

COMMUNITY HOMELESSNESS REPORT SUMMARY

Chilliwack

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

No – only DC funding is available

<p>Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>Overall, the community is in the very early stages of implementing Coordinated Access and has had limited engagement with local Indigenous partners on this matter. Currently, there is representation from local Indigenous organizations on the Community Advisory Board (CAB) and Housing First Task Force where Coordinated Access (CA) principles and local CA milestones have been discussed as well as opportunities for feedback have been provided.</p> <p>Thanks to the Reaching Home (RH) program the community has been working with new Indigenous partners on a more consistent, ongoing basis - through funding, and CAB membership. Representatives from Stó:lō Service Agency, Wilma's Transition Society (an Indigenous-serving and Indigenous-led organization) as well as a representative from Tzeachten First Nation serve on the CAB. We have also funded specific Indigenous-focused services in the last year. These are an Indigenous outreach program with Pacific Community Resources Society and the Mémiyelhtel program implemented by Stó:lō Service Agency.</p> <p>However, the Community Entity (CE) continues to seek designated Indigenous Homelessness (IH) non-DC funding for local Indigenous partners to independently manage.</p> <p>Overall, the City continues to be focused on building stronger relationships and trust with local Indigenous partners in the community. The City continued to work with an Indigenous consultant to assist with the development of relationships in the past year. This included working on the Wellness Centre and the upcoming BC Housing Phoenix Society Supportive Housing complex to ensure that cultural awareness and safety are ensured. As the implementation of Coordinated Access evolves the City intends to continue to meet with stakeholders from RH funded Indigenous agencies directly and through the CAB.</p>	

<p>With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?</p>	<p>No</p>
<p>What is the plan to ensure meaningful collaboration occurs during next year's CHR process?</p>	
<p>As it is a requirement on the CE to complete this report it was prepared by CE staff. The CAB was given an opportunity to review and approved the Community Homelessness report (CHR), which includes representation from local Indigenous organizations. Due to the barriers resulting from a lack of Provincial-Federal-Local integration none of the CEs in BC have made significant progress in implementing Coordinated Access as conceived under the Reaching Home Directives. However, as other CEs, the City of Chilliwack is continuing to work with its government partners and across communities to achieve that integration. This year substantial progress was made with BC Housing and Infrastructure Canada achieving alignment on its strategy for the roll-out of the Homeless Individuals and Families Information System (HIFIS). The CE plans to ensure meaningful collaboration with Indigenous Partners through inclusion on various committees, including CAB, Point in Time Count committee, and various community engagement meetings such as Opening Doors task team through Chilliwack Healthier Community; providing training to staff and service providers regarding Indigenous Homelessness; engaging with elders; and an Indigenous Consultant to provide guidance for culturally safe supports in the community, to name a few.</p>	
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Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	0	10	8

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
0%	0%	0%	0%	0%	0%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

Efforts to implement a broader CA system under Reaching Home include regular meetings with the BC15, the Homelessness Policy Directorate (HPD), BC Housing (BCH), and Urban Systems Consulting; completing System Mapping documents, community engagement with service providers regarding HIFIS implementation at a community level; securing staff as the local CA administrator; planned training for HIFIS through ACRES consulting as well as OCAP training to ensure First Nations data sovereignty. Future governance committee for HIFIS/CA will be implemented and include individuals with lived/living experience in the fall of 2023.

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Not yet	Not yet	Not yet

Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

Our community is fully committed to creating an integrated and well-functioning CAA system within the context of BC. We are fully engaged in ongoing discussions with BC Housing regarding the expansion of its HIFIS license and our list will be derived from the HMIS. Protocols are developed in that context.

More information about the Unique Identifier List

Step 1. Have a List

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

Step 3. Have a comprehensive List

Step 4. Track outcomes and progress against targets using data from the List

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Section 4. Community-Level Outcomes and Targets – Monthly

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

Section 4. Community-Level Outcomes and Targets – Annual

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.