

THIRD QUARTER REPORTS: 2024



CITY OF
CHILLIWACK

ETALUPLAST®

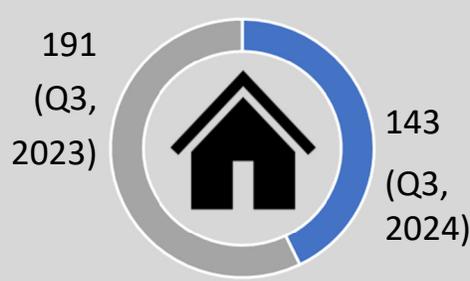
THIRD QUARTER REPORT SUMMARY JULY - SEPTEMBER, 2024



New Business Licenses



Building Permits



Bylaw Complaints



10,000

People attended the
Canada Day celebration



7

Crosswalks
received
Rectangular Rapid
Flashing Beacons



30

Community events
supported by
Recreation and Culture



1,222

Calls for Fire
Department
service

108

households participated
in the City-Wide Garage
Sale



55 media
inquiries



34 new e-newsletter
subscribers



9 print ads placed
in the local paper



5 press releases
issued



ENGINEERING
UTILITIES
TRANSPORTATION
DRAINAGE
ENVIRONMENTAL SERVICES

THIRD QUARTER REPORT, 2024

ENGINEERING UTILITIES



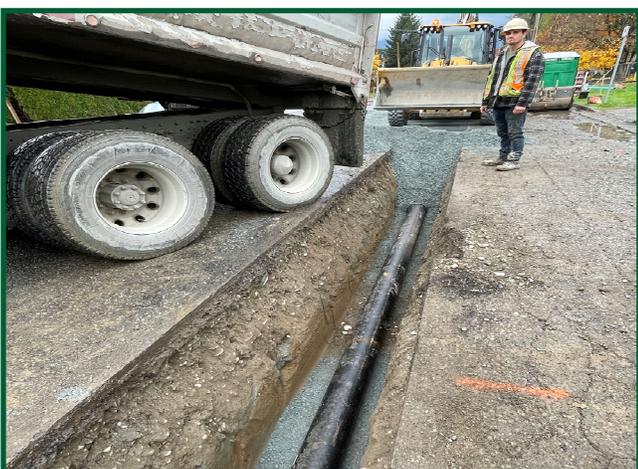
LINEAR UTILITIES UPGRADES

This project combines upgrades to seven water mains and two sanitary sewers. The water main upgrades will increase fire flow, protect water quality and provide capacity to meet future demand. The sanitary sewer upgrades will replace aging infrastructure and increase capacity to support development.

Construction began in September 2023 and the design–build team of Sandpiper Contracting / Wedler Engineering has completed water main upgrades on:

- Wells Road
- Ashwell Road
- Wellington Avenue
- Nowell Street
- Reece Avenue
- Andrews Avenue
- Candow Street / Henley Avenue / George Street
- Chilliwack Mountain Road
- Knight Road

Upcoming works include sewer main upgrades on Schweyey Road in the spring of 2025.



NONLINEAR UTILITIES UPGRADE PREDESIGNS

Predesigns are underway for a new concrete reservoir at Chilliwack Mountain; the replacement of an existing reservoir on Marble Hill; and, the replacement of a water pressure reducing valve at Sunrise Drive.

The redesigns will evaluate different design options and provide cost estimates for recommending the most feasible solution. The objective is to provide adequate water demand flexibility, redundancy and reliability within the water distribution system.

The pre-designs are scheduled to be completed by the end of 2024.

WWTP BIOLOGICAL TREATMENT SYSTEM EXPANSION

The Waste Water Treatment Plant (WWTP) relies on biological treatment to meet federal and provincial effluent quality.

The City's WWTP biological treatment process requires the use of a trickling filter, which is at the end of its service life. The biological treatment expansion project will provide additional capacity to the WWTP and once commissioned, the trickling filter will be removed from service.

The design-build team, Trittech Group Ltd. / Stantec Consulting Ltd., are currently working on design and are scheduled to start construction works in the fall of 2024. The project is due to be completed by March 2026.

ENGINEERING UTILITIES



WWTP CHLORINATED EFFLUENT PUMP REPLACEMENT

The Chlorinated Effluent (CE) pump at the Waste Water Treatment Plant (WWTP) allows treated effluent, or outgoing wastewater, to be re-used as 'wash water' for non-domestic use. This eliminates the need to rely on the City's drinking water for these purposes, helping to conserve our supply. The new CE pump system will require significantly less ongoing maintenance than the existing CE pump, improving operating costs and reliability.

This project was awarded to Precision Service and Pumps and is scheduled to be completed in November 2024.

WASTE DISCHARGE PERMIT UPDATE

The City completed 22 industrial site inspections as part of the source control program and provided waste discharge permits to two new industrial businesses, including a brewery and meat processing facility.

Audit sampling and tests were conducted for various industrial businesses to maintain integrity and safety of the sanitary sewer system.

Twenty-four educational letters were distributed to the industrial businesses to promote responsible wastewater management and best practices.

WATER RESTRICTION UPDATE

The City entered Stage 1 water restrictions on May 1. Following the implementation, the City issued 26 educational reminder letters and 3 warning letters.

The most common reported complaints were for lawn sprinkling and washing of impermeable outdoor surfaces (driveways).

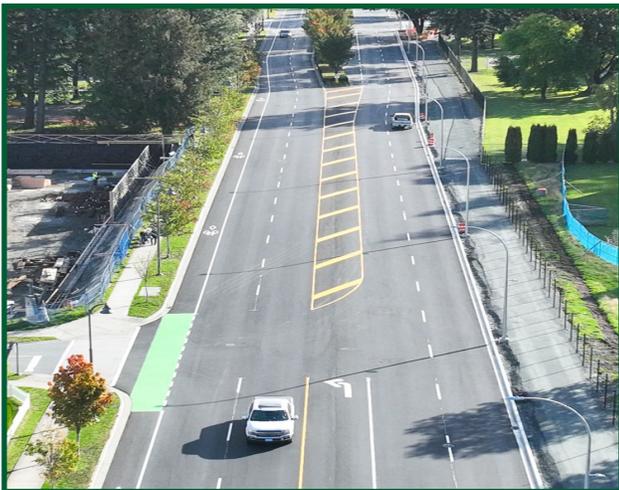


ENGINEERING TRANSPORTATION & DRAINAGE

TYSON - KEITH WILSON DESIGN-BUILD PROJECT

Keith Wilson Road from Garrison Boulevard to Tyson Road is now 80% complete. Road widening, curb, gutter, sidewalks, bike lanes, paving, line markings and street lighting have all been installed. Paving of the multi-use pathway, boulevard restoration works and tree planting will occur in the fourth quarter.

Tyson Road, from Watson Road to Stevenson Road, is now 65% complete. Significant quantities of storm sewer works, curb and gutter, street lighting, and driveway accesses are completed. BC Hydro and TELUS design is complete, and workorders for BC Hydro to relocate poles has been initiated.



KNIGHT ROAD AND MARY STREET CYCLING IMPROVEMENTS

Work is underway on Knight Road, from Evans Road to east of Topaz Drive; and Mary Street, from Hodgins Avenue to Princess Avenue. The contractor has completed storm drainage works, paving and line markings on Mary Street. There are now pedestrian bulges at two intersections.

The contractor began working on Knight Road in September. New concrete medians were installed.

Knight Road will have bike lanes that are protected by concrete medians, and Mary Street will have bike lanes separated by line markings.



CROSSWALK IMPROVEMENTS

Rectangular Rapid Flashing Beacons (RRFBs) were installed at seven intersection crosswalks this quarter. The upgraded crosswalks improve pedestrian crossing visibility and safety. The location of the new RRFBs are:

- 7256 Chilliwack River Road (S.A.Y. Lands Office)
- Chilliwack River Road at Edna Lane (next to Yakwekwioose First Nation)
- First Avenue at Nowell Street
- Yale Road at Hazel Street
- Yale Road at Kipp Avenue
- Young Road at Lewis Avenue
- Young Road at Reece Avenue



ENGINEERING TRANSPORTATION & DRAINAGE

ASPHALT REHABILITATION

Paving completed on:

- Unsworth Road - South Sumas Road north to end of road
- Commercial Court - Evans Road to the cul-de-sac
- Chilliwack Mountain Road and Schweyey Road intersection
- Nowell Street - First Avenue south to rail tracks
- Prairie Avenue - Wilson Road to Hydro right-of way
- Reece Avenue - Young Road to Williams Street



TESKEY DETENTION POND

The Teskey detention pond in Bridlewood Park was constructed in 1997 to manage rainwater flows with the increase of development in the Promontory area.

Work began in July to improve the pond. The project included expanding the limits and deepening the existing pond, and enhancing the ecological value by planting native species. The project was completed at the end of September.



CULVERT PROJECTS

The Parr Road culvert was removed in August. It was originally installed in the 1980s and had reached the end of its service life. The removal will help restore streamflow and enhance local habitat and watershed health.

The culvert crossing over the Camp Slough was replaced with a new concrete box culvert to help improve water flow and drainage in the slough. This will lead to better water quality and less stagnation.

The Prest Road culvert crossing needed to be replaced due to its aging condition. The new culvert will accommodate the future widening of Prest Road.



ENGINEERING ENVIRONMENTAL SERVICES



HABITAT RESTORATION AND ENHANCEMENT

Fraser Valley Invasive Species Society (FVISS) provided training to City staff to improve knowledge and identification skills of local invasive plant species.

The City entered a contract with FVISS to manage and provide treatment for over 100 identified Japanese Knotweed sites in Chilliwack.



The City participated in water quality monitoring of the Bell Slough in hopes to improve habitat for both aquatic and terrestrial species.

The City collaborated with the Fraser Valley Conservancy to improve Oregon-spotted frog habitat along Elk Brook by creating more breeding habitat, and performed maintenance on the 2023 riparian plantings in order to enhance the overall biodiversity of the area.



ADOPT A RIVER

The City partnered with the Chilliwack/Vedder River Clean Up Society (CVRCS) and the Fraser Valley Regional District for the biannual Adopt a River Program held on September 22. Volunteers from the community helped pick up litter and items that were illegally dumped. Volunteers collected 1580kg of garbage.



GARAGE SALE

The fall City-wide garage sale took place on September 21. There were 108 residents who signed up for this event. The event promotes waste reduction through reuse and continues to be a community favourite! Garage sale hosts with leftover items were encouraged to donate them to local charities or thrift stores to keep them out of the landfill.

The City is also looking for feedback to improve the program by creating a short post-event survey asking if residents would like to extend the hours of the event and if they would prefer the event to be held on Saturday or Sunday.

ENGINEERING ENVIRONMENTAL SERVICES

GO BY BIKE WEEKS

The City partnered with Cycle Chilliwack and Go By Bike BC to promote Go By Bike Weeks from September 23 to October 6.

This event encourages residents to leave their cars at home for their personal health, the well-being of our community, and the health of the environment.

To further motivate residents to Go By Bike, the City collaborated with Cycle Chilliwack to host a community engagement event at Vedder Park on September 28 and contributed three \$100 gift cards from local bike shops for residents to win. Additionally, the City promoted Go By Bike Week on social media in collaboration with Cycle Chilliwack.



LED LIGHTS RETROFITTING

As part of the Corporate Climate Action Plan to reduce energy consumption, light upgrades were undertaken at several municipal and civic facilities.

Lighting units with older, less efficient incandescent bulbs and fluorescent lights were upgraded to new LED fixtures which consume less energy and have a longer lifespan, resulting in less waste and maintenance.

A total of 200,000 kWh of energy will be saved annually as a result of these upgrades.

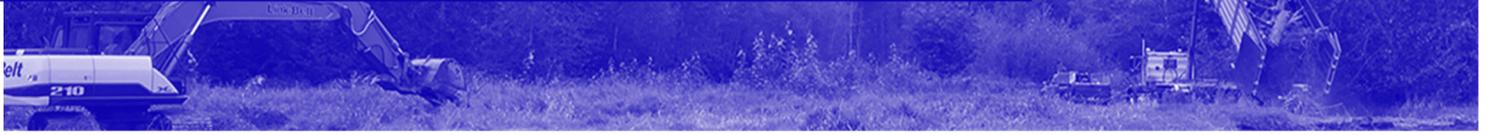




**PUBLIC WORKS,
PARKS, &
UTILITY
OPERATIONS**

THIRD QUARTER REPORT, 2024

PUBLIC WORKS



OPEN CHANNEL DRAINAGE MAINTENANCE PROGRAM

The City of Chilliwack's 2024 Open Channel Drainage Maintenance program within fish-bearing sensitive channels, has been completed successfully. As has been the case for the past several years, working with the Department of Fisheries and Oceans and provincial agencies allowed the City to conduct instream channel maintenance in an expanded work window, extending from May to the end of September.

Approximately 53,000 linear metres of open drainage channels were maintained within the City's municipal boundaries.

Operations staff worked carefully to mitigate potential environmental impacts while still providing adequate drainage to farm and residential areas. With recent heavy rainfall, crews paid particular attention to conducting thorough excavation of all sediment traps. As is typical, environmental impact mitigation involved fish salvage (third photo) and the preservation of streamside shrubs and trees.

The City's 2024 Open Channel Drainage Maintenance program will help ensure that aggraded fine sediment and excess instream vegetation will not impair channel capacity.



Atchelitz Creek channel conditions prior to undertaking flood control work in August 2024. Note dense in-stream vegetation.



Atchelitz Creek channel conditions following channel excavation flood control work in August 2024. Note the removal of dense in-channel vegetation.



Successful salvage of fish prior to initiating channel excavations. Coho Salmon, Cutthroat Trout, and Stickleback Minnows.

PARKS



SALMON RIDGE / BRIDLEWOOD TRAIL BRIDGE REPLACEMENT

The atmospheric river event of 2021 caused significant bank erosion, which resulted in the removal of the existing wooden bridge for safety reasons.

The bridge has been replaced with an engineered clear span 50' (fifty) foot aluminum bridge with rip-rap bank reinforcement.



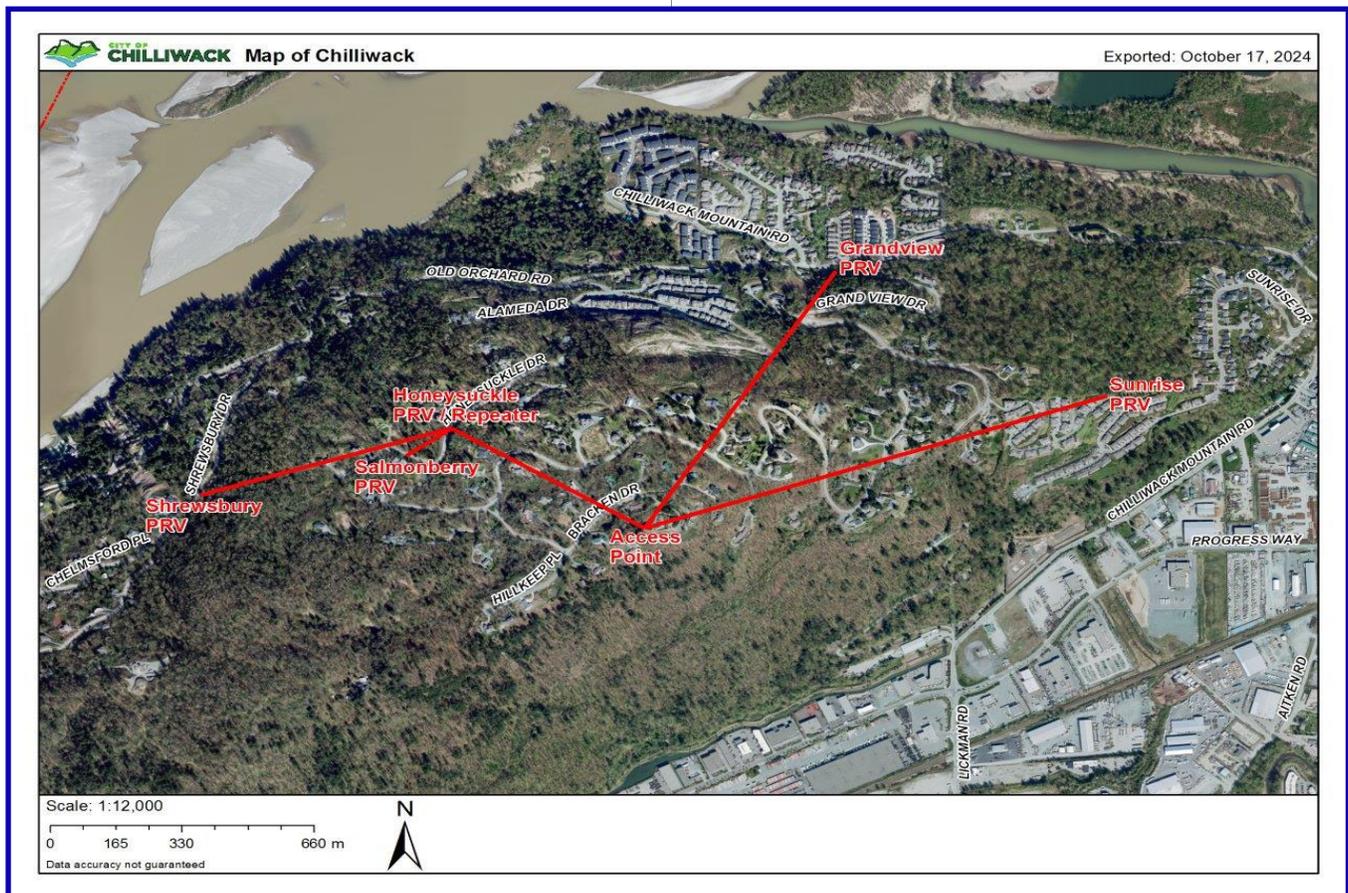
UTILITY OPERATIONS



CHILLIWACK MOUNTAIN PRV MESH NETWORK

The Electrical / Mechanical department recently set up a new radio network on Chilliwack Mountain, to supplement the existing radio network. The new network allows for real-time communications with some smaller, hard to reach equipment such as Pressure Reducing Valves (PRV's) on the north side of Chilliwack Mountain.

It also allowed staff to eliminate some antiquated equipment that required a communications link in Deroche on the North side of the Fraser River. This new "Mesh" radio network, will allow greater flexibility in monitoring sites across the City without having to make significant communications infrastructure upgrades.





**RECREATION &
CULTURE**
COMMUNITY EVENTS
FACILITIES
PROGRAMS

THIRD QUARTER REPORT, 2024

RECREATION & CULTURE COMMUNITY EVENTS

CELEBRATION AND ACTIVITY GRANT

- 27 community events supported.
- 2564 residents involved.
- \$2650 in funding provided.



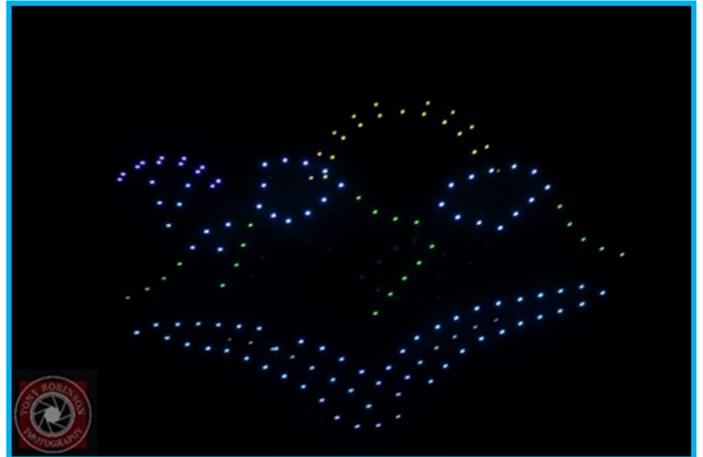
COMMUNITY EVENTS

- 30 community events were supported including: Chilliwack Pride Festival, Rib Fest, Chilliwack Fair, Mural Festival, Flight Fest, Ride for RAN and Canada Day.



CANADA DAY

Chilliwack held the first ever drone show, which was one of the highlights of this year's Canada Day event!



Over 10,000 people attended the festivities at Exhibition Field.

Many other activities took place throughout the day such as:

- Free swims.
- Free skates.
- Free movies.
- A pancake breakfast.



RECREATION & CULTURE FACILITIES & PROGRAMS

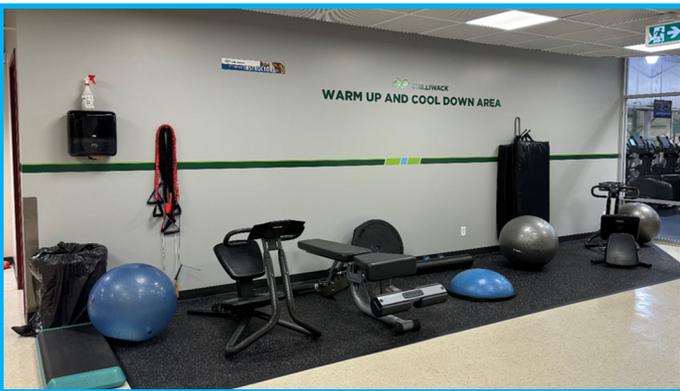
RECREATION FACILITIES

Townsend Field lighting:

- Replaced old tower lighting with new LED lighting. This will increase energy savings and provide a better experience for user groups.

Landing Leisure Center yearly maintenance:

- \$370,000 in upgrades in August.
- Old strength machines were replaced.
- New cardio machines were added.
- The warm up and cool down areas were redefined and upgraded.
- Painting of accent wall including City logos.

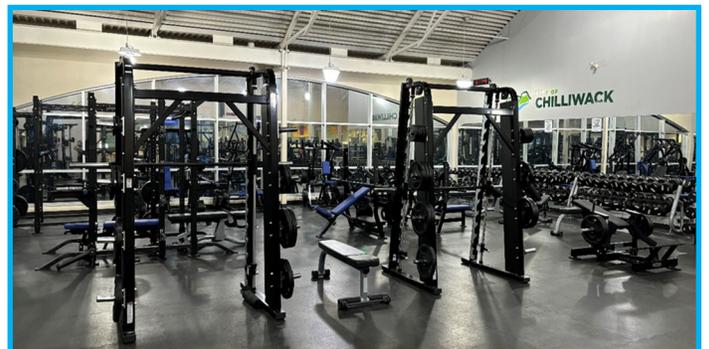


Cheam Leisure Centre yearly maintenance:

- All the cedar was replaced in the sauna.
- Acoustic paneling was added around the leisure pool, and acoustic tiling was replaced.
- Mechanical room structural repairs, pool valve and pool basin fitting were replaced.
- Interior painting done, family changeroom countertops were replaced.
- ADA compliant water fountain added.

CHEAM & LANDING LEISURE CENTRES

- New week-long summer kids' programs themed around water, the outdoors and sports.
- Continuation of the Active Kids program, from the school session into the summer session.
- Number of swimming lessons:
 - Cheam Leisure—475.
 - Landing Leisure—888.
 - Rotary Pool—371.
- Hosted a third lifeguard training session, two swim instructor courses, and staff workshops on emergency evacuations and water first aid procedures.



RECREATION & CULTURE FACILITIES & PROGRAMS

HERITAGE PARK

Programs held included:

- Chilliwack Fair.
- Thrift Market.
- Mud Drags.
- Tour de Cure.
- National Spitfire Dog Competition.

CHILLIWACK MUSEUM & ARCHIVES

- Hosted a program called Sweet Summer Fun, a family activity with candy-themed games, crafts and a scavenger hunt.
- Conducted a community engagement survey to obtain public input as part of the rebranding process that is currently underway.
- Hosted the Refuge Canada Exhibit, a travelling exhibition created by the Canadian Museum of Immigration at Pier 21.



GREAT BLUE HERON NATURE RESERVE

Programs and highlights include:

- Four weeks of nature based summer camps and full day art camps; four family art workshops; two school programs; and a day camp for the Fraser Valley Brain Association.
- The TD Friends of the Environment Foundation grant was procured to purchase plants for the Education Pavilion, with Rotary Club members assisting with the landscaping.
- Sophy Romvari, award winning film director, filmed part of a full length film called *Blue Heron* at the reserve.
- Students visiting from the UK spent time researching and comparing soil biodiversity, and monitoring the endangered Salish Sucker fish.
- Work parties were held to control and remove invasive species at the reserve.



RECREATION & CULTURE FACILITIES & PROGRAMS



FRASER VALLEY REGIONAL LIBRARIES

Chilliwack Library Programs:

- 500 people attended the Summer Reading Kickoff Party in Salish Park; and weekly Summer in Salish events proved very popular.
- Truth and Reconciliation was recognized with book displays and a live streaming of a webinar series from expert matter speakers.



Yarrow Library programs:

- Summer reading club was a huge success with more than double the registrations of 2023. Those who completed the seven weeks of reading were celebrated with a party and photo opportunity.
- The OWL, Orphaned Wildlife Rehabilitation Society, brought in live rescue birds as part of their presentation to the children.

Sardis Library Programs:

- The annual Summer Reading Club medal ceremony included guests from the local RCMP and firefighters to share in the celebration.



- The Sardis Library has had great success in a new partnership with Streams Foundation Canada. One of the programs, Coffee with Seniors, has been very popular and has consistently had a large number of attendees.
- A mixed media art program for seniors had 45-50 people attend, allowing them to display their creativity and providing a sense of community belonging.

RECREATION & CULTURE FACILITIES & PROGRAMS

COMMUNITY SCHOOL PROGRAMS

Yarrow Community School Society (YCSS):

- Child care for kids 3-10 years old was well attended with activities such as crafts, river trail hikes and cooking sessions.
- Two community family picnic events were hosted on Canada Day and in September, which welcomed families for a BBQ and games.

Greendale Elementary Community School Society (GECSS):

- Summer camps offered: art, Little Chefs cooking, Lego and library time.
- Hosted a Home Alone safety program and emergency first aid classes for youth.
- Little Chefs' September class was fully booked, where the students made and decorated a fall themed cake. Students were already asking about the next class.



Rosedale Traditional Community School Society:

- Hosted seven weeks of Celebrate Summer camps which included crafts, games, physical activity and cooking. In total, 109 children participated.
- Additionally weeklong programs offered science, gymnastics and cupcake decorating.

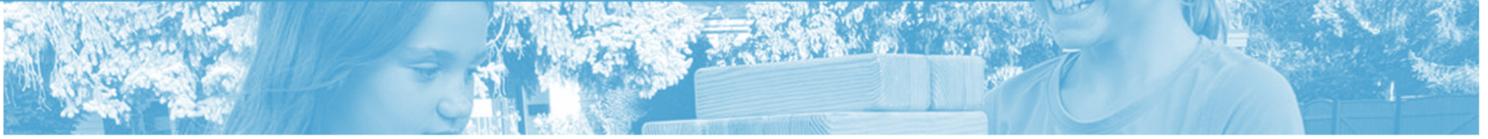


Promontory Heights Community School Association:

- Hosted seven weeks of Celebrate Summer camps which included science experiments, cooking, sports, arts and crafts, nature walks, and weekly field trips.
- Field trips included Teapot Hill, Cultus Lake, ChilliBowl, Landing Leisure Center Spray Park, Abbotsford Eco-Dairy, Fraser Valley Trout Hatchery, Klassen Farms and Bridal Falls Water Park.



RECREATION & CULTURE FACILITIES & PROGRAMS



CHILLIWACK ARTS & CULTURAL CENTER

- Hosted 14 various events.
- Three art gallery exhibits.
- Summer art camps.
- Arts and crafts classes including Dungeons and Dragons, Stó:lō drum making, glasswork, and pottery.
- City staff installed two ADA compliant water fountains.
- One of the dressing rooms were retrofitted with LED fixtures.



CHILLIWACK AND DISTRICT SENIORS' RESOURCES SOCIETY

- There has been a large increase in the number of older adults looking for support and referrals for affordable housing, locating a doctor, and food insecurity challenges.
- The Chilliwack and District Seniors' Resource Society's partnership with the Salvation Army ensures that 90 seniors are receiving food hampers every two weeks.
- The Society continued to offer a number of well received activities such as line dancing, Mahjong and carpet bowling.
- This quarter's trips included a cruise to Alaska as well as many day trips and overnight stays.



FIRE DEPARTMENT

FIRE OPERATIONS
FIRE PREVENTION
TRAINING AND EDUCATION
EMERGENCY MANAGEMENT &
COMMUNITY ENGAGEMENT



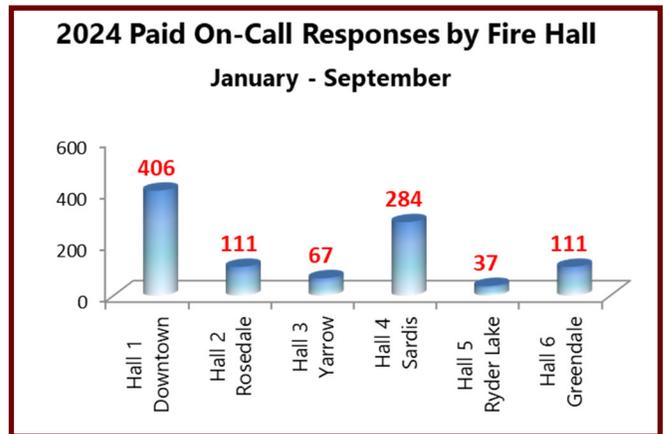
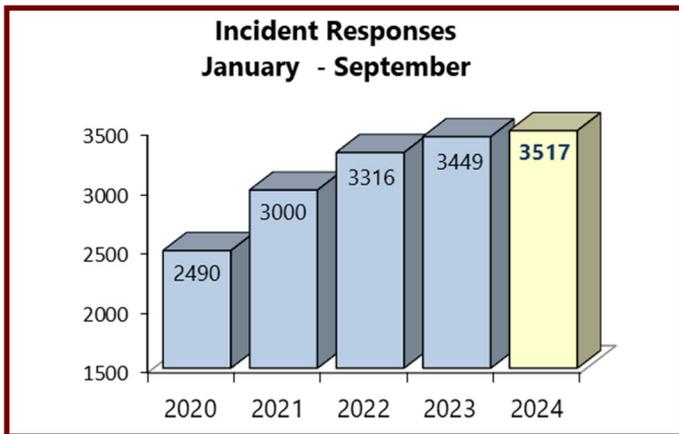
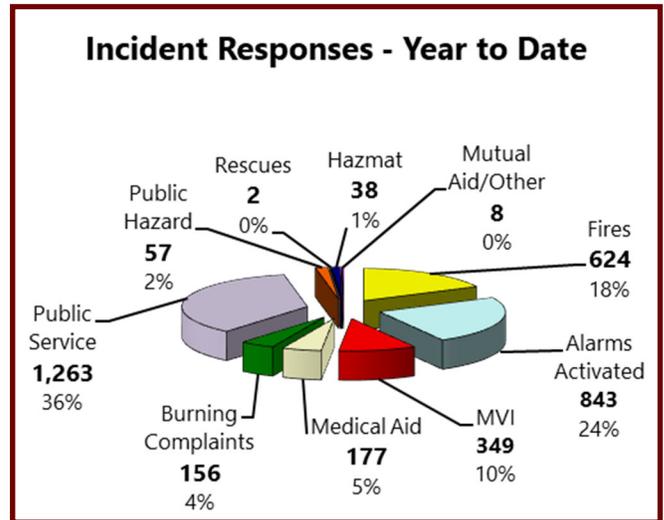
THIRD QUARTER REPORT, 2024

FIRE DEPARTMENT FIRE OPERATIONS

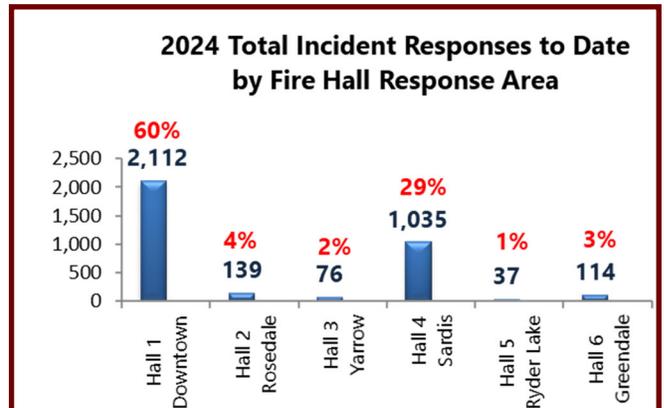


INCIDENT RESPONSES

The Chilliwack Fire Department responded to 1,222 calls for service in the third quarter (3,517 year to date). This is an increase of 68 calls compared to this time in 2023. Incidents for this quarter included 216 fires, 125 motor vehicle incidents, and 64 emergency medical aid calls. Thus far in 2024, the three leading calls for service were public service, alarms activated, and fire incident responses. These three incident response types accounted for 2,730 incidents or 78% of the total calls responded to date. To date, 3,147 (89%) of total incidents occurred in the fire hall 1 (Downtown) and fire hall 4 (Sardis) response zones.



**Structure Fire, Yale Road
July 2024**



FIRE DEPARTMENT FIRE OPERATIONS



INCIDENT RESPONSES

	Monthly Summary			3rd Quarter	2nd Quarter	1st Quarter	Year to Date
	July	Aug.	Sept.				
FIRES	90	74	52	216	214	194	624
Structures	10	8	6	24	27	33	84
Vehicle	3	8	4	15	14	15	44
Outdoor / Other	77	58	42	177	173	146	496
ALARMS ACTIVATED	86	91	118	295	255	293	843
Single family residential	33	35	48	116	111	117	344
Multi-family residential	26	25	32	83	70	91	244
Non-residential	27	31	38	96	74	85	255
MVI (NO FIRE)	46	42	37	125	121	103	349
Auto Extrication	2	0	1	3	2	2	7
Provide Medical Care	28	23	24	75	69	56	200
Routine Cleanup / No injuries	14	15	9	38	41	40	119
Cancelled/Fire not required	2	4	3	9	9	5	23
EMERGENCY MEDICAL AID	23	30	11	64	63	50	177
BURNING COMPLAINTS	21	13	13	47	52	57	156
Illegal	18	9	12	39	48	48	135
Legal	3	4	1	8	4	9	21
PUBLIC SERVICE	160	170	113	443	399	421	1263
Investigate safety complaints and hazards	45	50	31	126	71	94	291
Assist other agencies (BCAS, RCMP etc.)	91	102	69	262	266	263	791
Home smoke and carbon monoxide alarms	7	5	4	16	14	23	53
Post Fire Recheck/ Post Fire Investigation	5	2	1	8	8	2	18
Trapped in elevator	1	3	4	8	9	6	23
Assist with lift or entry (non-medical/private)	4	5	2	11	23	10	44
Assist with water issue	0	0	1	1	3	18	22
Other	7	3	1	11	5	5	21
PUBLIC HAZARD	6	7	3	16	19	22	57
RESCUES	0	0	1	1	0	1	2
HAZARDOUS MATERIALS	5	6	2	13	12	13	38
MUTUAL AID (Out of Area Assist)	1	0	1	2	2	4	8
Totals	438	433	351	1,222	1,137	1,158	3,517

Previous Years:

2023
2022
2021
2020

3 rd Qtr	2 nd Qtr	1 st Qtr
1,329	1,123	997
1,155	1,031	1,130
1,135	1,038	827
976	728	786

YTD

3,449
3,316
3,000
2,490

FIRE DEPARTMENT FIRE PREVENTION



FIRE SAFETY & PRE-CONSTRUCTION INSPECTIONS

The Prevention Division, with strong support from our fire suppression staff, has demonstrated commendable dedication and effort this past quarter. Year-to-date, they have successfully completed 786 cumulative fire safety and pre-construction inspections. The team works closely with the Building Department from the early stages of new construction to tenant improvements, offering essential expertise.

Additionally, inspectors perform various business and complaint-driven inspections, including those for special events and Health & Safety Bylaw compliance, while working towards a risk-based inspection approach. Suppression staff remain crucial by assisting with routine annual inspections.

In collaboration with the Greater Vancouver Fire Chiefs Association Food Truck program, our department continues to lead in ensuring food truck safety across the Lower Mainland. So far this year, fire inspectors have completed 38 Food Truck Program inspections.



**Vehicle Fire, Ashwell Road
July 2024**

FIRE & LIFE SAFETY EDUCATION

The fire prevention division continues to enhance its public education programs, focusing on large scale events, and minimizing smaller events. During this quarter, over 155 residents were educated in fire and life safety, and emergency preparedness, through hall tours, education sessions, and general safety awareness events.

The division continues to refocus efforts on building out a Public Education Ambassador Program, encouraging more paid on-call firefighters to engage with the public.

FIRE INVESTIGATIONS/LOSSES

Fire losses for the second quarter were \$1,856,690. There were two civilian fire related injuries during this quarter. A total of 24 reportable structure fires occurred with 17 (or 71%) occurring in residential occupancies. To date in 2024, there have been a total of 84 reportable structure fires, with 73 (87%) occurring in the Halls 1 and 4 response areas. Fire origin and cause investigations were completed to identify fire loss trends and focus education efforts to prevent future losses. In line with the provincial mandate from the Office of the Fire Commissioner, we are now including large outdoor fires in our statistics as reportable fires.

**Structure Fire, Yale Road
July 2024**



FIRE DEPARTMENT TRAINING AND EDUCATION



TRAINING AND EDUCATION

In addition to maintaining our structural firefighting skills this quarter, firefighters also participated in specialized training. The goal of the specialized training is to target areas and situations that are either high hazard, low frequency events, or that are becoming more frequent.

Technical Training

- ◆ **Pre-Hospital Care** is a large component of our training curriculum, and includes regularly scheduled CPR, AED, Spinal, and FR 3 certification. Additionally, every firefighter continues to review additional FR training to learn new skills recently mandated by the Province.
- ◆ **Apparatus Operations** – Eight firefighters completed emergency vehicle driver and pumping training in accordance with NFPA 1002 Standard for Fire Apparatus Driver / Operator.
- ◆ **Water Tender Apparatus** – Career and paid on-call (POC) crews trained with our two new water tender apparatus in both driving and water supply operations.
- ◆ **Emergency Scene Management** – Fire officers continue to practice mitigating emergencies safely and efficiently through command board training, enabling them to build effective Incident Action Plans that account for hazards and risks, set incident priorities, and assign tactics while accounting for all personnel operating at an incident.

- ◆ **Aerial Operator** – Suppression crews focused on completing an in-depth aerial operations and driving course to further improve aerial ladder operations.
- ◆ **Wildland Firefighter Training** – The training department continued its focus on wildfire training over the summer months, and trained in various wildland environments in our community.
- ◆ **Paid on-Call (POC) Firefighter Recruitment** – The selection process for the 2024 / 2025 POC recruit program began in August. Sixteen members were selected to participate in this year's six-month long training program.



**New Tender Training & Push-In Ceremony
August 2024, Hall 2**

FIRE DEPARTMENT

EMERGENCY MANAGEMENT AND COMMUNITY ENGAGEMENT



EMERGENCY PROGRAM UPDATE

In the third quarter, the Province of British Columbia brought in requirements for some government ministers to prepare and disclose hazard-specific risk assessments and emergency management plans, along with government continuity plans. With these now in place, staff are anticipating that requirements and regulations for the preparation of hazard-specific risk assessments, emergency management plans and continuity plans will soon be brought into force for local governments. Staff will continue to remain current with the evolution of the B.C. Emergency and Disaster Management Act.

Staff continued to expand relationships and joint emergency management capacity with Indigenous communities. A letter of support was provided by staff for Skowkale First Nation in their grant application for emergency support services equipment for an evacuation reception center/ group lodging facility, in the event of a moderate to large scale event. Having the collective capacity to support evacuees in a timely, culturally safe manner is critically important to supporting those displaced by an emergency and helping with their recovery.

The Chilliwack Emergency Support Services (ESS) team was activated twice to support residents displaced from residential structure fires. The new online Evacuee Registration and Assistance (ERA) tool was successfully utilized to support evacuees for these activations. The Chilliwack ESS team has put in a significant amount of time and effort into training and onboarding this tool, and it is proving to be beneficial to both the evacuee and the ESS responder. ESS volunteers remained active in training and seasonal readiness activities throughout the third quarter including emergency preparedness public education.

COMMUNITY ENGAGEMENT

The department continues its involvement in community events and fundraisers. During the third quarter, Chilliwack firefighters, the Chilliwack Firefighters Charitable Society (CFFCS), and Local 2826 Charitable Society participated in a number of community events, including Canada Day pancake breakfast and Local 2826 Charitable Society golf tournament.

The department also was proud to sponsor a grade 12 student to attend Camp Ignite 2024. Camp Ignite is a three-night, three-day camp that educates and inspires young women to follow their dreams.



**Canada Day Pancake Breakfast
July 2024**



**Community Safety Net presentation
August 2024**



**LEGISLATIVE
SERVICES
VANDALISM TO
CITY FACILITIES**

THIRD QUARTER REPORT, 2024

LEGISLATIVE SERVICES

VANDALISM TO CITY FACILITIES



VANDALISM REPORT SUMMARY TABLE

CITY OF CHILLIWACK

2024 Third Quarter - Vandalism Report Summary
July, August, and September, 2024

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
Public Works and Parks	\$ 1,289	\$ 3,814	\$ 4,001	\$ 3,180	\$ 12,565	\$ 3,977	\$ 9,162	\$ 8,489	\$ 16,706				\$ 63,183
Recreation Facilities	\$ 350	\$ 1,189	\$ 250	\$ 160	-	\$ 6,290	-	\$ 859	-				\$ 9,098
Civic Facilities	\$ 135	-	-	\$ 1,080	\$ 220	\$ 600	\$ 820	\$ 550	\$ 1,400				\$ 4,805
Engineering - Wire Theft	\$ 2,883	-	-	\$ 326	-	\$ 174	-	-	\$ 632				\$ 4,015
Fire	-	-	-	-	-	-	-	-	-				
2024 TOTALS	\$ 4,657	\$ 5,003	\$ 4,251	\$ 4,746	\$ 12,785	\$ 11,041	\$ 9,982	\$ 9,898	\$ 18,738				\$ 81,101
2023 TOTALS	\$ 14,624	\$ 13,075	\$ 21,125	\$ 12,771	\$ 11,543	\$ 11,818	\$ 17,421	\$ 8,076	\$ 14,490	\$ 12,053	\$ 8,361	\$ 18,163	\$ 163,520



LEGISLATIVE SERVICES

VANDALISM TO CITY FACILITIES



PUBLIC WORKS AND PARKS

Month	Item	Cost
July	Graffiti	\$3,359.00
	Vandalism	\$5,803.00
August	Graffiti	\$1,496.00
	Vandalism	\$6,993.00
September	Graffiti	\$3,580.00
	Vandalism	\$13,126.00
	Total:	\$34,357.00

RECREATION FACILITIES

Month	Item	Cost
July	Graffiti	\$0.00
	Vandalism	\$0.00
August	Graffiti	\$480.00
	Vandalism	\$379.00
September	Graffiti	\$0.00
	Vandalism	\$0.00
	Total:	\$859.00

CIVIC FACILITIES

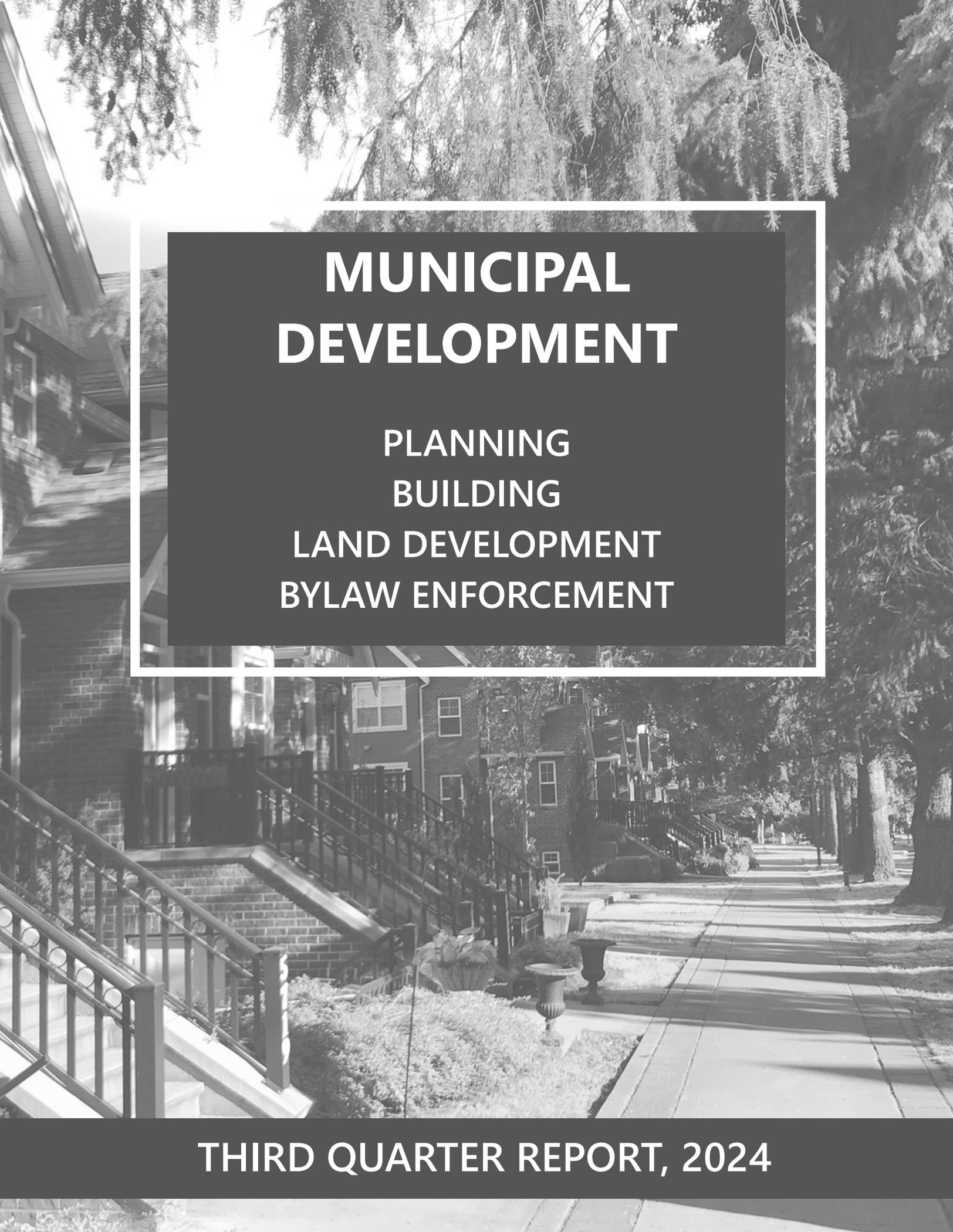
Month	Item	Cost
July	Graffiti	\$0.00
	Vandalism	\$820.00
August	Graffiti	\$550.00
	Vandalism	\$0.00
September	Graffiti	\$1,400.00
	Vandalism	\$0.00
	Total:	\$2,770.00

STREETLIGHTING—WIRE THEFT

Month	Item	Cost
July	Vandalism / Wire Theft	\$0.00
August	Vandalism / Wire Theft	\$0.00
September	Vandalism / Wire Theft	\$632.00
	Total:	\$632.00

FIRE DEPARTMENT

There were no significant acts of vandalism to the Fire Department this quarter.



MUNICIPAL DEVELOPMENT

**PLANNING
BUILDING
LAND DEVELOPMENT
BYLAW ENFORCEMENT**

THIRD QUARTER REPORT, 2024

MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

ECONOMY AND HOUSING MARKET STARTS

According to Central 1 Credit Union, the national housing market showed a small increase in both sales and prices in September, which suggests recent interest rate cuts may have helped influenced this change. MLS® home sales reported by the Canadian Real Estate Association rose 1.9% in September. This was the highest volume of sales since July 2023, and 6.2% higher than year ago levels, but remained lower than pre-pandemic levels and about 37% below the "pandemic peak". In BC and the Lower Mainland, slow sales are contributing to a large increase in inventory of new listings. With slow sales activity and a steady increase in inventory, house prices are forecasted to slowly decline.

Housing market activity in the Lower Mainland remained stagnant in September, even as affordability conditions started to improve for homebuyers. Despite lower mortgage and home price rates, many prospective homebuyers are opting to wait and see if there will be further rate reductions and increased supply of resale inventory (Central 1). Compared to September 2023's benchmark prices, Chilliwack and District Real Estate Board (CADREB) reports the current benchmark price for a single-detached dwelling (two storey) increased 4.1% (\$1,019,400), townhomes decreased 0.5% (\$612,400), and apartments increased 7.1% (\$433,600). In communities to the west (Abbotsford, Langley, Mission, North Delta, Surrey, and White Rock), the Fraser Valley Real Estate Board (FVREB) reports the current benchmark price for a single-detached dwelling decreased 1.3% (\$1,501,100), townhomes decreased 1.6% (\$834,400), and apartments increased 0.4% (\$545,000), compared to September 2023.

In Chilliwack, residential building permit statistics are comparable to the same period last year. To date, Chilliwack's total new residential building permit units are 469 units (130 single detached, 2 duplexes, 16 townhomes, 321 apartment units) compared to 452 residential units for the same period in 2023.

Sources: Central 1 Credit Union, City of Chilliwack Building Permit Records, Chilliwack & District Real Estate Board, Fraser Valley Real Estate Board

2050 OFFICIAL COMMUNITY PLAN REVIEW

The City of Chilliwack is beginning a review and update of the Official Community Plan (OCP) following the award of the project contract to Modus Planning Design and Engagement Inc. Over this quarter, the consultant has completed a significant amount of background research, including hosting internal staff workshops. At the September 3rd Regular Council Meeting, staff presented a summary of the project including the work plan, tasks, and engagement activities. Stage 1 work will take place over the fall of 2024, including gathering baseline information about the city, such as demographics, population data, commercial and industrial inventory, and undertaking broad community input. A project website will be created on Engage Chilliwack to share information about the OCP update and host an online survey to gather early input from the community.



CHILLIWACK
2050
Your City | Our Future

MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

INTERIM HOUSING NEEDS REPORT

Progress continues on updating the Housing Needs Report using a standard method to understand local housing needs over 5 and 20 years. This interim Housing Needs Report is required by the Provincial Government and is on track to be completed during the next quarter, meeting the January 1, 2025 deadline.

DESIGN GUIDELINES REVIEW AND UPDATE

The City is also beginning a comprehensive review and update to the form and character design guidelines (commercial, industrial, mixed use, residential, and small-scale multi-unit) and has awarded the project contract to Urban Systems Ltd. Currently in Phase 1 of the project, the consultant has conducted site visits, completed stakeholder interviews, and analyzed design guidelines in comparable municipalities. Next steps include hosting 3 separate workshops to gather insight from Council, Committees, and staff. Findings from this work will help build understanding of key issues that need addressing as the consultant works to prepare draft Design Guidelines over Phase 2, which will take place over the fall/winter of 2024/5. Work over Phase 2 also includes conducting a review of the City's floodplain and zoning regulations to identify where alignment may be necessary.

RESIDENTIAL DEVELOPMENT FINANCIAL ANALYSIS

The City is also conducting a study that supports potentially incorporating bonus density regulation and policy into the Zoning Bylaw and OCP, along with an expansion or modifications to the Development Cost Charge (DCC) program and inclusion of Amenity Cost Charges (ACCs). Following the award of the project contract to Mulholland Parker Land Economists, Ltd., the consultant initiated the project by undertaking a background review of the City's DCC rates, amenity contributions, and density bonus policies. The consultant's assessment also included an overview of

comparable communities. Over the next quarter, the next steps include presenting the initial findings to the Affordable Housing and Development Advisory Committee for feedback and completing the financial analysis of residential development scenarios.

HERITAGE CONSERVATION AREA CREATION PROJECT

The City is proposing to formally designate the "Village Walk" area as a Heritage Conservation Area (HCA) in the Official Community Plan, and has retained Luxton and Associates Inc (and Modus Planning as the subconsultant), to work on the project. Over this period, the project team introduced the initiative to the Heritage Advisory Committee (HAC), conducted site visits, began archival research, and prepared engagement letters and factsheets to the property owners. An "Early Ideas and Visioning" workshop with stakeholders is scheduled during the next quarter. Once this project is complete, the HCA will be incorporated into the OCP by the end of 2025.

COMMUNITY HERITAGE REGISTER

Progress continues on creating a future community heritage register, which will include 17 sites within Chilliwack that are protected by a heritage designation bylaw. Over this period, staff provided the Heritage Advisory Committee (HAC) with an update on the status of the project as well as notified property owners with engagement letters and factsheets. The next steps include revising and finalizing the proposed register list, which is anticipated to be presented to HAC during the next quarter.



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT



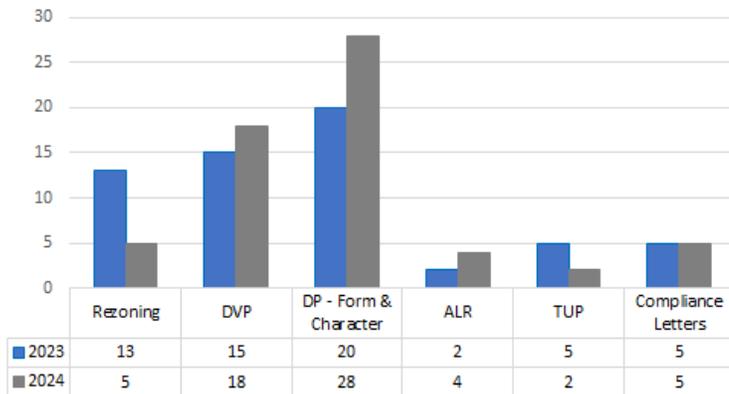
PLANNING APPLICATION SUMMARY – 2023

APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	OCT	NOV	DEC	Q3 Totals	2023 YTD Totals
Rezoning	7	3	4	8	5	3	8	4	1				13	43
DVP	9	5	7	6	7	3	8	5	2				15	52
DP - Form & Character	8	6	11	11	10	3	6	8	6				20	69
ALR	0	0	1	1	3	3	2	0	0				2	10
TUP	2	0	0	1	2	0	1	2	2				5	10
Compliance Letters	5	1	4	3	2	1	1	1	3				5	21
New Business Licences	35	77	38	56	55	62	61	55	53				169	492

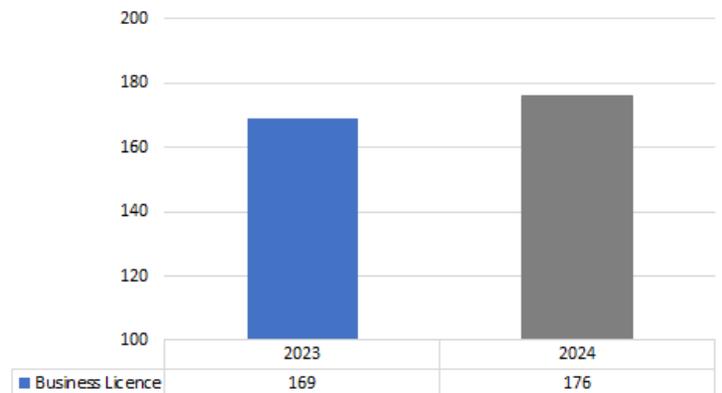
PLANNING APPLICATION SUMMARY – 2024

APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	OCT	NOV	DEC	Q3 Totals	2024 YTD Totals
Rezoning	1	4	7	5	1	3	3	2	0				5	26
DVP	8	2	12	9	6	7	7	7	4				18	62
DP - Form & Character	5	5	10	5	6	8	13	6	9				28	67
ALR	1	0	0	0	1	3	2	2	0				4	9
TUP	3	4	0	3	4	1	0	0	2				2	17
Compliance Letters	2	0	2	2	6	2	1	3	1				5	19
New Business Licences	58	63	67	84	67	84	76	50	50				176	599

3rd Quarter - 2023/2024 Comparison



3rd Quarter - 2023/2024 New Business Licence



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

APPLICATIONS RECIEVED BY NEIGHBOURHOOD - 3rd QUARTER						
	Rezoning	Development Variance Permits	Development Permits Form & Character	ALR	TUP	*Business Licences
Fairfield					1	2
Little Mountain						4
Chilliwack Proper	3	7	12	2	1	71
Chilliwack Mountain						3
Cattermole						
Village West			3			11
Sardis		2	5			18
Vedder		3	5			27
Greendale						6
Greendale Area		3	1			0
Yarrow	2	1	2	1		5
Promontory		1				13
Ryder Lake						2
Majuba Hill						1
Eastern Hillside		1				6
Rosedale						1
Valley North						7
Valley South				1		1
Non Resident Businesses						34
TOTAL APPLICATIONS	5	18	28	4	2	212

*Note: Business Licences include new, change of address, ownership changes and non-resident.

MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



BUILDING PERMIT INFORMATION

2024 BUILDING PERMITS - 3rd QUARTER

	3rd Quarter 2024			2024 YEAR-TO-DATE			3rd Quarter 2023			2023 YEAR TO-DATE			
	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	
RESIDENTIAL													
New single family (fee simple)	15	21	9,671,060	42	63	23,967,214	24	32	13,564,084	59	85	34,539,084	
New single family (strata)	11	22	5,100,000	22	40	10,075,000	10	16	4,102,700	23	37	10,717,700	
First Nations Lease	0	0	0	0	0	0	0	0	0	0	0	0	
New 2 family duplex (fee simple)	1	2	690,000	1	2	690,000	0	0	0	1	1	400,000	
New 2 family duplex (strata)	0	0	0	0	0	0	0	0	0	0	0	0	
New townhouses	0	0	0	4	16	3,768,820	1	4	1,200,000	8	24	6,387,220	
New apartments	0	0	0	6	321	68,200,000	1	80	14,300,000	4	286	55,800,000	
Mobile / manufactured homes	2	2	610,000	4	4	1,068,000	0	0	0	1	1	300,000	
Secondary suites, TADs, etc.	3	3	109,200	13	13	1,234,200	1	1	20,000	1	1	20,000	
Miscellaneous residential	44	5	3,398,995	125	10	12,762,617	61	5	5,171,464	168	17	17,192,594	
TOTAL RESIDENTIAL	76	55	19,579,255	217	469	121,765,851	98	138	38,358,248	265	452	125,356,598	
COMMERCIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New commercial buildings	1	0	35,000	3	815	660,000	2	2,528	4,808,630	5	6,807	23,308,630	
Misc. commercial (additions, improvements, etc.)	15	215	3,293,000	56	215	17,121,100	26	53	5,070,330	59	53	15,545,930	
Commercial Signs	13	0	153,575	43	0	456,863	16	0	111,496	58	0	548,460	
TOTAL COMMERCIAL	29	215	3,481,575	102	1,030	18,237,963	44	2,581	9,990,456	122	6,860	39,403,020	
INDUSTRIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New industrial buildings	1	14,220	79,149,000	2	16,092	82,349,000	1	718	1,200,000	4	15,431	32,550,000	
Misc. industrial (additions, improvements, etc.)	2	1,399	2,025,040	5	4,551	6,510,040	4	137	748,000	13	137	1,245,000	
TOTAL INDUSTRIAL	3	15,619	81,174,040	7	20,643	88,859,040	5	855	1,948,000	17	15,568	33,795,000	
INSTITUTIONAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New institutional buildings	0	0	0	0	0	0	0	0	0	0	0	0	
Misc. institutional (additions, improvements, etc.)	1	1,654	16,800,000	4	1,654	22,849,653	0	0	0	5	906	5,850,000	
TOTAL INSTITUTIONAL	1	1,654	16,800,000	4	1,654	22,849,653	0	0	0	5	906	5,850,000	
AGRICULTURAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	
New agricultural buildings	6	4,892	2,053,000	22	31,083	11,530,000	6	4,082	1,571,200	23	15,887	6,474,386	
Misc. agricultural (additions, etc.)	5	6,471	2,150,000	9	8,226	3,000,000	9	3,577	1,666,000	17	7,573	3,477,000	
TOTAL AGRICULTURAL	11	11,363	4,203,000	31	39,309	14,530,000	15	7,659	3,237,200	40	23,460	9,951,386	
OTHER	3rd Quarter 2024	2024 YTD	3rd Quarter 2023	2023 YTD									
Demolition	14	53	13	48									
Service Permits	9	23	16	32									
					BUILDING INSPECTIONS								
					3rd Quarter 2024 1,986								
					2024 YEAR-TO-DATE 6,208								
					3rd Quarter 2023 3,205								
					2023 YEAR-TO-DATE 7,648								
MONTH-END TOTALS	3rd Quarter 2024	2024 YEAR-TO-DATE	3rd Quarter 2023	2023 YEAR-TO-DATE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE
	143	55	125,237,870	437	469	266,242,507	191	138	53,533,904	529	452	214,356,004	

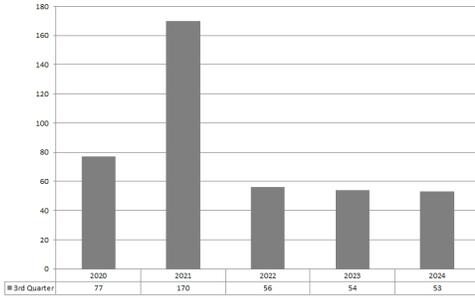


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

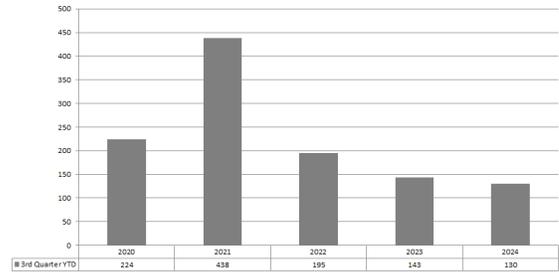


BUILDING PERMIT INFORMATION

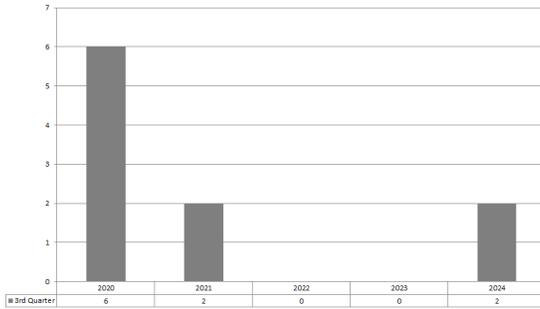
Single Family
3rd Quarter 5-Year Comparison



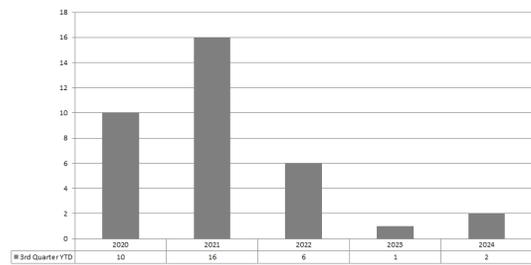
Single Family
Year-To-Date 5-Year Comparison



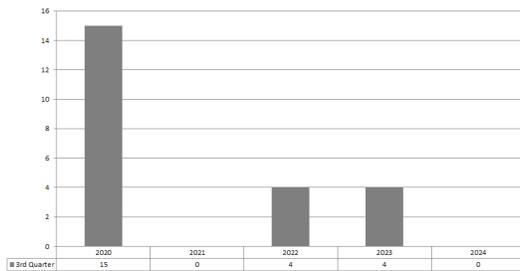
2-Family Dwellings
3rd Quarter 5-Year Comparison



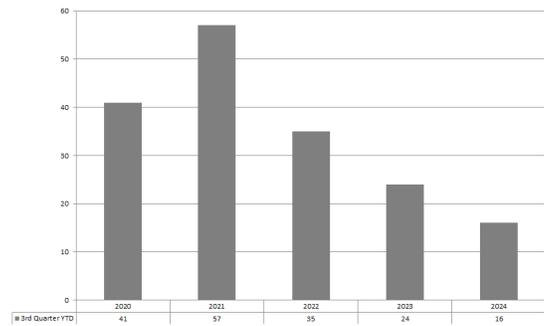
2-Family Dwellings
Year-to-date 5-Year Comparison



Townhouses
3rd Quarter 5-Year Comparison



Townhouses
Year-To-Date 5-Year Comparison

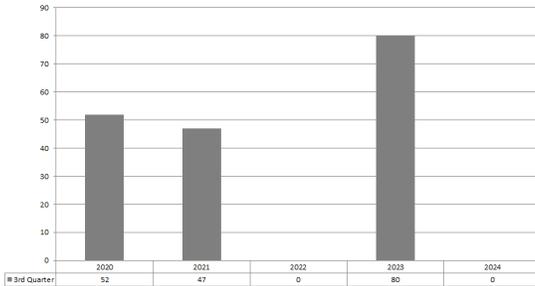


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

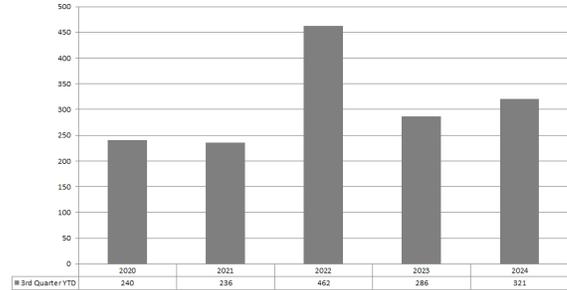


BUILDING PERMIT INFORMATION

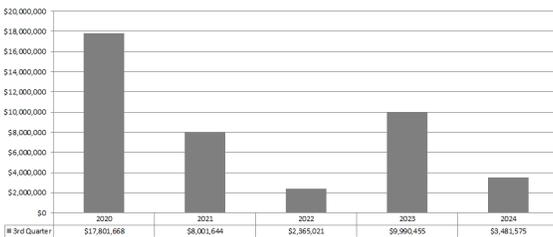
**Multi-Family Apartments
3rd Quarter 5-Year Comparison**



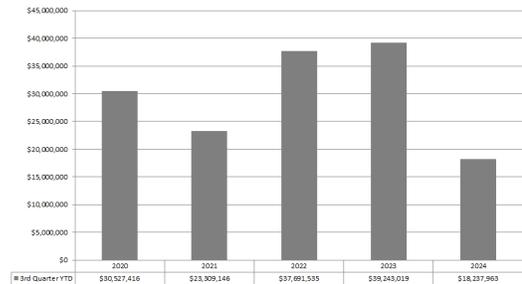
**Multi-Family Apartments
Year-To-Date 5-Year Comparison**



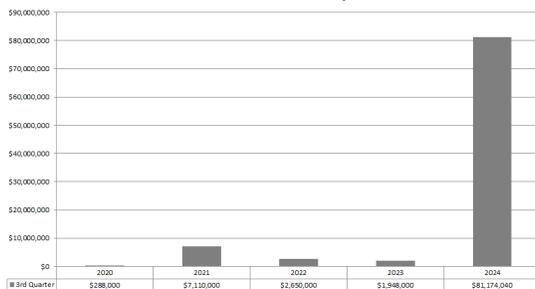
**Commercial
3rd Quarter 5-Year Comparison**



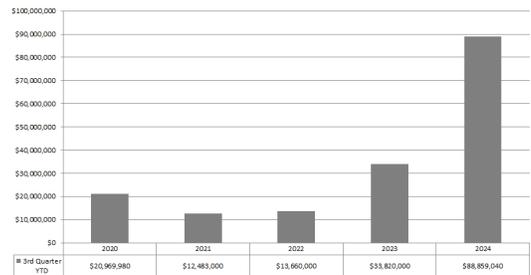
**Commercial
Year-To-Date 5-Year Comparison**



**Industrial
3rd Quarter 5-Year Comparison**



**Industrial
Year-To-Date 5-Year Comparison**

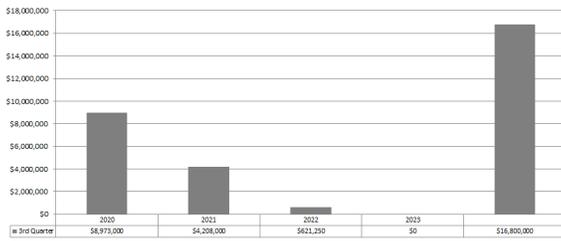


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

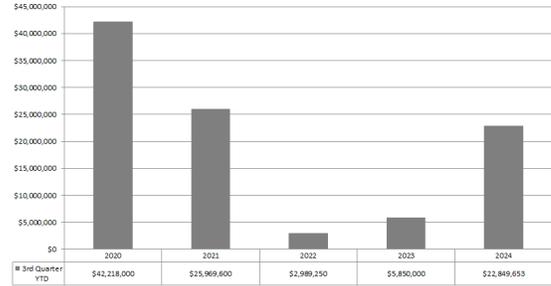


BUILDING PERMIT INFORMATION

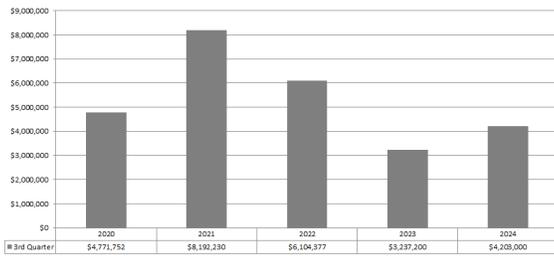
Institutional
3rd Quarter 5-Year Comparison



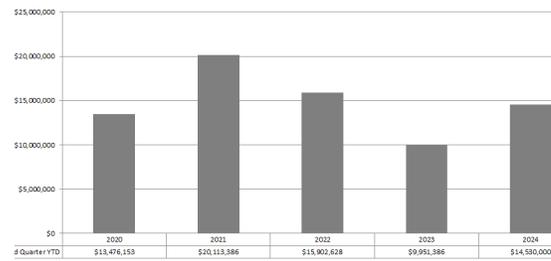
Institutional
Year-To-Date 5-Year Comparison



Agricultural
3rd Quarter 5-Year Comparison



Agricultural
Year-To-Date 5-Year Comparison



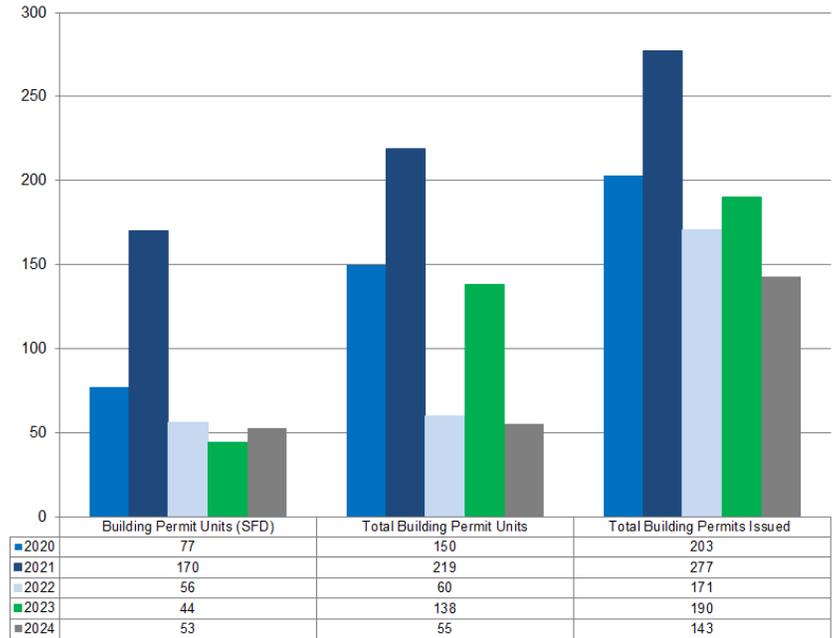
MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



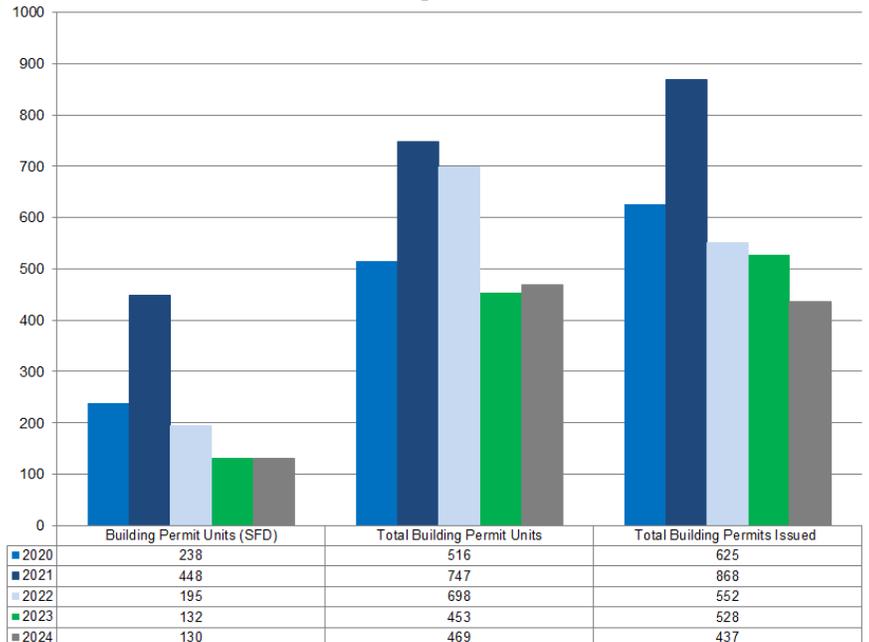
BUILDING PERMIT INFORMATION



3rd Quarter 5-Year Comparison
Building Permits



Year-to-Date 5-Year Comparison
Building Permits

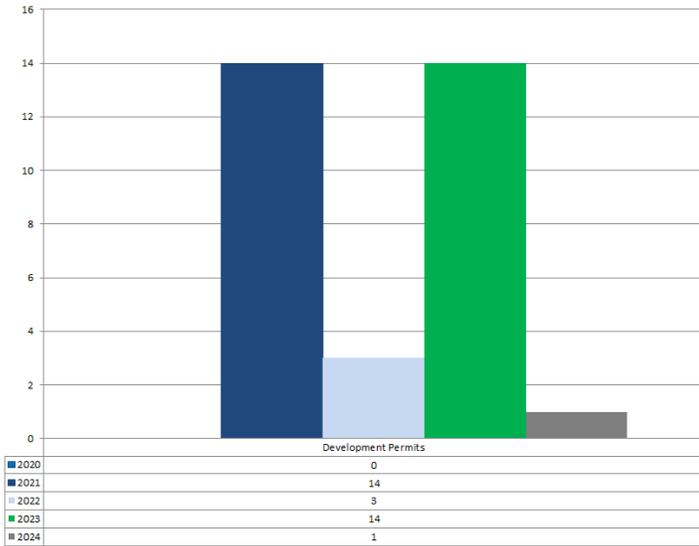


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

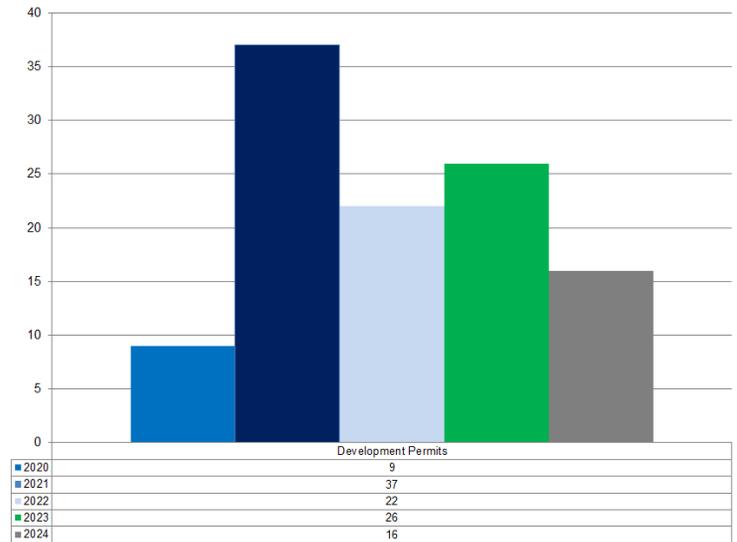


LAND DEVELOPMENT INFORMATION

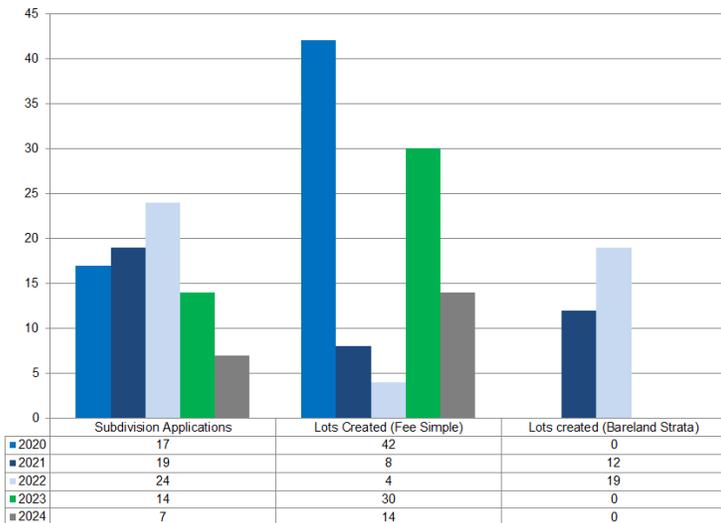
3rd Quarter 5-Year Comparison
Development Permits



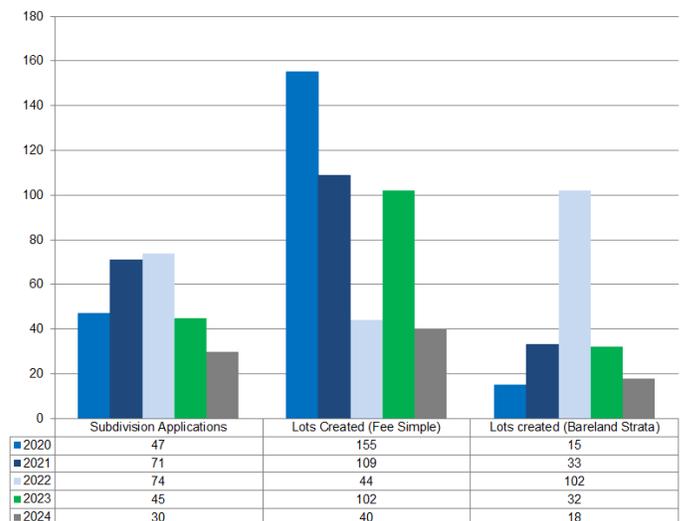
Year-to-Date 5-Year Comparison
Development Permits



3rd Quarter 5-Year Comparison
Subdivision



Year-to-Date 5-Year Comparison
Subdivision

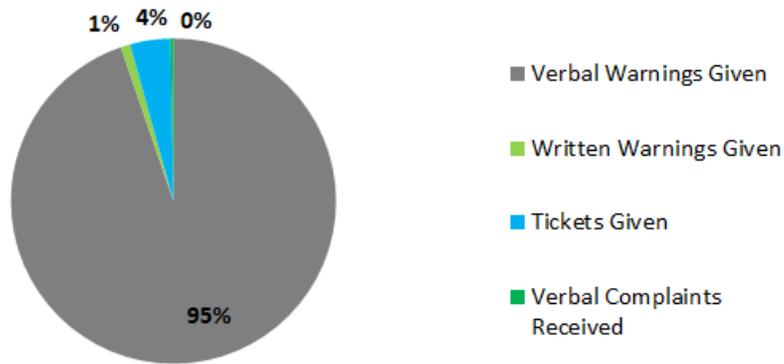


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

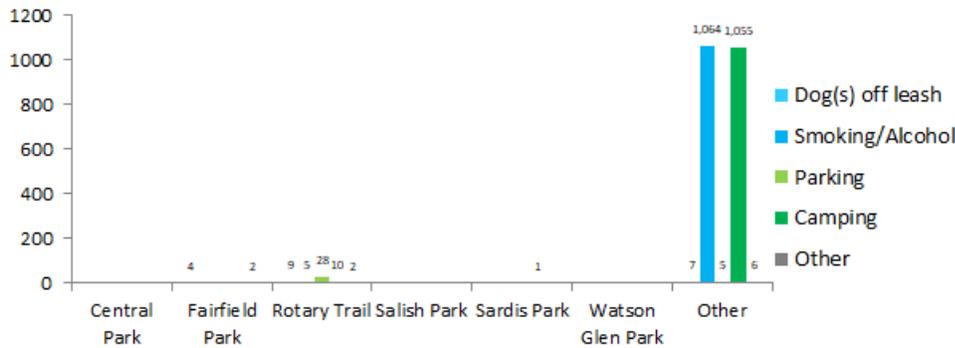


BYLAW BIKE PATROL INFORMATION

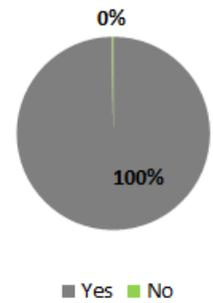
Total Monthly Stats



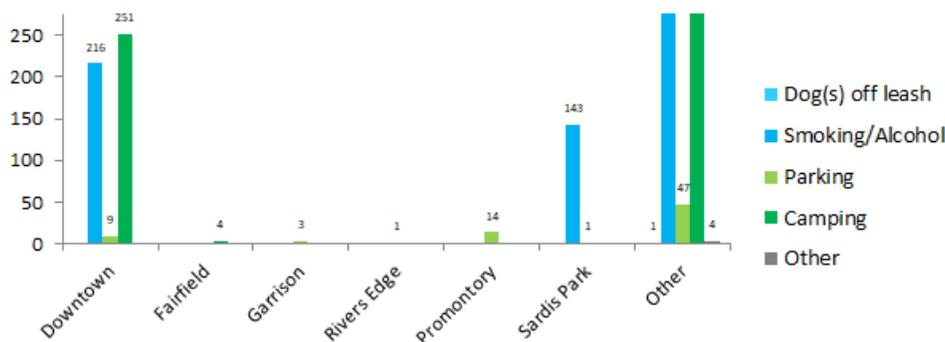
Verbal Warnings (Parks)



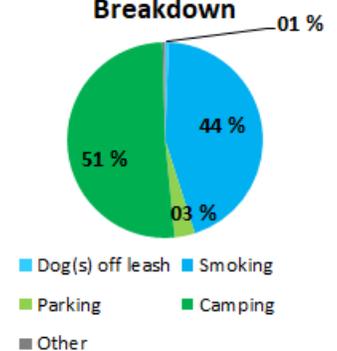
Verbal Warning - Compliance Achieved



Verbal Warnings (Neighbourhoods)



Verbal Warning Breakdown

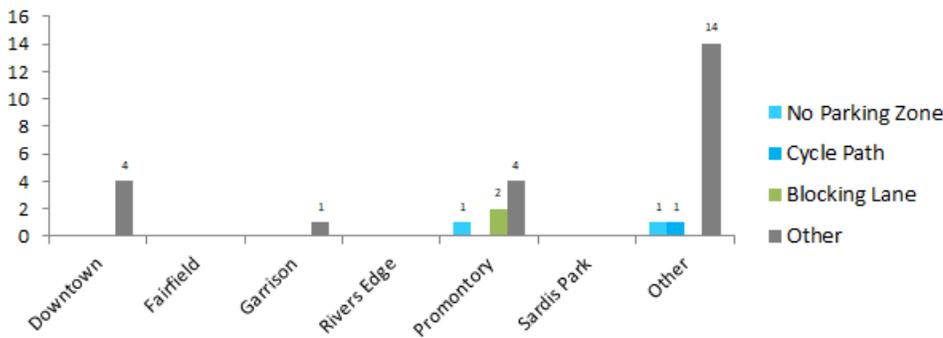


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

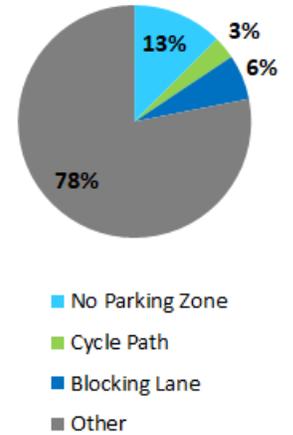


BYLAW BIKE PATROL INFORMATION

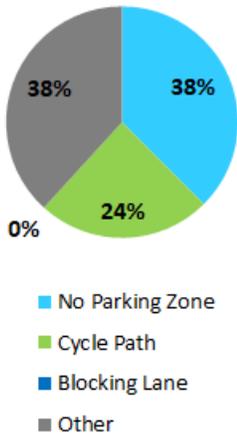
Written Warnings (Neighbourhoods)



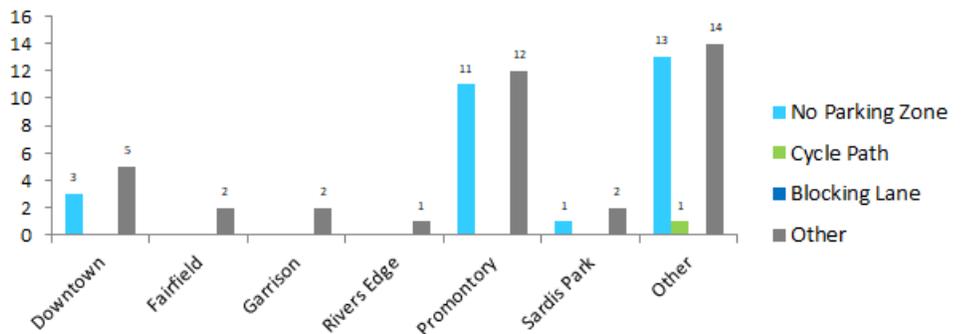
Written Warning Breakdown



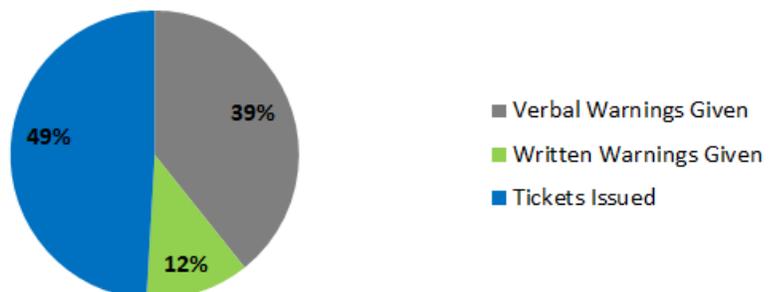
Ticket Breakdown



Tickets Issued (Neighbourhoods)



Parking Enforcement Type

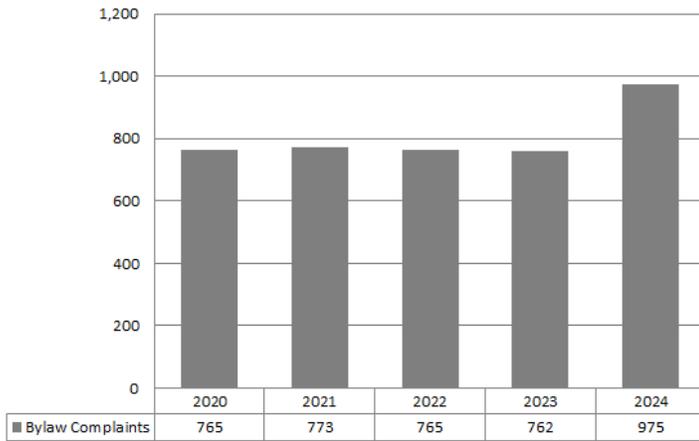


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

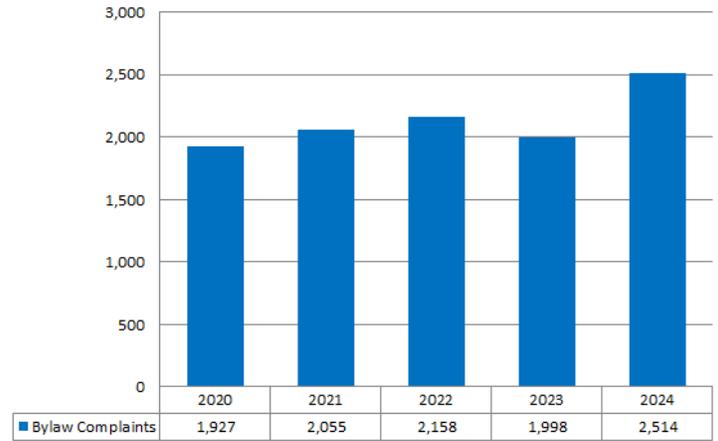


BYLAW ENFORCEMENT INFORMATION

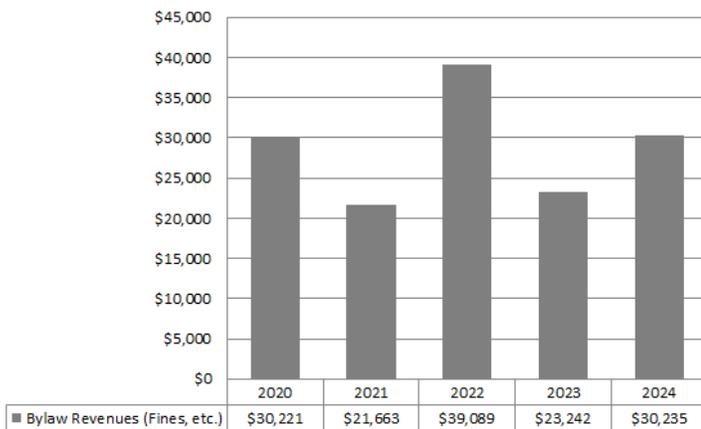
Bylaw Enforcement
3rd Quarter 5-Year Comparison Complaints



Bylaw Enforcement
Year-to-Date - 5-Year Comparison Complaints



Bylaw Enforcement
3rd Quarter 5-Year Comparison Revenues



Bylaw Enforcement
Year-to-Date - 5-Year Comparison Revenues

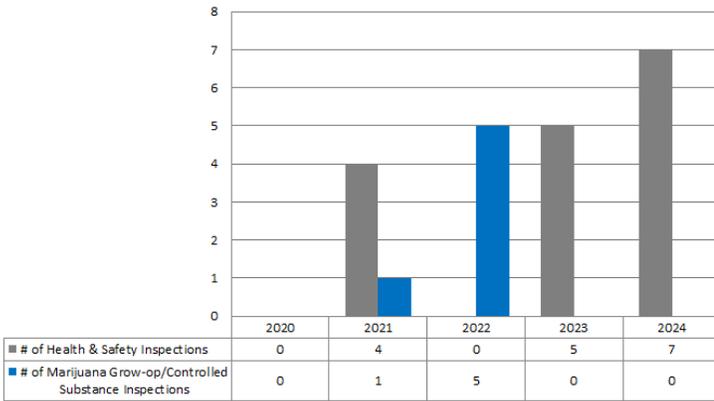


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

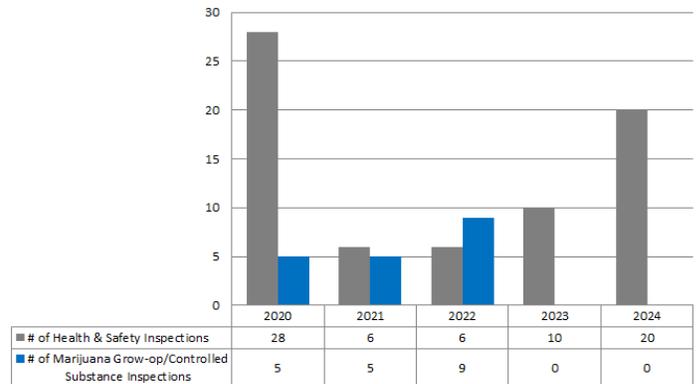


BYLAW ENFORCEMENT INFORMATION

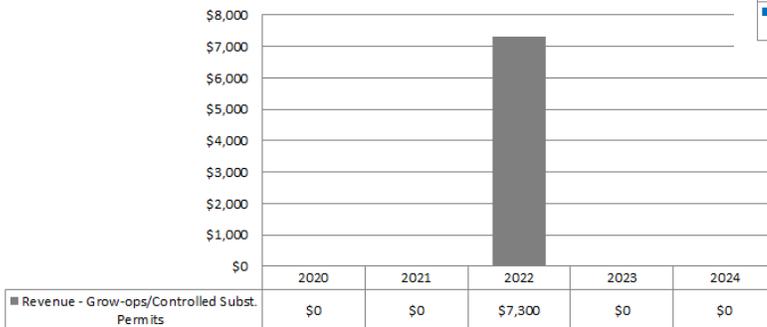
Health & Safety Enforcement Inspections
3rd Quarter 5-Year Comparison



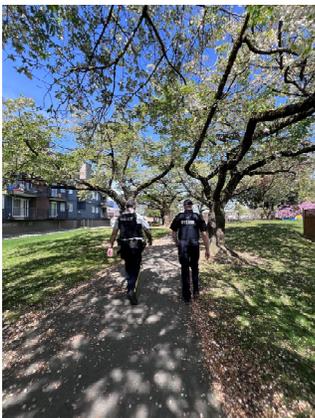
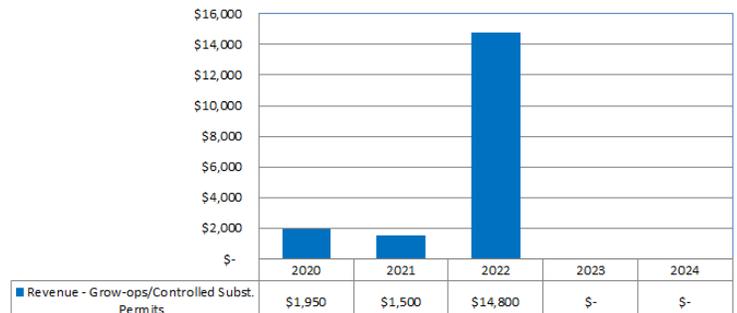
Health & Safety Enforcement Inspections
Year-to-Date - 5-Year Comparison



Health & Safety
3rd Quarter 5-Year Comparison Revenues



Health & Safety Revenues
Year-to-Date - 5-Year Comparison Revenues



A woman in a white lab coat is holding a large, clear glass sphere. The sphere reflects a street scene with buildings and trees. The background is a blurred outdoor setting with trees and a building.

**PUBLIC SAFETY &
SOCIAL
DEVELOPMENT**

THIRD QUARTER REPORT, 2024

PUBLIC SAFETY



COMMUNITY SAFETY PLAN

Public Safety Advisory Committee

The committee met twice in the third quarter.

Chilliwack Interagency Response Team (CIRT) - Situation Table

The City received a grant to train Chilliwack Situation Table members alongside Pacific Community Resources Society. Training included model diagnostics, community mobilization, and mentor development. This aims to enhance effectiveness and increase referrals to the Table.

Shop Talk and Situation Table (CIRT) Statistic

Both tables met regularly to discuss vulnerable individuals with high risks in the community and opportunities for connections to service.

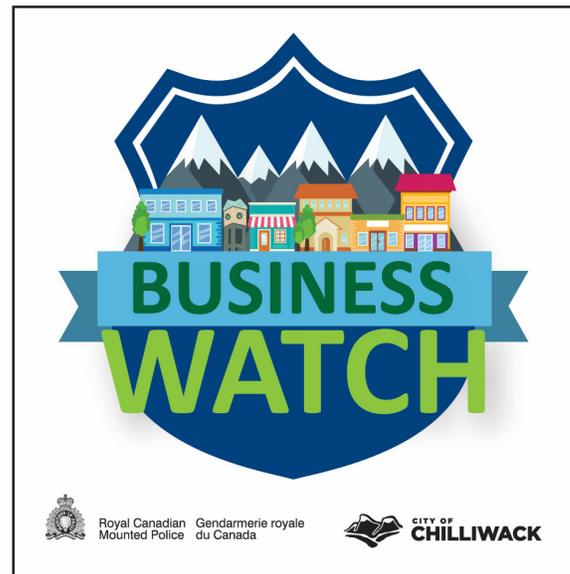
A total of 42 referrals were made to Shop Talk, and 18 to the Situation Table.

Shop Talk Q3	42
Females	12
Males	30
< 20	0
20's	8
30's	12
40's	17
50's	3
70's	2
Indigenous	12
Substances	40
Mental Health	42
Cognitive	21

CIRT Q1- Q3	
Files Generated	18
Rejected	1
Dwelling	1
Family	2
Individuals	14
Females	9
Males	7
<20	6
20s	1
30s	5
40s	3
50+	1

Crime Prevention Services (Downtown Community Policing Office)

The new Business Watch Program was launched in partnership with the RCMP this quarter to support crime prevention, improved communication with and amongst merchants, increased reporting, crime prevention education, and target hardening based on a Crime Prevention Through Environmental Design (CPTED) evaluation of participating businesses. During this quarter, seven businesses have confirmed participation, with 13 more considering the program. The first newsletter will be sent out this fall, containing information relating to cybercrime prevention.



SOCIAL DEVELOPMENT



SOCIAL DEVELOPMENT

Chilliwack Social Research Planning Council

A new micro-grant program was under development this quarter. The grants will fund local research addressing issues in Chilliwack, aligning with strategic community goals. An application guide and form will be ready for release this winter.

Housing First Task Team (HFTT)

The team met monthly this quarter to discuss housing related matters, as well as opportunities and challenges within the community as it relates to social issues and homelessness.

Opportunities:

- Reaching Home funding for peer gardening programs at RainCity Yale and Tretheway sites.
- Increased counselling services for children and youth through Chilliwack Youth Health Council.

Challenges:

- Discharge from hospital to shelter without adequate beds or health supports. Staff are continuing to follow up on reports with the hospitals and health authorities
- Emergency Weather Response (EWR): Previously located at the United Church. A working group was formed to plan additional winter beds for 2024, discussing potential sites, capacity, BC Housing (BCH) funding, security, and staffing.

Events/Meetings

Wellness Centre

Fraser Health staff toured the Wellness Centre. Discussions continued this quarter regarding a long term Wellness Centre site.

Vulnerable Populations Meeting

A meeting was held to discuss community needs with Fraser Health staff and local service providers, focusing on complex care, substance use in older adults, wound care in shelters, Assertive Community Treatment (ACT) Teams, trauma counseling, and low-barrier housing.

Seniors Clinic

Collaboration with the Ministry of Social Development and Poverty Reduction and Canadian Revenue Agency (CRA) took place to host a Seniors Clinic, helping seniors access CPP, ID services, tax filing, and ensure payment accuracy.

Dance in Motion Event

This event was held at the Cultural Centre in July, organized by the Community Action Team with the objective of breaking barriers and combating stigma.

Elders Panel

Hosted at Stó:lō First Nation in September to present information regarding the City's Social Development Department and the Point in Time Count.

Phoenix Society Rowat Project Tour

A tour of the complex care/supportive housing/shelter construction site took place in August. BC Housing has indicated an expected opening date of May 2025.

SOCIAL DEVELOPMENT



REACHING HOME

Housing, Infrastructure and Communities Canada (HICC) is currently working on extending Chilliwack's Reaching Home (RH) contract to 2028. Approval is currently sitting with the Treasury Board and is anticipated this fall.

2024-2025 Sub-Projects:

Coordinated Community Outreach recorded 3,710 unique visits and a total of 677 referrals for participants between April 1 and September 30.

Chilliwack District Seniors' Resources Society (CDSRS) Prevention and Diversion project provided 92 seniors with food hampers and 9 seniors with housing supports between April 1 and September 30.

Wilma's Transition Society Prevention and Diversion project supported 29 individuals and families with financial assistance to ensure they remained housed.

Pacific Community Resources Society (PCRS) Case Management Services (Housing Hub) currently manages 28 housing units. There are 2 full-time and two-part time staff, supporting 45 individuals with dependents.

The total funding for these projects is \$786,088, which together with the Point in Time Count, aim to enhance service delivery that better supports individuals experiencing homelessness.

Sub-project monitors completed in September to ensure each project was following contractual obligations. Each project has been performing effectively and is on track to be fully spent by the end of March 2025.

Point in Time (PiT) count - A PiT count is designed to assess homelessness at the community level. Staff organized the 2024 federally mandated PiT count, forming a committee in the spring that met monthly to plan various activities, including:

- Opening and Closing Ceremony with an Indigenous focus to open and close the count in a good way for the staff, community and individuals experiencing homelessness;
- A full day magnet event that featured a variety of one-stop services and the opportunity to complete surveys.
- An evening enumeration conducted by outreach and front line service providers.

The PiT count aims to enhance service delivery and support for individuals experiencing homelessness. Over 75 staff from 20 agencies participated in the count. Enumeration and survey results are anticipated later this Winter.

Coordinated Access

Staff are collaborating with BC Housing (BCH) and Housing, Infrastructure and Communities Canada (HICC) to address homelessness at both local and provincial levels.

A local working group was created to test the HIFIS (Homeless Individuals and Families Information System) to ensure it meets the needs of service providers and participants. Feedback from the testing has been provided to BCH, to inform them of improvements to the system that may be needed, ahead of implementation. Agencies that participated in the working group included Cyrus Centre, Salvation Army, Ruth and Naomi's Mission, Pacific Community Resources Society, Wilma's Transition Society, and the Ministry of Social Development and Poverty Reduction.

SOCIAL DEVELOPMENT



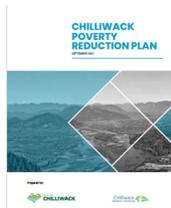
CHILLIWACK HEALTHIER COMMUNITY

Regular CHC Partner and Task Team Meetings

During the third quarter, CHC Partner meetings were held on July 23 and September 24. The CHC Coordinator remained actively engaged with various task teams and working groups, including Healthy Aging, Opening Doors, Housing First, Chilliwack Food Council, the Sexuality and Gender Equity Working Group, and the Chilliwack Child and Youth Committee. The CHC Steering Committee and the Poverty Reduction Task Team paused their meetings over the summer.

New Addition to the CHC Partnership: *Streams Foundation Canada*, a volunteer-led, non-profit organization dedicated to community building, wellness, and support for marginalized individuals; joined the collaborative table.

Poverty Reduction Plan (PRP) Finalized: The Poverty Reduction Plan has been officially completed, with key presentations delivered at the CHC Partner Meeting and the Regular City Council Meeting on September 24, 2024. The Poverty Reduction Task Team will reconvene in November to strategize their trajectory.



Sexuality and Gender Equity (SAGE) Resource Brochure Nears Completion: The brochure has entered its final production phase, with printing and a website launch slated for the fourth quarter.

Ageing Well Expo Preparations on Track: Scheduled for October 17th, the Ageing Well Expo will feature over 40 exhibitors, including 16 sponsors, offering resources and services tailored to older adults. This free event will include seven workshops, and a pancake breakfast for attendees.



Working Group Logo: The Healthy Aging Task Team was the first CHC team to adopt an autonomous logo, aimed at strengthening its brand identity, while clearly identifying the group as a dedicated working group of CHC.



Support for Seniors Newsletter: The 2024 Fall and Winter edition of the Support for Seniors in Chilliwack newsletter was released.

Website Refresh: The CHC website's resources page was updated to improve user experience and accessibility.

Free Food Programs in Chilliwack: Updates to the Free Food Programs in Chilliwack resource material is complete. Both print and digital versions will be available in early October.

Opening Doors Task Team (ODTT) Initiative: A raffle opportunity was created to encourage community participation in activities celebrating the National Day for Truth and Reconciliation. The CHC/CYC Weekly Mailout served as a vehicle to share this opportunity with subscribers. Prizes were donated by members of ODTT.

Truth and Reconciliation Week 2024
September 23 to 27

Information and Networking Events (INE): Planning and theme development for the upcoming INE was solidified. The event will focus on mental wellness for service providers, emphasizing key strategies for maintaining well-being and effectiveness in their roles.

