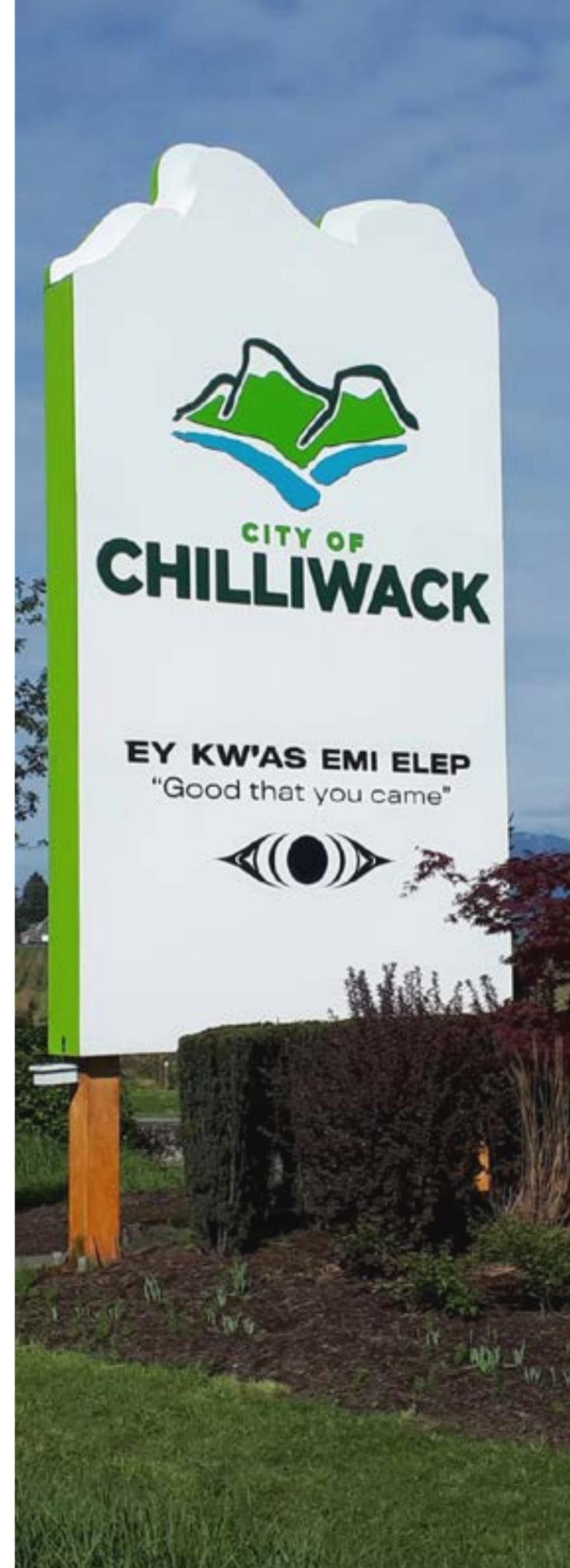
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# ANNUAL REPORT

For the fiscal year ended  
December 31, 2024



CITY OF  
**CHILLIWACK**



# City of Chilliwack

British Columbia, Canada

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## 2024 Annual Municipal Report

For the fiscal year ended December 31, 2024

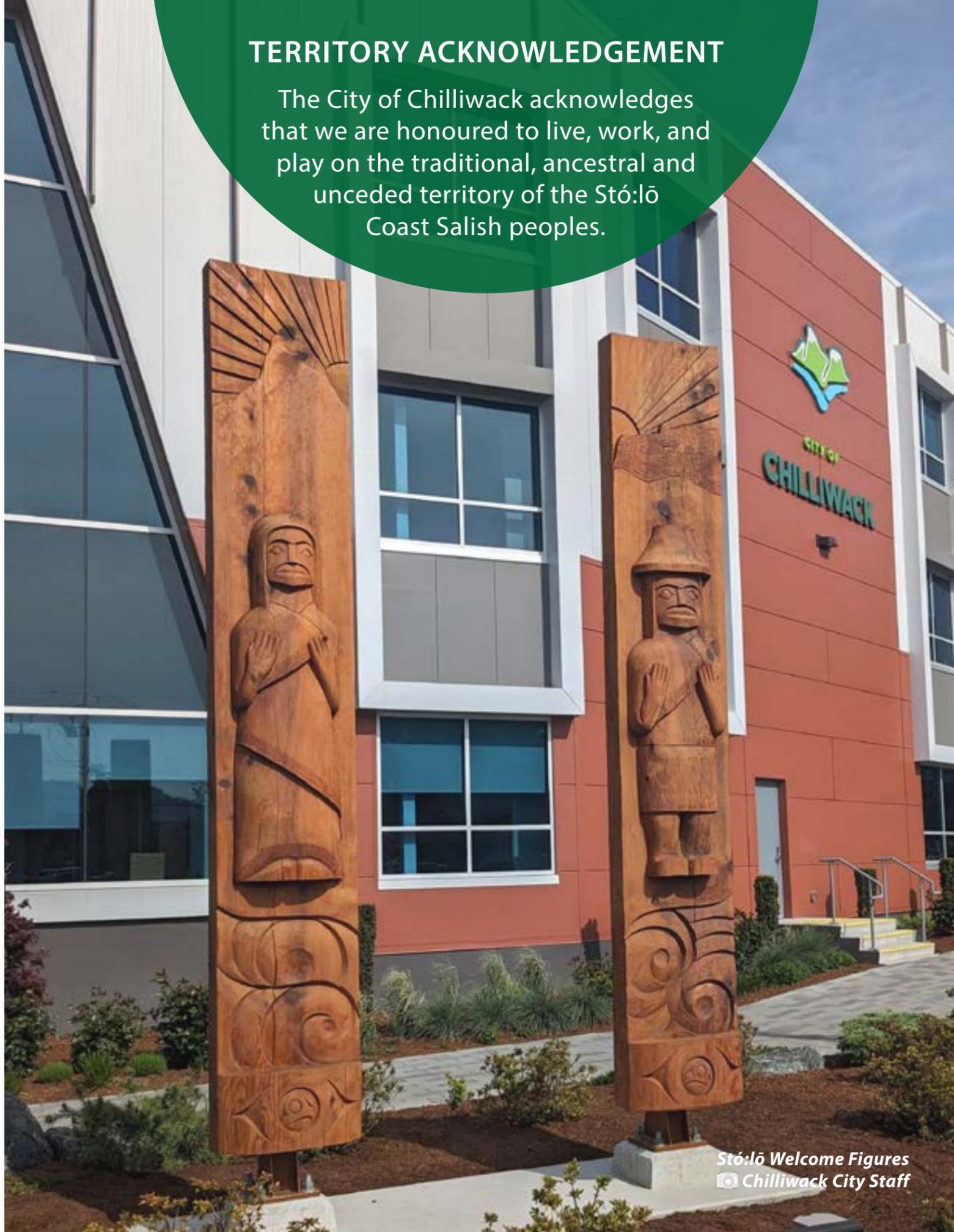
PREPARED BY THE CITY OF CHILLIWACK  
FINANCE DEPARTMENT

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8550 YOUNG ROAD ~ CHILLIWACK, BC ~ V2P 8A4

# TERRITORY ACKNOWLEDGEMENT

The City of Chilliwack acknowledges that we are honoured to live, work, and play on the traditional, ancestral and unceded territory of the Stó:lō Coast Salish peoples.



*Stó:lō Welcome Figures  
Chilliwack City Staff*



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# Introduction

**City Snapshot**

**Message from the Mayor**

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**City Council**

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**Council's Strategic Goals**

# City Snapshot

107,800  
Population



## Message from the Mayor

I am pleased to present the 2024 Annual Report for the City of Chilliwack on behalf of Council. In this report you will find important information about City operations, including a financial overview, accomplishments and progress made on Council's strategic goals. This report provides you with a summary of what we have accomplished in the year, as well as a road map for where we want to go next.

In 2024, we focused on creating a more accessible and inclusive community. We were honoured to receive the Rick Hansen Foundation Accessibility Certified Gold Rating for improvements made to the Chilliwack Landing Leisure Centre. Equipment improvements and accessible features were also incorporated into many of our local playgrounds, including Sardis Park and the brand-new Webb Avenue Park. We also launched an accessibility survey with in-person engagement and heard valuable feedback from residents on how to continue to make our city more inclusive for everyone. In recognition of the importance of the heritage, culture, and continued contributions of Stó:lō Coast Salish peoples to this region, we were honoured to add two new welcome figures in the spring, carved by Yeqwyeqwí:ws First Nation Chief Terry Horne, in front of City Hall.

We completed numerous key infrastructure projects throughout the community in 2024. We continued to make parking downtown easier with the addition of 58 new stalls at the Victoria Avenue parking lot, and finished work on a new pedestrian walkway called Paramount Alley, which allows a safe walking path from the Victoria Avenue parking lot to Yale Road. In the summer, we replaced a culvert on Prest Road in preparation for the remainder of the Prest road-widening work to be completed in 2025. We also worked on active transportation initiatives with the creation of a multi-use pathway on Tyson and Keith Wilson roads, allowing residents safe transportation options when getting around Chilliwack.

What we achieved in 2024 would not have been possible without the hard work and dedication of Council, advisory committee members, volunteers, City staff, and you, the citizens of Chilliwack. Thank you to anyone who called, emailed, took a survey, left a comment, participated in a public hearing, or attended a meeting this year. We look forward to hearing from even more of you in the future as we work to make Chilliwack a community where all residents have the opportunity to thrive.

Enjoy the read!

Mayor Ken Popove

\$314M  
Building Permit  
Construction Values



\$737,872  
Average  
House Price



42,803 acres  
Farmland



747  
New Business  
Licences Issued



67%  
Curbside Waste  
Diversion Rate



7  
Off Leash  
Dog Areas

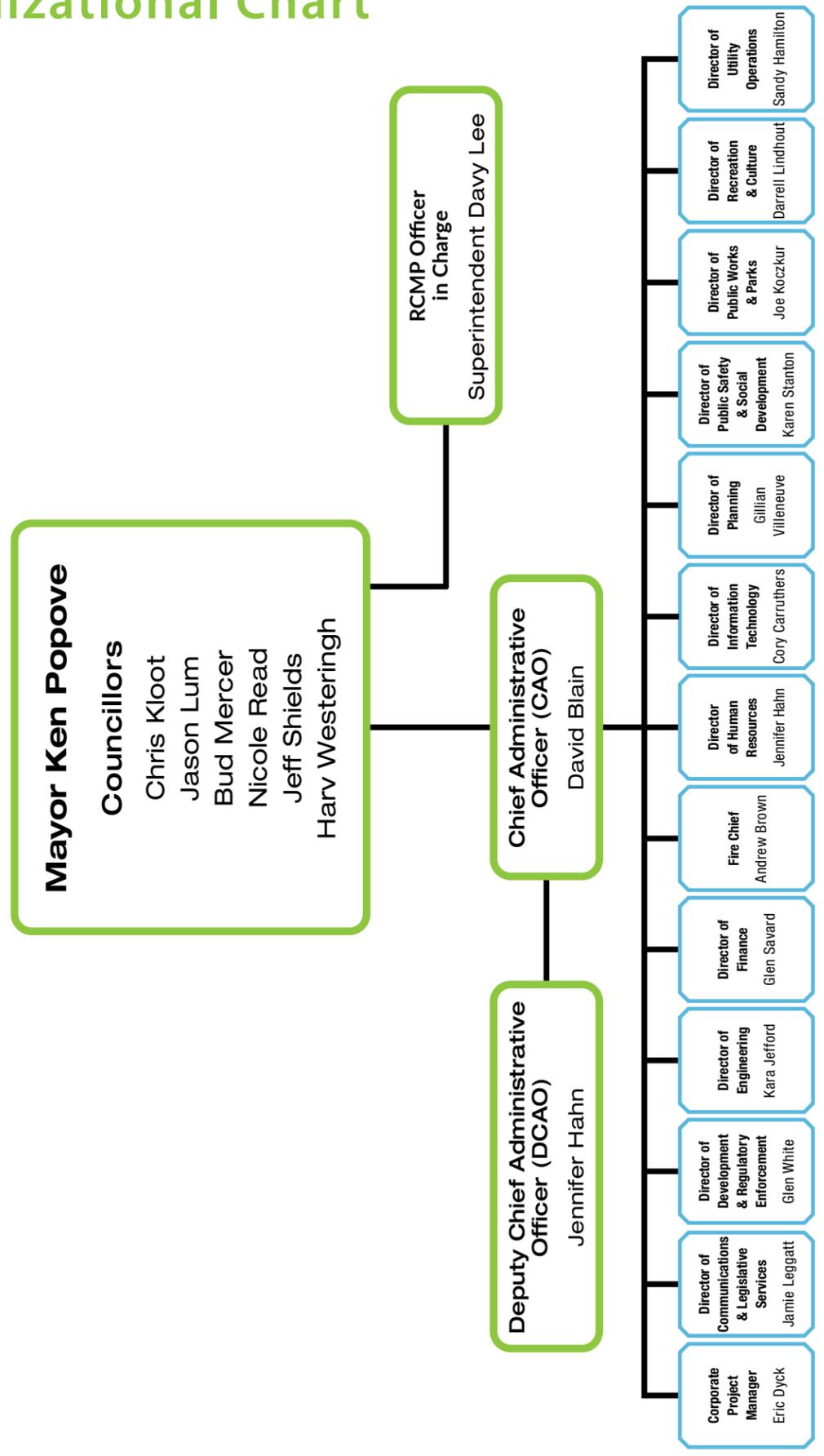


\* Image designed using resources by Freepik.com



Cloudy Views from Mt. Cheam  
 Chilliwack City Staff

# Organizational Chart



# City Council



**Mayor Ken Popove**



**Councillor  
Chris Kloot**



**Councillor  
Jason Lum**



**Councillor  
Bud Mercer**



**Councillor  
Nicole Read**



**Councillor  
Jeff Shields**



**Councillor  
Harv Westeringh**

Chilliwack City Council includes the Mayor and six Councillors who are elected for a four-year term. Members of the current City Council were elected in October 2022 and took office on November 1, 2022.

# Boards & Committees

## Affordable Housing and Development Advisory Committee

*Councillor Harv Westeringh (Chair)  
Councillor Bud Mercer (Vice Chair)*

## Agricultural and Rural Advisory Committee

*Councillor Chris Kloot (Chair)  
Councillor Harv Westeringh (Vice-Chair)*

## Accessibility and Inclusion Advisory Committee

*Councillor Jason Lum (Chair)  
Councillor Jeff Shields (Vice-Chair)*

## Chilliwack Business Improvement Association (BIA)

*Councillor Jeff Shields (Liaison)*

## Chilliwack Arts and Cultural Centre Society Board

*Councillor Jeff Shields (Liaison)*

## Chilliwack Community Advisory Board (Reaching Home)

*Mayor Ken Popove  
Councillor Harv Westeringh*

## Chilliwack Community Safety Governance Committee

*Councillor Bud Mercer (Chair)  
Clint Hames, Former Chilliwack City Mayor (Vice-Chair)  
Mayor Ken Popove*

## Chilliwack Creative Commission

*Councillor Jason Lum (Liaison)*

## Chilliwack Economic Partners Corporation

*Mayor Ken Popove (Ex-Officio)  
Councillor Nicole Read (Liaison)*

## Chilliwack Healthier Community

*Mayor Ken Popove (Chair)  
Councillor Jeff Shields (Alternate)*

## Chilliwack Parks and Trails Advisory Committee

*Councillor Bud Mercer (Chair)  
Councillor Harv Westeringh (Vice-Chair)*

## Design Review Advisory Committee

*Councillor Chris Kloot (Chair)  
Councillor Bud Mercer (Vice-Chair)*

## Emergency Executive Committee

*Mayor Ken Popove (Chair)  
Councillor Jason Lum  
Councillor Chris Kloot*

## Fraser Valley Aboriginal Relations Committee

*Mayor Ken Popove  
Councillor Jeff Shields (Alternate)*

## Fraser Valley Regional District Board

*Mayor Ken Popove  
Councillor Jason Lum  
Councillor Chris Kloot  
Councillor Nicole Read  
Councillor Jeff Shields (First Alternate)  
Councillor Harv Westeringh (Second Alternate)  
Councillor Bud Mercer (Third Alternate)*

## Fraser Valley Regional Hospital Board

*Mayor Ken Popove  
Councillor Jason Lum  
Councillor Chris Kloot  
Councillor Nicole Read  
Councillor Jeff Shields (First Alternate)  
Councillor Harv Westeringh (Second Alternate)  
Councillor Bud Mercer (Third Alternate)*

## Fraser Valley Regional Library

*Councillor Nicole Read  
Mayor Ken Popove (Alternate)*

## Heritage Advisory Committee

*Councillor Nicole Read (Chair)  
Councillor Bud Mercer (Vice-Chair)*

## Parcel Tax Roll Review Panel

*Councillor Jeff Shields  
Councillor Harv Westeringh  
Councillor Bud Mercer*

## Public Art Advisory Committee

*Councillor Nicole Read (Chair)  
Councillor Harv Westeringh (Vice-Chair)*

## Public Safety Advisory Committee

*Councillor Bud Mercer (Chair)  
Councillor Nicole Read (Vice-Chair)*

## Tourism Chilliwack

*Councillor Harv Westeringh (Liaison)*

## Transportation Advisory Committee

*Councillor Jeff Shields (Chair)  
Councillor Jason Lum (Vice-Chair)*

# 2024 HIGHLIGHTS

## GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE

- Installed 2,050 recessed reflectors.
- Replaced the pavement at four railway crossings.
- Upgraded 450 metres of sanitary sewer mains.
- Completed LED lighting upgrades at Cheam Centre, Community Policing office, Hobby Hill Preschool, Firehall No. 4 and the Chilliwack Cultural Centre.
- Installed two concrete box culverts on Gill Road and Prest Road to improve flood resilience.

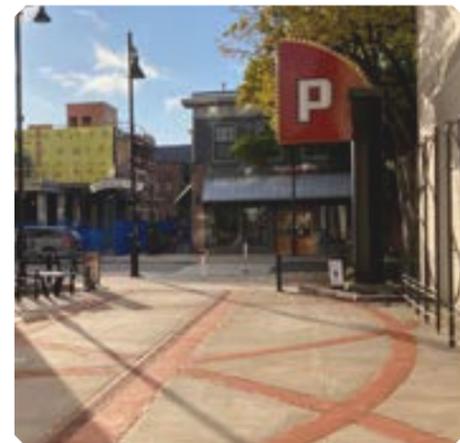


## STRONG NEIGHBOURHOODS

- Completed a new multi-use gaming area (MUGA) at Jinkerson Park.
- Installed accessible rubber surface in Salish Park playground.
- Completed construction on three new parks: Weeden, Webb and MacSwan.
- Installed two new indigenous welcome figures in front of City Hall.
- Completed new parking lot at Vedder Canal, at the west end of Yale Road.
- Installed accessible fitness equipment at Webb Avenue Park.

## COMMUNITY SAFETY

- Introduced a risk-based fire inspection program for properties.
- Continued to focus on sharing resources and training opportunities with local First Nations.
- Hosted the annual Chilliwack Safety Fair, sharing safety tips from community partners with hundreds of community members.
- Two Assistant Managers assisted with day-to-day supervision and bylaw enforcement activities.

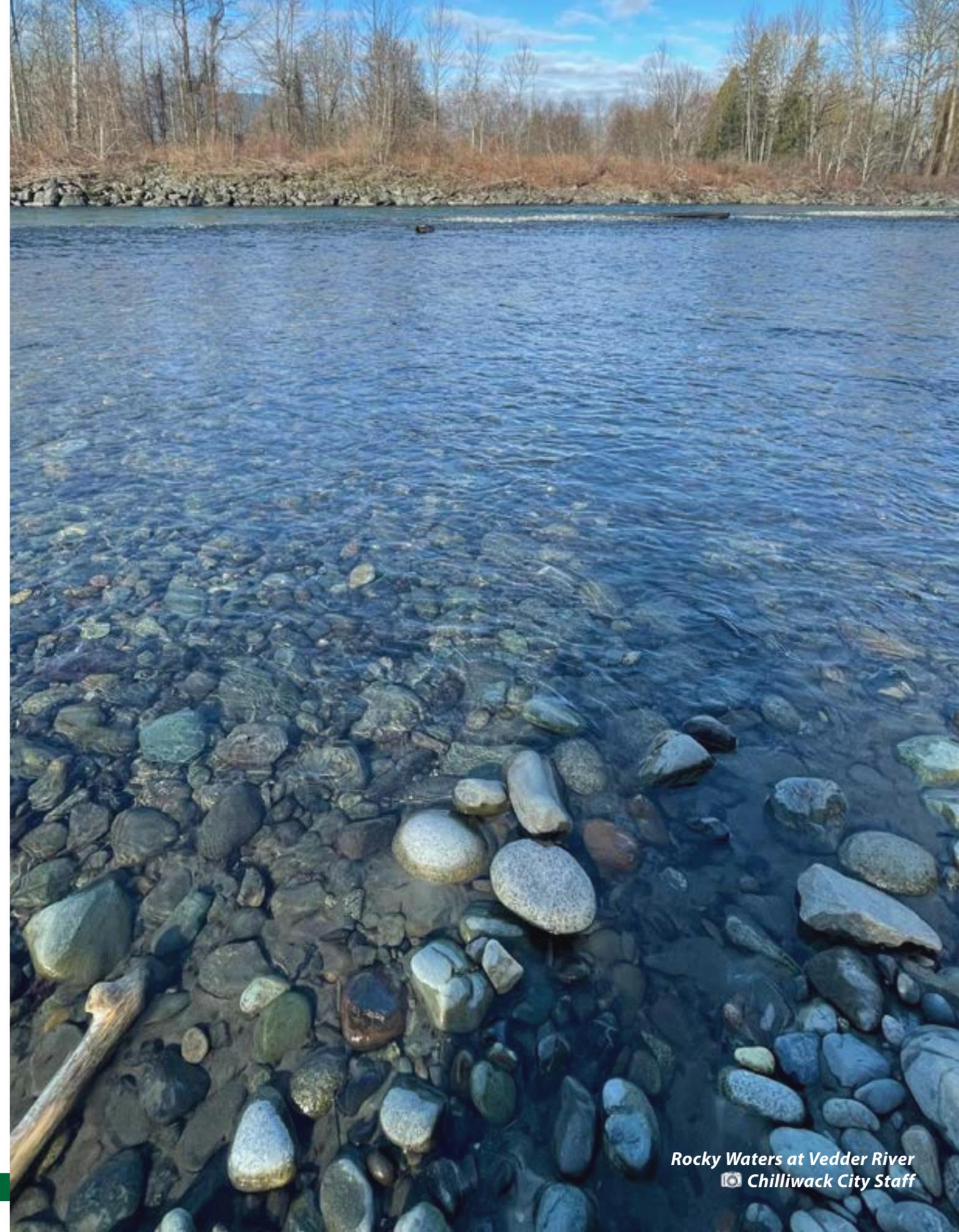


## VIBRANT ECONOMY

- Continued multi-phase downtown redevelopment at District 1881.
- Enhanced crosswalks with pedestrian activated flashing beacons at five locations in the downtown area.
- Completed the new Paramount Alley breezeway project with a replica marquee P sign that was originally part of the Paramount Theatre sign for over 60 years.

## ENVIRONMENTAL STEWARDSHIP

- Planted 1,500 new trees along sections of Camp Slough, Hope Slough and Chilliwack Creek.
- Achieved a curbside diversion rate of 67% and reduced curbside recycling contamination rate from 5.9% to 4.9%.
- Added a second drop-off bin for the Book Recycling Program at the Bailey Landfill Recycling Depot.
- Installed five new solar-powered Rectangular Rapid Flashing Beacon (RRFB) crosswalks.
- Installed new LED field lights at Townsend Park.



Rocky Waters at Vedder River  
Chilliwack City Staff

# COUNCIL'S STRATEGIC GOALS

Council's strategic goals provide a framework for the decisions made by Council and guide the City's approach for delivering services to the community.

<p><b>Financial Stability</b></p>  <p>Plan for current and anticipated community needs while maintaining reasonable property tax levels for taxpayers.</p>	<p><b>Good Stewardship of Municipal Infrastructure</b></p>  <p>Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.</p>	<p><b>Environmental Stewardship</b></p>  <p>Encourage waste diversion and a "zero waste" philosophy, reducing energy consumption and greenhouse gases while protecting waterways, riparian zones and airsheds.</p>
<p><b>Strong Neighbourhoods</b></p>  <p>Support accessibility, inclusion, diversity and truth and reconciliation. Fostering community spirit, attracting community events and supporting cultural groups, while providing high-quality parks and recreational opportunities.</p>	<p><b>Vibrant Economy</b></p>  <p>Contract with CEPCO for promotion of economic development and encouragement of focused development in critical areas. Work to create an environment that is positive to business creation.</p>	<p><b>Connected Community</b></p>  <p>Provide opportunities to hear from the community, meet with other levels of government and share information throughout the community.</p>
<p><b>Organizational Excellence</b></p>  <p>Employ recruitment strategies that focus on attracting the best workforce, while providing opportunity for internal advancement. Provide focus on workplace safety and on-site training while encouraging ongoing professional development.</p>	<p><b>Customer Service</b></p>  <p>Ensure employees receive customer service training in order to provide excellent and efficient service to the public.</p>	<p><b>Community Safety</b></p>  <p>Continue to enhance community safety through a wide range of municipal services while supporting RCMP initiatives and ICBC road safety initiatives.</p>



## STRATEGIC GOAL #1: FINANCIAL STABILITY

Plan for current and anticipated community needs while maintaining reasonable property tax levels for taxpayers.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>ADDRESS COMMUNITY NEEDS</b></p> <p>Prepare for anticipated and unanticipated community needs.</p>	<ul style="list-style-type: none"> <li>Completed the annual update to the City's long-term Comprehensive Municipal Plan, identifying short-term priorities and anticipated long-term needs.</li> <li>Planning and funding strategies are built into the Comprehensive Municipal Plan for projects that may be eligible for future infrastructure grants to ensure municipal funding portions are in place.</li> </ul>
<p><b>BALANCED BUDGET</b></p> <p>Fund planned capital expenditures without long-term borrowing debt and identify grant opportunities.</p>	<ul style="list-style-type: none"> <li>All capital expenditures funded without long-term debt in the 2024 Comprehensive Municipal Plan.</li> <li>Ongoing grant research for eligible project opportunities.</li> <li>Completed successful applications for available government grant funding programs, to help offset project costs.</li> </ul>
<p><b>REASONABLE PROPERTY TAXATION</b></p> <p>Maintain reasonable property tax levels and ensure new growth pays for itself.</p>	<ul style="list-style-type: none"> <li>Chilliwack maintains the lowest general municipal taxation levy, on a representative home, when compared to 19 Lower Mainland communities surveyed. With the inclusion of water, sewer and curbside waste collection fees, Chilliwack's total fees are lower by an even greater margin, while providing vast services and amenities.</li> <li>Chilliwack continues to have a low business class property tax multiplier.</li> <li>Reviewed Development Cost Charge (DCC) Bylaw and amended rates accordingly to ensure growth-driven capital needs are completed and funded by DCCs where eligible.</li> <li>Initiated the Residential Development Financial Analysis project to determine feasible rates for potential Amenity Cost Charges (ACCs) and updates to the DCC program to ensure growth-driven capital needs on community amenities and infrastructure are aligned with new Provincial legislation.</li> </ul>



**STRATEGIC GOAL #2:**  
**GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE**

Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>ROAD AND UTILITY SYSTEM MAINTENANCE</b></p> <p>Maintain utility systems, minimize service delivery interruptions and meet pavement quality index goals for roadways.</p>	<ul style="list-style-type: none"> <li>◆ Ongoing investment in the road rehabilitation program, resulting in 10 kilometres of roads repaved.</li> <li>◆ Installed 2,050 recessed reflectors.</li> <li>◆ Replaced approximately 370 snow-plowable reflectors.</li> <li>◆ Completed approximately 7,065 lineal metres of crack sealing.</li> <li>◆ Replaced approximately 2,320 metres of aging cast iron water distribution pipes due to condition and fire flow requirements.</li> <li>◆ Upgraded 481 metres of sanitary sewer main due to capacity.</li> <li>◆ Completed inspections of 30 road culverts to ensure safe condition and ongoing maintenance of assets.</li> <li>◆ Replaced six aging culvert crossings.</li> <li>◆ Installed a new multi-use path along Yale Road, near Parr Road, along one of the busiest sections where no pedestrian facilities previously existed.</li> <li>◆ Completed a key sidewalk connection along Edward Street to provide accessible connections to the hospital neighbourhood.</li> <li>◆ Upgraded the Vedder and South Sumas Road intersection to better accommodate traffic volumes and improve intersection safety.</li> <li>◆ Replaced the pavement at four railway crossings.</li> <li>◆ Completed a detailed design for railway crossing upgrades at Knight Road and the Valley Rail Trail crossing.</li> <li>◆ Completed cycling improvements on Mary Street, from Hodgins Avenue to Princess Avenue, to increase the active transportation network.</li> <li>◆ Commenced installation of protected bike lanes on Knight Road, from Evans Road to Topaz Drive, to increase the active transportation network.</li> <li>◆ Construction underway for urbanization of Tyson Road, from Keith Wilson Road to Evans Road, and Keith Wilson Road, from Garrison Boulevard to Tyson Road. Construction to include full drainage improvements, curb and gutters, multi-use pathways, sidewalks, street lighting and tree-lined boulevards.</li> <li>◆ Commenced corridor safety improvements, at the Luckakuck Way traffic signal, including concrete medians and removal of the two-way left turn lane and replacing it with designated left turn lanes.</li> </ul>



**STRATEGIC GOAL #2 CONTINUED:**  
**GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE**

Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>ROAD AND UTILITY SYSTEM MAINTENANCE</b></p> <p>Maintain utility systems, minimize service delivery interruptions and meet pavement quality index goals for roadways.</p>	<ul style="list-style-type: none"> <li>◆ Installed GPS pre-emption systems at five intersections for improved fire department service.</li> <li>◆ Upgraded detection equipment with more robust detection cameras at two intersections.</li> <li>◆ Installed a back-up battery system in the event of power outages at one signalized intersection.</li> <li>◆ Achieved substantial completion of the Wastewater Treatment Plant outfall rehabilitation project.</li> <li>◆ Completed construction of Promontory Zone 2 Reservoir, Promontory Zone 3 &amp; 4 Booster, Chilliwack Mountain Zone 3 Booster and Mount Shannon Zone 1 Booster.</li> <li>◆ Completed the predesign for the Marble Hill Zone 2 Reservoir and Sunrise PRV as well as the Chilliwack Mountain Zone 1 Reservoir Geo-investigation.</li> <li>◆ Procured and updated the new sanitary sewer and drinking water models and completed the sanitary sewer asset evaluation study to identify deficiencies to inform future capital planning and support growth.</li> <li>◆ Issued five new Waste Discharge Permits and renewed four existing permits to enhance wastewater source control.</li> <li>◆ Awarded the Biological Treatment System Expansion (BTSE) design build project to Trittech/Stantec to upgrade the biological treatment process at the Wastewater Treatment Plant. Projected completion by August 2026.</li> <li>◆ Completed a stormwater infrastructure master plan to evaluate the condition of the storm drainage network and to identify infrastructure replacement needs and funding requirements.</li> <li>◆ Replaced Sewer Pump Station 9 with a new pump equipped with a standby generator to maintain service during hydro outages.</li> </ul>



**STRATEGIC GOAL #2 CONTINUED:  
GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE**

Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>MUNICIPAL FACILITY AND FLEET MAINTENANCE</b></p> <p>Extend the life of buildings by funding repairs and maintenance in a timely manner. Maintain fleet for optimal performance and life span.</p>	<ul style="list-style-type: none"> <li>◆ Completed LED lighting upgrades at Cheam Centre, Community Policing office, Hobby Hill Preschool, Firehall No. 4 and the Chilliwack Cultural Centre.</li> <li>◆ 530 heavy duty vehicles/equipment serviced and inspected.</li> <li>◆ Completed over 1,900 repairs and preventative maintenance work orders for equipment and fleet.</li> <li>◆ Completed structural investigation upgrades and corrosion repairs at Cheam Leisure Centre.</li> <li>◆ Completed interior painting in the aquatic areas at Cheam Leisure Centre and multiple areas of Sardis Sports Complex.</li> <li>◆ Completed revitalization of the sauna at Cheam Leisure Centre.</li> <li>◆ Completed a mechanical assessment on Cheam Leisure Centre.</li> <li>◆ Continued replacement of older cardio and weight equipment at Cheam Leisure Centre.</li> <li>◆ Chilliwack Landing Leisure Centre weight room received a large-scale fitness equipment upgrade, including replacement of the full-strength equipment as well as functional fitness and cool down areas.</li> <li>◆ Completed major maintenance works at the Cheam Leisure Centre including water filtration system, sauna, tiling, painting and repairs during aquatic side shutdown.</li> <li>◆ Completed sound deadening upgrades to the sport and banquet area at Chilliwack Curling and Community Centre.</li> <li>◆ Received a \$40,000 grant for main theatre stage lighting &amp; audio system upgrades at the Chilliwack Cultural Centre.</li> </ul>



**STRATEGIC GOAL #2 CONTINUED:  
GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE**

Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>WATER QUALITY</b></p> <p>Ensure adequate water supply and maintain potable water standards</p>	<ul style="list-style-type: none"> <li>◆ Council approved the Water Conservation Plan update which includes revising the annual water restriction period from May 1 through to October 15, revising the watering restriction stages to a four-stage system and updating the restriction triggers graph to conserve water during drought conditions.</li> <li>◆ Rebranded the Ugliest Lawn contest to Good as Gold which encourages residents to conserve water by maintaining their lawns in a dormant state while keeping them neat and mowed.</li> <li>◆ Water samples tested weekly and quarterly through a drinking water quality testing program for a variety of parameters.</li> <li>◆ Completed the semi-annual water main flushing, reservoir cleaning and production well repairs.</li> <li>◆ Continued water conservation initiatives including the Rain Barrel Rebate Program, Toilet Rebate Program, and distributing Water Conservation Kits.</li> <li>◆ Completed irrigation well drilling at Fairfield Park.</li> </ul>



**STRATEGIC GOAL #2 CONTINUED:  
GOOD STEWARDSHIP OF MUNICIPAL INFRASTRUCTURE**

Ensure proactive and preventative maintenance of roads, utility, water systems, civic facilities, municipal fleet, and other municipal infrastructure to maximize life span.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>FLOOD PROTECTION</b></p> <p>Maintain dikes to provincial standards, ensure adequate drainage and maximize funding opportunities.</p>	<ul style="list-style-type: none"> <li>◆ Cleaned 47,000 linear channel metres of drainage watercourses plus three shale traps, with approval from Fisheries and Oceans Canada and the Ministry of Water, Land and Resource Stewardship.</li> <li>◆ All dikes, pump stations and flood boxes inspected and maintained prior to high winter stream flows. Annual 2024 dike inspection reports submitted to BC Inspector of Dikes, as per the provincial Dike Maintenance Act requirements.</li> <li>◆ Flood Response Plans for the Fraser River and Vedder River are updated annually to provide protocol for monitoring and responding to emergency conditions from high water levels on the respective rivers, under the City of Chilliwack’s Emergency Response Plan.</li> <li>◆ Supported provincial agencies and their consultants and contractors as they removed 195,000 m<sup>3</sup> of sediment from the Vedder River to address the 440,000 m<sup>3</sup> that deposited during the 2021 atmospheric river events.</li> <li>◆ Approved for an additional \$150,000 grant for phase 2 of the preliminary design project for the Community Emergency Preparedness Fund Disaster Risk Education funding stream for the Chilliwack Creek Drainage Pump Station Upgrade, bringing the total funding contribution to \$300,000.</li> <li>◆ Completed a condition assessment of the Chilliwack Creek Drainage Pump Station.</li> <li>◆ Installed two concrete box culverts on Gill Road and Prest Road to replace at-risk infrastructure and improve flood resilience.</li> <li>◆ Developed a city-wide hydrologic and hydraulic stormwater model to identify deficiencies in the system and inform future capital plans.</li> <li>◆ Completed a master stormwater infrastructure asset study to assess the condition of our storm mains and prioritize future stormwater utility upgrades.</li> <li>◆ Gathered stormwater flow monitoring data at 20 locations.</li> </ul>



**STRATEGIC GOAL #3:  
ENVIRONMENTAL STEWARDSHIP**

Encourage waste diversion and a "zero waste" philosophy, reducing energy consumption and greenhouse gases while protecting waterways, riparian zones and airsheds.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>PROTECT WATERWAYS AND RIPARIAN AREAS</b></p> <p>Enhance fish habitat and maintain Riparian Areas Protection Regulation standards.</p>	<ul style="list-style-type: none"> <li>◆ Collaborated with First Nations communities, local businesses and community volunteers to remove invasive species and replant native trees and shrubs along creeks.</li> <li>◆ Installed a new culvert crossing at Bell Slough to improve fish habitat and water quality.</li> <li>◆ Mitigative measures undertaken to preserve and enhance fish habitats during open channel drainage maintenance.</li> <li>◆ Supported semi-annual Adopt-a-River events and other river cleanups undertaken by volunteers.</li> <li>◆ Planted 1,500 new trees along sections of Camp Slough, Hope Slough and Chilliwack Creek.</li> <li>◆ Planted 500 new trees as part of the Teskey Pond expansion project.</li> </ul>
<p><b>WASTE DIVERSION</b></p> <p>Achieve a 75% curbside program waste diversion rate by 2025, promote a "zero waste" philosophy and maximize recycling initiatives.</p>	<ul style="list-style-type: none"> <li>◆ Achieved curbside diversion rate of 67%.</li> <li>◆ Zero waste initiatives undertaken including curbside recycling and compostable waste programs, Household Hazardous Waste Day, City-Wide Garage Sales, Large Item Pick-up and Shred-A-Thon events.</li> <li>◆ Completed improvements to the Bailey Landfill Recycling Depot, including the installation of compactors for cardboard and mixed recyclables to add capacity at the site.</li> <li>◆ Added a second drop-off bin, in addition to the previous bin introduced in 2023, for the Book Recycling Program at the Bailey Landfill Recycling Depot.</li> <li>◆ Assisted Fraser Valley Regional District in meeting region-wide separation requirements for recycling and compostable materials through source separation requirements for all properties in Chilliwack and enforcement of surcharges on loads of garbage containing more than 5% compostable waste or recyclables at the Bailey Landfill.</li> <li>◆ Reduced waste impact at Bailey Landfill by introducing an online and bookmarking option for the community Leisure Guide.</li> <li>◆ Promoted Waste Diversion Kits for event hosts, to provide three-stream collection bins for garbage, recycling, and compost.</li> <li>◆ Provided presentations to over 400 students in local elementary schools to promote waste reduction and stewardship as part of the Environmental Educational Campaign.</li> </ul>



### STRATEGIC GOAL #3 CONTINUED: ENVIRONMENTAL STEWARDSHIP

Encourage waste diversion and a "zero waste" philosophy, reducing energy consumption and greenhouse gases while protecting waterways, riparian zones and airsheds.

#### HOW WE WILL GET THERE

#### WHAT WE ACHIEVED IN 2024

##### AIR QUALITY

Protect the airshed, measure greenhouse gas emissions and implement energy efficiency opportunities where feasible.

- ◆ Followed the provincial Agricultural Environmental Management Code of Practice.
- ◆ Continued implementation of the Corporate and Community Climate Action Plans.
- ◆ Utilized methane from Wastewater Treatment Plant to run biogas boiler to heat anaerobic digesters.
- ◆ Extracted landfill gas at the Bailey Landfill through horizontal gas collectors and vertical wells.
- ◆ Completed the Radon Test Kit Challenge by providing residents with 200 free test kits and then reporting the results in partnership with Take Action on Radon and Fraser Valley Regional District.
- ◆ Completed the GHG consumption optimization replacement of the dehumidification equipment for rinks 1 & 2 at Sardis Sports Complex.
- ◆ Completed a Greenhouse Gas (GHG) Reduction Pathways assessment on seven large municipal buildings including Cheam Leisure Centre, Sardis Sports Complex, and the Chilliwack Landing Leisure Centre.
- ◆ Worked with the Ministry of Environment to respond to air quality complaints.
- ◆ Enforced the Open Burning Bylaw and promoted alternatives to burning to reduce smoke.
- ◆ Continued design and construction work recommended by the Active Transportation Plan to encourage more active modes of transportation.



### STRATEGIC GOAL #3 CONTINUED: ENVIRONMENTAL STEWARDSHIP

Encourage waste diversion and a "zero waste" philosophy, reducing energy consumption and greenhouse gases while protecting waterways, riparian zones and airsheds.

#### HOW WE WILL GET THERE

#### WHAT WE ACHIEVED IN 2024

##### SUSTAINABILITY

Explore renewable energy opportunities, facilitate sustainable transportation and prepare long-term plan for landfill.

- ◆ Supported provincially mandated free transit for children under 12.
- ◆ Procured a new electric vehicle for the City fleet.
- ◆ Installed five new solar-powered Rectangular Rapid Flashing Beacon (RRFB) crosswalks.
- ◆ Continued design and construction work recommended by the Active Transportation Plan for sidewalks, multi-use pathways and protected bike lanes.
- ◆ Conducted a Step Code Super Series Workshop for building community in collaboration with the City of Abbotsford and City of Mission.
- ◆ Utilized Local Government Climate Action Program funding to support home energy upgrade rebates through the CleanBC Better Homes program, to fund municipal facility energy studies and to create a new Energy Manager position to oversee municipal building and fleet greenhouse gas reduction planning and implementation.
- ◆ Converted conventional building thermostats to smart controlled devices.
- ◆ Installed stormwater treatment devices and drainage infiltration systems to support groundwater recharge and aquifer health.
- ◆ Installed new LED field lights at Townsend Park.
- ◆ Converted lighting to LED fixtures in multiple places including Cheam Leisure Centre, Chilliwack Cultural Centre, Sardis Sports Complex, Fire Hall #1 and #4, Community Policing office, Heritage Park and Hobby Hill Preschool.
- ◆ Continued efficiency driven lighting upgrades to the Hub Theatre at the Chilliwack Cultural Centre.
- ◆ Completed an electrical assessment study at both Cheam Leisure Centre and Landing Leisure Centre.
- ◆ Received a \$112,500 grant to replace the dehumidification system at rinks 1 & 2 at Sardis Sports Complex. The new system will be energy efficient to greatly reduce greenhouse gas emissions.
- ◆ Received the Provincial Efficiency in Action Award for the Leisure Centre waste heat recapture system which reduces greenhouse gas emissions by an estimated 553 tonnes (11.6%) per year.



**STRATEGIC GOAL #4:  
STRONG NEIGHBOURHOODS**

Support accessibility, inclusion, diversity and truth and reconciliation. Fostering community spirit, attracting community events and supporting cultural groups, while providing high-quality parks and recreational opportunities.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>COMMUNITY CULTURE</b></p> <p>Foster community spirit by attracting community events and supporting cultural groups, community organizations and public art initiatives.</p>	<ul style="list-style-type: none"> <li>◆ Funded a large number of block parties and neighbourhood gatherings through the Celebration and Activity Grant Program.</li> <li>◆ The Chilliwack Public Art Advisory Committee continued to support public art initiatives.</li> <li>◆ Community Development Initiatives policy funded a number of community non-profit service providers.</li> </ul>
<p><b>PARKS AND TRAILS</b></p> <p>Provide and enhance quality parks and recreational opportunities.</p>	<ul style="list-style-type: none"> <li>◆ Completed a new multi-use gaming area (MUGA) at Jinkerson Park.</li> <li>◆ Installed accessible rubber surface in Salish Park playground.</li> <li>◆ Completed construction on three new parks: Weeden, Webb and MacSwan.</li> <li>◆ Continued work with Fraser Valley Regional District to enhance regional connections in Chilliwack.</li> <li>◆ Installed a new play structure at Townsend Park, featuring accessible play features for children ages 2-5.</li> <li>◆ Replacement of artificial turf at Field A at Townsend Park.</li> <li>◆ Installed five rest stops along the Coast to Canyon route.</li> <li>◆ Replaced the bridge at Bridlewood Natural Area as part of the Promontory Trail Network.</li> <li>◆ Completed expansion for No. 3 Road parking.</li> <li>◆ Completed new parking lot at Vedder Canal, at the west end of Yale Road.</li> </ul>



**STRATEGIC GOAL #4 CONTINUED:  
STRONG NEIGHBOURHOODS**

Support accessibility, inclusion, diversity and truth and reconciliation. Fostering community spirit, attracting community events and supporting cultural groups, while providing high-quality parks and recreational opportunities.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>INCLUSIVENESS</b></p> <p>Identify and support projects and programs that nurture accessibility, inclusion and diversity.</p>	<ul style="list-style-type: none"> <li>◆ Continued implementation of the Mayor’s Task Force on Inclusiveness, Diversity and Accessibility Action Plan.</li> <li>◆ The Accessibility and Inclusion Advisory Committee worked on the Community Accessibility Plan and conducted community engagement.</li> <li>◆ The Landing Leisure Centre achieved Gold Certification for accessibility through the Rick Hansen Foundation.</li> <li>◆ Replaced Canada Day fireworks with a drone show to reduce the impact of fireworks on those suffering from neurodivergence.</li> <li>◆ Updated Sardis Park playground with accessible play features for children ages 2-5, including an accessible swing, rubber surfacing, ramped entry, and a sun canopy.</li> <li>◆ Installed accessible fitness equipment at Webb Avenue Park.</li> <li>◆ Supported Pink Shirt Day.</li> <li>◆ Continued to utilize alternative text on social media to make images more accessible.</li> <li>◆ Provided funding for inclusive events through Community Development Initiatives Funding and the Neighbourhood Grant Program.</li> <li>◆ Continued to make accessible sidewalk and crosswalk improvements, including the installation of curb letdowns and five new audible crosswalks.</li> <li>◆ Playground accessibility improvements were included within the 10-year Comprehensive Municipal Plan.</li> <li>◆ Installation of ADA compliant water fountains at Chilliwack Cultural Centre and Cheam Leisure Centre.</li> <li>◆ Purchased new water wheelchairs for Landing Leisure Centre.</li> <li>◆ Continued to work with Rick Hansen Foundation to update interior and exterior signage and amenities to improve accessibility at recreational properties.</li> <li>◆ Introduced Sensory Sensitive Friendly Skates, for people who are neurodivergent, at the Coliseum and Sardis Sports Complex.</li> <li>◆ Installed a new accessible elevator at the Evergreen Hall for patrons to use the Cheam Room stage.</li> <li>◆ Installed a new accessible elevator at the Landing Sports Centre for patrons to reach the second-floor loft.</li> <li>◆ Two Recreation staff members obtained an Access and Inclusion Certificate through the Rick Hansen Foundation.</li> </ul>



**STRATEGIC GOAL #4 CONTINUED:  
STRONG NEIGHBOURHOODS**

Support accessibility, inclusion, diversity and truth and reconciliation. Fostering community spirit, attracting community events and supporting cultural groups, while providing high-quality parks and recreational opportunities.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>TRUTH AND RECONCILIATION</b></p> <p>Build relationships of mutual respect and understanding with local First Nations.</p>	<ul style="list-style-type: none"> <li>◆ Relationship building continues at the Council level.</li> <li>◆ Ongoing support for Chilliwack Healthier Community and the Opening Doors Task Team.</li> <li>◆ Supported four Indigenous led training sessions through Reaching Home for service agencies.</li> <li>◆ Engagement with local First Nations Elders in support of Reaching Home including the Community Advisory Board and Point in Time Count.</li> <li>◆ Staff utilized the Indigenous author library to further their education and understanding.</li> <li>◆ Honoured the National Day for Truth and Reconciliation.</li> <li>◆ Partnered on the “Rooted Waters” video series highlighting Indigenous Place Names around Chilliwack, including Chilliwack Chamber of Commerce, Tourism Chilliwack, Chilliwack Economic Partners Corporation, Stó:lō Community Futures and Ch’íyáqtel First Nation.</li> <li>◆ Installed two new solar-powered Rectangular Rapid Flashing Beacon (RRFB) crosswalks on Chilliwack River Road in partnership with Skowkale First Nation and with funding support from Fraser Health.</li> <li>◆ Continued coordination with Tzeachten First Nation on the planned extension of a multi-use pathway on Bailey Road from Chilliwack River Road to Matheson Road.</li> <li>◆ Wrote letters of support for Community to Community (C2C) grant applications for educational opportunities developed by Tzeachten First Nation.</li> <li>◆ Partnered with School District #33 in hosting a two-day Truth and Reconciliation event.</li> <li>◆ Continued work with Sqwá First Nation for a new dike to expand the flood protection area.</li> <li>◆ Provided free facility use for a Truth and Reconciliation event at a local park.</li> <li>◆ Installed two indigenous house posts at City Hall.</li> <li>◆ Continued working with the province, Semá:th, Matsqui and Leq’á:mel First Nations, and City of Abbotsford on the Sumas River Watershed Flood Mitigation Plan to make Sumas Prairie more resilient to flooding.</li> </ul>



**STRATEGIC GOAL #5:  
VIBRANT ECONOMY**

Contract with CEPCO for promotion of economic development and encouragement of focused development in critical areas. Work to create an environment that is positive to business creation.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>OPEN FOR BUSINESS</b></p> <p>Attract and maintain business.</p>	<ul style="list-style-type: none"> <li>◆ Worked with CEPCO to set mutual priorities for economic development.</li> <li>◆ Continued to provide low business property taxes and fees, compared to other Lower Mainland communities, to attract and retain business within the city.</li> <li>◆ Participating member of the Inter-Municipal Transportation Network for ride hailing services as well as the Inter-Municipal Business Licence program for trades contractors and other professionals in the construction industry for Fraser Valley municipalities.</li> <li>◆ Continued working with the Chilliwack Economic Resource Network to develop and facilitate strategies to assist and support local businesses.</li> <li>◆ Commenced construction of the Airport Electrical Upgrades project.</li> </ul>
<p><b>PLANNING</b></p> <p>Ensure plans are in place to facilitate regional growth predictions.</p>	<ul style="list-style-type: none"> <li>◆ Chilliwack's Comprehensive Municipal Plan continues to accommodate regional growth.</li> <li>◆ Began the Official Community Plan (OCP) update process to plan for the next 25 years of growth, to include workshops with stakeholders and staff, and public engagement opportunities.</li> <li>◆ Completed the interim Housing Needs Report analysis to determine the five and 20-year housing supply needs to inform the OCP update and future housing policies.</li> <li>◆ Continued implementing the Heritage Strategic Action Plan.</li> <li>◆ Applied for round two of the Housing Accelerator Fund: a competitive grant program from Canada Mortgage and Housing Corporation intended to help speed up housing development and increase housing supply.</li> <li>◆ Adopted Small-Scale Housing and Transit-Oriented Area bylaws to comply with Provincial legislation.</li> <li>◆ Provided support to the District 33 School Board in planning future school site acquisitions.</li> <li>◆ Received Provincial housing targets for the next five years of housing development approvals.</li> <li>◆ Reviewed and submitted changes to census geography in preparation of the next census in 2026.</li> </ul>



**STRATEGIC GOAL #5 CONTINUED:  
VIBRANT ECONOMY**

Contract with CEPCO for promotion of economic development and encouragement of focused development in critical areas. Work to create an environment that is positive to business creation.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>TOURISM</b></p> <p>Maintain, enhance and promote Chilliwack's natural beauty and walkability.</p>	<ul style="list-style-type: none"> <li>◆ Enhanced crosswalks with pedestrian activated flashing beacons at five locations in the downtown area.</li> <li>◆ Continued to implement improvements identified in the Cycle Vision and Active Transportation Plans to create connectivity with existing trails and facilities.</li> </ul>
<p><b>DOWNTOWN REVITALIZATION</b></p> <p>Encourage redevelopment in the downtown area.</p>	<ul style="list-style-type: none"> <li>◆ Revitalization tax exemptions available to promote business reinvestment in the downtown core.</li> <li>◆ Continued multi-phase downtown redevelopment at District 1881.</li> <li>◆ Approved public art to continue to enhance the downtown area.</li> <li>◆ Completed the Paramount Alley breezeway project connecting the Victoria Avenue parking lot to the recent revitalized Yale Road frontage between Young Road and Nowell Street.</li> <li>◆ Completed road rehabilitation on several downtown streets:               <ul style="list-style-type: none"> <li>• Nowell Street – First Avenue South to the railroad tracks.</li> <li>• Reece Avenue – Young Road to Williams Street.</li> <li>• Mary Street – Hocking Avenue to Princess Avenue.</li> </ul> </li> </ul>



**STRATEGIC GOAL #6:  
CONNECTED COMMUNITY**

Provide opportunities to hear from the community, meet with other levels of government and share information throughout the community.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>SHARE INFORMATION</b></p> <p>Make timely and accurate information available to the community.</p>	<ul style="list-style-type: none"> <li>◆ Over 47 print ads placed and two radio campaigns run to communicate information.</li> <li>◆ 18 press releases issued.</li> <li>◆ Responded to more than 158 media enquiries.</li> <li>◆ Shared monthly e-newsletters about general City news and transportation projects.</li> <li>◆ City website updated regularly.</li> <li>◆ Information shared through the City's Facebook and Twitter accounts five days a week.</li> <li>◆ The City has 17,608 Facebook followers, 8,693 Twitter followers, and 2,047 followers on LinkedIn.</li> <li>◆ Launched Instagram with 743 followers.</li> <li>◆ Alertable app helped amplify emergency communication to 8,901 subscribers.</li> <li>◆ Created brochures and community information campaigns.</li> <li>◆ Provided education and service alerts through the Curbside Collection app, which has over 28,000 users.</li> <li>◆ Published neighbourhood profiles that summarize 2021 Census demographic data in easy-to-read brochures.</li> <li>◆ Created brochures explaining new small-scale housing regulations.</li> <li>◆ Engaged a consultant to facilitate community engagement on the City's Official Community Plan.</li> <li>◆ Reintroduced the Leisure Guide, a collaboration between several community organizations and facilitated by the city.</li> </ul>
<p><b>RELATIONSHIPS</b></p> <p>Build and maintain relationships with other governments, organizations, and the community.</p>	<ul style="list-style-type: none"> <li>◆ Continued to build relationships with the development community.</li> <li>◆ Ongoing dialogue between City elected officials and other municipal, provincial, federal and First Nations officials.</li> <li>◆ Hosted UFV students and the public for City Studio project showcase.</li> </ul>



**STRATEGIC GOAL #6 CONTINUED:  
CONNECTED COMMUNITY**

Provide opportunities to hear from the community, meet with other levels of government and share information throughout the community.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>COMMUNITY FORUMS</b></p> <p>Provide platforms for community feedback on major issues.</p>	<ul style="list-style-type: none"> <li>◆ Hosted an in-person community engagement event for the Tyson Road widening project.</li> <li>◆ Hosted in-person and online engagement for Princess Avenue one-way and Active Transportation project.</li> <li>◆ Hosted an in-person community engagement for the accessibility plan.</li> <li>◆ Community feedback was collected online, in-person, via email, mail and phone for various initiatives.</li> <li>◆ Surveys conducted for various initiatives.</li> <li>◆ Utilized online EngageChilliwack platform, which had 15,982 residents providing input on a variety of projects, including City Studio projects with the University of the Fraser Valley, the 2025 Financial Plan, and the Community Accessibility Plan.</li> <li>◆ Utilized the online EngageChilliwack platform to receive input and feedback on budget priorities for the City’s Comprehensive Municipal Plan.</li> </ul>



**STRATEGIC GOAL #7:  
ORGANIZATIONAL EXCELLENCE**

Employ recruitment strategies that focus on attracting the best workforce, while providing opportunity for internal advancement. Provide focus on workplace safety and on-site training while encouraging ongoing professional development.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>RECRUITMENT</b></p> <p>Strategize to attract and retain staff.</p>	<ul style="list-style-type: none"> <li>◆ Focused on internal advancement opportunities for staff.</li> <li>◆ Offered educational opportunities to promote advanced knowledge and qualifications.</li> </ul>
<p><b>PROFESSIONAL DEVELOPMENT</b></p> <p>Encourage employee development and create opportunities for internal advancement.</p>	<ul style="list-style-type: none"> <li>◆ A combination of virtual and in-person training sessions were completed for a variety of educational courses.</li> <li>◆ Provided refresher courses on important policy information.</li> <li>◆ Provided refresher courses in relation to mental health to frontline workers.</li> <li>◆ Delivered refresher training to all staff on the City’s Respectful Workplace Policy.</li> <li>◆ Delivered PIECES (Progressive Institute of Education for Chilliwack Employees’ Success), an in-house leadership program facilitated by the Justice Institute of BC.</li> <li>◆ Provided a series of First Nations Cultural Safety Training facilitated by Three Sisters Consulting.</li> </ul>
<p><b>EFFICIENCY</b></p> <p>Provide fast and efficient service.</p>	<ul style="list-style-type: none"> <li>◆ Concerns and issues followed up on promptly.</li> <li>◆ Maintained efficient turnaround times on approvals for all types of development.</li> <li>◆ Established a web portal that ties into the existing permitting system and cloud-based software associated with building permit applications with funding from the Union of BC Municipalities Local Government Development Approvals Program.</li> <li>◆ Initiated the Form and Character Design Guidelines update project to improve clarity for staff and the public, reduce uncertainty in the development process, and enable quicker City reviews.</li> <li>◆ Expanded delegated authority powers of issuing Development Permits to include Small-Scale Housing.</li> <li>◆ Updated development approvals tracking process to facilitate quicker data analysis and reporting on housing units.</li> </ul>



**STRATEGIC GOAL #8:  
CUSTOMER SERVICE**

Ensure employees receive customer service training in order to provide excellent and efficient service to the public.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>TRAINING</b></p> <p>Train employees to provide quality customer service.</p>	<ul style="list-style-type: none"> <li>Continued to provide Customer Service Training for new employees.</li> </ul>
<p><b>WORKPLACE SAFETY</b></p> <p>Build and maintain a safe and respectful workplace that minimizes work days lost due to injury.</p>	<ul style="list-style-type: none"> <li>Additional support provided to staff, after an incident, resulting in less Lost Time Incidents and a stronger Return to Work process.</li> <li>Conducted monthly safety meetings to encourage greater staff engagement.</li> <li>Staff from all departments represented on three active Joint Health and Safety Committees.</li> <li>Provided Respectful Conduct in the Workplace training for all staff.</li> <li>Provided further knowledge for psychological safety and health education through poster campaigns, educated toolbox talks and courses.</li> <li>Implemented an online platform to facilitate access and improve document quality for health and safety issues.</li> <li>Continued providing training specific to safety-sensitive work including: Occupational First Aid, Traffic Control Certification, Blood Pathogens and Defensive Driving.</li> <li>Expanded peer-to-peer training support to include: Crane Operations, Bucket Truck Operations, Boom Lift, Snow and Ice Control, and Snow Plow Operations.</li> <li>Continued certification training for operationally relevant and safety-sensitive courses including: Fall Protection, Confined Space Entry and Rescue, Forklift, Trench and Evacuation, Utility Locating and Overhead Crane Operator.</li> <li>Continued annual hearing tests and respirator fit testing to maintain employee health and safety.</li> <li>Engaged in a study to support and promote staff personal safety and training at Sardis Sports Complex and Evergreen Hall.</li> <li>Organized a training workshop for the Engineering Department on Equity, Diversity and Inclusion in the Workplace.</li> </ul>



**STRATEGIC GOAL #9:  
COMMUNITY SAFETY**

Continue to enhance community safety through a wide range of municipal services while supporting RCMP initiatives and ICBC road safety initiatives.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>FIRE AND LIFE SAFETY</b></p> <p>Provide effective fire and life safety education to the community and increase safety in multi-family residential buildings and gated communities.</p>	<ul style="list-style-type: none"> <li>Introduced a risk-based fire inspection program for properties.</li> <li>Conducted an audit of the fire prevention division.</li> <li>Focused on large-scale fire life safety and emergency preparedness events to engage and educate the maximum number of community members.</li> <li>Collaborated with City departments to ensure safety measures are met in new development projects.</li> </ul>
<p><b>EMERGENCY PREPAREDNESS</b></p> <p>Prepare for response and recovery of the City in times of disaster and work with First Nations to integrate emergency plans.</p>	<ul style="list-style-type: none"> <li>Exercised the City's Emergency Response and Recovery Plan via two wildland/urban interface fire tabletop exercises.</li> <li>Trained additional Emergency Operations Centre (EOC) team members in Community Evacuations and the EOC Information Officer.</li> <li>Recruited and trained four additional Emergency Support Services (ESS) volunteers.</li> <li>Commenced technology upgrades for the EOC and ESS Team through UBCM grant funding.</li> <li>Continued to focus on capacity building and sharing resources and training opportunities with local First Nations.</li> </ul>
<p><b>FIREFIGHTERS</b></p> <p>Continued firefighter staffing requirement planning and increase quality and quantity of firefighter training and education.</p>	<ul style="list-style-type: none"> <li>Continued to develop and implement the training passport system to support firefighter and fire officer training and professional development.</li> <li>Continued on-site improvements at the fire training centre.</li> <li>Hired one additional full-time career firefighter.</li> <li>Implemented new promotional process focused on enhancing career officer development.</li> <li>Continued working towards maintaining crews of four firefighters, on Engines 1 and 4, at all times.</li> <li>Trained and equipped career and Paid On-Call firefighters in preparation to respond to interface and fires.</li> <li>Provided additional training and education to develop career and Paid On-Call firefighters and fire officers.</li> </ul>



**STRATEGIC GOAL #9 CONTINUED:  
COMMUNITY SAFETY**

Continue to enhance community safety through a wide range of municipal services while supporting RCMP initiatives and ICBC road safety initiatives.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>TRAFFIC EDUCATION</b></p> <p>Support road safety initiatives, working with RCMP and ICBC.</p>	<ul style="list-style-type: none"> <li>◆ Continued Safe Roads initiatives that provided motorists, pedestrians and cyclists with road safety knowledge to reduce crash statistics.</li> <li>◆ Hosted the annual Chilliwack Safety Fair, sharing safety tips from community partners with hundreds of community members.</li> <li>◆ A dedicated rail safety web page and regular advertising providing tips and reminders for all road users on safe rail crossing choices.</li> <li>◆ Working with Stitó:s Lá:lém Tot:It Elementary / Middle School to build a Best Routes to School Plan.</li> <li>◆ Facilitated lifting the moratorium on traffic calming and implemented a new traffic calming policy in support of slower vehicle speeds and improved road safety.</li> <li>◆ Commenced the Rural Intersection Safety Study, in partnership with ICBC, to come up with local solutions to rural safety concerns.</li> <li>◆ Completed review of the City’s Traffic Calming Policy, updating it to better reflect best practices found in the Provincial Active Transportation Design Guide.</li> </ul>
<p><b>SAFE PUBLIC SPACES</b></p> <p>Improve the safety of parks and public spaces.</p>	<ul style="list-style-type: none"> <li>◆ Continued mobile security patrols including four patrol vehicles working overnight, and one additional two guard patrol in the downtown and Business Improvement Association area.</li> <li>◆ Night patrols ensured any temporary shelters in parks were removed at the prescribed time.</li> <li>◆ Applied Crime Prevention Through Environmental Design (CPTED) principles in park and public space upgrades.</li> <li>◆ High visibility patrols with RCMP, Bylaw and security conducted throughout the downtown core and various commercial areas.</li> </ul>



**STRATEGIC GOAL #9 CONTINUED:  
COMMUNITY SAFETY**

Continue to enhance community safety through a wide range of municipal services while supporting RCMP initiatives and ICBC road safety initiatives.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>ADDRESS SOCIAL ISSUES</b></p> <p>Support improved inter-agency coordination and address homelessness.</p>	<ul style="list-style-type: none"> <li>◆ Continued work with the Community Safety Governance Committee to implement the Chilliwack Community Safety Plan.</li> <li>◆ Developed a Chilliwack Poverty Reduction Plan in collaboration with Chilliwack Healthier Community through engagement with the community, service providers, and people with lived experience.</li> <li>◆ Continued supporting programs to address homelessness, including the Wellness Centre offering one-stop health and wellness services, overdose prevention services, and additional supports for outreach.</li> <li>◆ Reaching Home contract renewed for 2024-2026 with additional renewals pending implementation of Coordinated Access.</li> <li>◆ Provided CDI funding to support Ruth and Naomi’s Peer Employment Program.</li> <li>◆ Received additional grant funding through Reaching Home, supporting projects operated by the following organizations to prevent and reduce homelessness:             <ul style="list-style-type: none"> <li>• Chilliwack and District Seniors Resource Society - Prevention and Diversion.</li> <li>• Salvation Army Homelessness Prevention and Diversion and Food Security.</li> <li>• Wilma’s Transition Society – Prevention and Diversion.</li> <li>• Ruth and Naomi’s – shelter bathroom renovation and 50 shelter mats.</li> <li>• PCRS – Wellness Centre and Indigenous Clinical and Treatment Services.</li> <li>• Cyrus Centre – bunk bed mats for the youth shelter.</li> <li>• Chilliwack and District Seniors Resource Society – Rent Supplements.</li> <li>• PCRS and Cyrus Centre – Coordinated Community Outreach.</li> <li>• PCRS – Housing Hub – Case Management Services.</li> </ul> </li> </ul>



**STRATEGIC GOAL #9 CONTINUED:  
COMMUNITY SAFETY**

Continue to enhance community safety through a wide range of municipal services while supporting RCMP initiatives and ICBC road safety initiatives.

HOW WE WILL GET THERE	WHAT WE ACHIEVED IN 2024
<p><b>RCMP SUPPORT</b></p> <p>Support RCMP activities and initiatives and maintain an adequate number of police officers.</p>	<ul style="list-style-type: none"> <li>◆ Health and Safety Inspection Team shut down nine controlled substance/marijuana grow operations and conducted 24 health and safety inspections.</li> <li>◆ City staff worked cooperatively with RCMP on trouble buildings and hotspots.</li> <li>◆ Funded three additional members, 5.5 support municipal employees and have funded 44 members over the past nine years.</li> <li>◆ Maintained a population to member ratio of under 800.</li> <li>◆ Initiated renovations to the RCMP detachment and Downtown CPO to better serve the needs of public and staff.</li> </ul>
<p><b>BYLAW ENFORCEMENT</b></p> <p>Provide enhanced bylaw enforcement.</p>	<ul style="list-style-type: none"> <li>◆ Eight full-time Bylaw Officers provided year-round support including evening, weekend and statutory holiday coverage.</li> <li>◆ Two uniformed Assistant Managers assisted with day-to-day supervision and bylaw enforcement activities.</li> <li>◆ Bylaw Officers proactively patrolled over 4,000km on bicycle and foot in the downtown area, parks and trails and other hotspot areas.</li> <li>◆ Bylaw Officers increased inspections of vacant homes and issued over \$120,000 in fines to the owners of derelict and nuisance vacant homes.</li> <li>◆ Bylaw Officers regularly attended community events to assist residents and provide education.</li> <li>◆ On average, Bylaw Officers had over 1,300 interactions with members of the public each month.</li> </ul>



*Geese Gathering at Sardis Park  
Chilliwack City Staff*



# Departmental Overviews

**Administration**

**Communications & Legislative Services**

**Development & Regulatory Enforcement Services (DARES)**

**Engineering**

**Finance**

**Fire**

**Human Resources**

**Information Technology**

**Planning**

**Public Safety & Social Development**

**Public Works & Parks**

**Recreation & Culture**

**Utility Operations**

**Subsidiaries**

**Chilliwack Economic Partners Corporation (CEPCO)**

**Tourism Chilliwack**

# ADMINISTRATION

The Chief Administrative Officer (CAO) is appointed by Chilliwack City Council and is accountable to Council for the policies and programs delivered by the City of Chilliwack. As the most senior official in the City's administrative structure, the CAO provides guidance and advice to Council and provides direction to all City departments.

Administration provides support for Council, Committees of Council and departmental operations. By providing guidance to the City's departments, Administration ensures a coordinated and balanced implementation of Council's policies.

This division of local government is responsible for ensuring:

- The most cost effective delivery of services to the public.
- Corporate fiscal responsibility and accountability.
- The provision of efficient, timely and friendly customer service.
- Responsive action to community needs.
- Open communication with the community to create a better understanding and appreciation of Council's role, its policies and its statutory responsibilities.
- Continuation of fostering positive relationships with other levels of government.



## 2024 HIGHLIGHTS



**11**  
ADVISORY  
COMMITTEES

**65**  
ADVISORY COMMITTEE  
MEETINGS

\* Image designed using resources by Freepik.com

# COMMUNICATIONS & LEGISLATIVE SERVICES

## 2024 COMMUNICATIONS HIGHLIGHTS

Communications works directly with Mayor and Council, senior management, and all City departments to support communications, engagement, media relations, marketing and brand management for the City.

The department is also responsible for supporting clear and effective communication and engagement through a variety of methods, including: advertising, emergency/crisis communications, engagechilliwack.com, e-newsletters, public engagement meetings, and website/social media content.

**15,982**  
VISITORS TO  
ENGAGECHILLIWACK.COM

**820**  
E-NEWSLETTER  
SUBSCRIBERS

**27,228**  
SOCIAL MEDIA  
FOLLOWERS

**158**  
MEDIA  
INQUIRIES



## 2024 LEGISLATIVE SERVICES HIGHLIGHTS

Legislative Services serves the city in the statutory function of the Corporate Officer, by facilitating council business in the following ways: preparing minutes and agendas, composing, reviewing and providing advice on municipal bylaws and initiating the follow-up action to Council meetings.

The department also provides a variety of services to Council and other City departments including: access to information, liquor licensing, bylaw adjudication, records management and administrative support services.

Additionally they facilitate municipal, school district trustee and park commissioner elections.

**488**  
ADMINISTRATION OF DISPUTED  
BYLAW TICKETS (ADJUDICATION)

**85**  
FREEDOM OF INFORMATION  
(FOI) REQUESTS

**47**  
BYLAWS  
ADOPTED

**31**  
COUNCIL  
MEETINGS



# DEVELOPMENT & REGULATORY ENFORCEMENT SERVICES (DARES)

The Development and Regulatory Enforcement Services (DARES) Department manages land development and construction within the city, ensuring compliance with development policies in alignment with the Official Community Plan (OCP). In addition to managing land development, the department also oversees bylaw enforcement and property records.

## Land Development

- Subdivisions.
- Development Permits (Geotechnical/Environmental/Riparian).
- Development Cost Charges (DCC).
- Riparian Areas.
- Property Record Maintenance.

## Building Services

- Permits.
- Inspections.

## Bylaw Enforcement

- Bylaw complaint response.



## 2024 HIGHLIGHTS



**8,063**  
BUILDING  
INSPECTIONS



**445**  
OTHER DWELLINGS  
CONSTRUCTED (INC. MULTI-FAMILY)

**145**  
LAND DEVELOPMENT  
APPLICATIONS

**135**  
NEW SINGLE FAMILY  
DWELLINGS CONSTRUCTED

**95**  
NEW LOTS  
CREATED

**50**  
APPROVED  
DEVELOPMENTS

**38**  
DEVELOPMENT PERMIT  
APPLICATIONS

**24**  
HEALTH & SAFETY  
INSPECTIONS



## Bylaw Enforcement

- Proactively patrolled over 4,000km on bicycle and foot in the downtown core, parks, trails, and other hot-spot areas.
- Over 3,100 complaints received for bylaw violations related to unsightly premises, excessive noise, and on-street parking.
- Responded to over 12,000 bylaw infraction complaints.
- Issued over \$120,000 in fines to owners of nuisance and dilapidated vacant homes.



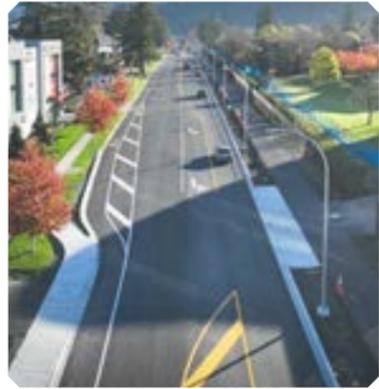
# ENGINEERING

The Engineering Department ensures efficient and effective delivery of projects and services within Chilliwack. The department consists of four divisions:

- 1. Transportation & Drainage** is responsible for the planning, design and construction of transportation, drainage, and flood protection infrastructure. This division is also responsible for the maintenance and operation of streetlight and traffic signal systems, and public transit.
- 2. Utilities** is responsible for the planning, design, and construction of sewer and water infrastructure, plus water supply and wastewater source control.
- 3. Environmental Services** is responsible for curbside waste collection, Parr Road Green Depot, and the operation of the Bailey Landfill. This division is also responsible for initiatives supporting environmental protection, waste reduction, biodiversity, and climate action.
- 4. Property Management** is responsible for property purchases, sales, leases, tenures, easements, rights-of-ways, and management agreements for City owned properties.

## 2024 HIGHLIGHTS

### Transportation & Drainage



#### Keith Wilson Road - Tyson Road to Garrison Boulevard

- Westbound approach to Tyson Road roundabout re-aligned to reduce speeds of entering vehicles.
- North side updates include: curb and gutter, sidewalk, boulevard, and bike lane.
- South side updates include: curb and gutter, multi-use pathway, and boulevard.
- Extension of double eastbound lanes.
- New left turning lanes.
- Upgraded storm drainage system.

#### Asphalt Rehabilitation Completed

- Commercial Court: 170m.
- Chilliwack Mountain Road: 1,250m from Schweyey Road to Grand View Drive.
- Extrom Road: 1,140m from Brideside Road to Sherlaw Road.
- Knight Road: 890m of bike lanes from Evans Road to Topaz Drive.
- Lickman Road: 920m of bike lanes from Luckakuck Way to Sumas Central Road.
- Mary Street: 580m of bike lanes from Hodgins Avenue to Princess Avenue.
- Nowell Road: 450m from First Avenue to the railroad tracks.
- Prairie Avenue: 395m from Wilson Road to right-of-way (ROW).
- Reece Avenue: 550m from Williams Road to Young Road.
- Unsworth Road: 810m from end-of-road (EOR) to South Sumas Road.
- Uplands Road: 365m from 46400 block to Promontory Road.
- Vedder Mountain Road: 840m of bike lanes from municipal boundary to railroad tracks.

8

RECTANGULAR RAPID FLASHING BEACON (RRFB) CROSSWALKS INSTALLED

23

ROADWAY BRIDGE INSPECTIONS COMPLETED

10.47 KM  
ROADS RE-PAVED

3.93 KM  
NEW BIKE LANES

3.28 KM  
CURB AND GUTTER RE-PAVED

2.46 KM  
NEW MULTI-USE PATHWAYS (MUP)

2.1 KM  
ROAD WIDENING

825 M  
NEW SIDEWALKS

358  
STREETLIGHTS RETROFITTED TO LED

32  
NEW LED STREETLIGHTS

### Active Transportation Improvements



#### Mary Street

- Dedicated bike lanes.
- Converted angled parking to parallel parking.
- Installed curb bulges at crosswalks to increase pedestrian safety.

#### Knight Road

- Dedicated & protected bike lanes.
- Installed bus islands to protect transit users.
- Improved intersection for cyclists at Evans Road.



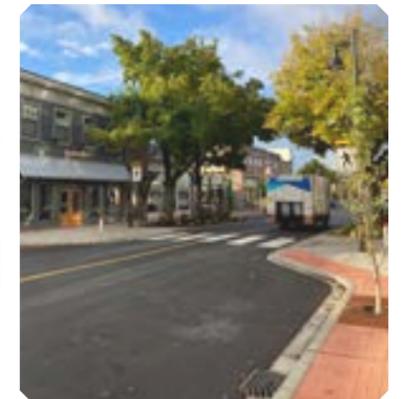
### Downtown Breezeway and Yale Road Improvements

- New decorative walkway between downtown and Victoria Avenue parking lot.
- Installed chess tables, chairs, and benches.
- Wider sidewalks.
- New rectangular rapid flashing beacon (RRFB) crosswalk.



#### City Hall Visitor Parking Lot

- 27 new parking stalls.
- Seven new trees with decorative landscaping.
- New LED streetlighting.



#### Gill Road Box Culvert

- Installed 3m x 1.2m concrete box to replace end of life infrastructure.
- Improved flow capacity and water quality.

#### Prest Road Box Culvert

- Installed 3m x 2.5m concrete box to accommodate future road widening.
- Removed deteriorating 60-year old culverts.
- Improved flow capacity to provide flood resilience to agricultural areas.





**McSween Road Culvert**

- Installed on the Bell Slough crossing at McSween Road.
- Created 1,000 sq. m. of new aquatic habitat.
- 400 trees planted.

**Teskey Detention Pond**

- 2,700 native trees and shrubs planted.
- Improved habitat for wildlife in Bridlewood Natural Area.
- Increased water quality and reduced erosion potential.



**Utilities Division**

**Wastewater Source Control**

- Completed 27 industrial site inspections.
- Renewed four waste discharge permits for beverage, food processing, water bottling, and plastic manufacturing facilities.
- Distributed 31 educational letters to industrial businesses for best practices of responsible waste management.

**Wastewater Treatment Plant (WWTP)**

- Continued pilot scale rotary drum thickener to reduce excess solids from the secondary treatment process, as part of the Sludge Thickener Pilot Project.
- Awarded the Phase 2 Project for the Biological Treatment System Expansion with ground improvements to begin Winter 2025.
- Replaced 160m of the broken steel outfall pipe with a High Density Polyethylene (HDPE) pipe as part of the WWTP Outfall Rehabilitation Project.

**Water Conservation**

- Updated water restriction period to start on May 1.
- Adopted a four stage watering restriction system, in place of previous five stage system.
- Completed irrigation well drilling at Fairfield Park.

**2,160 M**  
WATER MAIN UPGRADES

**481 M**  
SEWER MAIN UPGRADES

**37**  
RAIN BARRELS PURCHASED THROUGH THE RAIN BARREL REBATE PROGRAM

**30**  
TOILETS REPLACED THROUGH THE TOILET REBATE PROGRAM

**21**  
WATER CONSERVATION KITS SOLD

**11.4%**  
REDUCTION IN PEAK WATER CONSUMPTION DURING STAGE 1 RESTRICTIONS

**5**  
NEW WASTE DISCHARGE PERMITS FOR INDUSTRIAL BUSINESSES

**Environmental Services Division**



**Air Quality and Climate Change**

- Distributed 115 radon kits in partnership with FVRD and Take Action on Radon.
- Conducted radon testing in 48 City-owned buildings.
- Issued municipal top-ups for Residential Energy Rebate for 70 heat pumps and eight electrical service upgrades.
- Organized an Energy Step Code training series with City of Abbotsford and City of Mission.
- Reduced electricity by 311,000 kWh in the year as a result of completing LED lighting retrofits for streetlights and various facilities.
- Partnered with Cycle Chilliwack for the Go By Bike events to encourage sustainable transportation.

**9,755 TONNES**  
OF COMPOSTABLES COLLECTED

**5,600**  
TREES PLANTED

**3,820 TONNES**  
OF GLASS AND MIXED RECYCLABLES COLLECTED

**330**  
HOMES PARTICIPATED IN CITY-WIDE GARAGE SALES

**209 KM**  
ROADSIDE CLEANED BY 124 ADOPT-A-ROAD GROUPS

**107 TONNES**  
OF SCRAP METAL RECYCLED FOR FREE AT BAILEY LANDFILL

**67%**  
DIVERSION RATE THROUGH CURBSIDE PROGRAM

**30**  
CULVERTS INSPECTED

**7**  
CULVERT CROSSINGS INSTALLED

**Waste Management**

- Household Hazardous Waste Day helped dispose of 36,500 litres of hazardous waste.
- 107 tonnes of scrap metal recycled at Bailey Landfill.
- Five tonnes of waste collected along Vedder and Chilliwack River through Adopt-a-River events.

**Education and Stewardship**

- Educated 400+ students regarding environmental issues.
- Worked with community volunteers on riparian planting projects.
- Managed invasive species, including treatment of approximately 50 sites of Japanese Knotweed.
- Education on human to bear conflict in partnership with BC Conservation Officer Service and WildSafe BC.





Sunset Views on Wolfe Road  
Chilliwack City Staff

## FINANCE

The Finance Department liaises with all City departments and various external organizations to coordinate the City's financial activities.

The department is responsible for the financial management of the City, which includes:

- Property Taxes.
- Water and Sewer Utility Billing.
- Curbside Recycling and Solid Waste billing.
- Accounts Receivable.
- Accounts Payable.
- Procurement.
- Inventory Management.
- Investment Management.
- Risk Management.
- Safekeeping of all Financial Instruments.
- Payroll



The department is also responsible for the development of the City's annual Financial Plan (budget), preparation of the Annual Report, annual reporting of financial activities to the Province, and preparation of the annual financial statements.

The Purchasing/Stores section oversees the procurement processes for the City, ensuring a fair and open acquisition process that ensures maximum value for the City's procurement of goods, services, and construction.

### 2024 HIGHLIGHTS



25,499  
MYCHILLIWACK  
ACCOUNTS



4,695  
TAX PREPAYMENT  
PLAN PARTICIPANTS



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# FIRE

The Fire Department employs 45 full-time and 127 Paid on-Call (POC) firefighters and fire officers responding out of six strategically located firehalls. The Department is supported by four chief fire officers, three administrative support staff, three fire inspectors, and two training officers.

The Fire Department proudly serves residents and visitors of Chilliwack, covering an area of over 260 square kilometres. The Department delivers fire protection for various residential, commercial, and industrial occupancies in rural, suburban and urban areas. Firefighters and fire officers provide emergency response to a diverse number of incidents such as fires, public service, public hazards, medical aid, motor vehicle incidents, fire alarm activations, burning complaints, rescues, and hazardous materials incidents.

## 2024 HIGHLIGHTS

4,766

TOTAL CALLS FOR SERVICE

The following five leading calls for service accounted for 93% of total calls for service:

1,692

PUBLIC SERVICE INCIDENTS

1,192

ALARM RESPONSE

797

FIRE RESPONSE

494

MOTOR VEHICLE INCIDENTS

242

EMERGENCY MEDICAL AID

### Training

Trained and graduated 19 new Paid on-Call firefighters.



### Community Events

- Participated in various events including Fire Prevention Week, Emergency Services Food Drive, and the Christmas Parade.
- Firefighters Education Fund awarded six post-secondary financial awards to high school graduates.
- Firefighters Charitable Society awarded four scholarships to high school graduates.



### Fire Prevention

- Completed 1,496 fire inspections.
- Educated over 2,555 residents.
- Completed 76 food truck safety inspections.



### Emergency Management

- Onboarded five new Emergency Support Services (ESS) team members.
- Conducted two wildfire Emergency Operations Centre (EOC) exercises.
- Completed technology upgrades to the EOC and the ESS team.
- Conducted exercise on using the new ESS Evacuee Registration and Assistance (ERA) tool.

# HUMAN RESOURCES

The Human Resources Department consists of a team of professionals who support all employees working for the City of Chilliwack. It is our role to ensure that best practices are always at the forefront while educating staff in those practices as regional and global trends change.

The department is responsible for a variety of services:

- Benefits Administration.
- Employee and Labour Relations.
- Recruitment and Selection.
- Occupational Health and Safety.
- Disability Management.
- Policy Development and Updates.
- Training and Development.
  - Respectful Conduct in the Workplace.
  - Cultural Sensitivity & Indigenous Awareness.
  - Safety Training.

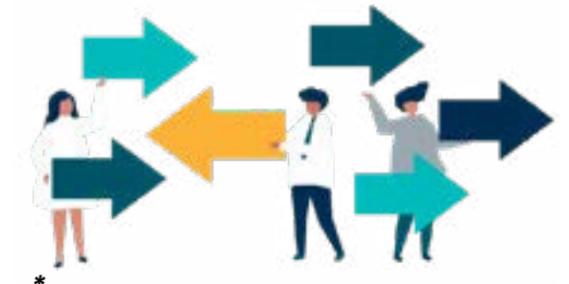


## 2024 HIGHLIGHTS



164  
JOB POSTINGS

93  
POSITION CHANGES



\* Image designed using resources by Freepik.com

# INFORMATION TECHNOLOGY

The Information Technology (IT) Department delivers comprehensive technology support and services to all City departments, ensuring efficient operations and secure digital infrastructure. These services include:

- **Technical Support** - provide responsive Help Desk assistance to resolve hardware, software, and connectivity issues for employees.
- **Device Management** - support and maintain desktops, laptops, and mobile devices to ensure staff have reliable access to the tools they need.
- **Network Administration** - oversee the City's network infrastructure, including regular maintenance, upgrades, and troubleshooting to maintain seamless connectivity.
- **Cybersecurity** - implement and monitor security protocols to protect City systems and sensitive data from cyber threats and unauthorized access.
- **Telecommunications Services** - manage and maintain phone and communication systems across City buildings to support effective internal and external communication.
- **Public Wi-Fi Services** - provide and maintain secure public wi-fi access in select City buildings to enhance connectivity for residents and visitors.
- **Security Systems Administration** - support and oversee security-related technology, including surveillance systems and access control, to protect City facilities.
- **Custom Programming Services** - develop, maintain, and enhance in-house applications to streamline City operations and improve efficiency.
- **Financial Systems Support** - ensure the reliability and functionality of financial software and systems critical to City budgeting, accounting, and financial management.
- **Geographic Information Systems (GIS)** - maintain and update detailed cadastral mapping data that tracks lot lines, rights-of-way, zoning classifications, and setback requirements. GIS also maps and monitors the location of essential infrastructure, including water and sewer lines, manholes, and fire hydrants to support City planning and utility management.

## 2024 HIGHLIGHTS

1.1 MILLION

VISITS TO WWW.CHILLIWACK.COM, WITH 70% OF VISITS FROM MOBILE DEVICES

22,304

PARCELS OF LAND MAINTAINED IN THE GIS SYSTEM

60+

PUBLIC WI-FI ACCESS POINTS USED 25 TERABYTES OF DATA



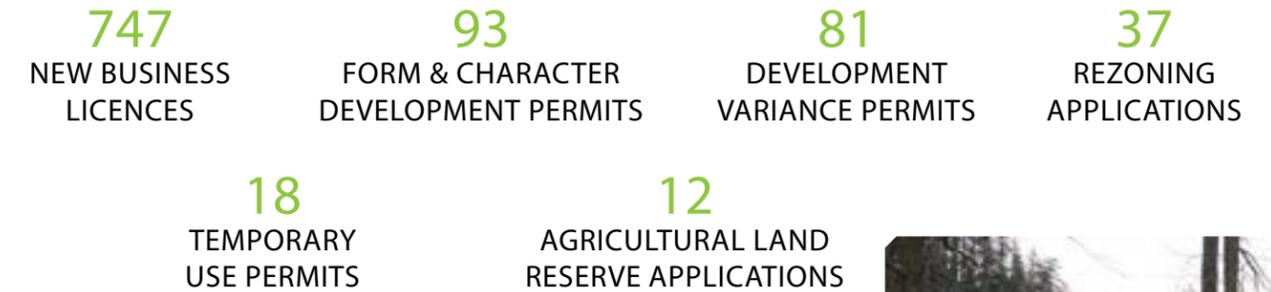
\* Image designed using resources by Freepik.com

# PLANNING

Planning for the future is important to ensure growth and development are managed wisely, while being mindful of the diverse needs of our community. The Planning Department is responsible for long range and development planning.

Long range planning includes the development of land use plans, strategies, policies and regulations to guide growth and development. It also includes studies of key topics, emerging trends and provides guidance to update regulatory tools or shift evolving City practices. Development planning includes the development application process for all land uses, business licensing, and regulatory updates and special projects.

## 2024 HIGHLIGHTS



### Completed Projects

- City and Neighbourhood Profiles published online to highlight community trends using data from the 2022, 2021, and 2016 Census years.
- Continued the City Studio partnership between the City and University of Fraser Valley (UFV).
- Community Heritage Registry adopted for 17 heritage properties.
- Prepared the Interim Housing Needs Report to estimate 5-year and 20-year housing supply needs to update the Official Community Plan (OCP) and inform housing policies.
- Small-Scale Housing and Transit-Oriented Area Bylaws adopted to comply with new Provincial legislation.



### Intermunicipal Business Licences



### In-Progress

- Working with the Province on housing development targets for the next five years.
- Phase 1 updates to the Official Community Plan (OCP) for the next 25 years is underway.
- Updating design guidelines to provide clarity and predictability to the development process.
- Creating a Heritage Conservation area to enhance the historic Village Walk near downtown.
- Implementing a Residential Development Financial Analysis to help provide community amenities and infrastructure as the city grows.

# PUBLIC SAFETY AND SOCIAL DEVELOPMENT

The Public Safety and Social Development Department is responsible for the provision of support services to Chilliwack RCMP as well as for the development and implementation of collaborative plans and initiatives to address social issues and improve community safety.

## Police Services

The Chilliwack RCMP Community Policing Office (CPO) is part of a regional detachment that serves the Upper Fraser Valley area. Through the dedication of police officers, civilian staff, and volunteers, the CPO works to enhance public safety through core policing services and educational programs.

## Police Support Services

Municipal employees provide administrative and operational support in the areas of exhibits, prisoner guarding, client services, records management, crime analysis, crime prevention services, court services, media relations, and fleet maintenance. A large team of dedicated volunteers work with municipal employees and RCMP to deliver crime prevention programs such as Speed Watch, Business Watch, Block Watch, City Watch, and Crime Free Multi-Housing.

## Social Development

This section works with a wide range of community partners and senior levels of government to address social issues and improve the health, safety and well-being of the community. Staff are responsible for developing and implementing the following community-based plans and initiatives:

- Chilliwack Healthier Community.
- Chilliwack Homelessness Action Plan.
- Chilliwack Community Safety Plan.
- Reaching Home Projects - funded by the Government of Canada to prevent and reduce homelessness.

## 2024 HIGHLIGHTS

### Business Watch

- New program launched in partnership with RCMP to support crime prevention, improved communication with merchants, increased reporting, and crime prevention education.
- Target hardening recommendations based on Crime Prevention Through Environmental Design evaluations.
- 22 businesses registered and continues to grow.



**42,798**  
POLICE CALLS  
FOR SERVICE

**5,931**  
CRIME PREVENTION  
VOLUNTEER HOURS

### Reaching Home Program

- Granted over \$1,151,913 to local service providers for provision of coordinated outreach, homelessness prevention and diversion, and housing services projects.



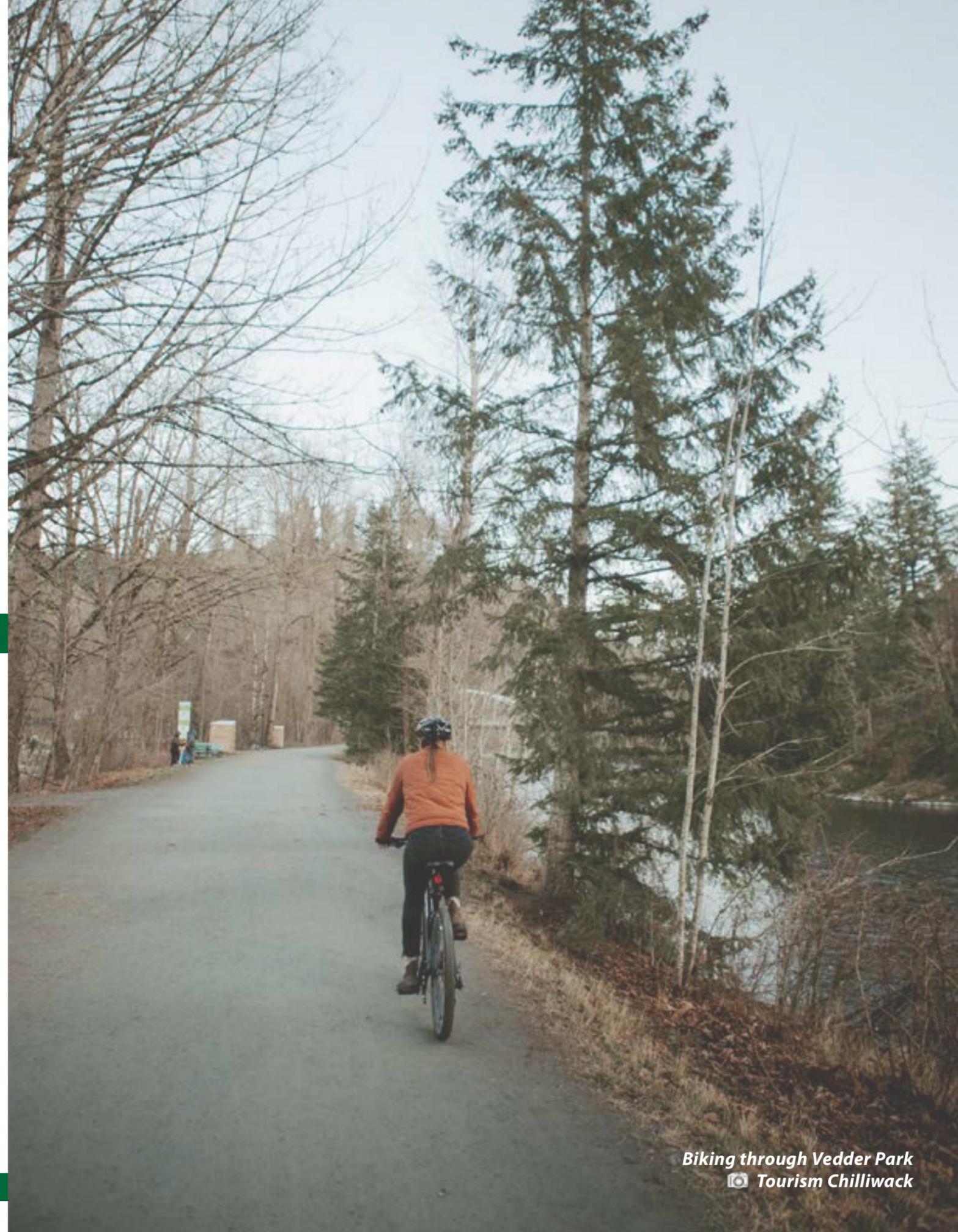
**60**  
SCHOOL SAFETY TALKS BY  
SCHOOL LIAISONS

### Victim Services

- 877 new clients supported.
- 89 call-outs attended.
- Program enhancements with online referral capabilities for police officers.
- Streamlined call-out procedures to enable faster response time and improved support for victims of crime.

**52**  
BLOCK WATCH  
COMMUNITIES

**20**  
COMMUNITY SAFETY  
PRESENTATIONS



*Biking through Vedder Park*  
Tourism Chilliwack

# PUBLIC WORKS AND PARKS

The Public Works and Parks Department maintains over 100 parks and natural areas which together make up over 400 hectares of green space. Most community parks provide a variety of facilities suitable for a day visit, while smaller parks provide playgrounds, sports courts or fields, and picnic tables.

The department maintains over 400 km of recreational trails, ranging from challenging hillside terrain to easy and flat riverside trails, in addition to over 1,500 km of roads and storm drains.

The department is also responsible for the operation and maintenance of parks and trails, sports fields, roads, open drainage, storm sewer system and dyke infrastructure.



### Sports Fields

- Replaced artificial turf at Townsend Park A Field.
- Installed a new Multi-Use Game Area (MUGA) at The Landing Park.

## 2024 HIGHLIGHTS



### Accessible Improvements to Playgrounds

- Installed a new playground area with a shade structure at Sardis Park for children aged 2 to 5 years.
- Added an accessible play structure at Yarrow Park for children aged 5 to 12 years.
- Upgraded existing playground area with an accessible rubber surface at Salish Park.
- Installed a new playground area with a rubber surface at Townsend Park for children aged 5 to 12 years.

### New Park Development

Installed new playgrounds at Weeden Park and MacSwan Playground for children aged 2 to 5 years.



**Coast to Canyon Trail** - Enhanced with signage, drinking fountains and information kiosks.

**Bridlewood Trail/Salmon Ridge** - Completed bridge replacement.

**Mullins to Teskey Trail Link** - Replaced 22 old trail steps.

**Aerial Place Link** - Added 22 new steps and replaced 120 old steps.

**Hope River** - Constructed a trail connection from Kinsmen Park to Wedgewood Drive.

### Open Channel Drainage Maintenance Program

Completed approximately 53,000 linear metres of open drainage channels maintenance.



Atchelitz Creek channel before maintenance and after excavation flood control work.

Salvaged various fish as required prior to channel excavations.



## RECREATION & CULTURE

The Recreation & Culture Department is responsible for the coordination and/or provision of leisure services. The department operates a number of facilities, coordinates the use of numerous sports fields and parks and is responsible for community events, public art and facility maintenance.

The department operates, coordinates and allocates various facilities such as:

- 28 civic facilities including Atchelitz Hall.
- 126 outdoor grass sports fields.
- 4 synthetic turf facilities.
- Evergreen Hall and The Landing Sports Centre.
- Heritage Park.
- The Cheam Leisure Centre and the Chilliwack Landing Leisure Centre.
- The Rotary Pool.
- The Sardis Sports Complex.
- The Great Blue Heron Nature Reserve.



**Supported 63 community events with participation of 188,900 residents.**

**Program and Services Partnerships provided \$348,300 in funding.**

- Community Schools.
- Chilliwack and District Seniors Resource Society.
- Community Services.
- Youth Bowl Canada (YBC).
- Great Blue Heron Nature Society.
- Tourism Chilliwack.
- Chilliwack Cultural Society.



**Canada Day Celebration**

- 10,000+ attendees.
- Kids Zone.
- 17 Food Vendors.
- Live entertainment.
- 1st time Drone show.

### 2024 HIGHLIGHTS



**Public Art**

Installed a Paramount Theatre sign replica "P" in the newly developed Paramount Lane which also serves as a pedestrian walkway way-finder off of Victoria Avenue.



**Celebration and Activity Grant**

- 42 events supported.
- 5,214 residents participated.
- Provided \$9,043 in Neighbourhood Grant funding to support block parties.



**119,932**

VISITS TO CHEAM LEISURE CENTRE

**113,113**

VISITORS TO LANDING LEISURE CENTRE

**75,947**

VISITORS TO CULTURAL CENTRE

**5,342**

MUSEUM VISITS

**363**

VISITS TO ROTARY POOL

## UTILITY OPERATIONS

The Utility Operations Department provides water and sewer services to over 20,000 properties within municipal boundaries. Utility Operations maintains and operates:

- 10 drinking water production wells.
- 15 potable water pump stations.
- 19 water reservoirs.
- 64 sanitary pump stations.
- Four drainage pumping stations.
- Over 1,500 km of sanitary sewer mains and water distribution pipes.

The department is also responsible for overseeing and monitoring drinking water quality as well as the operation and maintenance of various systems including potable water system, sanitary sewer system, and the Wastewater Treatment Plant (WWTP).

### 2024 HIGHLIGHTS

**2,000+**

REPAIRS & PREVENTATIVE MAINTENANCE WORK ORDERS COMPLETED



Developed the Sewer Air Valve Replacement program to assess and replace aging air valves to ensure reliable operation of the waste water collection system.

**1,200**

FIRE HYDRANTS DISMANTLED, SERVICED & REBUILT

**27**

BROKEN WATER MAINS REPAIRED THROUGHOUT WATER DISTRIBUTION SYSTEM



Purchased grout injection equipment to complete manhole repairs more effectively, as part of the Manhole Rehabilitation Program.



Purchased a mini excavator to provide versatility for the underground utilities staff. The excavator is an integral part of daily operations and increases efficiency within the department.

# CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)

The Chilliwack Economic Partners Corporation (CEPCO) is a wholly owned subsidiary of the City of Chilliwack, with its own volunteer Board of Directors representing local businesses and community stakeholders.

CEPCO's efforts seek to improve the economic well-being and quality of life for the community. This is accomplished through business attraction, retention and expansion, workforce attraction and promotion, site selection assistance, immigration investment, and other related supports and services.

CEPCO maintains strategic community and government stakeholder partnerships. The Chilliwack Agricultural Commission, Chilliwack Creative Commission and Chilliwack Innovation Network provide outlets and platforms for community economic growth.

CEPCO continues to be the lead agency involved in the award-winning development of Canada Education Park that includes the University of the Fraser Valley, RCMP Pacific Region Training Centre, Canada Border Services Agency and Stitó:s Lá:lém Totí:lt Elementary/Middle School.



## Agriculture Education

- Hosted the 23rd Annual Chilliwack Agriculture Tour with stops at Westar Holsteins, Greendale Acres, and Sth'oiq Aquaculture Ltd.

## 2024 HIGHLIGHTS



### Downtown Revitalization

- Continued redevelopment of buildings on Wellington Avenue.
- Continued construction on the final phase of District 1881.
- Chilliwack Community Services opened its new facility at the former Paramount Theatre property.



### Health Care

- Continued partnership with the Chilliwack Division of Family Practice (CDFP) to develop a temporary accommodation program to support physician recruitment.
- Algra Bros Developments leased a unit in District 1881 to CDFP as an initiative of collaboration between CEPCO, CDFP, Fraser Health, and the Chilliwack Medical Staff Association.
- Provided administrative support for the Chilliwack Hospital Foundation.

### Chilliwack Creative Commission

- Hosted the 9th annual PechaKucha (Japanese for "chit chat") event at Cowork Chilliwack.
- Assisted the Chilliwack Independent Film Festival in expanding its industry component.
- Hosted Creative Third Thursdays event monthly.
- Worked with the film industry to facilitate the production of movies, documentaries and commercials.



### Industrial Land Development

- Grand opening of Trouw Nutrition.
- Construction began on a new Red Bull dry mix ingredients facility in the Kerr Avenue Processing Park.



[www.businessinchilliwack.com](http://www.businessinchilliwack.com)  
[www.lifeinchilliwack.com](http://www.lifeinchilliwack.com)

# TOURISM CHILLIWACK

Tourism Chilliwack enhances the city's visitor economy while fostering a sustainable tourism industry. Established in 1998 as a subsidiary of Chilliwack Economic Partners Corporation (CEPCO) and incorporated in 2006, it operates as a Destination Management Organization (DMO), promoting attractions, accommodations, restaurants, and events to support local businesses and keep Chilliwack a vibrant destination.

Through advocacy and collaboration with local and provincial governments, Tourism Chilliwack prioritizes tourism in policy and planning while ensuring responsible growth that preserves the city's natural and cultural heritage. We aim to be leaders in reconciliation, developing the *Sí:yá:ya Yóyes – Friends Working Together Plan* to guide our organization towards meaningful partnerships with Indigenous communities, aligning with the National Truth and Reconciliation Plan and the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP.)

By balancing economic impact, sustainability, and cultural respect, Tourism Chilliwack helps shape the city as a thriving, welcoming destination for visitors and residents.

## 2024 HIGHLIGHTS



### Holly Jolly Campaign

- Media coverage reached 450,000+ views.
- Viral videos and a Global BC feature amplified awareness.
- Established Chilliwack as a top holiday destination with festive events, light displays, and stay-and-play packages.

### BC Bob

- Partnered with Bob Kronbauer (BC Bob), founder of Vancouver is Awesome, to showcase local hidden gems through 15 social media videos.
- Campaign amassed 7.3 million views highlighting businesses like Botanica Flower Festival, The Royal Hotel, and The Hazelnut Inn.



### Meet the Protectors - Eddie Gardner

- Final installment of the series highlighted Eddie Gardner, a Stó:lō Elder and Sqwá First Nation Councillor.
- Partnered on the Salmon, Cedar, and Water Event at the Great Blue Heron Nature Reserve and sponsored a Unity logo at the new pavilion, in honour of his work.
- Feature received a positive response reinforcing inspiring stewardship and respect for Chilliwack's natural resources.



### The Fraser Valley Group

- Continued collaboration with The Fraser Valley Group and Destination BC to promote the region year-round.
- Enhanced thefraservalley.ca website, updated the Experiences Guide, and expanded the Awaken Your Senses campaign.



### Chilliwack Heritage Park

- Continued high attendance rate at market shows.
- Continued repairs to maintain physical integrity of the building and site.

407,000+  
ORGANIC VIDEO VIEWS  
ON INSTAGRAM

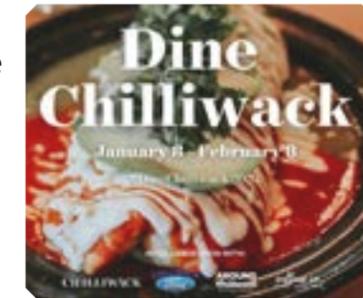
170,000+  
USES OF  
#SHARECHILLIWACK

134,900  
FACEBOOK  
REACH

25,600  
INSTAGRAM  
FOLLOWERS

### Dine Chilliwack

- Showcased 12 local restaurants to help increase dining traffic during slower season.
- Collaborated with Chilliwack Ford, Around Chilliwack and Culture Co.
- Provided businesses with professional marketing support ensuring strong visibility and engagement.



### Partnerships

- Continued building partnerships that support local businesses, cultural events, and visitor experiences.
- Collaborated with the Fraser Valley Regional District (FVRD) and the City for infrastructure projects.
- Supported events for District 1881 and downtown area.
- Sponsored the Pride Festival and Mural Festival.

### Mobile Visitor Services

- Continued to provide on-the-go support in various ways including:
- **Engaging the Community:** fostered local pride & encouraged residents to become ambassadors for the city.
  - **Enhancing Visitor Experiences:** provided personalized recommendations and insights to help visitors discover local events and outdoor adventures.
  - **Expanding Local Merchandise:** continued expanding merchandise offered online and in-store.
  - **Strategic High-Traffic Locations:** setup mobile services in key visitor areas ensuring accessibility and convenience for those seeking guidance to explore the city.



# Statistical Information

**Building Permits**

**Building Permit Construction Value**

**Population**

**Residential Properties**

**Assessment by Property Class**

**Municipal Property Tax Distribution**

**Total Property Tax Distribution**

**Taxation by Property Class**

**Lower Mainland Municipal Taxes**

**Lower Mainland Municipal Taxes & Utility Charges**

**Lower Mainland Total Taxes & Charges**

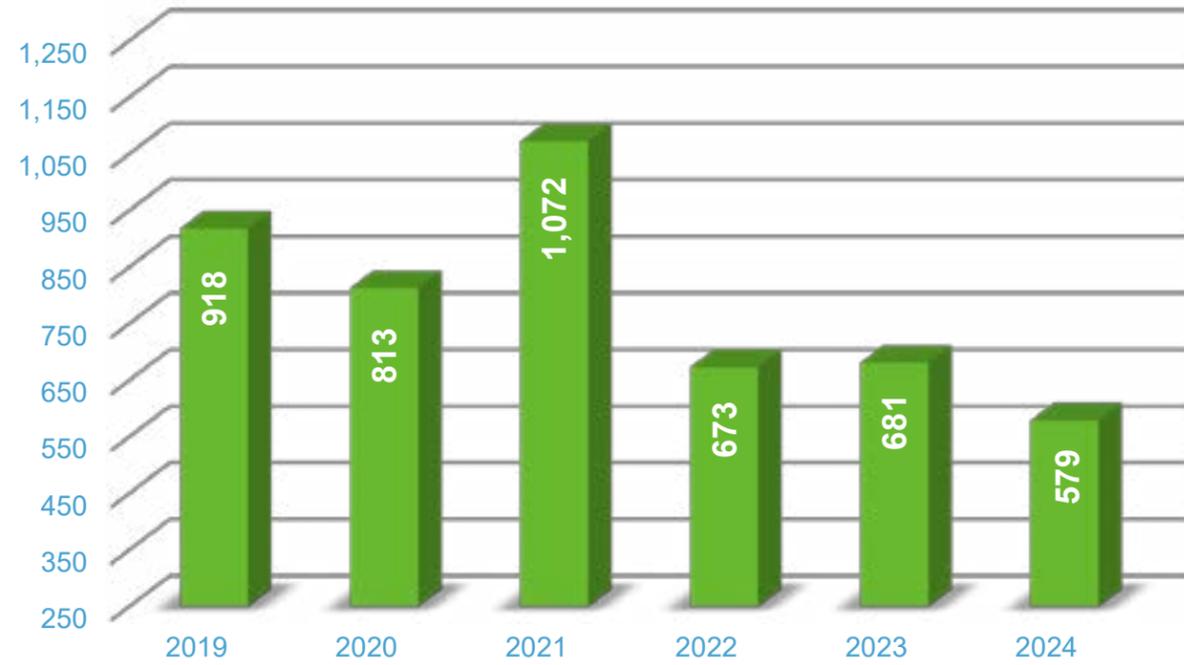
**Lower Mainland Business Class Taxation Multiplier**

**Lower Mainland Representative House Value Comparatives**

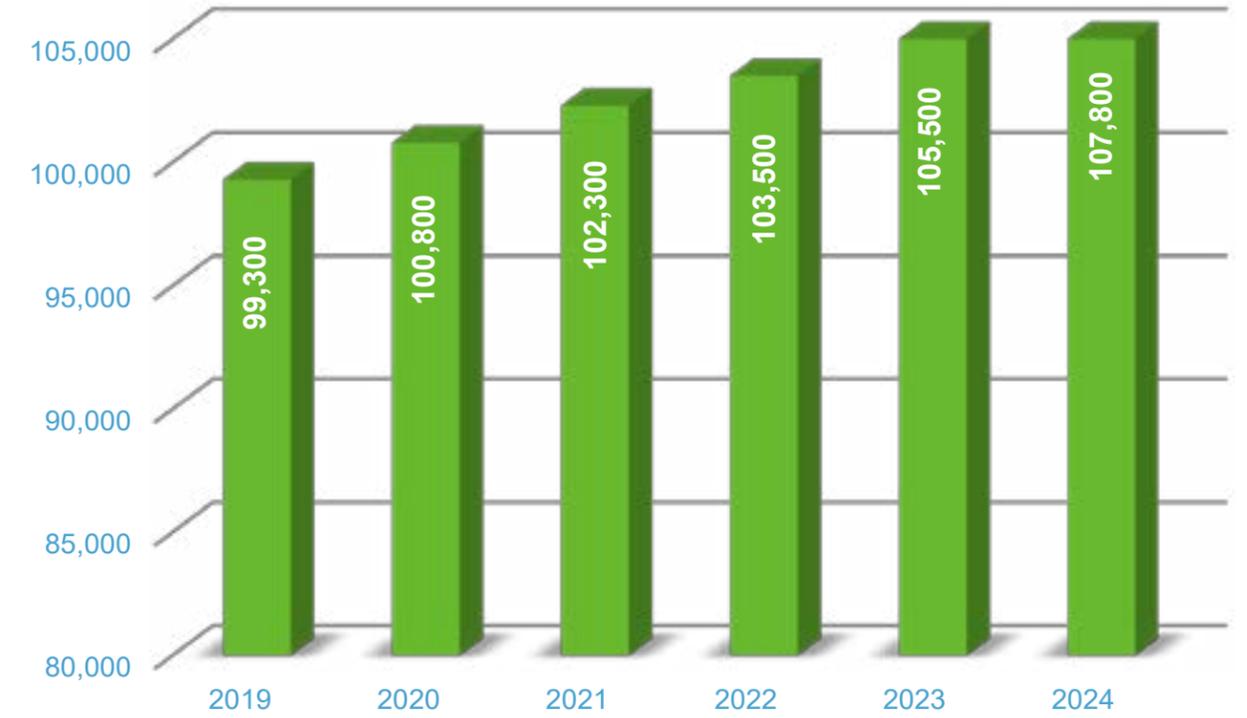
**Total Property Assessments**

**Permissive Tax Exemptions**

## Building Permits



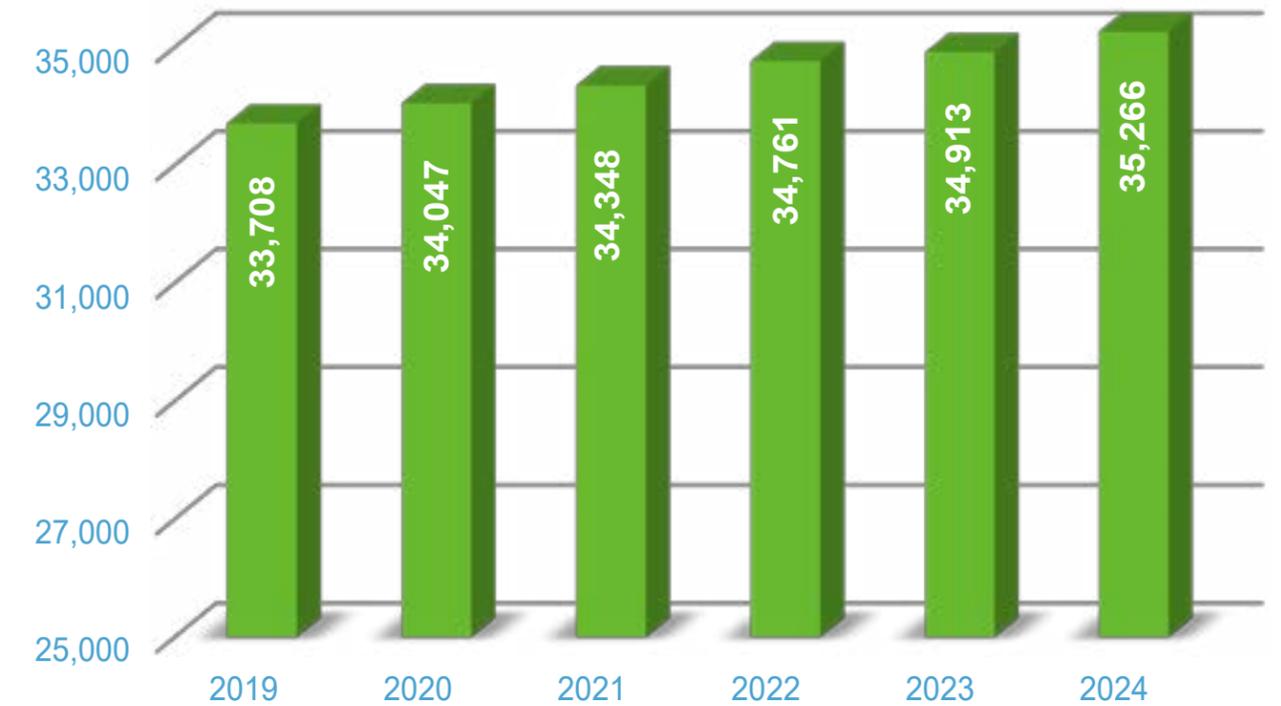
## Population



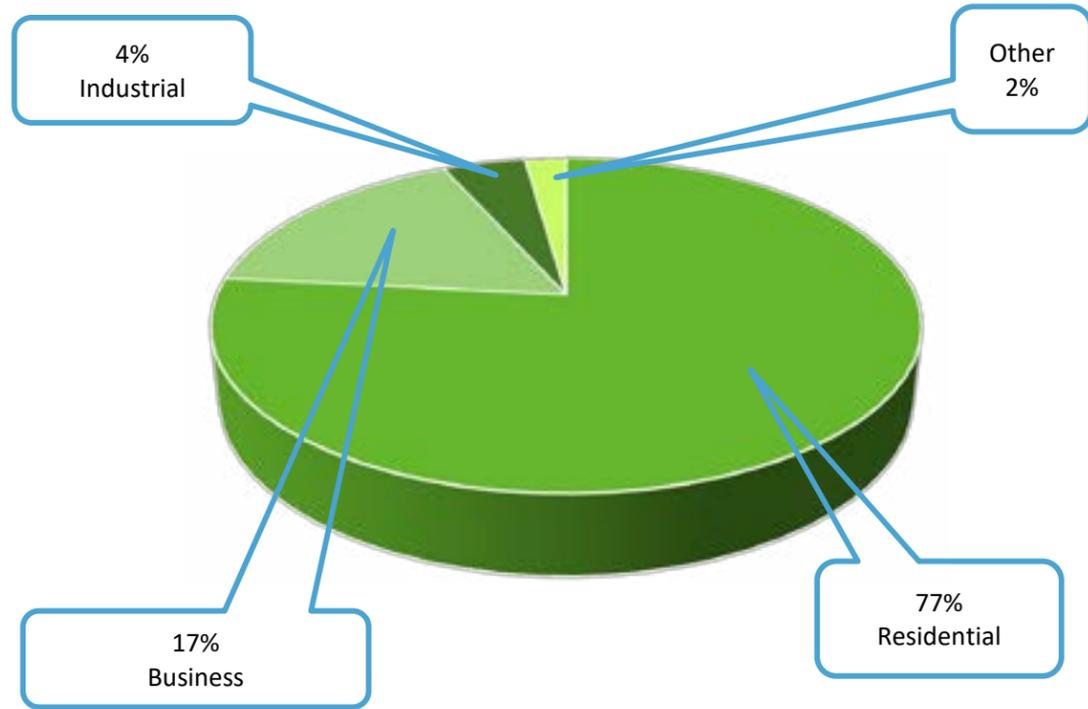
## Building Permit Construction Value



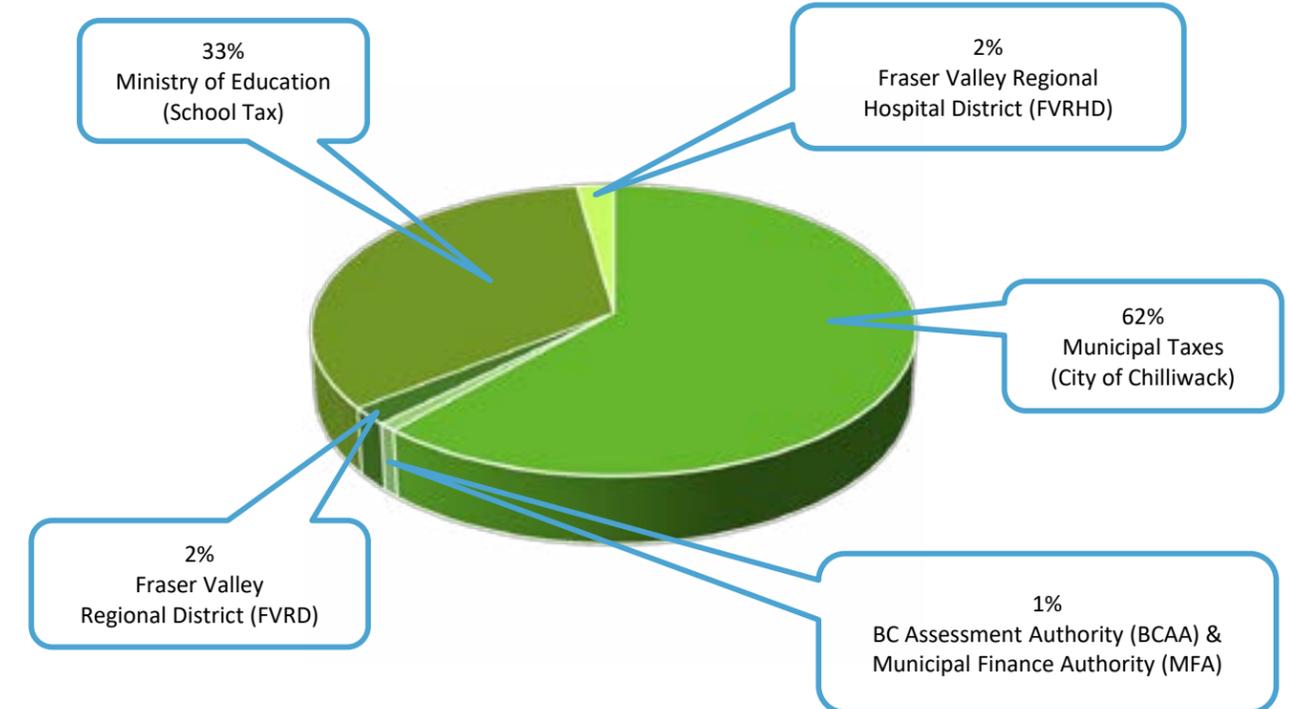
## Residential Properties



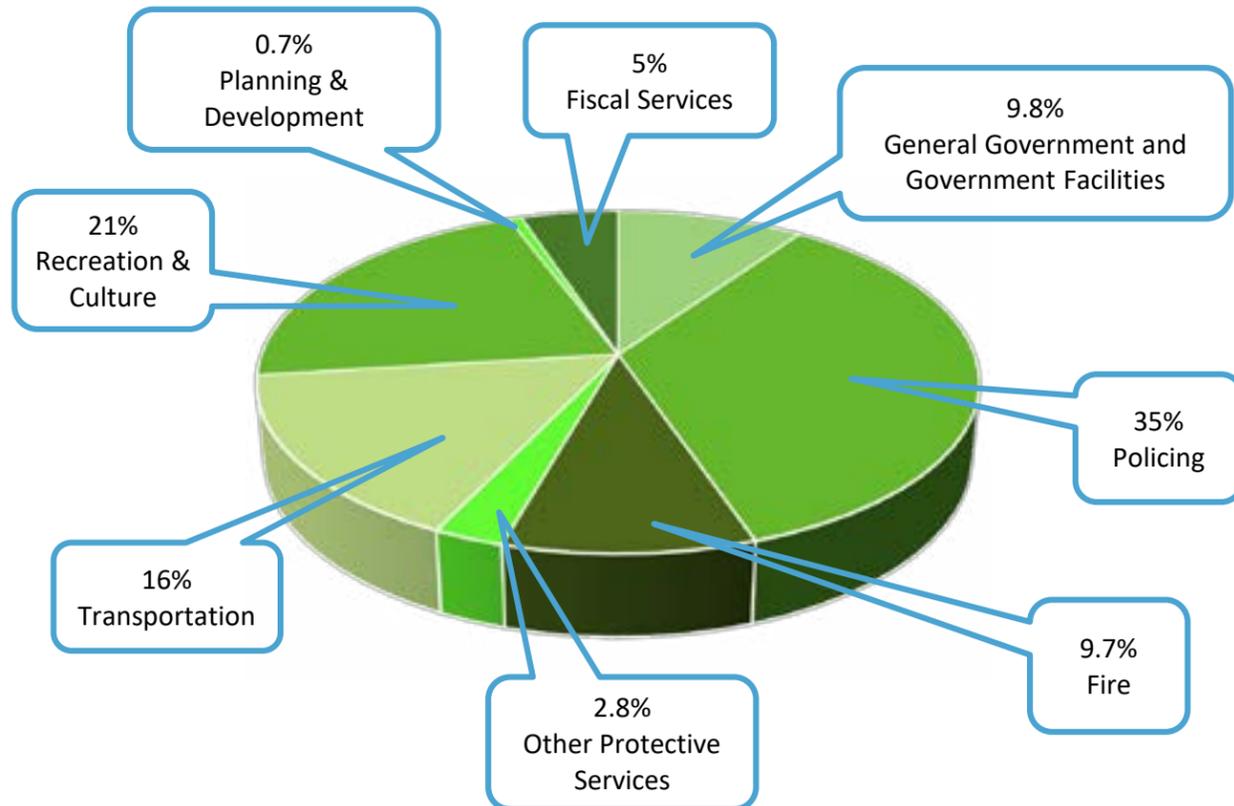
## Assessment by Property Class



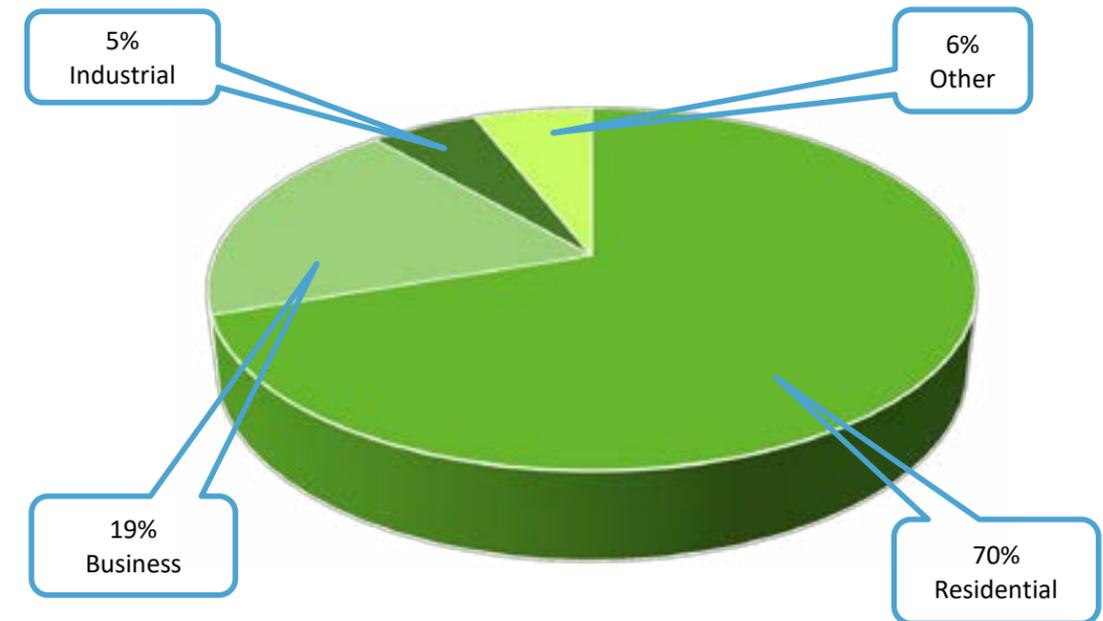
## Total Property Tax Distribution



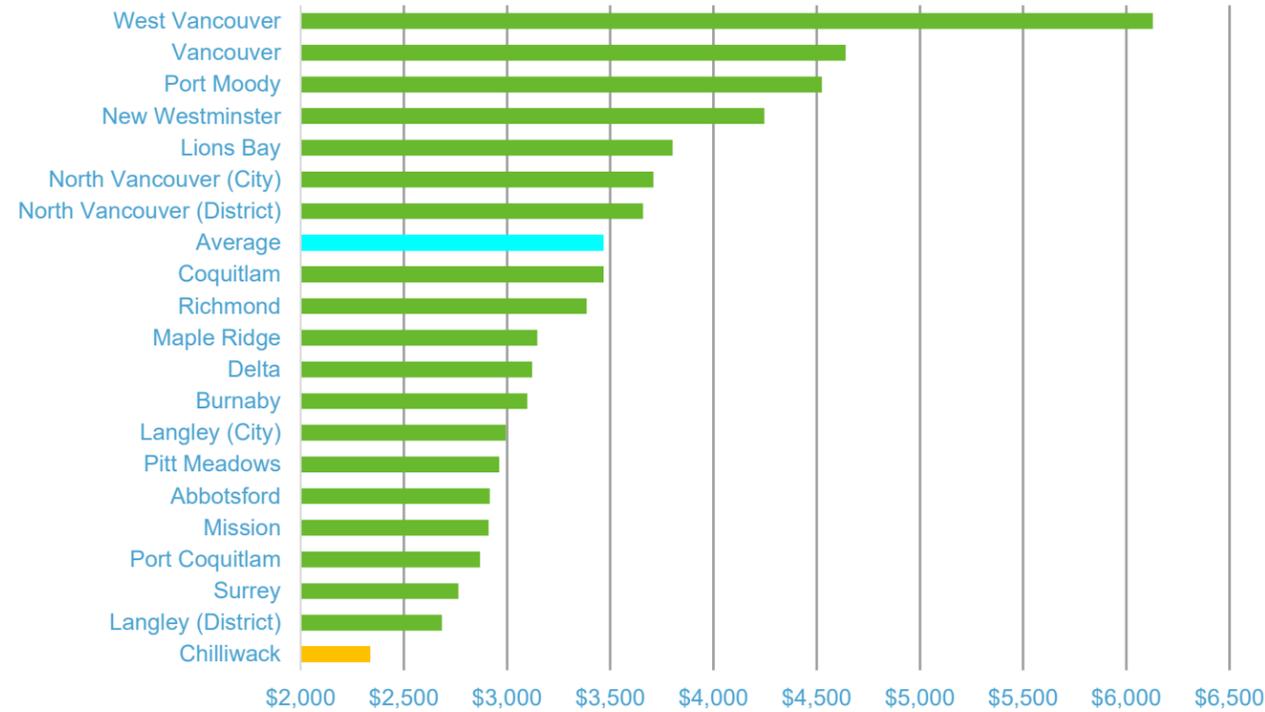
## Municipal Property Tax Distribution



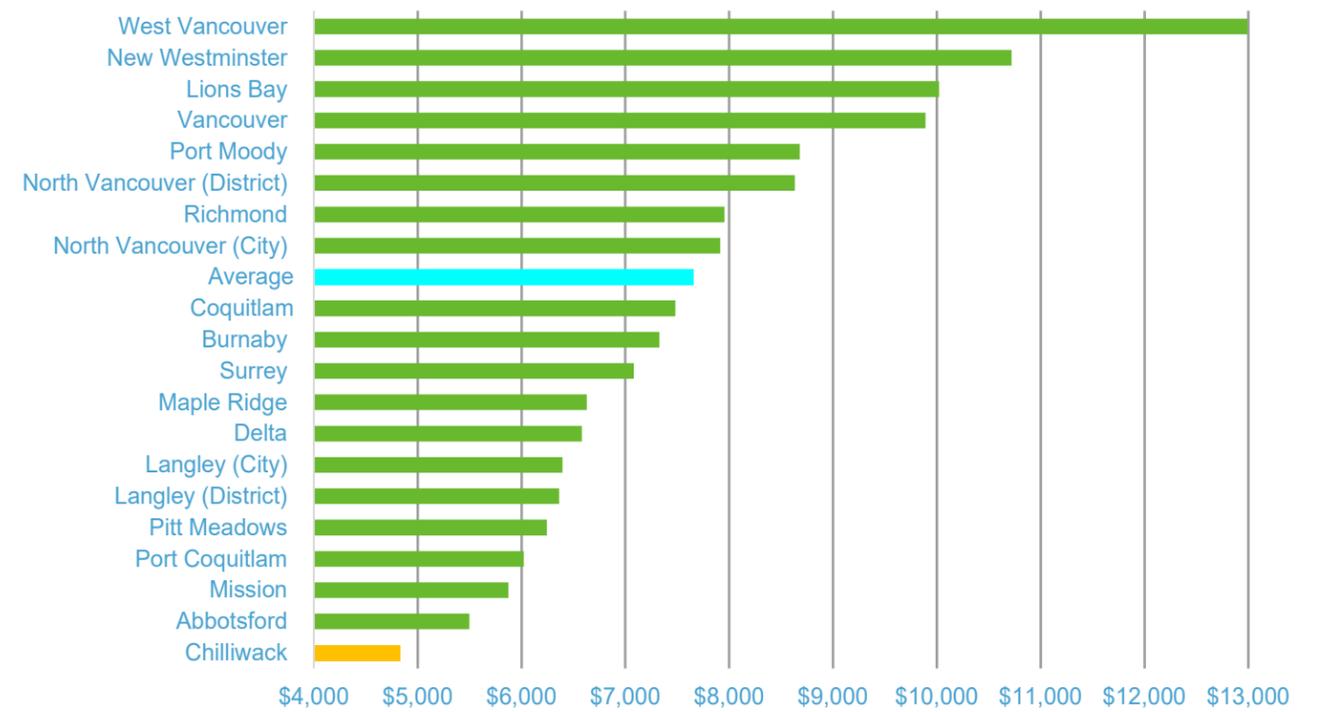
## Taxation by Property Class



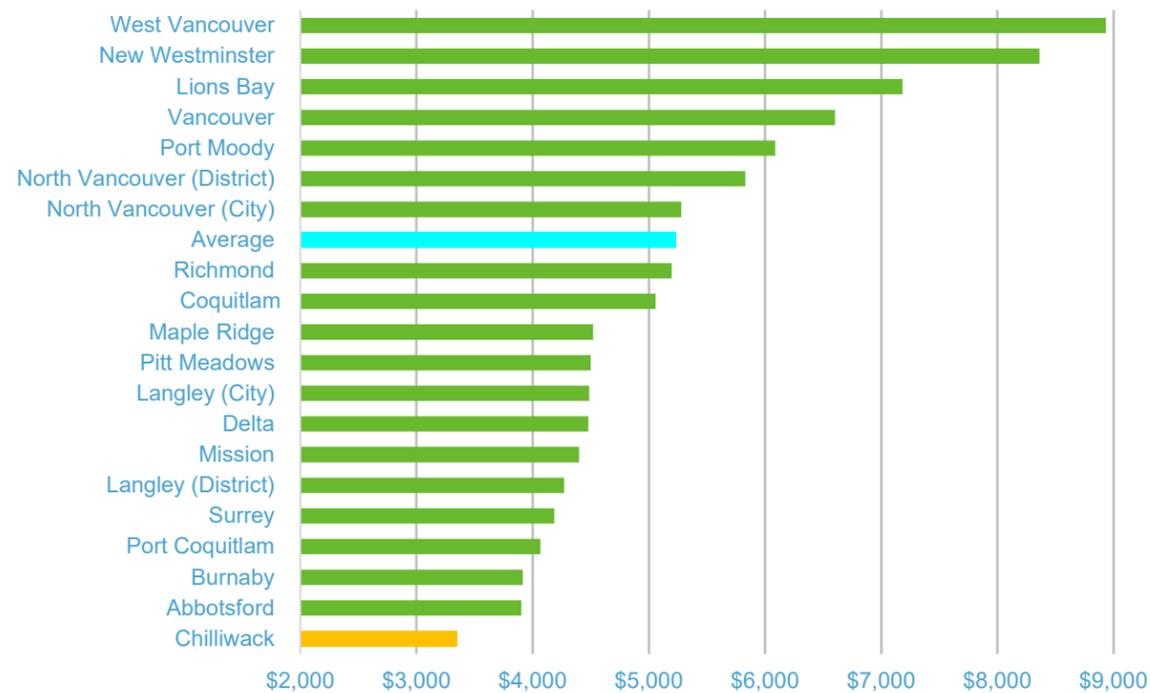
## Lower Mainland Municipal Taxes (per Representative House)



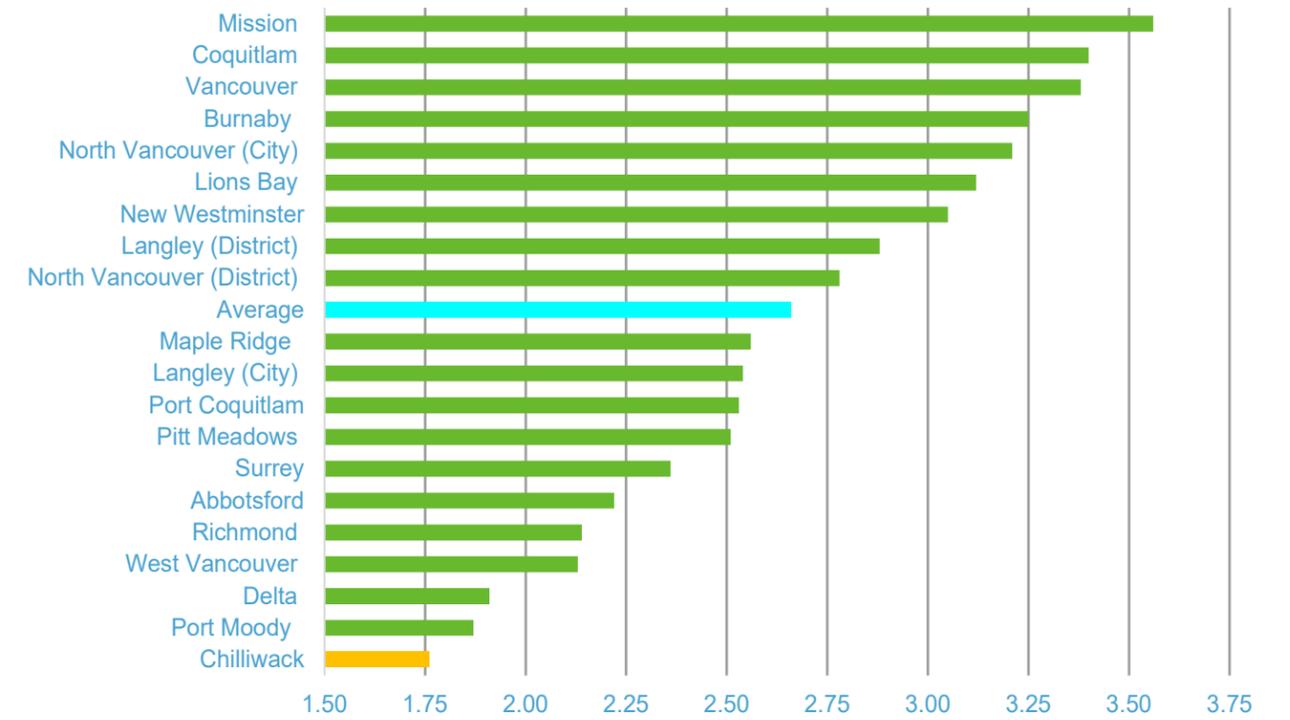
## Lower Mainland Total Taxes & Charges (per Representative House)



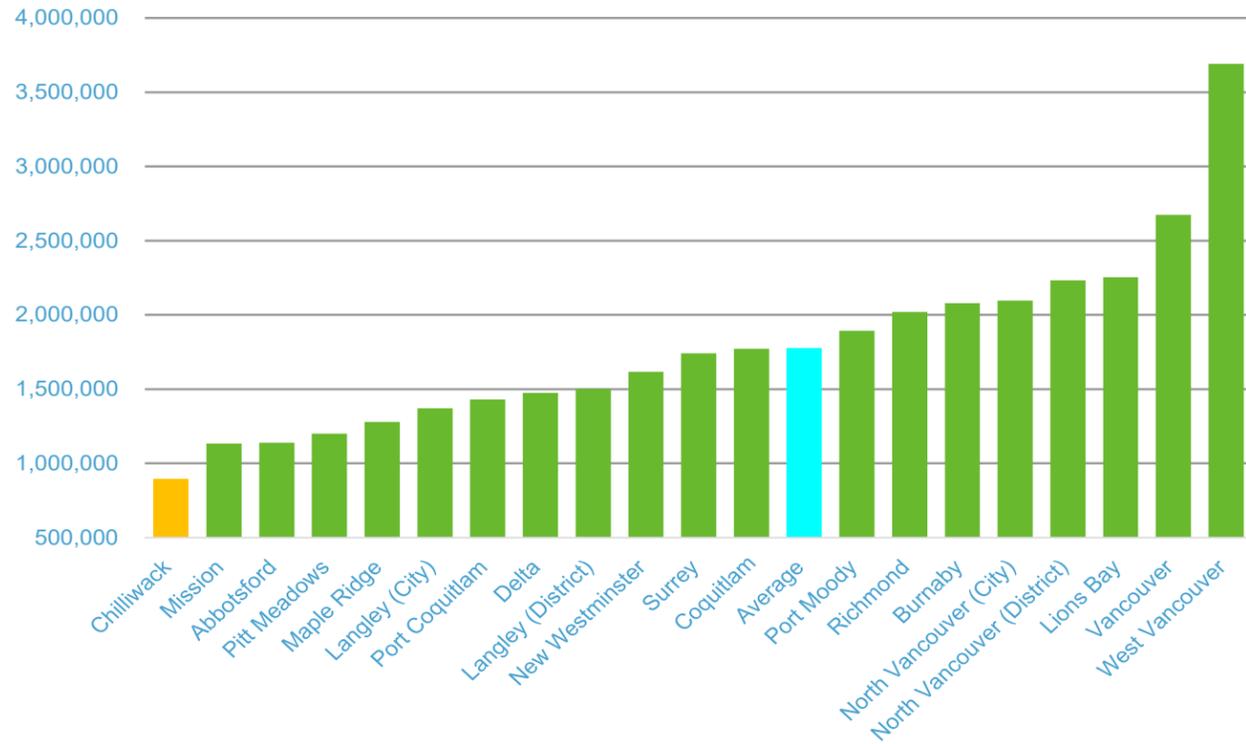
## Lower Mainland Municipal Taxes & Utility Charges (per Representative House)



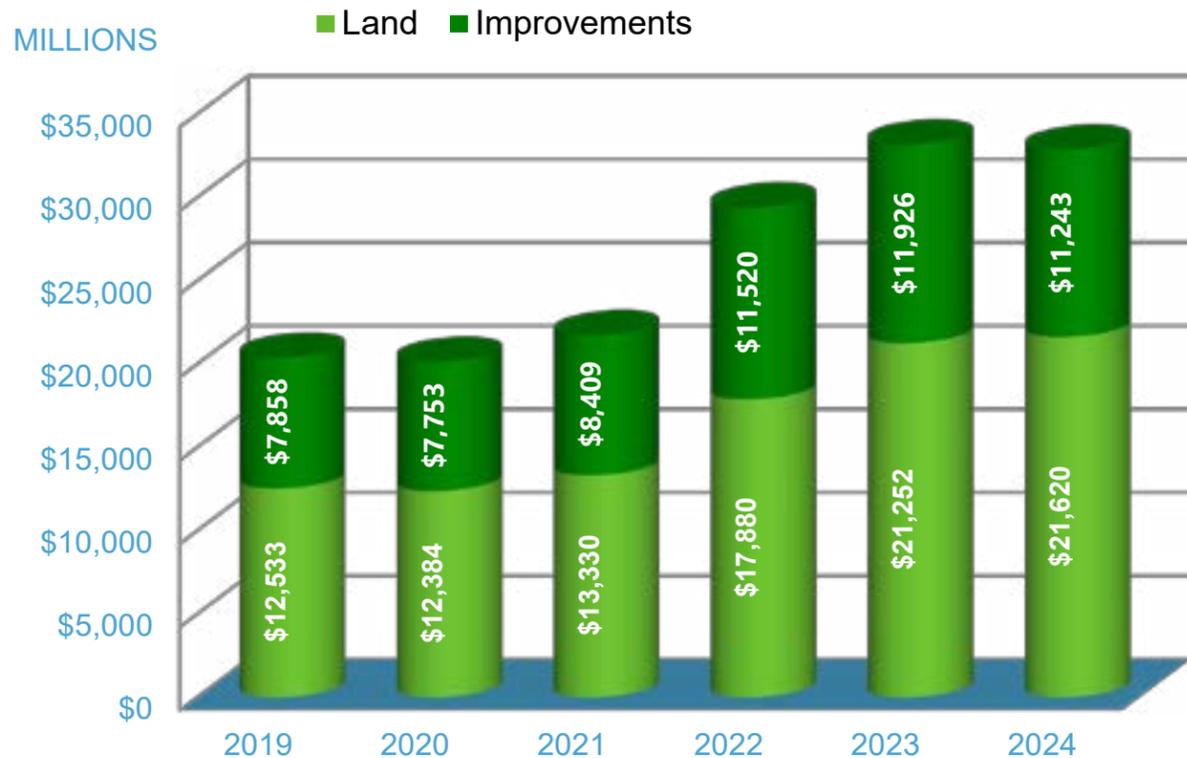
## Lower Mainland Business Class Taxation Multiplier



## Lower Mainland Representative House Value Comparatives



## Total Property Assessments



## Permissive Tax Exemptions

Organization Name	Community Charter Section	2024 Municipal Taxes
Adult & Teen Challenge	Section 224(2)(a)	4,319.88
Ann Davis Transition Society	Section 224(2)(a)	12,001.84
Bethesda Christian Association	Section 224(2)(a)	12,540.35
BCSPCA	Section 224(2)(a)	2,739.81
Camp River Community Hall Society	Section 224(2)(i)	3,353.84
Canadian Red Cross Society	Section 224(2)(a)	3,001.63
Chilliwack Activity Centre (50 Plus)	Section 224(2)(i)	5,598.07
Chilliwack Alano Society	Section 224(2)(a)	3,522.96
Chilliwack Alliance Church	Section 224(2)(f)	12,057.55
Chilliwack Animal Safe Haven	Section 224(2)(a)	6,275.54
Chilliwack Community Services	Section 224(2)(a)	51,712.57
Chilliwack Crime Prevention Society	Section 224(2)(a)	7,011.11
Chilliwack Family YMCA	Section 224(2)(i)	43,675.66
Chilliwack Hospice Society	Section 224(2)(a)	9,623.64
Chilliwack Housing for Homeless Foundation	Section 224(2)(a)	1,184.29
Chilliwack Lawn Bowling Society	Section 224(2)(i)	6,866.67
Chilliwack Lions Club	Section 224(2)(i)	6,885.49
Chilliwack Opportunity Society	Section 224(2)(a)	4,117.22
Chilliwack and District Seniors' Resources Society	Section 224(2)(i)	1,907.76
Chilliwack Society for Community Living	Section 224(2)(a)	87,316.94
Chilliwack Supportive Housing Society	Section 224(2)(a)	7,118.78
Communitas Supportive Care Society	Section 224(2)(a)	4,051.35
Coqualeetza Cultural Education Centre	Section 224(2)(a)	393.51
Creative Centre Society	Section 224(2)(a)	2,613.01
Crossroads Community Church	Section 224(2)(a)	2,129.90
Elizabeth Fry Society of Greater Vancouver	Section 224(2)(a)	3,697.29
Evangelical Christian Church of Chilliwack	Section 224(2)(g)	2,039.53
Evangelical Missionary Church	Section 224(2)(g)	5,443.42
Fraser Valley Child Development	Section 224(2)(a)	16,818.84
Mamele'awt Qweesome Housing Society	Section 224(2)(a)	21,638.43
Midtown Church	Section 224(2)(f)	3,613.90
Pacific Community Resources Society	Section 224(2)(a)	4,945.48
Pentecostal Senior Citizens Society	Section 224(2)(a)	7,586.39
Po Lam Buddhist Assoc	Section 224(2)(g)	1,007.03
Royal Canadian Legion Branch #280	Section 224(2)(a)	2,563.94
Ruth and Naomi's Mission	Section 224(2)(a)	22,254.68
Ryder Lake Farmers' and Womens Institute	Section 224(2)(a)	2,480.64
Seventh-Day Adventist Church	Section 224(2)(g)	715.82
The Nature Trust of BC	Section 224(2)(i)	64,226.38
The Salvation Army	Section 224(2)(a)	46,200.35
Trinitarian Bible Society	Section 224(2)(g)	3,123.60
Valley Heights Community Church	Section 224(2)(g)	8,284.10
Xolhemet Society	Section 224(2)(a)	2,374.72
Yarrow Alliance Church	Section 224(2)(g)	1,084.92
<b>\$</b>		<b>522,118.83</b>



# Financial Statements

City of Chilliwack

Chilliwack Economic Partners Corporation (CEPCO)

Tourism Chilliwack Inc.



**KPMG LLP**

Suite 302 - 45890 Hocking Avenue  
Chilliwack BC V2P 1B4  
Canada  
Telephone 604 793 4700  
Fax 604 793 4747

Financial Statements of

**CITY OF CHILLIWACK**

And Independent Auditors' Report thereon

Year ended December 31, 2024

**INDEPENDENT AUDITOR'S REPORT**

To the Mayor and Council of City of Chilliwack

**Opinion**

We have audited the financial statements of City of Chilliwack (the "City"), which comprise:

- the consolidated statement of financial position as at December 31, 2024
- the consolidated statement of operations and accumulated surplus for the year then ended
- the consolidated statement of changes in net financial assets for the year then ended
- the consolidated statement of cash flows for the year then ended
- and notes to the consolidated financial statements, including a summary of significant accounting policies

(Hereinafter referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the City as at December 31, 2024, and its results of operations, its consolidated changes in net financial assets and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

**Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the **"Auditor's Responsibilities for the Audit of the Financial Statements"** section of our auditor's report.

We are independent of the City in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the City's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the City or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the City's financial reporting process.

### **Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the City's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the City to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

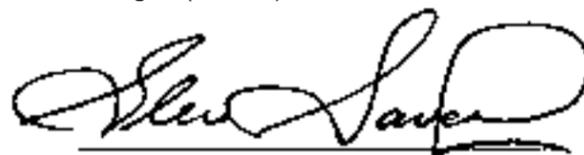
Chilliwack, Canada

May 6, 2025

**CITY OF CHILLIWACK**  
**CONSOLIDATED STATEMENT OF FINANCIAL POSITION**  
Year Ended December 31, 2024

	2024	2023
<b>Financial Assets</b>		
Cash (Note 3)	\$ 63,041,295	\$ 86,980,019
Portfolio investments (Note 3)	176,033,434	145,897,831
Accounts receivable (Note 4)	34,865,433	26,919,132
	273,940,162	259,796,982
<b>Liabilities</b>		
Accounts payable and accrued liabilities (Note 5)	38,478,422	32,886,602
Development cost charges (Note 6)	58,874,400	55,267,817
Unearned revenue	21,292,799	21,305,948
Refundable deposits	21,890,641	20,937,689
Asset retirement obligation (Note 7)	13,195,639	11,354,632
	153,731,901	141,752,688
<b>Net Financial Assets</b>	120,208,261	118,044,294
<b>Non-Financial Assets</b>		
Property under development (Note 8)	10,214,554	9,754,271
Tangible capital assets (Note 9)	927,235,732	899,579,966
Inventories	2,080,362	1,881,952
Prepaid expenses	3,992,588	3,713,322
	943,523,236	914,929,511
<b>Accumulated Surplus (Note 11)</b>	\$ 1,063,731,497	\$ 1,032,973,805

Contingent liabilities (Note 13)  
Commitments (Note 15)  
Contractual rights (Note 16)



Glen Savard, CPA, CGA  
Director of Finance

See accompanying notes to consolidated financial statements

**CITY OF CHILLIWACK**  
**CONSOLIDATED STATEMENT OF OPERATIONS & ACCUMULATED SURPLUS**  
Year Ended December 31, 2024

	2024 Actual	2024 Budget (Note 17)	2023 Actual
<b>Revenues</b>			
Municipal taxation and grants-in-lieu of taxes	\$ 114,760,583	\$ 112,484,100	\$ 103,856,044
Government grants and transfers (Note 10)	18,526,859	41,667,486	32,556,542
Sale of services	64,202,031	53,525,407	55,917,578
Licences, permits, penalties and fines	5,554,522	4,506,000	5,090,279
Return on investments	7,967,345	1,757,870	7,288,132
Development cost charges	14,944,064	47,668,000	6,307,431
Contributed tangible capital assets (Note 9)	3,271,221	6,594,000	4,820,496
Other revenue	582,637	2,554,000	7,394,158
	229,809,262	270,756,863	223,230,660
<b>Expenses</b>			
General government services	22,492,848	15,931,850	15,114,690
Protective services	60,060,838	60,485,800	56,870,177
Engineering, transportation and public works services	31,081,788	34,745,800	31,898,472
Solid waste and environmental services	17,066,637	16,692,400	15,242,471
Water and sewer services	29,319,106	28,294,000	29,007,510
Parks, recreation and cultural services	28,900,690	33,786,000	30,184,180
Planning and development	9,224,919	7,740,190	8,181,604
	198,146,826	197,676,040	186,499,104
<b>Annual Surplus Before Other Revenue (Loss)</b>	31,662,436	73,080,823	36,731,556
<b>Other revenue (loss)</b>			
Loss on disposal of tangible capital assets	(904,744)	-	(301,251)
<b>Annual Surplus</b>	30,757,692	73,080,823	36,430,305
Accumulated Surplus, beginning of year	1,032,973,805	1,032,973,805	996,543,500
<b>Accumulated Surplus, End of Year</b>	\$ 1,063,731,497	\$ 1,106,054,628	\$ 1,032,973,805

See accompanying notes to consolidated financial statements

**CITY OF CHILLIWACK**  
**CONSOLIDATED STATEMENT OF CHANGE IN NET FINANCIAL ASSETS**  
Year Ended December 31, 2024

	2024 Actual	2024 Budget (Note 16)	2023 Actual
Annual surplus	\$ 30,757,692	\$ 73,080,823	\$ 36,430,305
Acquisition of tangible capital assets	(51,705,939)	(162,876,700)	(33,503,546)
Acquisition of property under development	(460,283)	-	(664,172)
Amortization of tangible capital assets	27,671,035	23,174,035	26,319,505
Capitalization of initial asset retirement obligation	-	-	(10,876,887)
Change in asset retirement obligation	(1,334,025)	-	-
Contributed tangible capital assets	(3,271,221)	(6,594,000)	(4,820,496)
Loss on disposal of tangible capital assets	904,744	-	301,251
Proceeds on disposal of tangible capital assets	79,640	-	118,780
	2,641,643	(73,215,842)	13,304,740
Change in inventories	(198,410)	-	(174,867)
Change in prepaid expenses	(279,266)	-	(500,205)
<b>Change in net financial assets</b>	<b>2,163,967</b>	<b>(73,215,842)</b>	<b>12,629,668</b>
Net financial assets, beginning of year	118,044,294	118,044,294	105,414,626
<b>Net financial assets, end of year</b>	<b>\$ 120,208,261</b>	<b>\$ 44,828,452</b>	<b>\$ 118,044,294</b>

See accompanying notes to consolidated financial statements

**CITY OF CHILLIWACK**  
**CONSOLIDATED STATEMENT OF CASH FLOWS**  
Year Ended December 31, 2024

	2024	2023
<b>Cash provided by (used for):</b>		
<b>Operating Activities:</b>		
Annual surplus	\$ 30,757,692	\$ 36,430,305
Non-cash items:		
Amortization of tangible capital assets	27,671,035	26,319,505
Accretion of asset retirement obligation	506,982	477,745
Developer contributions	(3,271,221)	(4,820,496)
Loss on sale of tangible capital assets	904,744	301,251
Change in non-cash assets and liabilities:		
Accounts receivable	(7,946,301)	(2,110,848)
Inventories	(198,410)	(174,867)
Prepaid expenses	(279,266)	(500,205)
Accounts payable and accrued liabilities	5,591,820	(8,528,693)
Development cost charges	3,606,583	10,798,933
Unearned revenue	(13,149)	533,712
Refundable deposits	952,952	(1,763,143)
	58,283,461	56,963,199
<b>Capital Activities:</b>		
Proceeds on disposal of tangible capital assets	79,640	118,780
Acquisition of tangible capital assets	(51,705,939)	(33,503,546)
Acquisition of property under development	(460,283)	(664,172)
	(52,086,582)	(34,048,938)
<b>Investing Activities:</b>		
Change in portfolio investments	(30,135,603)	(4,204,121)
	(30,135,603)	(4,204,121)
<b>Increase (decrease) in cash</b>	<b>(23,938,724)</b>	<b>18,710,140</b>
Cash, beginning of year	86,980,019	68,269,879
<b>Cash, end of year</b>	<b>\$ 63,041,295</b>	<b>\$ 86,980,019</b>
Non-cash transactions:		
Initial recognition of asset retirement obligation capitalized to tangible capital assets	\$ -	\$ 10,876,887
Change in asset retirement obligation capitalized to tangible capital assets	1,334,025	-

See accompanying notes to consolidated financial statements

**General:**

The Municipality was reincorporated as a City in 1999 by way of Letters Patent under the Municipal Act, now the Local Government Act, a statute of the Province of British Columbia. Its principal activities include the provision of local government services to the residents of the incorporated area. These services include administrative, protective, transportation, recreational, water, sewer and fiscal services.

**1 Significant accounting policies:**

(a) Basis of presentation:

It is the City of Chilliwack's (the "City") policy to follow accounting principles generally accepted for British Columbia local governments and to apply such principles consistently. These consolidated financial statements include the operations of the General, Water, Sewer and Reserve Funds and the City's wholly owned subsidiaries, Chilliwack Economic Partners Corporation ("CEPCO") and Tourism Chilliwack Inc. ("Tourism"). These consolidated statements have been prepared using standards issued by the CPA Canada Public Sector Accounting Handbook. All material interfund and intercompany accounts and transactions have been eliminated.

(b) Portfolio investments:

Portfolio investments are carried at amortized cost. If it is determined that there is a permanent impairment in the value of an investment, it is written down to net realizable value.

(c) Property under development:

Property under development is recorded at the lower of cost or net realizable value and includes direct costs attributable to the project plus any capitalized interest if incurred. The properties are tangible capital assets under development.

(d) Tangible capital assets:

Tangible capital assets are recorded on the basis of cost less accumulated amortization. Cost includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The cost is amortized on a straight line basis over their estimated useful lives as follows:

Asset	Useful Life - Years
Land	n/a
Land improvements	0-40
Buildings	40-50
Equipment	4-20
Vehicles	7-25
Engineering structures	10-100

Annual amortization is charged in the year of acquisition. Assets under construction are not amortized until the asset is available for productive use. Infrastructure related tangible capital assets that are contributed from developers as part of a development project, are recorded at fair market value at the date of contribution and recorded in revenue as developer contributions. Works of art and cultural and historic assets are not recorded as assets in these financial statements.

(e) Inventories:

Inventories of supplies are valued at the lower of cost and net realizable value, on a weighted average basis.

(f) Revenue recognition:

Revenues from municipal taxation, grants in lieu of taxes and utility charges are recognized when the levies are billed or billable to the property owner. Revenue from sales of services is recognized when the services are provided. Government grants are recognized when they are approved by senior governments and the conditions required to earn the grants have been completed. Development cost charges are recognized as revenue in the period the funds are expended on an eligible development project. Development cost charges collected, but not yet expended, are reported as an unearned revenue.

(g) Use of estimates:

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities and reported amounts of revenues and expenses as at the date of the financial statements. Areas that contain estimates include assumptions used in estimating provisions for accrued liabilities, contingent liabilities, estimated useful lives of tangible capital assets and the value of assets contributed to the City.

Actual results could differ from these estimates.

(h) Contaminated sites:

A liability for contaminated sites is recognized when a site is not in productive use and the following criteria are met:

- (i) An environmental standard exists;
- (ii) Contamination exceeds the environmental standard;
- (iii) The City is directly responsible or accepts responsibility;
- (iv) It is expected that future economic benefits will be given up; and
- (v) A reasonable estimate of the amount can be made.

The liability is recognized as management's estimate of the cost of post-remediation including operation, maintenance and monitoring that are an integral part of the remediation strategy for a contaminated site.

(i) Asset Retirement Obligations:

An asset retirement obligation is recognized when, as at financial reporting date, all of the following criteria are met:

- (i) There is a legal obligation to incur retirement costs in relation to a tangible capital asset;
- (ii) The past transaction or event giving rise to the liability has occurred;
- (iii) It is expected that future economic benefits will be given up; and,
- (iv) A reasonable estimate of the amount can be made.

The estimate of the asset retirement obligation includes costs directly attributable to the asset retirement activities and is recorded as a liability and increase to the related tangible capital assets if the tangible capital asset is in productive use. The asset retirement obligation is recorded as a liability and expense if the related tangible capital asset is unrecognized or no longer in productive use.

**2 Adoption of new accounting standards:**

(a) PS3400 Revenue:

On January 1, 2024, the City adopted Canadian public sector accounting standard PS3400 Revenue. The new accounting standard establishes a single framework to categorize revenue to enhance the consistency of revenue recognition and its measurement. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

(b) PSG-8 Purchased Intangibles:

On January 1, 2024, the City adopted Canadian public sector accounting guideline PSG-8 Purchased Intangibles. The new accounting guideline permits recognition of purchased intangibles that are acquired through an arm's length exchange transaction between willing parties provided the purchased intangible meets the recognition criteria for an asset. The adoption of this new guideline did not have an impact on the amounts presented in the financial statements.

(c) PS3160 Public Private Partnerships:

On January 1, 2024, the City adopted Canadian public section accounting standard PS3160 Public Private Partnerships. The new accounting standard includes requirements for the recognition, measurement and classification of infrastructure procured through a public private partnership. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

**CITY OF CHILLIWACK**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Year Ended December 31, 2024**

**3 Restricted assets:**

The City has restrictions on the portfolio investments and cash available for operational use as follows:

	2024	2023
Cash	\$ 63,041,295	\$ 86,980,019
Portfolio Investments	176,033,434	145,897,831
	239,074,729	232,877,850
Less restricted for:		
Statutory Reserve Funds	35,916,213	35,173,453
Restricted Revenue	57,157,637	55,762,379
	93,073,850	90,935,832
<b>Funds available for operational use</b>	<b>\$ 146,000,879</b>	<b>\$ 141,942,018</b>

The investment portfolio includes bonds of chartered banks, the Government of Canada and provincial governments; deposits and notes of chartered banks, credit unions, the Government of Canada and provincial governments; and deposits in the Municipal Finance Authority short term investment pools.

**4 Accounts receivable:**

	2024	2023
Taxes	\$ 7,685,195	\$ 5,530,064
Province of British Columbia	7,001,778	3,383,988
Government of Canada	670,353	1,176,864
Regional and local governments	862,957	594,014
Trade receivables	13,803,782	12,673,724
Accrued interest	3,124,605	3,065,916
Development cost charges	1,716,763	494,562
	\$ 34,865,433	\$ 26,919,132

**5 Accounts payable and accrued liabilities:**

	2024	2023
Trade payables	\$ 21,813,185	\$ 20,324,277
Province of British Columbia	3,959,357	3,344,737
Government of Canada	10,406,439	8,659,029
Regional and local governments	2,299,441	558,559
	\$ 38,478,422	\$ 32,886,602

**6 Development cost charges:**

The development cost charge liability, reported as unearned revenue, represents funds received from developers for capital infrastructure expenditures required as a result of their development projects. As these funds are expended on eligible projects, the liability is reduced and the amount expended reported as revenue.

Developers are entitled to pay development cost charges (DCCs) in equal installments over two years if the total amount payable is equal to or greater than \$50,000. Installments due for the next two years are included in accounts receivable and are guaranteed by the developer by providing an irrevocable letter of credit payable to the City of Chilliwack for the remaining amount of DCCs owing. As at December 31, 2024, the amount of the DCCs due over the next two years is \$1,716,763 (2023 - \$494,562).

Assets are not physically segregated to meet the requirements of the restricted revenues. As related expenditures are incurred, revenue is recognized.

**CITY OF CHILLIWACK**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Year Ended December 31, 2024**

**7 Asset retirement allowance:**

The City owns and operates several assets that are known to have asbestos or other contaminants, which represent a health hazard upon demolition or renovation of the assets. There is a legal obligation to remove and dispose of the hazardous materials. The City infrastructure also includes water wells which have a legal obligation to decommission at the end of their use.

The City also has an operating landfill that requires closure and post closure site remediation.

Following the adoption of Public Accounting Standard PS 3280 Asset Retirement Obligations, the City recognized an obligation relating to the removal of hazardous materials in these assets, the decommissioning of wells and updated the landfill closure and post closure costs effective January 1, 2023.

Estimated costs totaling \$25,809,317 (2023 - \$25,369,410) have been discounted using a present value calculation with a discount rate of 4.4% (2023 - 4.39%). The timing of these expenditures is estimated to occur between 2025 and 2239 with regular replacement, renovation, or disposal of assets. No recoveries are expected at this time.

A summary of the change in the liability is as follows:

	2024	2023
Opening asset retirement obligation	\$ 11,354,632	\$ -
Initial recognition of expected discounted cash flows	-	10,876,887
Increase due to accretion	506,982	477,745
Remediation costs incurred	-	-
Change in estimate	1,334,025	-
<b>Asset retirement obligations, end of year</b>	<b>\$ 13,195,639</b>	<b>\$ 11,354,632</b>

**8 Property under development:**

The property under development relates to projects of Chilliwack Economic Partners Corporation as follows:

	2024	2023
Canada Education Park	\$ 3,258,792	\$ 3,258,792
Downtown Redevelopment	6,955,762	6,495,479
	\$ 10,214,554	\$ 9,754,271

**CITY OF CHILLIWACK**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Year Ended December 31, 2024**

9 Tangible capital assets:

		2024					
		Opening Cost	Additions	Change in initial asset retirement obligation	Disposals	Change - Under Construction	Closing Cost
<b>General</b>							
Land	\$	157,940,350	\$ 1,826,158	\$ -	\$ -	\$ -	\$ 159,766,508
Buildings		168,868,425	326,015	-	-	-	169,194,440
Equipment and vehicles		53,495,250	8,167,167	-	(762,848)	-	60,899,569
Engineering structures		449,245,998	14,676,832	176,778	(1,158,674)	-	462,940,934
Under construction		14,031,235	-	-	-	9,489,091	23,520,326
		843,581,258	24,996,172	176,778	(1,921,522)	9,489,091	876,321,777
<b>Solid Waste</b>							
Engineering structures		21,536,720	3,787,060	1,157,011	-	-	26,480,791
Under construction		3,848,767	-	-	-	(3,329,525)	519,242
		25,385,487	3,787,060	1,157,011	-	(3,329,525)	27,000,033
<b>Water</b>							
Land		2,026,328	-	-	-	-	2,026,328
Buildings		-	-	-	-	-	-
Equipment and vehicles		5,266,666	-	-	(75,024)	-	5,191,642
Engineering structures		210,872,815	5,180,758	236	(642,380)	-	215,411,429
Under construction		1,635,837	-	-	-	(40,113)	1,595,724
		219,801,646	5,180,758	236	(717,404)	(40,113)	224,225,123
<b>Sewer</b>							
Land		1,643,155	370,000	-	-	-	2,013,155
Equipment and vehicles		3,230,744	-	-	-	-	3,230,744
Engineering structures		289,084,293	10,558,408	-	(167,135)	-	299,475,566
Under construction		3,141,602	-	-	-	3,893,981	7,035,583
		297,099,794	10,928,408	-	(167,135)	3,893,981	311,755,048
<b>CEPCO</b>							
Land		196,196	-	-	-	-	196,196
Buildings		5,466,399	45,623	-	-	-	5,512,022
Equipment		295,155	9,721	-	-	-	304,876
		5,957,750	55,344	-	-	-	6,013,094
<b>Tourism Chilliwack</b>							
Goodwill		6,120	-	-	-	-	6,120
Buildings		127,913	-	-	-	-	127,913
Equipment		285,737	13,750	-	-	-	299,487
		419,770	13,750	-	-	-	433,520
		\$ 1,392,245,705	\$ 44,961,492	\$ 1,334,025	\$ (2,806,061)	\$ 10,013,434	\$ 1,445,748,595

**CITY OF CHILLIWACK**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Year Ended December 31, 2024**

9 Tangible capital assets (continued):

		Opening Accum. Amort.	2024 Amortization	Disposals	Ending Accum. Amort.	NBV 2024	NBV 2023
<b>General</b>							
Land	\$	-	\$ -	\$ -	\$ -	\$ 159,766,508	\$ 158,370,520
Buildings		67,277,368	4,019,085	-	71,296,453	97,897,987	100,748,337
Equipment and vehicles		32,503,268	3,578,455	(670,534)	35,411,189	25,488,380	21,080,263
Engineering structures		188,189,732	9,257,106	(878,652)	196,568,186	266,372,748	277,445,520
Under construction		-	-	-	-	23,520,326	17,880,002
		287,970,368	16,854,646	(1,549,186)	303,275,828	573,045,949	575,524,642
<b>Solid Waste</b>							
Engineering structures		5,449,448	1,082,764	-	6,532,212	19,948,579	-
Under construction		-	-	-	-	519,242	-
		5,449,448	1,082,764	-	6,532,212	20,467,821	-
<b>Water</b>							
Land		-	-	-	-	2,026,328	2,026,328
Buildings		-	-	-	-	-	18,400
Equipment and vehicles		2,264,339	542,144	(60,770)	2,745,713	2,445,929	2,723,965
Engineering structures		79,948,367	3,448,786	(114,789)	83,282,364	132,129,065	131,182,180
Under construction		-	-	-	-	1,595,724	1,635,837
		82,212,706	3,990,930	(175,559)	86,028,077	138,197,046	137,586,710
<b>Sewer</b>							
Land		-	-	-	-	2,013,155	1,643,155
Equipment and vehicles		1,911,913	214,036	-	2,125,949	1,104,795	1,319,730
Engineering structures		112,572,619	5,357,648	(99,167)	117,831,100	181,644,466	176,535,293
Under construction		-	-	-	-	7,035,583	3,141,602
		114,484,532	5,571,684	(99,167)	119,957,049	191,797,999	182,639,780
<b>CEPCO</b>							
Land		-	-	-	-	196,196	196,196
Buildings		1,912,014	138,651	-	2,050,665	3,461,357	3,554,343
Equipment		264,056	7,498	-	271,554	33,322	31,140
		2,176,070	146,149	-	2,322,219	3,690,875	3,781,679
<b>Tourism Chilliwack</b>							
Goodwill		-	-	-	-	6,120	6,120
Buildings		120,885	358	-	121,243	6,670	7,029
Equipment		251,731	24,504	-	276,235	23,252	34,006
		372,616	24,862	-	397,478	36,042	47,155
		\$ 492,665,740	\$ 27,671,035	\$ (1,823,912)	\$ 518,512,863	\$ 927,235,732	\$ 899,579,966

The fair value of tangible capital assets contributed to the City during the year is as follows:

	2024	2023
Engineering structures	\$ 2,748,565	\$ 3,358,116
Water	169,500	359,246
Sewer	353,156	869,134
Land	-	234,000
	\$ 3,271,221	\$ 4,820,496

**10 Government grants and transfers**

Included in government grants and transfers are Canada Community-Building Fund Agreement Funds of \$4,307,304 (2023 - \$3,907,240).

Canada Community-Building Fund funding is provided through a tripartite Agreement between Canada, British Columbia and the Union of British Columbia Municipalities. This funding provides predictable, long-term and stable funding to local governments in British Columbia for investment in infrastructure and capacity building projects. Funding may be used towards eligible investment categories that include productivity and economic growth, clean environment, strong cities and communities and capacity building projects as specified in the funding agreement.

Also included in government grants and transfers are funds received through the Growing Communities Fund (GCF).

The Province of British Columbia distributed conditional GCF grants to communities at the end of March 2023 to help local governments build community infrastructure and amenities to meet the demands of population growth. The GCF provided a one-time total of \$1 billion in grants to all 161 municipalities and 27 regional districts in British Columbia.

The City of Chilliwack received \$16,392,000 of GCF funding in March 2023.

Growing Communities Fund	2024	2023
Balance, beginning of year	\$ 15,502,878	\$ -
Funding received	-	16,392,000
Less: eligible costs		
Public safety/emergency management equipment and facilities	(188,567)	(129,251)
Active transportation amenities	(387,561)	(39,521)
Park upgrades and amenities	(561,915)	(976,722)
Recreational facilities	(337,547)	-
Add: interest earnings	887,909	256,372
Growing Communities Fund Surplus, End of Year	\$ 14,915,197	\$ 15,502,878

**11 Accumulated surplus:**

Accumulated surplus consists of individual fund surplus, statutory reserves and surplus invested in tangible capital assets as follows:

	2024	2023
<b>Operating Funds</b>		
Unrestricted:		
General	\$ 13,915,477	\$ 10,064,027
CEPCO	1,843,211	1,865,083
Tourism	1,649,264	1,522,888
Water Fund	3,450,000	3,450,000
Sewer Fund	3,560,000	3,560,000
Solid Waste Fund	659	-
Building - Protective Services	2,957	502,957
Landfill	20,457,606	15,372,109
Sewer future works	9,436,510	13,998,785
Water future works	12,864,096	12,404,838
Work-in-progress	7,522,300	8,064,400
Soil removal	437,286	394,256
Canada Community-Building Fund Agreement funds	15,362,672	13,980,399
Other	10,739,845	14,163,260
	101,241,883	99,343,002
<b>Statutory Reserve Funds</b>		
General Capital	12,947,246	11,900,275
Equipment Replacement	6,599,020	6,490,287
Growing Communities	14,915,198	15,502,878
Subdivision Control	1,454,749	1,280,013
	35,916,213	35,173,453
<b>Investment in Tangible Capital Assets &amp; Property Under Development</b>		
General	571,168,294	589,786,442
Solid Waste	12,023,081	-
Water	138,043,852	137,484,728
Sewer	191,797,999	180,193,162
CEPCO	13,504,133	13,382,313
Tourism	36,042	72,098
	926,573,401	920,918,743
	\$ 1,063,731,497	\$ 1,055,435,198

**12 Collections for other governments:**

The City collects and remits taxes on behalf of other government jurisdictions as follows:

	2024	2023
B.C. Assessment Authority	\$ 1,546,316	\$ 1,494,105
Fraser Valley Regional Hospital District	3,821,854	3,694,089
Municipal Finance Authority	8,603	8,509
Ministry of Education	57,605,826	54,197,174
Fraser Valley Regional District	3,342,152	2,758,144
	<b>\$ 66,324,751</b>	<b>\$ 62,152,021</b>

These taxes are not included in revenues within the Consolidated Statement of Operations and Accumulated Surplus of the City.

**13 Contingent liabilities:**

- (a) The City, as a member of the Fraser Valley Regional District, is responsible for its proportion of any operating deficits or long term debt related to functions in which it participates. Any liability which may arise as a result will be accounted for in the period in which the required payment is made.
- (b) The City is currently engaged in certain legal actions. Of the claims the City is defending, certain claims are covered by the City's insurers and/or other parties. The City accrues for claims for which the amounts are known or can be reasonably estimated. The outcome of other claims is undeterminable at this time and, accordingly, no provision has been made for these actions.
- (c) The City and its employees contribute to the Municipal Pension Plan (a jointly trustee pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31, 2023, the plan has about 256,000 active members and approximately 129,000 retired members. Active members include approximately 45,000 contributors from local governments.  
  

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of an unfunded actuarial liability.

The most recent actuarial valuation for the Municipal Pension Plan as of December 31, 2021, indicated a \$3,761 million funding surplus for basic pension benefits on a going concern basis.

The City expensed \$3,932,454 (2023 - \$3,226,740) for employer contributions to the Plan in fiscal 2024.

The next valuation will be as at December 31, 2024.

Employers participating in the plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.
- (d) The City has issued various letters of credit on behalf of the Department of Fisheries and Oceans totalling \$924,920 (2023 - \$853,243)

**14 Fair value of financial assets and financial liabilities:**

The fair value of the City's cash, accounts receivable, accounts payable, accrued liabilities and refundable deposits approximate their carrying amounts due to the immediate or short term maturity of these financial instruments.

The fair value of portfolio investments at December 31, 2024 was \$178,087,636 (2023 - \$148,982,092). Included in the fair market estimate is accrued interest of \$3,124,605 (2023 - \$3,065,916), which is reported within accounts receivable.

**15 Commitments:**

In 2004, the City of Chilliwack entered into a 25 year agreement with the Chilliwack Chiefs Development Group Ltd. (CDG) for the provision of community priority time in the Chilliwack Coliseum. As part of the agreement, the City pays \$400,000 annually to CDG for the operation of the facility and \$175,000 as a reimbursement for revenues collected directly by the City,

**16 Contractual rights:**

The City has entered into contracts for various property rentals and leases, and is scheduled to receive the following amounts under those contracts:

Year	Amount
2025	1,901,002
2026	1,376,438
2027	1,066,816
2028	1,062,055
2029	267,303
Thereafter	116,662
	<b>\$ 5,790,276</b>

**17 Budget figures:**

The operating and capital budget figures, presented on a basis consistent with that used for actual results, were approved by Council as the 2024 Financial Plan Bylaw 2024, No. 5372. The chart below reconciles the approved budget to the budget figures reported in these financial statements.

	2024 Budget
<b>Revenues</b>	
Operating budget	\$ 216,111,900
<b>Capital budget</b>	
Development cost charges	47,208,500
Contributed tangible capital assets	6,594,000
Statutory reserve funds	17,527,000
Operating reserves	48,791,200
Current operations	11,137,500
Government grants and transfers	31,618,500
Total revenue per approved budget	378,988,600
<b>Add:</b>	
CEPCO	1,562,706
Tourism	2,441,757
<b>Less:</b>	
Transfers from other funds	(110,986,200)
Inter-entity eliminations	(1,250,000)
Total budgeted revenue as reported	270,756,863
<b>Expenses</b>	
Operating budget	193,111,900
Capital budget	162,876,700
	355,988,600
<b>Add:</b>	
CEPCO	1,167,188
Tourism	2,397,613
Amortization	23,174,035
<b>Less:</b>	
Transfers to other funds	(183,801,396)
Inter-entity eliminations	(1,250,000)
Total budgeted expenses as reported	197,676,040
Budgeted surplus as reported	\$ 73,080,823

**18 Financial risks**

The City is exposed to financial risks from its use of financial instruments. Management does not believe that the City's financial instruments are exposed to significant liquidity risk.

Market risk is the risk where changes in market prices, such as interest rates, can affect the City's income. The City's cash and portfolio investments include amounts on deposits with financial institutions that earn interest at market rates. The City manages its cash by maximizing the interest income earned on excess funds while maintaining the liquidity necessary to conduct operations on a day-to-day basis. Fluctuations in market rates of interest would not have a significant effect on the City's income.

Credit risk is the risk that one party to the financial instrument will cause a financial loss for the other party by failing to discharge an obligation. Management does not believe that the City is exposed to significant credit risk.

There has been no change to the risk exposures outlined above from 2023.

**19 Segmented information:**

The City is a diversified municipal government institution that provides a wide range of services to its citizens, including Protective Services; Transportation Services; Landfill Operations; Water and Sewer Services; Recreation and Cultural Services and Environmental Development Services. For management reporting purposes, the Government's operations and activities are organized and reported by Service Areas. Service Areas were created for the purpose of recording specific activities to attain certain objectives in accordance with regulations, restrictions or limitations.

**General Government Services**

General government services include all activities associated with adopting bylaws, mayor and council support, financial management, municipal facilities and the cost effective delivery of services. Items included are Mayor and Council, administration, clerks and legislative services, corporate services, management information systems, graphical information systems, finance and procurement and maintenance of municipal facilities.

**Protective Services**

Protective services includes all activities associated with community safety including the enforcement of laws and the prevention of crime. Items include police protection, fire protection, bylaw enforcement, emergency services and building inspection.

**Engineering, Transportation and Public Works Services**

Engineering, transportation and public works services include all activities associated with transportation including roads and drainage networks. Items included are services of the engineering department, traffic services, street lighting, transit, winter snow and ice control, maintenance and to roads, road shoulders, open drainage, storm sewers and dykes.

**Solid Waste and Environmental Services**

Solid waste and environmental services include all activities associated with solid waste and environmental health. Items include landfill operations special waste programs, clean up campaigns, operation of the Green Depot and the curbside collection and recycling programs.

**Water and Sewer Services**

Water and sewer services include all activities associated with water and sanitary sewer operations. Items included are maintenance and enhancement of the water supply system, water pumps stations, water distribution system, water meters, hydrants, sanitary sewer collection system, sewer lift stations, and sewer treatment and disposal.

**Parks, Recreation and Cultural Services**

Parks, recreation and cultural services include all activities associated with parks, recreation and cultural activities and operations. Items include costs associated with Evergreen Hall, Landing Sports Centre, Rotary Pool, Cheam Centre, Leisure Centre, Coliseum, Heritage Park, Great Blue Heron Nature Reserve, Grandstands, Cultural Centre, community fee for services, parks and trails, urban trees and plantings, sports fields and libraries.

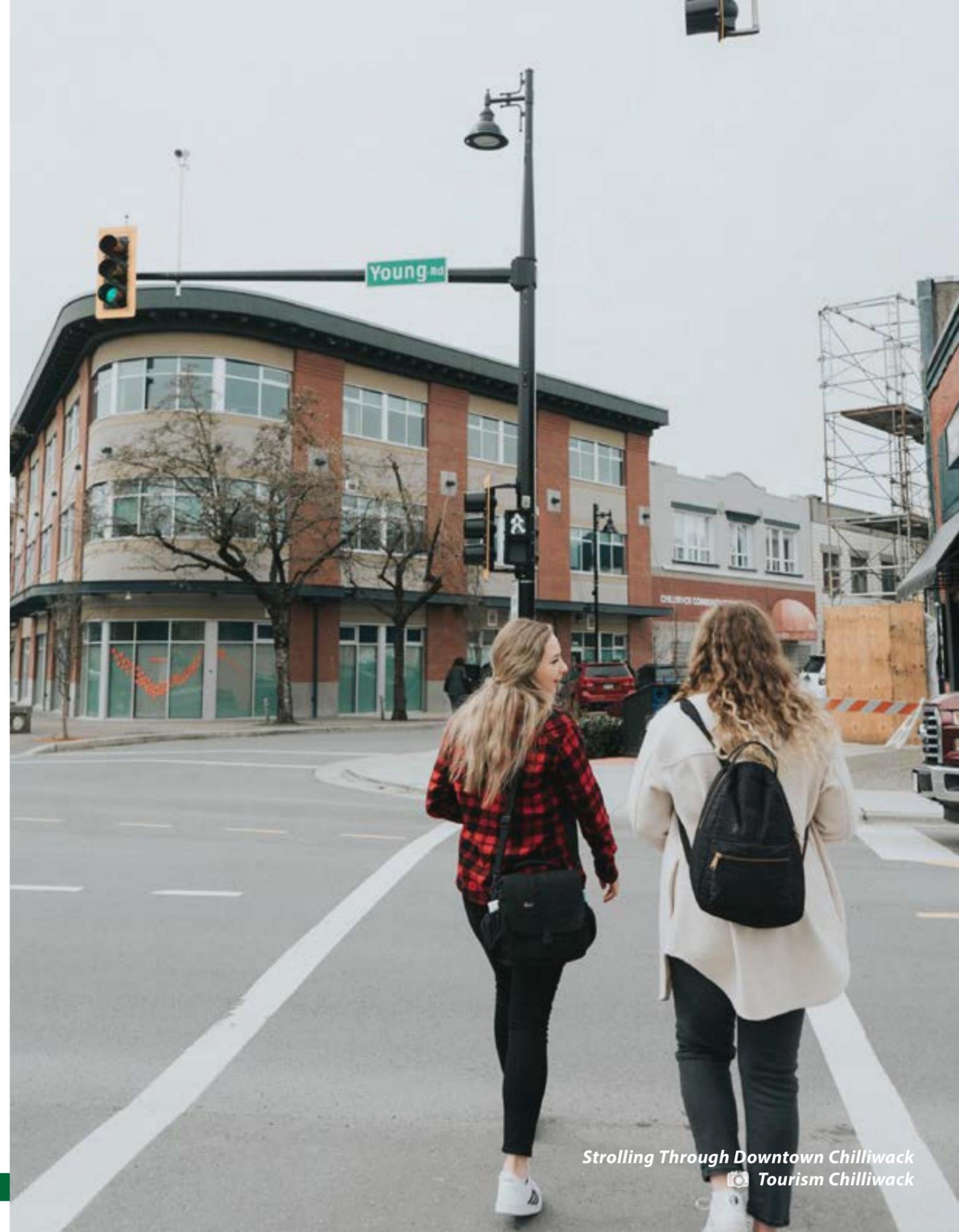
**Planning and Development Services**

Planning and development services include all activities associated with community planning and economic development. Items include costs associated with community planning, development, economic development and tourism activities.

**CITY OF CHILLIWACK**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Year Ended December 31, 2024**

Table of Segmented Information:

	General Government Services	Protective Services	Engineering Transportation & Public Works Services	Solid Waste & Environmental Services	Water & Sewer Services	Parks Recreation & Culture Services	Planning & Development Services	2024	2023
<b>Revenues</b>									
Municipal taxation and grants-in lieu of taxes	\$ 21,721,853	\$ 56,798,398	\$ 13,940,045	\$ -	\$ 2,508	\$ 21,770,079	\$ 527,700	\$ 114,760,583	\$ 103,856,044
Government grants & transfers	11,592,558	1,514,263	2,524,833	364,791	-	213,456	2,316,958	18,526,859	32,556,542
Sales of services	2,108,851	477,632	1,549,500	20,292,159	31,987,288	4,198,996	3,587,605	64,202,031	55,917,578
Licences, permits, penalties and fines	1,488,043	1,252,372	-	-	-	3,375	2,810,732	5,554,522	5,090,279
Return on investments	7,887,102	273	6	8,042	415	8,393	63,114	7,987,345	7,288,132
Development cost charges	-	-	10,599,677	-	2,113,905	2,230,482	-	14,944,064	6,307,431
Contributed tangible capital assets	163,860	17,900	2,748,565	-	522,656	-	-	3,271,221	4,820,496
Other revenue	44,962,267	60,060,838	31,362,926	20,866,153	34,630,350	28,901,809	(81,190)	582,637	7,394,158
								229,809,262	223,230,660
<b>Expenses</b>									
Salaries and benefits	8,980,151	19,406,271	4,392,435	1,367,581	8,236,624	7,394,728	6,517,239	56,295,029	49,141,408
Goods and services	7,009,643	40,469,476	19,721,380	14,195,092	8,518,557	19,841,345	2,496,862	112,252,355	109,034,989
Administration allocation	(2,748,269)	146,010	(703,303)	16,787	2,994,683	261,757	32,335	-	-
Asset retirement obligations accretion	96,138	-	-	400,619	6,570	-	3,655	506,982	477,745
Interest and other	1,415,560	-	-	3,794	57	-	1,584	1,421,425	1,525,457
Amortization of tangible capital assets	7,739,625	39,081	7,674,276	1,082,764	9,562,615	1,402,430	173,244	27,671,035	26,319,505
	22,492,848	60,060,838	31,081,788	17,066,637	29,319,106	28,900,690	9,224,919	198,146,826	186,499,104
<b>Annual Surplus Before Other Revenue (Loss)</b>	22,469,419	-	281,138	3,599,516	5,311,244	1,119	-	31,662,436	36,731,556
<b>Other revenue (loss)</b>	(25,564)	-	(281,138)	-	(596,923)	(1,119)	-	(904,744)	(1,783,924)
Loss on disposal of tangible capital assets	-	-	-	-	-	-	-	-	-
<b>Annual Surplus</b>	\$ 22,443,855	\$ -	\$ -	\$ 3,599,516	\$ 4,714,321	\$ -	\$ -	\$ 30,757,692	\$ 34,947,632



Strolling Through Downtown Chilliwack  
 Tourism Chilliwack

**Financial Statements of**

**CHILLIWACK ECONOMIC PARTNERS  
CORPORATION (CEPCO)**

**And Independent Auditors' Report thereon**

**Year ended December 31, 2024**



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## INDEPENDENT AUDITOR'S REPORT

To the Board of Chilliwack Economic Partners Corporation

### **Opinion**

We have audited the accompanying financial statements of Chilliwack Economic Partners Corporation (the "Corporation"), which comprise:

- the statement of financial position as at December 31, 2024
- the statement of operations and accumulated surplus for the year then ended
- the statement of change in net financial assets for the year then ended
- the statement of cash flows for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies (Hereinafter referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Corporation as at December 31, 2024, and its results of operations, its changes in net financial assets and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the **"Auditor's Responsibilities for the Audit of the Financial Statements"** section of our auditor's report.

We are independent of the Corporation in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



Page 2

### **Responsibilities of Management and Those Charged with Governance for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Corporation or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.

### **Auditors' Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.  
 The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control.



- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Corporation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Corporation to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*KPMG LLP*

Chartered Professional Accountants

Chilliwack, Canada

March 12, 2025

**CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)**

**STATEMENT OF FINANCIAL POSITION**

**Year Ended December 31, 2024**

	2024	2023
<b>Financial assets:</b>		
Cash (note 3)	\$ 495,163	\$ 38,003
Accounts receivable	13,059	32,995
Investments	1,248,972	1,208,561
	<u>1,757,194</u>	<u>1,279,559</u>
<b>Financial liabilities:</b>		
Accounts payable and accrued liabilities	412,142	135,608
Unearned revenue	191,669	21,044
Asset retirement obligation	80,868	77,215
	<u>684,679</u>	<u>233,867</u>
<b>Net financial assets</b>	1,072,515	1,045,692
<b>Non-financial assets:</b>		
Prepaid expenses	697,069	745,664
Property under development (note 4)	10,214,554	9,754,271
Tangible capital assets (note 5)	3,690,875	3,781,679
	<u>14,602,498</u>	<u>14,281,614</u>
<b>Accumulated surplus (note 6)</b>	<u>\$ 15,675,013</u>	<u>\$ 15,327,306</u>

See accompanying notes to financial statements.

  
\_\_\_\_\_  
Director

  
\_\_\_\_\_  
Director

## CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)

### STATEMENT OF OPERATIONS & ACCUMULATED SURPLUS

Year Ended December 31, 2024

	2024 Budget	2024 Actual	2023 Actual
<b>Revenues:</b>			
Rent	\$ 702,706	\$ 683,839	\$ 681,529
Economic development (note 8)	650,000	650,000	600,000
Government programs	-	10,000	361,327
Contracted services	188,000	186,560	189,286
Property management	5,000	7,958	58,256
Interest	8,000	40,710	30,588
Other revenue	9,000	8,000	8,000
	<u>1,562,706</u>	<u>1,587,067</u>	<u>1,928,986</u>
<b>Expenses:</b>			
Wages and benefits	510,388	536,105	516,140
Downtown redevelopment	100,000	36,334	167,919
Amortization of tangible capital assets	157,000	148,382	159,315
Contracted services	124,000	132,510	127,826
Marketing	117,000	58,530	78,821
Insurance	71,000	66,335	66,987
Rent	-	50,000	50,000
Common area costs	69,000	49,869	48,858
Office and administration	52,300	46,062	48,065
Repairs and maintenance	38,500	32,445	39,512
Professional fees	36,000	38,621	34,170
Premise operating costs	32,000	28,740	29,612
Utilities	15,500	13,843	13,816
Interest and bank charges	1,500	1,584	1,406
	<u>1,324,188</u>	<u>1,239,360</u>	<u>1,382,447</u>
Annual surplus	238,518	347,707	546,539
Accumulated surplus, beginning of year	15,327,306	15,327,306	14,780,767
Accumulated surplus, end of year	<u>\$ 15,565,824</u>	<u>\$ 15,675,013</u>	<u>\$ 15,327,306</u>

See accompanying notes to financial statements.

## CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)

### STATEMENT OF CHANGE IN NET FINANCIAL ASSETS

Year Ended December 31, 2024

	2024 Budget	2024 Actual	2023 Actual
Annual surplus	\$ 238,518	\$ 347,707	\$ 546,539
Acquisition of tangible capital assets	-	(57,578)	(5,678)
Amortization of tangible capital assets	157,000	148,382	159,315
Acquisition of property under development	-	(460,283)	(664,172)
Change in prepaid expenses	-	48,595	27,143
Capitalization of initial asset retirement obligation	-	-	(73,727)
	<u>157,000</u>	<u>(320,884)</u>	<u>(557,119)</u>
Change in net financial assets	395,518	26,823	(10,580)
Net financial assets, beginning of year	1,045,692	1,045,692	1,056,272
Net financial assets, end of year	<u>\$ 1,441,210</u>	<u>\$ 1,072,515</u>	<u>\$ 1,045,692</u>

See accompanying notes to financial statements.

# CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)

## STATEMENT OF CASH FLOWS

Year Ended December 31, 2024

	2024	2023
Cash provided by (used in):		
Operating activities:		
Annual surplus	\$ 347,707	\$ 546,539
Items not involving cash:		
Amortization of tangible capital assets	148,382	159,315
Accretion of asset retirement obligation	3,653	3,488
	499,742	709,342
Changes in non-cash operating working capital:		
Accounts receivable	19,936	187,971
Prepaid expenses	48,595	27,143
Accounts payable and accrued liabilities	276,534	(49,280)
Unearned revenue	170,625	(157,787)
	1,015,432	717,389
Capital activities:		
Acquisition of tangible capital assets	(57,578)	(5,678)
Acquisition of property under development	(460,283)	(664,172)
	(517,861)	(669,850)
Investing activities:		
Increase in investments	(40,411)	(813,319)
Increase (decrease) in cash	457,160	(765,780)
Cash, beginning of year	38,003	803,783
Cash, end of year	\$ 495,163	\$ 38,003
Non-cash transaction:		
Initial recognition of asset retirement obligation capitalized to tangible capital assets	\$ -	\$ 73,737

See accompanying notes to financial statements.

# CHILLIWACK ECONOMIC PARTNERS CORPORATION (CEPCO)

## NOTES TO FINANCIAL STATEMENTS

Year Ended December 31, 2024

### Basis of presentation:

Chilliwack Economic Partners Corporation (the "Corporation") is wholly owned by the City of Chilliwack (the "City") and is responsible for economic development activity within the City's boundaries.

### 1. Significant accounting policies:

These financial statements are prepared in accordance with the CPA Canada Public Sector Accounting Handbook. The Corporation's significant accounting policies are as follows:

#### (a) Investments:

Investments are recorded at amortized cost plus accrued interest. If it is determined that there is a permanent impairment in the value of an investment, it is written down to net realizable value.

#### (b) Property under development:

Property under development is recorded at the lower of cost and net realizable value and includes direct costs and capitalized interest.

#### (c) Tangible capital assets:

Tangible capital assets are recorded at cost. Website costs include hardware and software costs, graphics designs and major enhancements. Website maintenance and ancillary costs are expensed. Amortization commences in the year that the asset is put into use and is provided for using the following methods and annual rates:

Asset	Basis	Rate
Buildings	Declining balance	4%
Computer and office equipment	Declining balance	20% - 30%
Telecommunication equipment	Declining balance	20%

Leasehold improvements are amortized on the straight-line basis over the term of the lease plus one renewal period if it is anticipated that the lease will be renewed.

Website costs are amortized on the straight-line basis over three years.

1. Significant accounting policies (continued):

(d) Revenue recognition:

Revenues are recognized on the accrual basis according to the terms of the contractual agreements. Government grants are recognized when they are approved by senior governments and conditions required to earn the grants have been completed. Contributions restricted for the purchase of capital assets are deferred and amortized into revenue on the basis corresponding with the amortization rate for the related capital assets.

(e) Budget figures:

Budget figures represent the budget approved by the Board of Directors on December 13, 2023.

(f) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could differ from those estimates.

(g) Asset retirement obligation:

An asset retirement obligation is recognized when, as at the financial reporting date, all of the following criteria are met:

- (i) There is a legal obligation to incur retirement costs in relation to a tangible capital asset;
- (ii) The past transaction or event giving rise to the liability has occurred;
- (iii) It is expected that future economic benefits will be given up; and
- (iv) A reasonable estimate of the amount can be made.

The Corporation's asset retirement obligation is primarily related to the removal of asbestos in certain buildings.

The estimate of the asset retirement obligation includes costs directly attributable to the asset retirement activities and is recorded as a liability and increase to the related tangible capital assets. The amount capitalized in tangible capital assets is amortized using the amortization accounting policy outlined in note 1(c).

The carrying value of the liability is reconsidered at each financial reporting date with changes to the timing or amount of the original estimate of cash flows recorded as an adjustment to the asset retirement obligation liability and tangible capital assets.

2. Adoption of new accounting standards:

(i) PS 3400 Revenue:

On January 1, 2024, the Corporation adopted Canadian public sector accounting standard PS 3400 Revenue. The new accounting standard establishes a single framework to categorize revenue to enhance the consistency of revenue recognition and its measurement. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

(ii) PSG-8 Purchased Intangibles:

On January 1, 2024, the Corporation adopted Canadian public sector accounting guideline PSG-8 Purchased Intangibles. The new accounting guideline permits recognition of purchased intangibles that are acquired through an arm's length exchange transaction between willing parties provided the purchased intangible meets the recognition criteria for an asset. The adoption of this new guideline did not have an impact on the amounts presented in the financial statements.

(iii) PS 3160 Public Private Partnerships:

On January 1, 2024, the Corporation adopted Canadian public sector accounting standard PS 3160 Public Private Partnerships. The new accounting standard includes requirements for the recognition, measurement and classification of infrastructure procured through a public private partnership. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

**3. Bank operating lines:**

The Corporation has an operating line of credit for a maximum of \$1,000,000 (2023 - \$1,000,000) that is due on demand, bears interest at prime plus 0.20%. No funds were drawn on the line of credit as at December 31, 2024.

The Corporation has a second operating line of credit for a maximum of \$4,000,000 (2023 - \$4,000,000) that is due on demand, bears interest at prime plus 0.20%. No funds were drawn on the line of credit as at December 31, 2024.

The above lines of credit are secured by a mortgage over certain lands, a commercial security agreement, an assignment of rentals and indemnity agreement from the City for the portion of the mortgaged land owned by the City, and an assignment of insurance.

**4. Property under development:**

	2024	2023
Canada Education Park:		
Land	\$ 1,353,755	\$ 1,353,755
Roads, water, and sewer	1,709,289	1,709,289
Other improvements	195,748	195,748
	3,258,792	3,258,792
Downtown Redevelopment:		
Land	4,253,153	4,146,075
Buildings	2,702,609	2,349,404
	6,955,762	6,495,479
	\$ 10,214,554	\$ 9,754,271

**5. Tangible capital assets:**

	2024 opening cost	Additions	Disposals	2024 closing cost
Buildings	\$ 5,307,494	\$ 47,817	\$ -	\$ 5,355,311
Leasehold improvements	158,905	-	-	158,905
Computer and office equipment	169,069	9,761	-	178,830
Website	120,787	-	-	120,787
Telecommunication equipment	5,299	-	-	5,299
Land	196,196	-	-	196,196
	\$ 5,957,750	\$ 57,578	\$ -	\$ 6,015,328

	2024 Opening accumulated amortization	Disposals	Amortization expense	2024 Closing accumulated amortization
Buildings	\$ 1,859,542	\$ -	\$ 133,041	\$ 1,992,583
Leasehold improvements	52,473	-	7,843	60,316
Computer and office equipment	137,970	-	7,498	145,468
Website	120,787	-	-	120,787
Telecommunication equipment	5,299	-	-	5,299
	\$ 2,176,071	\$ -	\$ 148,382	\$ 2,324,453

	2024 Opening net book value	2024 Closing net book value
Buildings	\$ 3,447,952	\$ 3,362,728
Leasehold improvements	106,432	98,589
Computer and office equipment	31,099	33,362
Website	-	-
Telecommunication equipment	-	-
Land	196,196	196,196
	\$ 3,781,679	\$ 3,690,875

**6. Accumulated surplus:**

Accumulated surplus consists of the following:

	2024	2023
Share capital (note 7)	\$ 100	\$ 100
Equity in tangible capital assets and property under development	13,824,561	13,458,735
Unrestricted equity	1,850,352	1,868,471
	<b>\$ 15,675,013</b>	<b>\$ 15,327,306</b>

**7. Share capital:**

	2024	2023
Issued and authorized with no par value: 100 Common shares	\$ 100	\$ 100

**8. Related party transactions and economic dependence:**

During the year, the City provided \$650,000 (2023 - \$600,000) in revenue for economic development purposes.

These transactions are in the normal course of operations and are measured at the exchange amount, which is the amount of consideration established and agreed to by the parties.

The Corporation is wholly-owned by the City.

During the year the Corporation paid \$291,058 (2023 – 480,000) to a company controlled by a director of the Corporation for construction related costs for property under development. This transaction was based on the fair market value of the services provided.

**9. Financial instruments:**

The Corporation is exposed to market risks from its use of financial instruments. Management does not believe that the Corporation's financial instruments are exposed to significant credit risk or liquidity risk.

Market risk is the risk that changes in market prices, such as interest rates, will affect the Corporation's income. The Corporation's cash and investments include amounts on deposit with financial institutions that earn interest at market rates. The Corporation manages its cash by maximizing the interest income earned on excess funds while maintaining the liquidity necessary to conduct operations on a day-to-day basis. Fluctuations in market rates of interest would not have a significant effect on the Corporation's cash and investments.

The fair value of the Corporation's cash, accounts receivable, accounts payable and accrued liabilities and unearned revenue approximate their carrying amounts due to the relatively short periods to maturity of these items. The fair value of the investments and financing lease receivable approximate their carrying amounts based on their market based interest rates.

There has been no change to the risk exposures outlined above from 2023.

**10. Income taxes:**

The Corporation is exempt from income taxes under Section 149 of the Income Tax Act, Canada.

**11. Contractual rights:**

The Corporation is entitled to the following receipts under grants and rental agreements over the next four years:

2025	\$ 1,442,506
2026	942,422
2027	650,000
2028	650,000
	<b>\$ 3,684,928</b>

**12. Employee Future Benefits:**

The Corporation and its employees contribute to the Municipal Pension Plan (a jointly trustee pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As of December 31, 2023, the Municipal Pension Plan has about 256,000 active members and approximately 129,000 retired members. Active members include approximately 45,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent actuarial valuation for the Municipal Pension Plan as at December 31, 2021, indicated a \$3,761 million funding surplus for basic pension benefits on a going concern basis.

The Corporation paid \$40,332 (2023 - \$38,632) for employer contributions to the plan in fiscal 2023.

The next valuation will be as at December 31, 2024, with results available in 2025.

Employers participating in the plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.

**13. Segmented information:**

The Corporation is a diversified other government organization that provides a wide range of services, including:

**Rent and contracted services**

Rent includes all activities associated with the rental of buildings and land owned by the Corporation. Contracted services includes all activities related to property management services.

**Economic development**

Economic development includes all activities associated with economic development activity in Chilliwack.

**13. Segmented information (continued):**

The following table outlines the Corporation's revenues and expenses by operating segments:

	Rent and contracted services		Economic development	
	2024	2023	2024	2023
<b>Revenues:</b>				
Rent	\$ 683,839	\$ 681,529	\$ -	\$ -
Economic development	-	600,000	650,000	681,529
Government programs	10,000	361,327	-	600,000
Contracted services	-	189,286	186,560	361,327
Property management	-	58,256	7,958	189,286
Interest	-	30,588	40,710	58,256
Other revenue	-	8,000	8,000	30,588
	693,839	1,587,067	893,228	1,928,986
<b>Expenses:</b>				
Wages and benefits	107,221	516,140	428,884	516,140
Downtown redevelopment	36,334	167,919	-	167,919
Amortization of tangible capital assets	148,382	159,315	-	159,315
Contracted services	132,510	127,826	-	127,826
Marketing	-	78,821	58,530	78,821
Insurance	-	66,987	66,335	66,987
Rent	10,000	50,000	40,000	50,000
Common area costs	16,623	48,858	33,246	48,858
Office and administration	46,062	48,065	-	48,065
Repairs and maintenance	32,445	39,512	-	39,512
Professional fees	7,724	34,170	30,897	34,170
Premise operating costs	9,580	29,612	19,160	29,612
Utilities	13,843	13,816	-	13,816
Interest and bank charges	528	1,406	1,056	1,406
	561,252	1,382,447	678,108	1,382,447
Annual surplus	\$ 132,587	\$ 347,707	\$ 215,120	\$ 546,539



Financial Statements of

**TOURISM CHILLIWACK INC.**

And Independent Auditors' Report thereon

Year ended December 31, 2024



KPMG LLP  
 200-9123 Mary Street  
 Chilliwack BC V2P 4H7  
 Canada  
 Telephone (604) 793 4700  
 Fax (604) 793 4747

## INDEPENDENT AUDITORS' REPORT

To the Shareholder of Tourism Chilliwack Inc.

### **Opinion**

We have audited the accompanying consolidated financial statements of Tourism Chilliwack Inc. (the "Company") which comprise:

- the consolidated statement of financial position as at December 31, 2024
- the consolidated statement of operations and accumulated surplus for the year then ended
- the consolidated statement of change in net financial assets for the year then ended
- the consolidated statement of cash flows for the year then ended
- and notes to the consolidated financial statements, including a summary of significant accounting policies

(Hereinafter referred to as the "financial statements").

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of Tourism Chilliwack Inc. as at December 31, 2024 and the results of its operations, its changes in net financial assets and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

### **Basis of Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the "**Auditors' Responsibilities for the Audit of the Financial Statements**" section of our auditors' report.

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



Page 2

### **Responsibilities of Management and Those Charged with Governance for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

### **Auditors' Responsibilities for the Audit of the Financial Statements'**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*KPMG LLP*

Chartered Professional Accountants

Chilliwack, Canada

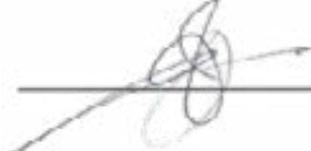
April 8, 2025

**TOURISM CHILLIWACK INC.**  
**CONSOLIDATED STATEMENT OF FINANCIAL POSITION**  
 Year Ended December 31, 2024

	2024	2023
<b>Financial assets:</b>		
Cash and cash equivalents	\$ 1,036,546	\$ 1,608,261
Accounts receivable	415,109	444,682
	<u>1,451,655</u>	<u>2,052,943</u>
<b>Financial liabilities:</b>		
Accounts payable and accrued liabilities	204,497	311,210
Due to City of Chilliwack (note 11)	45,449	263,136
Deferred revenue	83,517	463,686
	<u>333,463</u>	<u>1,038,032</u>
<b>Net financial assets</b>	1,118,192	1,014,911
<b>Non-financial assets:</b>		
Inventories (note 3)	69,634	96,431
Prepaid expenses and deposits	23,883	19,609
Tangible capital assets (note 4)	29,922	41,034
Goodwill	6,120	6,120
	<u>129,559</u>	<u>163,194</u>
Contingency (note 10)		
<b>Accumulated surplus</b>	<u>\$ 1,247,751</u>	<u>\$ 1,178,105</u>
<b>Represented by:</b>		
Share capital (note 5)	\$ 1	\$ 1
Unrestricted equity	1,217,829	1,137,070
Equity in tangible capital assets	29,922	41,034
	<u>\$ 1,247,752</u>	<u>\$ 1,178,105</u>

See accompanying notes to financial statements.

 \_\_\_\_\_ Director

 \_\_\_\_\_ Director

**TOURISM CHILLIWACK INC.**  
**CONSOLIDATED STATEMENT OF OPERATIONS & ACCUMULATED SURPLUS**  
Year Ended December 31, 2024

	2024 Budget	2024 Actual	2023 Actual
<b>Revenues:</b>			
Sales, rental and other income	\$ 781,325	\$ 1,233,149	\$ 1,280,772
Operating agreements (note 6)	615,411	889,318	1,224,657
Hotel tax	683,575	889,758	925,792
Advertising revenues	341,576	391,192	412,098
Interest income	19,870	22,404	25,390
	<u>2,441,757</u>	<u>3,425,821</u>	<u>3,868,709</u>
<b>Expenditures:</b>			
Advertising and business development	588,220	1,432,775	1,540,393
Staffing costs	1,218,897	1,267,635	1,153,294
Operations	320,545	263,047	408,543
Administration	179,736	251,328	219,027
Utilities	90,215	71,079	76,317
Amortization of tangible capital assets	17,035	24,862	34,132
	<u>2,414,648</u>	<u>3,310,726</u>	<u>3,431,706</u>
Annual surplus before distribution	27,109	115,095	437,003
Distribution to City of Chilliwack (note 11)	-	(45,449)	(263,136)
Annual surplus	27,109	69,646	173,867
Accumulated surplus, beginning of year	1,178,105	1,178,105	1,004,238
Accumulated surplus, end of year	<u>\$ 1,205,214</u>	<u>\$ 1,247,751</u>	<u>\$ 1,178,105</u>

See accompanying notes to financial statements.

**TOURISM CHILLIWACK INC.**  
**CONSOLIDATED STATEMENT OF CHANGE IN NET FINANCIAL ASSETS**  
Year Ended December 31, 2024

	2024 Budget	2024 Actual	2023 Actual
Annual surplus	\$ 27,109	\$ 69,646	\$ 173,867
Acquisition of tangible capital assets	-	(13,750)	(59,074)
Amortization of tangible capital assets	17,035	24,862	34,132
	<u>17,035</u>	<u>11,112</u>	<u>(24,942)</u>
Change in inventories	-	26,797	3,763
Change in prepaid expenses and deposits	-	(4,274)	4,028
	<u>-</u>	<u>22,523</u>	<u>7,791</u>
Change in net financial assets	44,144	103,281	156,716
Net financial assets, beginning of year	1,014,911	1,014,911	858,195
Net financial assets, end of year	<u>\$ 1,059,055</u>	<u>\$ 1,118,192</u>	<u>\$ 1,014,911</u>

See accompanying notes to financial statements.

**TOURISM CHILLIWACK INC.**  
**CONSOLIDATED STATEMENT OF CASH FLOWS**  
Year Ended December 31, 2024

	2024	2023
Cash provided by (used in):		
Operating activities:		
Annual surplus	\$ 69,646	\$ 173,867
Item not involving cash:		
Amortization of tangible capital assets	24,862	34,132
	94,508	207,999
Changes in non-cash operating assets and liabilities:		
Accounts receivable	29,573	(120,724)
Inventories	26,797	3,763
Prepaid expenses and deposits	(4,274)	4,028
Accounts payable and accrued liabilities	(106,713)	76,691
Due to City of Chilliwack	(217,687)	154,263
Deferred revenue	(380,169)	(554,864)
	(557,965)	(228,844)
Capital activities:		
Acquisition of tangible capital assets	(13,750)	(59,074)
Decrease in cash and cash equivalents	(571,715)	(287,918)
Cash and cash equivalents, beginning of year	1,608,261	1,896,179
Cash and cash equivalents, end of year	\$ 1,036,546	\$ 1,608,261

See accompanying notes to financial statements.

**TOURISM CHILLIWACK INC.**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
Year Ended December 31, 2024

**Basis of presentation:**

Tourism Chilliwack Inc. (the "Company") was incorporated on December 16, 2006 and began operations on January 1, 2007. The Company is wholly-owned by the City of Chilliwack. The mandate of the Company is to develop and promote the tourism industry as well as provide economic development programs and services aimed at growing the tourism industry in the City of Chilliwack.

**1. Significant accounting policies:**

These financial statements are prepared in accordance with the CPA Canada Public Sector Accounting Handbook. The Company's significant accounting policies are as follows:

(a) Basis of consolidation:

The consolidated financial statements include all of the funds of the Company. Inter-fund transactions, fund balances and activities have been eliminated on consolidation. The funds of the Company include Facility Management, Tourism Services and Retail Services.

(b) Cash and cash equivalents:

Cash and cash equivalents consist of cash, bank balances and short-term investments with maturities of less than 90 days at acquisition.

(c) Inventories:

Inventories are measured at the lower of cost and net realizable value by using first-in, first-out costing methodology. The Company uses the same cost formula for all the inventories having a similar nature and use to the Company. When circumstances which previously caused inventories to be written down no longer exist the previous impairment is reversed.

(d) Tangible capital assets:

Tangible capital assets are stated at cost, less accumulated amortization. Amortization commences in the year that the asset is put into use and is provided using the declining balance method at the following annual rates:

Asset	Rate
Furniture and fixtures	30%
Computers	30%
Leasehold improvements	30%
Website	45%

Works of art and cultural and historical assets are not recorded as assets in these financial statements. Purchased works of art are expensed in year acquired.

**1. Significant accounting policies (continued):**

(e) Revenue recognition:

Grant revenues are recognized when the grants have been approved and the conditions required to earn the grants have been completed.

Revenue from the sale of goods and other income is recorded at time of sale.

Rental revenues are recognized in the period the facilities are occupied.

Revenue received in advance of the fee being earned or the service being performed is deferred and recognized when the fee is earned or service performed.

Advertising commission revenue is recognized when the related advertisement or commercial appears before the public.

(f) Budget figures:

Budget figures represent the budget approved by board of directors on November 29, 2022.

(g) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could differ from those estimates.

**2. Adoption of new accounting standards:**

(i) PS 3400 Revenue:

On January 1, 2024, the Company adopted Canadian public sector accounting standard PS 3400 Revenue. The new accounting standard establishes a single framework to categorize revenue to enhance the consistency of revenue recognition and its measurement. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

(ii) PSG-8 Purchased Intangibles:

On January 1, 2024, the Company adopted Canadian public sector accounting guideline PSG-8 Purchased Intangibles. The new accounting guideline permits recognition of purchased intangibles that are acquired through an arm's length exchange transaction between willing parties provided the purchased intangible meets the recognition criteria for an asset. The adoption of this new guideline did not have an impact on the amounts presented in the financial statements.

(iii) PS 3160 Public Private Partnerships:

On January 1, 2024, the Company adopted Canadian public sector accounting standard PS 3160 Public Private Partnerships. The new accounting standard includes requirements for the recognition, measurement and classification of infrastructure procured through a public private partnership. The adoption of this new standard did not have an impact on the amounts presented in the financial statements.

**3. Inventories:**

	2024	2023
Flag shop inventory	\$ 18,862	\$ 19,676
Maps, apparels and books	50,772	76,755
	<b>\$ 69,634</b>	<b>\$ 96,431</b>

**4. Tangible capital assets:**

	2024		2024	
	Opening	Additions	Disposals	Closing
	Cost			Cost
Furniture and fixtures	\$ 70,578	\$ -	\$ -	\$ 70,578
Computers	90,409	13,750	-	104,159
Leasehold Improvements	127,915	-	-	127,915
Website	124,750	-	-	124,750
	<b>\$ 413,652</b>	<b>\$ 13,750</b>	<b>\$ -</b>	<b>\$ 427,402</b>

	2024 Opening	Disposals	Amortization	2024 Closing
	Accumulated		expense	Accumulated
	Amortization			Amortization
Furniture and fixtures	64,140	-	1,407	65,547
Computers	77,104	-	13,756	90,860
Leasehold Improvements	126,722	-	358	127,080
Website	104,652	-	9,341	113,993
	<b>\$ 372,618</b>	<b>\$ -</b>	<b>\$ 24,862</b>	<b>\$ 397,480</b>

	2024 Opening	2024 Closing
	Net book value	Net book value
Computer software	\$ -	\$ -
Furniture and fixtures	6,438	5,031
Computers	13,305	13,299
Leasehold Improvements	1,193	835
Website	20,098	10,757
	<b>\$ 41,034</b>	<b>\$ 29,922</b>

**5. Share capital:**

	2024	2023
Authorized:		
Unlimited common shares		
Issued with no par value:		
100 Common shares	\$ 1	\$ 1

**6. Related party transactions and economic dependence:**

During the year, the City of Chilliwack (the "City") provided funds under operating agreements totaling \$595,000 (2023 - \$600,000) to the Company. The City has agreed to provide future annual operating funds based on a pre-determined formula.

In addition, the Company had other sales transactions with the City in the aggregate amount of \$95,431 (2023 - \$68,533) and purchased services from the City totaling \$325,359 (2023 - \$71,090).

The Company is a wholly-owned subsidiary of the City.

All transactions with the City are in the normal course of operations and are measured at the exchange amount, which is the amount of consideration established and agreed to by the parties.

During the year the Company had sales of \$29,361 (2023 - \$29,668) and made purchases of goods and services of \$41,822 (2023 - \$194,870) with entities that have an individual on the Company's board of directors. These transactions were on the same terms and conditions as transactions with other parties.

**7. Financial risks:**

The Company is exposed to financial risks from its use of financial instruments. Management does not believe that the Company's financial instruments are exposed to significant liquidity risk.

Market risk is the risk that changes in market prices, such as interest rates, will affect the Company's income. The Company's cash and term deposits include amounts on deposit with financial institutions that earn interest at market rates. The Company manages its cash by maximizing the interest income earned on excess funds while maintaining the liquidity necessary to conduct operations on a day-to-day basis. Fluctuations in market rates of interest would not have a significant effect on the Company's income.

**7. Financial instruments (continued):**

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. The Company is exposed to credit risk due to the potential non-collection of accounts receivable.

The carrying value of cash, accounts receivable, accounts payable and accrued liabilities and deferred revenue approximate their fair value due to the relatively short periods to maturity of these items.

There has been no change to the risk exposures outlined above from 2023.

**8. Income taxes:**

The Company is exempt from income taxes under Section 149 of the Income Tax Act, Canada.

**9. Employee future benefits:**

The Company and its employees contribute to the Municipal Pension Plan (a jointly trustee pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31, 2023, the plan has about 256,000 active members and approximately 129,000 retired members. Active members include approximately 45,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent actuarial valuation for the Municipal Pension Plan as at December 31, 2021, indicated a \$3,761 million funding surplus for basic pension benefits on a going concern basis.

The Company expensed \$77,825 (2023 - \$64,296) for employer contributions to the plan in fiscal 2024.

The next valuation will be as at December 31, 2024.

**9. Employee future benefits (continued):**

Employers participating in the plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.

**10. Contingency:**

The Company entered into an agreement in 2011 with the City of Chilliwack which took effect on January 1, 2012. The agreement has been renewed for an additional five years starting January 1, 2022. The agreement outlines the management and operation of Chilliwack Heritage Park ("CHP").

As a condition of the agreement with the City, the Company issued a non-revocable Letter of Credit in the amount of \$50,000 as a guarantee for the due and faithful performance of the agreement.

**11. Distribution to City of Chilliwack:**

In accordance with an agreement between the Company and the City of Chilliwack, a distribution of funds derived from the operation of Chilliwack Heritage Park is returned to the City and put into a building reserve fund, specifically for future use at Chilliwack Heritage Park.

**12. Contractual rights:**

The Company has entered into contracts for various operating agreements. The Company is scheduled to receive the following amounts under those contracts over the next three years:

2025	\$	607,600
2026		595,000
2027		595,000
	\$	1,797,600

**13. Segmented information:**

The Company is a diversified other government organization that provides a range of services, including:

**Facility Management**

Facility Management includes all activities associated with the operation of Chilliwack Heritage Park including renting the facility for various events.

**Tourism Services**

Tourism Services includes all activities associated with the operation of the Chilliwack Visitor Centre including co-coordinating and delivering tourism marketing programs aimed at promoting Chilliwack as a tourist destination.

**Retail Services**

Retail Services includes all activities associated with operation of the Flag Shop including selling various national and international flags, other souvenir items and a collection of clothing and accessories..

**The Fraser Valley (TFV) Marketing Campaign**

The Fraser Valley (TFV) Marketing Campaign includes all activities associated with the Co-operative Marketing Partnerships Program.

**13. Segmented information (continued):**

The following table outlines the Company's revenues and expenditures by operating segments:

	Facility Management	Tourism services	Retail services	The Fraser Valley (TFV) Marketing Campaign	Eliminations	2024	2023
<b>Revenues:</b>							
Sales, rental and other income	\$ 755,706	\$ 361,252	\$ 116,191	\$ -	\$ -	\$ 1,233,149	\$ 1,280,772
Operating agreements	445,000	444,318	-	-	-	889,318	1,224,657
Hotel tax	-	889,758	-	-	-	889,758	925,792
Advertising revenues	-	242,880	-	243,312	(95,000)	391,192	412,098
Interest income	2,507	19,897	-	-	-	22,404	25,390
	1,203,213	1,958,105	116,191	243,312	(95,000)	3,425,821	3,868,709
<b>Expenditures:</b>							
Advertising and business development	95,000	1,090,418	1,810	340,547	(95,000)	1,432,775	1,540,393
Staffing costs	743,231	483,390	41,014	-	-	1,267,635	1,153,294
Operations	175,151	54,735	33,161	-	-	263,047	408,543
Administration	74,618	176,710	-	-	-	251,328	219,027
Utilities	66,320	4,759	-	-	-	71,079	76,317
Amortization of tangible capital assets	3,444	21,418	-	-	-	24,862	34,132
	1,157,764	1,831,430	75,985	340,547	(95,000)	3,310,726	3,431,706
Annual surplus (deficit) before distribution	\$ 45,449	\$ 126,675	\$ 40,206	\$ (97,235)	\$ -	\$ 115,095	\$ 437,003

The City of Chilliwack would like to thank the photographers whose pictures brought life to the pages of our 2024 Annual Report:

City of Chilliwack Staff  
Tony Robinson Photography  
Tourism Chilliwack



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**CHILLIWACK**

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