

## **Appendix S4**

### **Parking Questionnaire Survey**

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## CHILLIWACK DOWNTOWN PARKING QUESTIONNAIRE – 2007

1. What type of business do you operate?

<input type="checkbox"/> Person Services (e.g. hairstyling) <input type="checkbox"/> Restaurant <input type="checkbox"/> Pub/Bar <input type="checkbox"/> Bank/Financial Institute <input type="checkbox"/> Law Office <input type="checkbox"/> Medical/Health Office <input type="checkbox"/> General Office <input type="checkbox"/> Hotel/Motel <input type="checkbox"/> Gas Station (Gas/Convenience Combination Store)	<input type="checkbox"/> Convenience Store <input type="checkbox"/> Supermarket <input type="checkbox"/> Entertainment & Cultural Services <input type="checkbox"/> Educational Facilities <input type="checkbox"/> Institutional/Government Offices <input type="checkbox"/> Non-Profit Organizations (e.g. Seniors Recreation) <input type="checkbox"/> Automotive Service Repair <input type="checkbox"/> Other, please specify: _____ _____
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2. What is the maximum number of persons working on the premise during a typical weekday?

\_\_\_\_\_ (number)

3. How many of those persons identified in Question 2 drive their car to work?

\_\_\_\_\_ (number)

4. Do you provide parking for persons working in the premise? (Do not include parking on the street or public parking in the City's parking lots.)

\_\_\_\_\_ Yes                      \_\_\_\_\_ No

If yes, how many parking spaces are provided on the premise? \_\_\_\_\_ (number)

5. What is the approximate total floor area of your business?

<input type="checkbox"/> Under 2,000 square feet <input type="checkbox"/> 2,000 to 5,000 square feet <input type="checkbox"/> 5,000 to 10,000 square feet	<input type="checkbox"/> 10,000 to 20,000 square feet <input type="checkbox"/> over 20,000 square feet
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6. To assist in identifying areas in downtown Chilliwack where parking may be a problem, please provide the location of your business by indicating the nearest street intersection to your business:

at \_\_\_\_\_ and \_\_\_\_\_.

7. What parking problem(s) do you feel exist in the immediate vicinity of your business in downtown Chilliwack?

<input type="checkbox"/> Inadequate parking spaces for customers <input type="checkbox"/> Inadequate parking spaces for employees <input type="checkbox"/> Available parking spaces located too far away  <input type="checkbox"/> Unreasonable parking regulation/time limits <input type="checkbox"/> Inadequate enforcement of parking regulation <input type="checkbox"/> Safety within public parking lots	<input type="checkbox"/> Insufficient lighting for public parking lots <input type="checkbox"/> Poor signage for public parking lots <input type="checkbox"/> Poor pedestrian access between businesses and public parking lots <input type="checkbox"/> Other, please specify: _____ _____
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8.  Parking is a problem near my business.

(Optional) Name of Business: \_\_\_\_\_

PLEASE RETURN THIS QUESTIONNAIRE TO THE BIA OFFICE BY NOVEMBER 30, 2007

THANK YOU FOR YOUR PARTICIPATION IN THIS SURVEY

**TABLE S4.1 SUMMARY OF RESPONSES ON TYPE OF BUSINESS**

BUSINESS TYPE	PERCENT OF RESPONSES		
	2007 Study	2000 Study	1989 Study
Retail Sales	41%	32%	46%
Restaurant	10%	16%	5%
Medical Office	4%	9%	6%
Non-profit Organization	6%	7%	0%
Government	5%	5%	0%
Law Office	4%	5%	2%
Automotive Service / Repair	2%	5%	2%
Bank / Financial Institution	2%	2%	5%
General Office	6%	2%	17%
Motel / Hotel	0%	2%	1%
Gas Station	2%	2%	1%
Other	19%	13%	14%
TOTAL	100%	100%	100%

**TABLE S4.2 SUMMARY OF RESPONSES ON TOTAL FLOOR AREA**

TOTAL FLOOR AREA	PERCENT OF RESPONSES		
	2007 Study	2000 Study	1989 Study
Under 2000 sq. ft.	50%	38%	49%
2000 to 5000 sq. ft.	38%	36%	31%
5000 to 10000 sq. ft.	7%	14%	9%
10000 to 20000 sq. ft.	2%	7%	6%
Over 20000 sq. ft.	2%	5%	5%
TOTAL	100%	100%	100%

**TABLE S4.3 SUMMARY OF RESPONSES ON PARKING CONCERNS**

PARKING CONCERNS	PERCENT OF RESPONSES		
	2007 STUDY	2000 STUDY	1989 STUDY
Inadequate parking spaces for customers	58%	50%	49%
Inadequate parking spaces for employees	41%	43%	38%
Available parking located too far away	19%	32%	16%
Unreasonable parking regulation / time limits	30%	14%	21%
Inadequate enforcement of parking regulation	10%	2%	8%
Safety within public parking lots	36%	23%	n/a
Insufficient lighting for public parking lots	35%	30%	n/a
Poor signage for public parking lots	19%	27%	n/a
Poor pedestrian access between businesses and public parking lots	2%	7%	n/a
Other	25%	9%	11%
Parking is a problem near my business	68%	66%	75%