

Objectives Measures for 2018/2019 and Progress from 2017

OBJECTIVE	STRATEGY	MEASURE	PROGRESS
Financial Stability	Plan for anticipated community needs.	Long-term Comprehensive Municipal Plan (CMP) updated annually.	2017 CMP to Council in December 2016.
	Fund planned capital expenditures.	Balance CMP without long-term borrowing.	All capital expenditures funded without long-term debt in 2017 CMP.
	Build reserves for anticipated and unanticipated community needs.	Maintain Unrestricted General Reserve Fund balance for unanticipated future.	2016 closing balance of \$15.9 million. CMP includes an annual allocation to the Unrestricted Reserve.
	Maintain a reasonable tax burden for taxpayers.	Annual tax rate increase similar to rate increase of other local governments.	Chilliwack's 2017 tax increase was 3.5%, Abbotsford was 2.13%, Maple Ridge 3.15%, and Langley 3.99%.
		To have Chilliwack maintain lower municipal taxation levies on a representative home when compared to similar communities in the Lower Mainland.	Chilliwack has the lowest general municipal taxation levy, on a representative home, of the 19 Lower Mainland communities surveyed. With the inclusion of water, sewer and garbage collection fees, Chilliwack is lower by an even greater margin.
		To have Chilliwack maintain lower business taxation levies when compared to similar communities in the Lower Mainland in an effort to attract business to the area.	Chilliwack continues to have the lowest business class multiplier of the 19 Lower Mainland communities surveyed.
		Explore opportunities for other sources of capital and operational funding.	Available government grants successfully applied for include the \$8.375 million Federal/Provincial funding for the Vedder Bridge replacement project, a \$2 million grant from the Ministry of Transportation and Infrastructure towards the Lickman Road interchange project and a grant from the Ministry of Transportation and Infrastructure for the Sardis Rail Trail North project crossing the Trans Canada Highway.
		Identify priority projects that can be eligible for future infrastructure grants and save for the municipal funding portion.	Incorporated a savings plan into the 10 Year CMP to fund the City's 1/3 funding portion for various projects that could be eligible for future grants. This will ensure projects proceed should an application receive funding.
Good Stewardship of Municipal Infrastructure	Maintain the road system.	Average pavement quality index goals set at: Arterial 6.5, Collector 6.0, Local 5.5.	DCC Bylaw annual review completed and rates amended accordingly.
	Maintain the utility systems.	Service delivery interruptions minimized.	Investment into the annual road rehabilitation program of \$3.3 million in 2018 to allow surface condition maintenance. Incrementally increasing annually to \$3.7 million by 2023.
	Maintain civic facilities.	Extend the life of buildings and reduce unplanned costly repairs.	Flushed 120% of water system, installed 655 metres of new watermain and replaced over 250 life expired water meters. Over 2,160 backflow prevention devices tested. Dismantled, serviced and rebuilt over 1,050 fire hydrants. Installed 750 metres of new storm sewer pipes. Replaced 1,409 metres of aging cast iron and PVC water pipes. Installed 1,375 metres of sanitary sewer lines and flushed 135 km of sewer lines.
	Maintain municipal fleet.	Repair and replacement program planned and funded.	Maintain regular major maintenance program and roof inspection program for all civic facilities. Upgraded 3 civic building roofs.
	Manage airport lease.	Manage airport lease.	Vehicle Maintenance Management System in use. Equipment Replacement Reserve Fund in balance. Replaced aged items as required. Used 41 retreaded tires. 73 heavy duty vehicles / equipment serviced and inspected quarterly in 2017 and 92 light vehicles serviced. 6 high efficiency diesel trucks, 5 hybrid cars and 1 electric car in service. 100% bio-degradable oil in 3 Parks mowers, 1 backhoe, 1 grader and 1 dump truck in Operations. Replacing standard mineral oils with long-life synthetics where possible. Completed over 3,100 repairs to fleet vehicles in 2017.
	Protect the community from flood risk.	Remove 230,000 cubic metres of gravel from the Fraser River annually and 100,000 cubic metres of gravel from the Vedder River every second year.	The airport operator presented Council with a 5 year business plan covering the period of 2017 - 2022. At this time, the focus is to extend the runway, as this is a necessary component to further the 5 year plan. This will take approximately 3 years to complete due to the cost and approvals required. Meanwhile, the airport operator wishes to add new hangars and is in discussion with CEPCO about land needs for additional expansion.
		Existing funding opportunities for flood studies and dyke upgrades maximized. Senior levels of government lobbied for additional monies.	No gravel removed by the Province from the Fraser River in 2017. Provincial Government reviewing Fraser River gravel management program. No gravel removed from the Vedder River in 2017; removals occur in even-numbered years.
		Open drainage watercourses and ditches in the floodplain cleaned on a 3 - 7 year cycle to maintain drainage integrity.	Received funding through the Province of BC for the \$4.2 million McGillivray Pump Station upgrades. The design-build project has commenced with completion scheduled for the end of 2018. Applied for funding through the National Disaster Mitigation Program for \$341,850 for updated floodplain mapping (approved in 2017). Collaborated with Skwah First Nation and Shxwha:y Village to review flood protection options in response to Indigenous and Northern Affairs Canada committing \$5 million in funding for the two First Nations communities. Continued support for the development of a regional approach to flood management to maximize lobby efforts to secure senior government funding opportunities.
		The 2017 drainage maintenance program saw 61,700 linear channel metres being cleaned with DFO approval.	

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Good Stewardship of the Environment		Drainage pumping stations to be operable at all times.	McGillivray, Collinson and Wolfe Road drainage stations inspected and operational during 2017 freshet. A condition assessment was conducted on both Wolfe and McGillivray drainage stations and repairs highlighted in this report have been completed. Video inspection of outflow pipes has been conducted.	
		Dykes maintained to Provincial standards.	All dykes inspected and maintained in 2017 prior to freshet. West Dykes and Vedder Dykes inspected in fall 2017 prior to high winter stream flows.	
		Maximize utilization of existing infrastructure.	Development directed to serviced areas.	Infill continued in 2017.
		Ensure adequate water supply.	Amount of water produced meeting daily demand.	Demand met. Stage 2 lawn watering restrictions program implemented during summer. Issued 179 rebates under the toilet rebate program. A comprehensive water conservation plan is being designed and implemented.
		Ensure quality drinking water.	Meets drinking water standards.	Comprehensive and extensive drinking water quality testing program undertaken in 2017, with 1,750 water samples tested. Full-time drinking water chlorination in operation maintaining a min. 0.2ppm chlorine residual throughout the system. Bulk chlorine delivery has now been set up to reduce cost and provide emergency supply. Drinking water quality has been maintained to meet drinking water quality guidelines throughout 2017.
	Protect the waterways.	Effluent meets or exceeds Provincial standards.	Continues to meet Provincial standards. Biological Treatment Systems at WWTP continue to improve water quality in 2017. Preliminary design to upgrade the Inlet Works to meet demand and to improve water quality is in progress.	
		Enhancement of fish habitat.	The City undertook several mitigative measures in order to preserve and enhance habitat during the annual open channel drainage maintenance program. The City worked on-site with Provincial field technicians and biologists to ensure the preservation and enhancement of sensitive, aquatic habitats related to Oregon Spotted Frogs which have been identified as a species at risk. The City is currently working with DFO and the Fraser Valley Watershed Coalition to construct additional spawning and rearing habitat adjacent to the Vedder River in Peach Creek.	
		Protect water course riparian areas.	Consider scientifically determined stream setbacks in all new development applications.	Continued to protect riparian areas by maintaining RAR standards and enforcing Development Permit Area #3 rules.
		Encourage waste diversion.	Increase Curbside Program waste diversion rate from 34% in 2014 to 65% by 2018.	Waste diversion rate 58% in 2017. Significant increase in diversion resulted from introduction of separate compostables collection in May 2017.
		Protect the airshed.	Work with the Province to assess agricultural air quality impacts.	BC Ministry of Environment reviewing Agricultural Waste Control Regulation, with a goal of "enhancing and improving water and air quality by ensuring that good agricultural practices are followed".
	Explore economically viable methane extraction opportunities. Install a gas extraction system at the Bailey Landfill.	Continued to utilize methane produced at WWTP to run biogas boiler heat digesters. Completed installation of second biogas boiler in 2017. Continued with gas extraction at the Bailey Landfill in 2017. Obtained FCM Grant funding to complete Biogas Feasibility Study at the Wastewater Treatment Plant.		
	Reduced reliance on automobiles.	Transit ridership in 2016 was 8% higher than 2015, with the most significant growth on the Route 1 Vedder line. Funding increase of \$600,000 for 2017 added 6,100 annual service hours with key improvements on the #1 route and by adding new service to Greendale and Yarrow. Planned 2018 expansion will include an additional 5,000 annual service hours with key improvements on route 4 (Promontory), route 7 (Broadway) and route 8 (Tyson).		
	Measure airshed greenhouse gas emissions and foster the community to become more energy efficient.	Continued to facilitate sustainable transportation and encourage greater density and more efficient developments. The City was recognized by the joint Provincial-Union of British Columbia Municipalities Green Communities Committee for our successful efforts to measure and reduce our corporate greenhouse gas emission for 2016. The Level 2 Measurement recognition demonstrates strong climate leadership and sets the stage for broader climate action in our community.		
	Minimize burning.	Burning restrictions continue to be enforced through the Open Air Burning Regulation Bylaw. Fire Department has developed and implemented a new public education online test that requires property owners to answer a questionnaire related to the open air burning bylaw prior to receiving their permit. Fire Department staff continues to gain compliance through public education and increased enforcement by issuing tickets to bylaw violators.		

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	Minimize energy consumption in municipal facilities.	Reduction in energy consumption.	Continued energy efficiency upgrades at municipal facilities in 2017. These include installation of a high efficiency hot water holding tank at the Evergreen Hall. Continued to upgrade lighting at City Hall from conventional to LED, currently working in the DARES and Planning areas. Heritage Park is installing LED lighting on floors 1 & 2, completion by year end. Continue to look at all lighting and change to LED when opportunity is available.
	Promote a "zero waste" philosophy to minimize the generation of solid waste in the City, while maximizing reuse and recycling initiatives.	Reduce the annual amount of residential garbage being generated per household and increase the diversion rate. Implement 2010 Waste Audit recommendations.	In 2017 the estimated annual Curbside Program waste generated was 330 kilograms per household; a significant decrease (32%) from 2016 due to compostables diversion. Zero waste initiatives included curbside recycling, compostables diversion, Waste Reduction Month programs and outreach, and City-Wide Garage Sales.
	Ensure a Financial Plan is in place for long-term sustainability of the landfill.	Financial Plan projects a positive reserve fund balance, along with a plan to fund closure and post-closure costs.	Landfill Financial Plan reviewed in 2017 to ensure the economic sustainability of the Bailey Landfill.
Facilitate a High Quality of Life	Provide quality parks and recreational opportunities.	Comparison to other communities. Taxpayer feedback.	Chilliwack provides a variety of excellent, high quality, local recreational opportunities in its over 100 parks and astonishing 100km of trails. The 2016 Greenspace Plan and the Trail Network Plan continue to guide the vision for Chilliwack's parks and trails in the coming decade. In 2017 an 860m2 vacant parcel of land owned by the City was identified as having merit for reclassification into the designated park space now known as Carter Park. In 2017, Spruce Grove, Bonny and Green Acres Square Parks received new community play structures and Fairfield Park saw its play structures replaced. The main nodes along the Vedder Rotary Trail, Peach and Vedder Park, are being developed into significant community parks with similar amenities for visitors. Walden Park was selected to be the new site of a professionally designed 9 hole disc golf course. 17,960m2 of space was added in dog off-leash area bringing the total area to 24,630m2. Three projects contributed to this expansion: the Vedder Park dog off-leash small dog area relocation, a trial, non-designated area along the Vedder North Dyke Trail and a new dog off-leash area on Sheffield Way. The Landing Skate Park and Landing Spray Park received upgrades thanks to the Canada 150 Community Infrastructure Program. The new spray park has 16 above ground features and 24 ground sprays. Updates to the skate park include repairing or replacing concrete ramps and removing hazards, as well as the addition of several new exciting features. Outdoor fitness equipment was added to The Landing, Townsend Park and Vedder Park with 30% of this equipment wheelchair accessible. Walker Creek Trail and the Salmon Ridge Loop Trail were completed, adding to the trail opportunity and experience in the Promontory area. Progress was made on the goal of looping the Vedder with the addition of 1.2km of trail on the south side of the Vedder River. Trail building continues with the Picnic Loop in the Chilliwack Community Forest, increasing its popularity as a destination park. Two Grass Roots Grant applications were approved in 2017. The first grant project supported the installation of the Pioneer Walkway in Yarrow Pioneer Park and the other was for playground and park upgrades in Third Avenue Park.
	Enhance the connectivity between the City's recreational trail network and regional trails adjacent to City boundaries.	Feedback from FVRD, taxpayers and trail user groups.	Regional trail strategic planning is being carried out to plan new trail links between the Community Forest and Elk/Thurston trail as well as a link to Ryder Lake (Graham Drive). Working with FMBA to plan and construct regional trail connections to Vedder Mountain.
	Facilitate the attraction of community events.	Events held in local recreational facilities.	Heritage Park, Prospera Centre, and the Chilliwack Cultural Centre booked year-round, including large scale events. Partnership with the Active Communities Committee and Tourism Chilliwack for hosting health and wellness events and sport tourism opportunities. Assisted with Canada Day, Santa Parade, Terry Fox Run and Party in the Park. The 2018 Royal Bank Cup will be hosted at Prospera Centre.
	Support cultural groups.	Facility and funding assistance.	The Chilliwack Cultural Centre hosts many large scale shows and events attracting patrons from throughout the region as well as providing an important venue for developing and showcasing local artists and performers.
		Support public art.	The Chilliwack Public Art Advisory Committee (PAAC) is participating in the Evans Road roundabout art feature. Community engagement in the Canada 150 Mosaic project was completed with the unveiling occurring Canada Day 2017. The Canada 150 Mosaic has been installed on the southwest corner of the Landing Sport Centre. The PAAC is reviewing/selecting a mural for the building wall at Five Corners.
	Foster community spirit.	Recognize volunteers.	Recognized volunteers through the Annual Community Sport Hero Recognition program. Recognized sport achievement and legacy through Chilliwack Sports Hall of Fame.
		Support community organizations.	Funded a number of organizations and initiatives through the Community Development Initiatives policy in 2017.

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	Maintain, enhance and promote the natural beauty of Chilliwack.	Promote tourism.	Contract with Tourism Chilliwack.
		Portray a visually appealing image.	Chilliwack parks and trails are becoming renowned in British Columbia. As the branding of the parks and trails continue, plans have been developed for a new Parks and Trails brochure which will be published in 2018. Trail nodal points have received information and interpretive signage/kiosks to inform and educate the users.
		Provide a pedestrian-friendly community.	Continue to partner with community service groups to build and enhance trail systems. Major trail work completed in partnership with community service groups and Chilliwack Parks Society. Examples of these include the Chilliwack Community Forest trail network 6+kms, Upper Walker Creek Trail measures 400m and connects Sylvan Dive to MacLaughlin Place, Salmon Ridge loop 400m trail with lookout, 1.2 km of trail on the south side of Vedder River, the Vedder Crossing Bridge widened pathways connecting the Rotary Trail to the Vedder South Trail 800m, Picnic Loop in the Chilliwack Community Forest 1.5km.
		Through innovation and flexibility, establish standards to successfully integrate hillside development within its unique natural context.	Zoning Bylaw Amendment applications on sites that have natural slopes of 20% or more are accompanied by additional development approval information to illustrate conformance with the Hillside Development Standards Policy.
Attract & Maintain Business Growth	Contract with CEPCO for economic development.	New businesses locating in Chilliwack.	Non-market business/industry assessment increased in 2017 as a result of new business attraction.
		Work cooperatively with CEPCO in setting mutual priorities.	CEPCO contract renewed in 2014 for a 5 year term.
	Encourage redevelopment in the downtown area.	Provide revitalization tax exemptions (RTE) through the Revitalization Tax Exemption Bylaw.	There was one application for RTE within the downtown area for a commercial renovation on Victoria Avenue in 2016.
		Facilitating an environment for downtown revitalization.	Established a zone and request for proposals to support a comprehensive redevelopment of the Five Corners development site.
Create an environment that is positive to business creation.	Comparison of taxes and fees, and timing of service delivery.	Chilliwack provides low business taxes and fees in comparison to other Lower Mainland communities.	Chilliwack provides low business taxes and fees in comparison to other Lower Mainland communities.
		Through the Industrial Revitalization Tax Exemption Bylaw (2011), the City had 1 application in 2017 for Pacific Dairy Mart.	Through the Industrial Revitalization Tax Exemption Bylaw (2011), the City had 1 application in 2017 for Pacific Dairy Mart.
		NAIOP: Survey results for 2017 have not yet been made available, however, it's expected that the City will continue to have the lowest commercial to residential property tax burden and be one of the best for development application and permit turnaround times.	NAIOP: Survey results for 2017 have not yet been made available, however, it's expected that the City will continue to have the lowest commercial to residential property tax burden and be one of the best for development application and permit turnaround times.
Engage the Community	Ensure plans are in place to facilitate regional growth predictions.	Regional growth accommodated in OCP and CMP.	The 2040 Official Community Plan was adopted in 2014, the Regional Growth Strategy goals were incorporated into the OCP.
	Provide community forum venues on major issues under consideration.	Public Meetings.	Held Open House on DCC's in conjunction with the Development Process Advisory Committee. City Council hosted six community engagement meetings throughout 2017 in downtown Chilliwack, Sardis/Promontory, Greendale, Yarrow, Rosedale and Ryder Lake. City staff engaged the community on a wide variety of subjects, including the new curbside collection program, playground replacement, CycleVision, roundabout safety, homelessness, road safety, neighbourhood planning and more. Parks Operations hosted public engagement sessions in Cottonwood Mall on a wide variety of subjects including dog off-leash areas, the looping of the Vedder Rotary Trail, the Experience the Fraser Trail and the Neighbourhood Grant program. A design workshop was held for the Landing Skate Park to engage user groups and receive their feedback. Playground meetings were held in community parks to receive feedback from local residents on future playground designs at Third Avenue Park, Hilton Park, Carmel Park, Mitchell Park and Promontory Road Park. The City also hosted a booth at Townsend Park on Canada Day, offering free face painting.
			Staff continue to attend Canadian Homebuilders Association functions regularly; liaised and continued to build relationships with members of our development community.
Provide relevant information through the City website, newspaper and radio ads and the Leisure Guide.	Leisure Guide, Annual Report, Tax Insert made available. Updated website regularly.	All done to satisfaction. Met statutory deadline for presentation of Annual Report. Departments regularly place newspaper and radio ads. Each department regularly updates the website in order to ensure the information remains current and timely. The tax insert is mailed out annually with property tax notices; this includes an interactive PDF version for residents that prefer not to receive a paper notice in the mail.	

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	Work closely with Committees of Council.	Committees meet regularly, have Council representation and provide feedback to Council.	All Committees active during year.
	Work cooperatively with senior government elected officials.	Meet regularly with MLA's and MP to review mutual issues.	Individual meetings have occurred as needed to discuss specific issues. These meetings will continue and joint group meetings will be scheduled.
	Ensure timely and accurate information to the community.	Information provided.	A social media presence was established on Facebook and Twitter in 2011 and timely updates are provided on a regular basis. A social media policy is in place and staff regularly answer questions and concerns posted on social media. The City has 6,249 followers on Facebook and 5,156 followers on Twitter.
Develop and Maintain a First Rate Work Force	Have recruiting strategies that attract the brightest and the best.	Qualified applicants.	To date in 2017, there have been 75 job postings for 98 positions. As of September 21, 2017, 42 new employees have started with our organization.
	Undertake on-site training for employee development, as well as encourage employee professional development.	Employees taking relevant professional training, approved by manager prior to training event.	400 transactions of employer-sponsored education sessions that provided employees training and professional development opportunities. A wide variety of courses were approved in 2017 from industry-driven and certification-based courses that are required to enhance leadership to soft skills training to enhance productivity with a variety of other skills and abilities.
	Provide opportunity for internal advancement.	Employee movement and turnover.	47 employees have changed positions within the organization to date in 2017. In each move, the employee obtained a new position within the organization to advance their careers.
	Offer a fair compensation package and employee programs.	Periodic reviews of compensation in consideration of job content and internal equity.	Collective agreements for CUPE and IAFF, which address unionized employees' compensation packages, are in place until 2019. Exempt staff packages are reviewed annually as per our Municipal Officers and Employees Bylaw.
	Workplace safety.	Number of workdays lost per year due to injury.	16.5 workdays lost due to injury up to September 30th (est.). A comparison to the number of days lost in previous years is as follows; 81 (2016), 177 (2015), 49 (2014), 41 (2013), 197 (2012) and 267 (2011).
	Provide customer service training to employees.	Training provided.	Provided group training for all employees.
Provide Excellent Customer Service	Seek taxpayer/customer feedback.	Customer feedback system in place and followed up on.	Concerns and issues followed up on promptly.
	Provide fast and efficient service.	Timeliness of customer service.	Volume of building permit applications for 2017 has been significantly greater than 2016 and exponentially greater than previous years. In order to manage turn-around times, additional plan review/inspection staff have been hired in 2017. Premium plan reviews remain suspended to allow staff to work on regular applications during non-regular work hours. Customer service by staff at the counter and in the field remains exceptional.
		Building Inspection report efficiency improvement.	All building inspection reports are now recorded electronically and field reports are sent directly by email to property owners, applicants and builders.
	Provide enhanced and proactive bylaw enforcement.	Expand proactive enforcement to early mornings, evenings and weekends on a seasonal and as-needed basis.	Two seasonal Bylaw Enforcement Officers were again employed for the summer months of 2017. The focus of these officers was to provide bike patrols in the parks and trails throughout the City and provide support to the full-time Bylaw staff as required. With voluntary compliance and education as their primary mandate, the seasonal officers had over 930 interactions with the public in their first five months of employment.
	Provide the community with effective fire and life safety education to prevent and reduce the loss of life and property.	Provide fire safety and emergency preparedness education to businesses, community groups and the public.	Delivered 166 fire safety and emergency preparedness education sessions to over 4,800 persons, including education for school children, seniors, community groups, local businesses, First Nations and gated communities. Fire Department developed and implemented our new Home Safe Fire Prevention Program. Fire Department staff have delivered fire prevention materials to 265 homes in the downtown area and replaced 15 smoke alarms.
	Increase fire and life safety in multi-family residential buildings and gated communities.	Continue to work with building owners to upgrade their fire and life safety protection in older apartment buildings.	One hundred and eleven (111) multi-family residential buildings are currently on our fire and life safety upgrade program with 86 (77%) of the upgrades completed.
Provide a Safe Community	Plan for the response and recovery of the City and community in times of disaster. Work with First Nations to integrate emergency plans.	Complete individual City department business continuity plans and attach to City's response and recovery plan.	Staffing change provided an opportunity to review the business continuity planning work to date. Work continues to re-focus the business continuity planning process through increased engagement with City staff.
	Develop a sustainable and comprehensive emergency management training program.	Exercise the City's Emergency Preparedness (EP) Plan.	Completed one exercise on emergency operations centre position functions and a second exercise on wildfire evacuation of the eastern hillsides.

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	Increase the number of on-duty firefighters to reduce response times and provide safe and effective firefighting operations.	Increase staffing levels to 4 firefighters on both Engines 1 and 4 on a 24/7/365 basis.	One "flex" firefighter was hired in January 2017. The staff increase provided an "in-service" time for Engine 4 of 97% and will provide for a safer, effective and faster response to incidents south of the freeway.
	Increase the quality and quantity of firefighter training, education and preparedness.	Expand training programs to include leadership and health and wellness education for all career and paid-on-call firefighters. Continue to work on the fire training centre site. Meet or exceed the competency requirements outlined in the BC Fire Service Minimum Training Standards Playbook.	Continue to develop more career staff as instructors and increased the use of contract trainers. On-site work continues on the fire training centre, located west of Townsend Park, with 2 new structures and various firefighting props constructed on the site. Continue to adopt and implement best practices and industry standards for firefighter training. Continue to implement competency requirements outlined in the BC Fire Service Minimum Training Standards Playbook.
	Support RCMP initiatives regarding drugs and drug-related crime.	Health & Safety Team (Fire, Bylaw and RCMP) work together to close and clean up residential properties. Bylaw tickets issued.	In 2016, the Health and Safety Inspection Team (RMCP, Bylaw, Fire Department & BC Safety Authority) were involved in shutting down 8 controlled substance and marijuana grow operations, conducted 7 medicinal grow operation inspections and conducted 67 health and safety inspections. 2017 to-date, the Team were involved in shutting down 4 controlled substance and marijuana grow operations, conducted 6 inspections of medicinal grow operations and conducted 70 health and safety inspections.
	Increase the health, life and fire safety in buildings that have been used for the purpose of marijuana grow operations.	Health & Safety Team (Fire, Bylaw and RCMP) provide enforcement of Regulatory Bylaws, including remediation, in buildings that may have or have had either licenced or unlicenced marijuana grow operations.	Implemented enforcement strategies including the issuance of fines, building permits and notices on title.
	Address homeless issues.	Develop a Homelessness Action Plan.	In 2017, the City provided a total of \$1.6 million in development fee waivers for MQHS and Ruth & Naomi's to increase the number of affordable rental units for low income households in Chilliwack. The City also advocated for increased federal and provincial funding for community partners to provide homelessness outreach, shelter and housing, and saw increased funding for outreach, affordable housing retention and shelter bed expansion. Additional support through Chilliwack Healthier Community has resulted in increased coordination of outreach services and a landlord strategy.
	Support RCMP activities in the downtown area.	Co-ordinate efforts with the RCMP and the downtown RCMP station.	Have worked co-operatively on trouble buildings and hotspots. Addressing homeless issues.
	Maintain an adequate number of police officers, consistent with provincial averages.	Police to population.	Funded 10 new members for 2017. Increased funding towards the RCMP Integrated Teams, and maintained a population to member ratio of under 800.
	Support RCMP initiatives regarding prolific offenders.	Crime trends.	Chilliwack does have higher case loads per member and has funded 10 additional members for 2017 to address this issue.
	Improve traffic education.	Fund and support the Safer City initiative working in cooperation with RCMP and ICBC.	Public Safety Specialist worked with RCMP and ICBC on programs and projects to educate motorists, pedestrians and cyclists to reduce accidents and speed awareness to motorists.
	Improve the safety of parks and public places.	Crime Prevention through Environmental Design (CPTED) principles are applied in park and public space upgrades.	Mobile security patrols continue - 3 patrol vehicles working overnight and 1 additional patrol working during daytime hours to provide 24hr coverage. Patrols concentrate on downtown core - Central Park, Salish Park, Library. Night patrols ensure any temporary shelters in parks are removed at the prescribed time. Patrols prevent the set up of shelters in prohibited locations. High visibility patrols were conducted throughout the year with RMCP, Bylaw and contracted security firms to ensure the downtown and various commercial areas.
	Support improved coordination between social agencies in the community.	Support the Chilliwack Healthier Community partnership.	The City continued to provide funding, meeting space and in-kind staff support for the Chilliwack Healthier Community Partnership. Active initiatives include Housing First project development, community awareness and landlord strategies, mental health in the workplace, First Nations Cultural Awareness training. Monthly partner events support increased awareness of programs and networking and coordination amongst agencies.