

**Reaching Home:**  
**City of Chilliwack Community Plan**  
**2024–2028**

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## Introduction

In completing this template, communities are encouraged to develop comprehensive Community Plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector. The Community Plan does not preclude adjustments in priorities throughout the funding cycle; communities are still expected and encouraged to regularly review priorities for investment with their Community Advisory Board(s), including sub-project approval.

To support communities in completing their Community Plan, a Reference Guide has been developed. It is strongly recommended that this be reviewed prior to completing this template to ensure understanding of the requirements.

Please note that in communities that receive funding from both the Designated Communities (DC) and Indigenous Homelessness (IH) streams, ongoing and meaningful cross-stream collaboration is expected to support the achievement of community-level outcomes reflecting the needs of the whole community.

The Community Plan for Reaching Home must be approved by the DC or TH Community Advisory Board (CAB) before it is submitted to Infrastructure Canada.

Additionally, if your community has an Indigenous Homelessness (IH) Community Advisory Board (I-CAB), they must affirm that they have been engaged on the Community Plan before it is submitted. If your community is developing a joint plan with the IH stream Community Entity, both CABs must approve the community plan prior to submission.

In addition to the core elements required in this template, communities are welcome to share any other information and/or documents that they feel might provide further insight into their local context as it relates to housing and/or homelessness context.

## 1. Community Engagement

*As part of the community planning exercise, you must engage with community partners with the goal of understanding the needs of the local homelessness sector and identify local homelessness priorities using a coordinated, systems-based and data-driven approach.*

*Please describe the steps taken to engage your community partners in developing this Community Plan to ensure a community-based approach. Your response must include:*

- *Which partners were engaged;*
- *When and how engagement occurred; and*
- *What aspects of the Community Plan were discussed, as well as what aspects of the Plan (i.e., decisions, outcomes, next steps) were influenced by these discussions.*

**Note:** Meaningful collaboration with Indigenous and non-Indigenous partners and service providers, as well as the IH CE and I-CAB where applicable, is expected in the development of this Community Plan and must be explicitly referenced in this section. The Indigenous Partners in Your Community worksheet created for the Community Homelessness Report (CHR) may be helpful to complete this section. Please see [CHR: Reporting Tools e-course on the Homelessness Learning Hub](#).

For Chilliwack's 2024-2028 Reaching Home Community Plan, community engagement was primarily facilitated through group discussions, leveraging existing committees and complementary initiatives to ensure a community-centered approach to addressing homelessness. These discussions encompassed a range of key topics relevant to homelessness in the region. Input from a diverse group of stakeholders, including local service providers, Indigenous organizations, individuals with lived experience, and community partners, was considered in the Reaching Home investment plans. Due to the current alignment project in BC, however, Coordinated Access and HIFIS could not be included in this Community Plan.

Regular meetings with service providers, individuals with lived experience, and Indigenous partners included the following:

- Housing First Task Team
- Shop Talk
- Situation Table
- Reaching Home Community Advisory Board
- Chilliwack Healthier Community

Housing First Task Team:

The committee, chaired by the Mayor, convenes on the first Wednesday of each month and includes representatives from diverse organizations such as shelter and supportive housing providers, Indigenous partners, Fraser Health, and other provincial partners. The task team identifies service gaps, challenges, and opportunities related to housing while collaborating with agencies to provide

comprehensive support, including case management, healthcare, employment, and social services. It works to uphold Housing First principles, promoting housing stability and addressing the underlying challenges faced by individuals.

#### Shop Talk:

Shop Talk is a collaborative platform for Outreach Workers and frontline staff in Chilliwack to strengthen their collective response to the needs of individuals at risk of or experiencing homelessness. Its purpose is to foster networking and collaboration among sector staff, to provide a safe and confidential space to address concerns, service gaps, and facilitate cross-organizational support through resource sharing and coordination. Members also provide feedback on emerging needs and local opportunities to enhance services for homelessness prevention and intervention.

#### Chilliwack's Situation Table:

The Situation Table is a collaborative platform where key social services stakeholders meet weekly to address individuals facing complex challenges. This enables immediate, coordinated interventions and comprehensive support services. The table provides insights into homelessness by sharing data, identifying trends, and highlighting resource gaps, ultimately refining strategies and ensuring more effective, locally focused solutions, helping to guide funding.

#### Chilliwack Reaching Home Community Advisory Board (CAB):

The Chilliwack Community Advisory Board (CAB), chaired by the Mayor, meets quarterly and includes diverse stakeholders such as community members, service providers, individuals with lived experience, and Indigenous partners. The board guides the local implementation of the program, prioritizing resources and addressing service gaps. It monitors progress, ensures adaptability, and fosters cross-sector partnerships, ensuring the community plan aligns with local needs and the broader goal of ending homelessness. The board also helps guide funding allocations by offering strategic input based on local priorities.

#### Chilliwack Healthier Community (CHC):

In 2024, CHC created a local Poverty Reduction Plan that addresses challenges such as affordable housing, food insecurity, and employment barriers for the city's most vulnerable residents. Community engagement in the fall and winter of 2023-2024 was essential, with feedback collected through surveys, focus groups, and consultations involving low-income residents, seniors, families, youth, individuals experiencing homelessness, Indigenous community members, and social service stakeholders to ensure the plan addresses local needs. Key focus areas include housing, food security, transportation, education, and mental health and substance use supports. The plan will be implemented by leveraging collaboration among local stakeholders, service providers, and community organizations to address the root causes of poverty through targeted initiatives. This will be done through continued community engagement throughout the Reaching Home 2024-2028 funding cycle.

Key stakeholders involved in the community engagement process through existing committees, group discussions, and local homelessness initiatives included:

- Chilliwack Society for Community Living
- Ann Davis Transition Society
- Cyrus Centre
- Wilma's Transition Society

- Pearl Life Renewal
- Connective
- RainCity Housing
- Stó:lō Health Services
- Pacific Community Resources Society
- Chilliwack Community Services
- Ruth and Naomi's Mission
- Salvation Army
- BC Housing
- Fraser Health
- Housing, Infrastructure and Communities Canada
- Phoenix Society
- Lookout Society
- Ministry of Social Development and Poverty Reduction
- Chilliwack RCMP
- Chilliwack Probation
- Canadian Addiction Treatment Centres
- Chilliwack Society for Community Living
- Community Living BC
- Hope Transition Society

Key elements of community engagement focused on:

- Strengthening client support services and prevention programs to reduce the influx of individuals into homelessness.
- Need to expand outreach in a coordinated and integrated way to enhance service delivery for at-risk populations.
- Indigenous-led solutions that emphasize the need for culturally relevant support services.
- Prioritizing funding for preventative interventions like financial assistance for housing and food security initiatives to address at-risk groups.
- Ensuring affordability through stable housing options and integrating case management services to support long-term housing retention and prevent eviction.

These discussions directly contributed to shaping the Community Plan by refining funding priorities, ensuring that actions are aligned with local needs, and supporting Reaching Home's Core Community Outcomes of reducing homelessness.

## 2. Investment Plan

2.1 In the table below, please identify your community's allocation of Reaching Home funding in the DC or TH and Community Capacity and Innovation (CCI) streams from 2024-25 to 2027-28<sup>1</sup>.

	2024-25	2025-26	2026-27	2027-28	Total
<b>Reaching Home Annual Allocation</b>	\$1,283,093	\$1,283,093	\$1,324,563	\$1,324,563	\$5,215,312

2.2 In the table below, please outline your planned division of DC/TH and CCI Reaching Home funding from 2024-25 to 2027-28 by activity area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision of moving forward for the allocation of Reaching Home funding.

Our community acknowledges that Reaching Home is primarily a service-based program with limited capacity to support capital projects. Consequently, the majority of our community funding will be allocated to Client Support Services, specifically through Community Outreach initiatives. In addition to outreach, the community has identified the importance of investing in prevention and shelter diversion activities, as well as housing solutions that incorporate individualized support services. These investments will contribute to reducing homelessness by addressing its root causes, offering personalized assistance, and ensuring that individuals have access to sustainable housing options with the support needed to maintain stability.

Activities area	2024-25	2025-26	2026-27	2027-28
<b>Housing Services</b>	23%	23%	23%	23%
<b>Prevention and Shelter Diversion</b>	10%	14%	10%	10%
<b>Client Support Services</b>	48%	48%	48%	48%
<b>Capital Investments</b>	0%	0%	0%	0%
<b>Coordination of Resources and Data Quality Improvement</b>	4%	0%	4%	4%
<b>Administration</b>	15%	15%	15%	15%
<b>TOTAL</b>	100%	100%	100%	100%

2.3 In the text box below, please describe how Community Capacity and Innovation (CCI) funding will be used to support coordinated and data-driven service delivery (e.g., supporting

<sup>1</sup> Communities on two-year agreement extensions should report on investment plans for 2024-25 and 2025-26 at this time.

*Coordinated Access, the Outcomes-Based Approach and use of HIFIS or existing, equivalent Homeless Management Information System).*

In Chilliwack, Community Capacity and Innovation (CCI) funding will enhance coordinated, data-driven service delivery to address homelessness by strengthening local systems and processes. The funding will support initiatives aligned with Reaching Home program goals, focusing on service coordination, outcome tracking, and data-informed decision-making.

A key priority will be expanding Coordinated Access (CA), ensuring individuals experiencing homelessness are efficiently connected to appropriate services. CA will streamline the referral process and prioritize and match individuals with services based on their specific needs.

Additionally, the funding will support HIFIS (Homeless Individuals and Families Information System) implementation to track client data, monitor service usage, and assess outcomes. This system will provide a unified platform for service providers to document, track progress, and share information securely, ensuring efficient resource allocation and accurate, up-to-date data.

CCI funding will support an Outcomes-Based Approach to service delivery by collecting and analyzing client data to monitor intervention effectiveness, adjust services for improved outcomes, and ensure services meet immediate needs while aligning with long-term housing stability goals, ultimately fostering a more coordinated, data-driven approach to homelessness and improving timely, efficient service delivery.



### 3. Cost-Matching Requirement

3.1 In the table below, please outline all funding for homelessness initiatives expected to be received from other funders from 2024-25 to 2027-28<sup>2</sup>. This includes both financial and in-kind contributions.

	2024-25	2025-26	2026-27	2027-28	Total
<b>Reaching Home Annual Allocation</b>	\$1,283,093	\$1,283,093	\$1,324,563	\$1,324,563	<b>\$5,215,312</b>

<b>Projected Funding From Other Funders towards Homelessness Initiatives</b>					
<b>Program Name and Funder</b>	<b>2024-25 (\$)</b>	<b>2025-26 (\$)</b>	<b>2026-27 (\$)</b>	<b>2027-28 (\$)</b>	<b>Total (\$)</b>
<b>City of Chilliwack<sup>3</sup></b>	\$2,827,088	\$72,133	\$1,568,637		<b>\$4,467,858</b>
<b>City of Chilliwack<sup>4</sup></b>	\$4,968,600	\$4,968,600	\$4,968,600	\$4,968,600	<b>\$19,874,400</b>
<b>BC Housing<sup>5</sup></b>	\$41,714,000	\$70,676,000	\$34,604,000	\$24,040,000	<b>\$171,034,000</b>
<b>Chilliwack Community Action Team</b>	\$75,000	\$75,000	\$75,000	\$75,000	<b>\$300,000</b>
<b>TOTAL<sup>6</sup></b>	<b>\$49,584,688</b>	<b>\$75,791,733</b>	<b>\$41,216,237</b>	<b>\$29,083,600</b>	<b>\$195,676,258</b>

<sup>2</sup> Communities on two-year agreement extensions should report on cost-matching for 2024-25 and 2025-26 at this time.

<sup>3</sup> City of Chilliwack waives DCC and permit fees, as per Bylaw No. 3679.

<sup>4</sup> Annual investment from the City of Chilliwack for the Fire Department, RCMP Community Response Team, Bylaw Enforcement, Security, and Public Safety and Social Development staffing.

<sup>5</sup> BC Housing projected investment includes annual operating subsidies and projected spend for capital projects.

<sup>6</sup> Fraser Health addresses homelessness and healthcare needs from prevention to health service delivery through a variety of programs and partnerships, including but not limited to, Integrated Health Services (IHS), Integrated Homelessness Action Response Team (IHART), Intensive Case Management (ICM), Overdose Prevention Sites (OPS) and Housing Consultants.

3.2 If your anticipated community contributions are not projected to match funding from Reaching Home for each year, please explain the circumstances below and include a description of the steps you will take to meet the requirement.

[add response here]

#### 4. Homeless Individuals and Families Information System (HIFIS)

*Due to the current Alignment Project in BC, it is not possible for Community Entities to participate in HIFIS at this time.*

4.1 Using your 2023-24 CHR as a guide<sup>7</sup>, please check the box if you have met the following minimum requirements as of March 31, 2024<sup>8</sup>. Any status updates since March 31, 2024, must also be reflected:

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
HIFIS MR 1	N/A	HIFIS MR 3	<input type="checkbox"/>
HIFIS MR 2	<input type="checkbox"/>	HIFIS MR 4	<input type="checkbox"/>

4.2 For each minimum requirement that has not yet been met (as identified in 4.1), complete a table below to describe how you will meet it by March 31, 2026. Please note that confirmation that communities are on track to do this will be required by October 31, 2025.

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

<sup>7</sup> For more information on how the minimum requirements align with your Community Homelessness Report, please consult the Community Plan Guide.

<sup>8</sup> Communities with two-year agreement extensions are not required to complete section 4 at this time.

## 5. Coordinated Access

**Due to the current Alignment Project in BC, it is not possible for Community Entities to participate in Coordinated Access at this time.**

5.1 Using your 2023-24 CHR as a guide<sup>9</sup>, please check the box if you have met the following minimum requirements as of March 31, 2024<sup>10</sup>. Any status updates since March 31, 2024, must also be reflected:

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
CA MR 1	N/A	CA MR 10	<input type="checkbox"/>
CA MR 2	N/A	CA MR 11	<input type="checkbox"/>
CA MR 3	<input type="checkbox"/>	CA MR 12	<input type="checkbox"/>
CA MR 4	<input type="checkbox"/>	CA MR 13	<input type="checkbox"/>
CA MR 5	<input type="checkbox"/>	CA MR 14	<input type="checkbox"/>
CA MR 6	<input type="checkbox"/>	CA MR 15	<input type="checkbox"/>
CA MR 7	<input type="checkbox"/>	CA MR 16	<input type="checkbox"/>
CA MR 8	<input type="checkbox"/>	CA MR 17	<input type="checkbox"/>
CA MR 9	<input type="checkbox"/>	CA MR 18	<input type="checkbox"/>

5.2 For each minimum requirement that has not yet been met (as identified in 5.1), complete a table below to describe how you will meet it by March 31, 2026. Note that confirmation that communities are on track to do this will be required by October 31, 2025.

Minimum requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

<sup>9</sup> For more information on how the minimum requirements align with your CHR, please consult the Community Plan Guide.

<sup>10</sup> Communities with two-year agreement extensions are not required to complete section 5 at this time.

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

*5.3 Describe how ongoing, meaningful collaboration on Coordinated Access between Indigenous and non-Indigenous partners has or will take place as your community works to implement, maintain and improve a Coordinated Access system.*

[add response here]

## 6. Outcomes-Based Approach

*Due to the current Alignment Project in BC, it is not possible for Community Entities meet this requirement at this time.*

6.1 Using your 2023-24 Community Homelessness Report as a guide<sup>11</sup>, please check the box if you have met the following minimum requirements as of March 31, 2024<sup>12</sup>. Any status updates since March 31, 2024, must also be reflected:

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
OBA MR 1	N/A	OBA MR 6	<input type="checkbox"/>
OBA MR 2	N/A	OBA MR 7	<input type="checkbox"/>
OBA MR 3	<input type="checkbox"/>	OBA MR 8	<input type="checkbox"/>
OBA MR 4	<input type="checkbox"/>	OBA MR 9	<input type="checkbox"/>
OBA MR 5	<input type="checkbox"/>		

6.2 For each minimum requirement that has not yet been met (as identified in 6.1), including those modified and new as of 2024-25, complete a table below to describe how you will meet it by March 31, 2026. Please note that confirmation that communities are on track to do this will be required by October 31, 2025.

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

Minimum Requirement not yet met: [CE to add here]	
What are the next steps the community will take to meet this requirement?	Target date for completion

<sup>11</sup> For more information on how the minimum requirements align with your Community Homelessness Report, please consult the Community Plan Guide.

<sup>12</sup> Communities with two-year agreement extensions are not required to complete section 6 at this time.


*6.3 Please describe how ongoing and meaningful collaboration between Indigenous and non-Indigenous partners has or will take place as your community works to meet the OBA minimum requirements. In communities where the Designated Communities and Indigenous Homelessness streams co-exist, collaboration with the IH-CE and I-CAB (where applicable) is expected.*

[add response here]

## 7. Official Language Minority Communities

The Government of Canada has a responsibility under the [Official Languages Act](#) to ensure that programs and services meet the needs of Official Language Minority Communities (OLMCs). Please describe the steps that you will take to ensure that the services funded under [Reaching Home](#) take the needs of the OLMCs into consideration, where applicable.

All documentation is provided in English based on community demographic information. The 2021 Census shows only 30 people out of 93,203 within Chilliwack speak French only, and service providers do not offer documentation or services in French. Chilliwack Community Services does however have a translator that can assist if required.

Knowledge of official languages	
Total - Knowledge of official languages for the total population excluding institutional residents - 100% data <a href="#">36</a>	92,495
English only	87,550
French only	30
English and French	4,100
Neither English nor French	815
First official language spoken	
Total - First official language spoken for the total population excluding institutional residents - 100% data <a href="#">37</a>	92,495
English	90,795
French	790
English and French	125
Neither English nor French	775

## 8. Community Advisory Board—Designated Communities/Territorial Homelessness

**Note:** You may list more than one name/organization for each sector, and you may list a name/organization in more than one sector, as applicable.

(Lines below can be removed where not applicable)

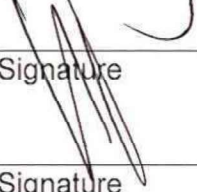
Sector	CAB Members
Infrastructure Canada (Ex-Officio Member)	Jaskirn Munne, Engagement and Program Officer, Community Policy and Programs Branch, Housing, Infrastructure and Communities Canada / Government of Canada
Community Entity (Ex-Officio Member)	Karen Stanton, Director of Public Safety and Social Development, City of Chilliwack
Provincial/Territorial government	Frank Tick, Coordinated Access and Assessment Manager, Shelter and Supportive Housing Operations, Lower Mainland and Fraser Valley, BC Housing
Local/Municipal government	Mayor Popove Councillor Harv Westeringh
Indigenous government	Chief Derek Epp, Tzeachten First Nation
Individuals with lived experience of homelessness	Kass Levesque and Shawn Nygard - Community Members with Lived Experience
Indigenous Peoples, nations and organizations, Friendship Centres	Elder Yvonne Tumangday, Community Member
Indigenous housing organizations	Tammy Desrocher, Wilma's Transition Society
Youth and/or child-serving organizations, including Child Welfare agencies	Trevor Wiens, Chilliwack Director, Cyrus Centre
Organizations serving survivors of domestic violence and their families	Tammy Desrocher, Wilma's Transition Society
Seniors and senior-serving organizations	Kelly Velonis, Executive Director, Chilliwack District Seniors' Resources Society
Newcomers and newcomer-serving organizations	Warren Schatz, Business Manager, Salvation Army
The private sector	Trevor McDonald, BIA
Police and correctional services	Superintendent Davy Lee, OIC, RCMP
Landlord associations and/or the housing sector	Dr. Steve Esau, DBH, RCC, Director of Operations – Fraser East, Pacific Community Resources Society
Health organizations, including hospitals and other public health institutions, and organizations focused on mental health and addictions	Larissa Kowalski, Community Health Specialist, Fraser Health
Veterans Affairs Canada and/or Veterans-serving organizations	



Organizations serving individuals experiencing, or at risk of experiencing homelessness	Scott Gaglardi, Executive Director, Ruth and Naomi's Mission
Other	Helen Edwards, Fraser East Manager, Fraser Health Dan Bibby, Community Member Corrine McCabe, Community Member

**CAB Chairs or Co-Chairs (if applicable):**

I affirm that the above members of the CAB have reviewed the attached Community Plan, and that a majority of CAB members approve of its content.

Mayor Popove		2025-01-22
Name	Signature	Date (YYYY-MM-DD)
_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)
_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)

## 9. Community Advisory Board—Indigenous Homelessness

**Note:** You may list more than one name/organization for each sector, and you may list a name/organization in more than one sector, as applicable.

(Lines below can be removed where not applicable)

Sector	CAB Members
Infrastructure Canada (Ex-Officio Member)	
Community Entity (Ex-Officio Member)	
Provincial/Territorial government	
Local/Municipal government	
Indigenous government	
Individuals with lived experience of homelessness	
Indigenous Peoples, nations and organizations, Friendship Centres	
Indigenous housing organizations	
Youth and/or child-serving organizations, including Child Welfare agencies	
Organizations serving survivors of domestic violence and their families	
Seniors and senior-serving organizations	
Newcomers and newcomer-serving organizations	
The private sector	
Police and correctional services	
Landlord associations and/or the housing sector	
Health organizations, including hospitals and other public health institutions, and organizations focused on mental health and addictions	
Veterans Affairs Canada and/or Veterans-serving organizations	
Organizations serving individuals experiencing, or at risk of experiencing homelessness	
Other	

**Indigenous CAB Chairs or Co-Chairs (if applicable):**

☐ (If Community Plan is not a joint plan): I affirm that the above members of the Community Advisory Board have been engaged on the Coordinated Access and Outcomes-Based Approach sections of the attached Community Plan.

**OR**

☐ (If Community Plan is a joint plan): I affirm that the above members of the CAB have reviewed the attached Community Plan, and that a majority of CAB members approve of its content.

_____ Name	_____ Signature	_____ Date (YYYY-MM-DD)
_____ Name	_____ Signature	_____ Date (YYYY-MM-DD)
_____ Name	_____ Signature	_____ Date (YYYY-MM-DD)