

HOW WE EAT IS CHANGING

DISPOSABLE UTENSIL CHANGES EFFECTIVE APRIL 1, 2022

What types of utensils are included in the Single-Use Item Reduction Bylaw?

The bylaw includes single-use spoons, knives, forks and chopsticks of all material types.

What types of plastic utensils are banned?

The bylaw bans plastic utensils that are:

- Made from fossil fuel products.
- Labeled or described as compostable or degradable plastic.
- Labeled or described as plastic made from plants or other biological materials (example: corn, potatoes, sugarcane).

Single-use utensils made of other materials (e.g. wood) are to be made available by request only.



Who and what is exempt from the plastic single-use utensil ban and “by request” requirement for other single-use utensils?

Hospitals and Community Care Facilities: The plastic single-use utensil ban and “by request” requirements of the Single-Use Item Reduction Bylaw do not apply to food service to patients in hospitals or residents of community care facilities licensed under the *Community Care and Assisted Living Act*. The plastic single-use utensil ban and “by request” requirement for other single-use utensils do apply to food vendors with a business license whose premises are located in hospitals or community care facilities (example: cafeterias, cafes) that serve prepared food to customers.

Does the bylaw include stir-sticks? What about individually packaged sauces, napkins and other food accessories often provided with quick-serve and take-out orders?

No. The bylaw does not cover stir-sticks, individually packaged sauces, napkins or other food accessories. To reduce waste, we encourage food vendors to also give out these items only by request.

What types of utensils are the most desirable from an environmental perspective?

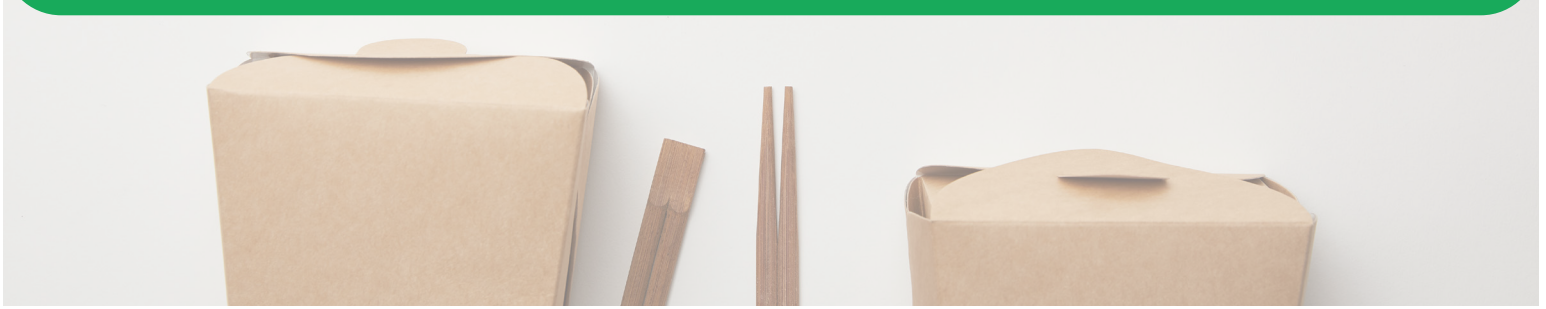
Reusable utensils made of durable and washable materials, such as metal, ceramic or hard plastic, are suggested for dine-in service. When single-use utensils are required, we encourage food vendors to choose alternatives that can be accepted in the City’s Green Cart program, such as wood or bamboo.

GOOD



✓ OTHER (E.G. WOOD)

DISPOSABLE UTENSILS CONTINUED



Do customers have to ask for single-use utensils, or can staff offer them to customers?

Staff can offer them to customers. Businesses, charities and not-for-profits can give out single-use utensils when:

- A customer requests them.
- A customer confirms they want utensils when offered by the food vendor.

The bylaw applies to all orders, including in-person, online, and telephone orders.

Can single-use utensils be provided at self-serve stations?

Yes. A “self-serve station” is an area on the premises where customers can choose utensils for themselves.

Can single-use utensils be set out at dining tables?

No. Single-use utensils cannot be set out at individual place settings or in a container on dining tables. Single-use utensils must only be provided if customers ask for them, or at self-serve stations in a separate area on the premises.



✓ BRING YOUR OWN UTENSILS